

I was not aware of the consultation until I received a leaflet indicating that I live in an area where this scheme is to be implemented shortly. It is disgraceful that this is an opt-out scheme. Like many others, I am fed-up having to opt-out of schemes. I am very happy for my parcels to be left with neighbours and to take in ones for them, but it is totally wrong for Royal Mail to assume that I'm prepared to do this.

What you should do is provide all houses with stickers that allow householders to OPT-IN to the scheme. I suggest that these stickers allow householders to indicate which house numbers/names parcels should be left at. In my case I would suggest three very helpful retired neighbours who are in most of the day.

I generally defend Royal Mail from criticism, but your opt-out scheme is out of order.