

Additional comments:

Ofcom should make clear to the public that the contract they enter into with royal mail to deliver to a specific address is not the case if they go ahead with this plan it would appear to be a fundamental breach of contract if they leave the item elsewhere other than the correct address

Ofcom should remind royal mail that security of mail is paramount

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

the legal status of what they propose is dubious in the extreme ... first the assumption that people will act as agents for the royal mail unless they opt out and put a notice on their front door is perverse and the question should be do you want to opt in?

anyone considering opting in should be made aware of their legal position if they decide to do this

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: