

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, I believe that this is just an added strain on the elderly and sick who are home during the day. I myself suffer with a few mental health issues and will not be able to cope with accepting my neighbours mail for them and then waiting for them to come to collect it at some unknown time.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

The fact that people opting out have to display a sticker is wrong, if you live in an area with bad neighbours it is advertising to them that you do not trust them and can cause more problems. Also, as I mentioned above, there are a lot of people like me who are home all day due to medical issues, this would add a further strain to their days no matter if they accept the items or not. The guilt for not accepting them or the stress of waiting for someone to call at an unknown time to collect the items

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

No but I would question how it has been announced that they are doing this, I only heard about this today through a tweet I noticed in my stream, there should have been a leaflet dropped so that we could all voice our opinions to you before now.