

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Not as it stands. The service should only be offered on the basis of opting in to the service. Having to opt out & place a sign on your premises is wrong. If you wish to take up the service then opt in & then place a sign on your premises showing you have opt in to the service is more appropriate

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

As Q1. The notification should be to opt in to the service rather than the need to take action to opt out