

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No.

We do not want our neighbours imposed on by Royal Mail to take in mail for us when it may be at an inconvenient time for them. Nor do we want them held responsible for anything that should be delivered to us in case of damage or loss. Royal Mail should not seek to abdicate its duties in this way.

The offer of a choice to opt out is wrong - choices should always be on an opt in basis. The choice is offered in an unreasonably manipulative way by suggesting that it is un-neighbourly not to participate and by requiring those who opt out to display a notice proclaiming to all and sundry that they are in effect un- neighbourly. Royal Mail does not offer the choce of accepting neighbours' mail while refusing to burden them with ours.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**