

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, they are not thinking of people like my son who lives alone and is on the autistic spectrum. He has had a lot of problems with neighbours and would be horrified that any of his parcels or signed for letters went to a neighbour. Many people would not want the responsibility of passing on parcels, what happens if a neighbour damages your parcel? Who would be responsible? The system works well enough at the moment so why change?

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: