

**Additional comments:**

For ease and convenience, apparently, mail will now be left with a neighbour because it's 'frustrating when we try to deliver parcels while you're out'. I couldn't agree more with this statement, but surely the obvious solution would be to reinstate deliveries at times when there's a chance of people being at home, therefore reducing the need for any alternative arrangements.

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No, because this is an inadequate solution to the problem, i.e. attempting to deliver mail when the majority of people are likely to be out. Also, as it's just as likely that neighbours will be out, it's not a very promising alternative.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:****Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**