

Perhaps the suggestion to have a 'deliver to neighbour' system might work well if we all had lovely neighbours who were always in when the Postman calls. But the current plans actually put at risk those people and parcels in areas that are NOT 'nice', and in many 'nice' areas where the neighbours are not.

Reasons for NOT implementing the plans to 'deliver to neighbours':

1. Many people would feel unsafe going to retrieve their parcels from aggressive neighbours or perhaps those they have fallen out with or simply complete strangers.
2. The sign 'please take undelivered parcels back to the sorting office' has a different meaning to burglars, to them it says 'No-one is in here for the majority of the day'. Clearly such a note is a security breach for Royal Mail customers!
3. Compensation for lost parcels is limited to a ridiculous amount - and we want the PARCEL not the compensation!
4. The sender has no control over delivery - if the 'neighbour delivered' item is lost this can lead to litigation with the recipient where the true culprit for loss of the parcel is actually the Royal Mail and possibly a criminal neighbour.
5. Parcels cannot be collected from the Sorting Office without photographic proof. The Postman cannot have the same proof about the delivery to a neighbour.
6. There is no reason to assume that a neighbour would be pleased to be asked to hold onto a parcel. This scheme may force them to have a note on their door saying 'please do not ask me to hold parcels'?
7. Delivering to neighbours simply relieves the Royal Mail from any responsibility to deliver safely, are you not PAYING for just that security? Will there be a big reduction in postal charges? Possibly it will encourage Postmen to steal or throw away parcels.
8. Why should I deface my front door with a label? I like the way it is - sans label!
9. People who want this system face no risk, the risk is solely put on those people who don't want it!
- 10, This system is being implemented solely for the financial purposes of The Royal Mail

A better system puts the risk and onus on those people who want neighbour delivery, this would implemented as:

1. If people *want* the postman to deliver to neighbours then they should put a disfiguring label on their front door. This sign could actually nominate a neighbour. They after all are the people who seem to want this feature.
 2. An additional advantage with 1. is that the sign could be temporary so it only appears when a parcel is expected
 3. This system could be extended to allowing a note to be made on the item itself by the sender such as: "Addressee Only". This is similar to the Account Payee we used to see on cheques.
- The idea is totally flawed but my suggestion will work, so my suggestion should be carried.

