Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer.:

No. for over 100 years we have paid to have mail delivered to the addressee and we see no valid reason why this should change. CATRA is a neighbourhood organisation which represents many older people who may be distressed by their post being delivered to others. More ever, not everyone has neighbour contact.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Some mail already fails to arrive or takes longer to be delivered than reasonable and this would make things worse. Also, it might encourage mail to be intercepted by those of a criminal nature for their own good.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: