

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Yes

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

There should be some assurance that the definition of "neighbor" can include a manned reception office in, for example, a retirement complex of individual apartments.This will avoid the need to disturb or trouble elderly or confused residents