

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

NO. The post would get lost from one neighbour deliberately. From the otherside it would be a very good arrangement.

Insufficient safeguards because one cannot nominate a neighbour to have the post. The sign on the door says to ones neighbour - WE DO NOT TRUST YOU - very bad for relationships. A cheap and horrid little scheme which should not be allowed.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

In my view unless you have a system with a card swipe reader fixed on the ones door (everyone has one) so that the postman can read the card system to see where a household wants the post to be left then the PO is not properly securing the mail under the law. In my case if it went to Number 3 I would NEVER see it again and asking would not be an option. My friend in Number 7 would be very reliable and so would I to her. Therefore WE MUST BE ABLE TO NOMINATE a neighbour.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Vague unhelpful and raises question which are not answered. Just looks s if the PO is trying to save time and money at the expense of the customer. I think it will cause firms to reduce their use of PO more - private firms can do it so why not the post office. The only way this would work is for one to be able to nominate.