

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No! The idea would be okay if it was offered on an opt in basis, but I do not want to visit a neighbour who I barely know, to collect my mail and i do not want to put a sticker on my front door advertising this fact.

If post is addressed to me, I expect it to be delivered to me. The idea of delivering it to someone else makes me feel incredibly angry.

I am a busy working mum and I often don't get back until well into the evening. The roads here are unlit and I don't want to be walking around at night to collect something from them. I am perfectly happy to leave the item at the post office until I can collect it.

I do not understand why this service is not being offered on an opt-in basis. For those with neighbours close by or who they are very friendly with its fine; but that is not the case for everyone.

This is outrageous and a total dereliction of Royal Mail's duty. Please do not approve this proposal.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: