

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No I do not agree, I have had neighbours take in items and then not inform me regarding thier delivery. In some cases it has taken weeks to recover my items as my neighbours do not open thier door due to thier reclusive nature when I knock and I have to resort to putting notes through thier door.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Royal Mail already forgets to get signatures on recorded delivery letters and as left parcels within my bin I do not trust them to adhere to the opt our policy. If anything people should opt in to using the policy. I also have concerns over liability should the neighbour damage or steal the item.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: