

Additional comments:

It is not clear if only letters or packets or parcels as well are included. If parcels, I think that Royal Mail should go back to the situation that obtained prior to the separation of Parcelforce - i.e. that parcels should go to local sorting offices first before being delivered to a neighbour.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. I think that all postal providers should have to deliver to the named customer.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

None.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

I have seen nothing that makes it explicit which services are included in this approval - does it include Parcelforce or are they subject to a separate scheme?