

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No, if I end up in dispute with one of my neighbours I do not want them receiving my parcels with the risk that they may try and retain them. I appreciate that the law does not allow this but it isn't worth the hassle in the first place.

For commercial reasons I do not necessarily want my neighbours to know who I am receiving mail from, however most mail is clearly marked with the senders identity.

Also there is no ability to opt out without displaying a sticker. I live in a conservation area and I do not wish to deface my house with post office stickers. If they don't need a sticker for the mail redirect system then why do they need it for this?

Furthermore, this system will reduce traffic at the local delivery office counter and strengthen PO's case for closing it. What guarantees are there that this will not be allowed.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

I am in a trial area but no-one in my area was aware that this trial was forthcoming until the PO leaflet dropped through the door announcing the start was imminent. This suggests there was no proper consultation.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

Covered above