

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. We often have extremely confidential papers sent to Panel Members (PM). Should they inadvertently be opened by neighbours, very serious details of other people's lives could be accessed.

Also the same papers are sent to parents etc with even more serious consequences should their neighbours learn of their lifestyles.

This is a serious concern for the Hearing System!

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

This is a really serious concern. If PM opt in it means all their undeliverabl email would then be diverted to their Post Office. These people are all volunteers who give time to support the most vulnerable children in our area. They should not need therefore to collect All their mail from Royal Mail addresses. For some could mean extremely long journeys.

This is not an option for us unless you can address this issue.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: