

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

I am not happy about it as I rent and move frequently as a result so rarely get to know my neighbours. I prefer if there a delivery can't be made that the parcel was returned to the depot so that I could pick it up at a time to suit myself. In fact if the post office had a service that allowed you to choose to have an option when buying online that you could choose to hold your parcel at the depot I would prefer this if I am not able to stay in all day and await delivery.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

There is no security involved in leaving a parcel with a neighbour and if the parcel is damaged it would be hard to claim compensation from if the neighbour has signed for it as being in good condition.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

nothing further to add.