



Telephone numbering

Proposed modifications to the National Telephone Numbering Plan, General Condition 17 and telephone number applications forms within existing numbering policy

Consultation

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Section 1

Summary

- 1.1 Ofcom is proposing to modify the documents that we publish in order to fulfil our duties in relation to telephone numbering under Part 2 of the Communications Act 2003 (the Act).
- 1.2 The proposed modifications are to the following documents:
 - 1.2.1 the National Telephone Numbering Plan (the Numbering Plan), which sets out telephone numbers available for allocation and any restrictions on their adoption or use;
 - 1.2.2 General Condition 17 of the General Conditions of Entitlement (GC17), which sets out general requirements relating to the allocation, adoption and use of telephone numbers; and
 - 1.2.3 the application forms that communications providers (CPs) must complete when applying for the allocation of telephone numbers from Ofcom (the Numbering Application Forms).
- 1.3 We are doing this to ensure that the documents are clear, accurate, and accessible, and that they reflect current numbering policy in a consistent manner. The proposed modifications to the Numbering Plan and GC17 are intended to:
 - 1.3.1 create a single reference point for CPs and other stakeholders in relation to number ranges and related restrictions;
 - 1.3.2 simplify the provisions relating to compliance with the Numbering Plan and other restrictions on the adoption or use of numbers;
 - 1.3.3 improve the clarity of the Numbering Plan, and remove unnecessary duplication;
 - 1.3.4 ensure consistent reflection of current numbering policy across GC17 and the Numbering Plan;
 - 1.3.5 delete obsolete or redundant text; and
 - 1.3.6 correct textual and typographical errors.
- 1.4 We are also proposing to make some minor consequential modifications to the Numbering Application Forms.
- 1.5 No changes to numbering policy are suggested and our proposed modifications are not intended to alter the current scope of substantive regulation.
- 1.6 We are undertaking this consultation now, as we are likely to be proposing substantive modifications to the Numbering Plan in the context of our ongoing review of non-geographic call services (NGCS). It seems appropriate to ensure that the existing provisions of the Numbering Plan, and the related requirements of GC17, are clear, accessible and accurate.

- 1.7 The reasons for the proposed modifications are explained in more detail in sections 3 to 5 of this document. The specific text that we propose to modify in the Numbering Plan, in GC17 and in the Numbering Application Forms is set out in Annexes 7 to 9, respectively.
- 1.8 We are seeking responses to the specific consultation questions set out in this document and general comments on our proposals by 5pm on 19 September 2012.

Section 2

Introduction and background

Introduction

- 2.1 Ofcom is responsible for the administration of the UK's telephone numbers. We do this as part of our regulation of the communications sector under the framework established by the Act.
- 2.2 We are required by section 56 of the Act to publish a Numbering Plan, setting out the telephone numbers available for allocation and any restrictions on how they may be adopted or used. We make the latest version of the Numbering Plan available on our website.¹
- 2.3 Section 58 of the Act provides for the setting of general conditions about the allocation and adoption of telephone numbers. GC17 sets out general requirements relating to the allocation, adoption and use of telephone numbers. Annex 1 to GC17 sets out numbers which are not available for allocation, but which may be used or adopted in accordance with their designation.²
- 2.4 GC17 also requires CPs to apply for an allocation or reservation of telephone numbers by using an appropriate application form as directed by Ofcom from time to time.³
- 2.5 The Act makes provision for us to amend GC17 and the Numbering Plan, and sets out the process we must follow to do this. The Act also makes provision for us to give a direction for the purposes of a general condition, and sets out how we should do this. Further information on the legal framework is provided in Annex 6.

Background

- 2.6 The Numbering Plan was originally issued in July 2003, at the same time as the Act entered into force. Although it reflected the changes required by the EU Common Regulatory Framework, the Numbering Plan reproduced much of the pre-2003 numbering regime.⁴ The current Numbering Plan therefore dates back almost ten years and many of its provisions can be traced back to the pre-2003 regime. We have amended the Numbering Plan on various occasions in the intervening years by adding, modifying or deleting specific provisions in order to implement policy decisions in relation to numbering. We have not, however, previously carried out any overarching review of its provisions, or the interrelationship between the Numbering Plan and GC17.

¹ <http://stakeholders.ofcom.org.uk/binaries/telecoms/numbering/numbering-plan.pdf>

² This includes numbers which may be used by CPs without individual allocation (e.g. 999, 100, 1471) and number ranges which were previously allocated by Ofcom but are now closed and no longer available for allocation (e.g. numbers starting 0500).

³ The Numbering Application Forms are accessed from Ofcom's website at:

<http://stakeholders.ofcom.org.uk/telecoms/numbering/applying-activating-tele-no/applying-tele-numbers/> The Numbering Application Forms are for CPs' use only and are password protected.

⁴ Prior to July 2003, the principles and rules relating to the use and management of numbers were contained in a document known as the Numbering Conventions, which was first issued in 1994. To a great extent, the Numbering Plan reproduced restrictions on numbering use contained in the Numbering Conventions.

- 2.7 As part of our ongoing project in relation to NGCS, we are considering changes to the regulatory framework for non-geographic calls that would result in a series of substantive amendments to the Numbering Plan.⁵ We considered it an opportune time, prior to consulting on the detail of those substantive changes, to review the Numbering Plan as a whole to ensure that it is clear, accessible and accurate, and that it remains fit for purpose.
- 2.8 Having carried out this initial review, we considered that the provisions of the Numbering Plan, and the related provisions of GC17, could be improved in several respects. In particular:
- 2.8.1 the telephone numbers administered by Ofcom, and restrictions on their use, are currently listed in two different places (in the Numbering Plan and in Annex 1 to GC17), which we consider has the potential to create confusion and is not user-friendly;
 - 2.8.2 we consider that the provisions of GC17 relating to compliance with the Numbering Plan are unwieldy and overly complex;
 - 2.8.3 some of the provisions of the Numbering Plan and GC17 are obsolete and no longer relevant;
 - 2.8.4 the clarity and accessibility of certain provisions of the Numbering Plan could be improved; and
 - 2.8.5 certain provisions of the Numbering Plan do not clearly or accurately reflect current practice by industry and Ofcom in relation to numbering.
- 2.9 Our proposed modifications to the Numbering Plan and GC17 are intended to address these issues. As noted above, our proposed modifications are not intended to achieve any substantive policy change. They are intended to ensure that the Numbering Plan and the related provisions of GC17 remain fit for purpose and form a sound basis for numbering policy going forward. Our proposed modifications to the Numbering Plan and GC17 also result in the need for some minor consequential modifications to the Numbering Application Forms.
- 2.10 The proposed modifications to each document are explained in more detail in sections 3, 4 and 5. We explain in section 6 how our proposed modifications meet the relevant legal tests. The proposed modifications are set out in full in Annexes 7, 8 and 9.
- 2.11 Given the nature of our proposed modifications to GC17, the Numbering Plan and the Numbering Application Forms (in particular, as they are not intended to result in any substantive policy change), we consider that we are not required to carry out a formal impact assessment. Specifically, pursuant to section 7 of the Act, we do not consider that our proposals will involve a major change in Ofcom's activities or will have a significant impact on CPs or on the general public.

⁵ See paragraphs 2.13 to 2.15 for a summary of how this consultation relates to our wider work on NGCS.

How this review relates to other numbering projects

Geographic numbering

- 2.12 On 18 July 2012, Ofcom published a statement in relation to geographic telephone numbers.⁶ This included notifications of modifications to the provisions of GC17 and the Numbering Plan in order to implement our policy decisions in relation to: (i) charging for geographic numbers in a pilot scheme; and (ii) the allocation of 100-number blocks in certain geographic area codes. In this consultation we take as a starting point GC17 and the Numbering Plan as modified by those notifications.

Non-geographic call services (NGCS)

- 2.13 This consultation was prompted by our ongoing work in relation to NGCS. However, the modifications proposed in this document are not confined to the provisions of the Numbering Plan and GC17, and the Numbering Application Forms, relating to those services. They relate to telephone numbering more generally.
- 2.14 Nevertheless, for practical reasons we propose (subject to consultation) to implement the modifications proposed in this document prior to consulting on any further substantive amendments to the Numbering Plan and GC17 that may be required in order to implement our final policy decisions in relation to NGCS.
- 2.15 Annex 5 contains more detail of our current and planned publications in relation to NGCS.

⁶ Ofcom, *Promoting efficient use of geographic telephone numbers*, 18 July 2012: <http://stakeholders.ofcom.org.uk/binaries/consultations/geo-numbers/statement/numbers-statement.pdf>

Section 3

Proposed modifications to GC17

Introduction

3.1 We are proposing a number of modifications to GC17 in order to improve the clarity and accessibility of information in relation to telephone numbering, and to simplify the current compliance provisions. These proposed modifications are explained below and set out in full in Annex 8.

Proposed modifications

Single source of information on number ranges and related restrictions

- 3.2 The telephone numbers administered by Ofcom, and restrictions on the use of those numbers, are currently listed in either the Numbering Plan or in Annex 1 to GC17.
- 3.3 This approach results from section 56 of the Act, which states that the Numbering Plan must set out the telephone numbers available for allocation. When issuing the Numbering Plan in 2003, Oftel⁷ decided to list other telephone numbers that it administered (i.e. those which were **not** available for allocation) in Annex 1 to GC17.
- 3.4 Telephone numbers administered by Ofcom are therefore listed as follows:
- 3.4.1 the Numbering Plan lists the telephone numbers that are available for allocation;
- 3.4.2 Annex 1 to GC17 lists the other telephone numbers administered by Ofcom but which are not available for allocation. These include:
- numbers that are made available for use by CPs without individual allocation (e.g. 999, 100, 1471); or
 - numbers that were previously, but which are no longer, available for allocation (e.g. numbers starting 0500).
- 3.5 Although this division between Annex 1 to GC17 and the Numbering Plan has a legal basis, we consider that in practical terms it has the potential to create confusion. In particular, the basis for the distinction may not be immediately obvious to stakeholders. It also requires CPs and other interested parties to consult two separate documents in order to understand the number ranges that are administered by Ofcom and the associated restrictions on the adoption and use of those numbers. We consider that it would be desirable for this information to be set out in a single document. We consider that the creation of a single reference point will increase transparency, accessibility and clarity for stakeholders.
- 3.6 We therefore propose to move into the Numbering Plan the list of telephone numbers and related designations that are currently set out in Annex 1 to GC17. This will involve the deletion of Annex 1 to GC17 and the inclusion of equivalent provisions in a new part (Part C) of the Numbering Plan.

⁷ Oftel (the Office of Telecommunications) was Ofcom's predecessor regulator for the UK's telecommunications industry.

- 3.7 We propose to also make consequential modifications to paragraphs 17.1, 17.2, 17.3 and 17.21 of GC17⁸, to ensure that those provisions refer to the appropriate parts of the Numbering Plan (Part A or Part C, as appropriate).
- 3.8 The related modifications that we are proposing to make to the Numbering Plan are described in section 4 of this document.

Question 1:

Do you agree with our proposal to move into the Numbering Plan the list of telephone numbers and related designations that are currently set out in Annex 1 to GC17? If not, please explain why you disagree.

Simplify and clarify the compliance provisions

- 3.9 At present, paragraph 17.4 of GC17 requires CPs to maintain their own numbering plan for numbers allocated to them, which must be consistent with the Numbering Plan, unless Ofcom consents otherwise in writing. When applying for telephone numbers, a CP is required to provide such details of its numbering plan to Ofcom as are relevant to the application. Paragraph 17.5 of GC17 requires CPs to install, maintain and adjust their public electronic communications network so that it routes signals and otherwise operates in accordance with the Numbering Plan, and any allocation of numbers made by Ofcom.
- 3.10 We consider that these provisions relating to compliance with the Numbering Plan could be simplified and clarified. The obligation for CPs to maintain their own numbering plan, which must be consistent with the Numbering Plan, was carried over from the pre-2003 regulatory regime. However, Ofcom does not typically review CPs' numbering plans and we consider that this obligation may now be outdated.
- 3.11 We also consider that the references to installing, maintaining and adjusting signals and otherwise operating in accordance with the Numbering Plan are overly complex. We believe that there is a simpler means of reflecting the underlying policy (which is that CPs should comply with the Numbering Plan, insofar as it is applicable to them).
- 3.12 We are therefore proposing to delete paragraphs 17.4 and 17.5 of GC17 and to replace them with a simplified obligation. This would require each CP to comply with all applicable restrictions and requirements as are set out in the Numbering Plan, and any specific conditions which are attached to an allocation of numbers made to that particular CP. There would no longer be a regulatory requirement for a CP to maintain its own numbering plan. As a consequence, we are also proposing to delete the definition of a CPs' own numbering plan in paragraph 17.22 of GC17⁹, as this will no longer be required.
- 3.13 We are conscious that not every provision of the Numbering Plan applies to every CP. Certain provisions apply only to CPs that have been allocated numbers within a particular number range, whereas other provisions apply to all CPs that adopt or use numbers (or numbers within a particular range). **It is not our intention to alter the scope of these substantive provisions by virtue of our current proposed modifications to GC17.** The proposed requirement for CPs to comply with "...all applicable restrictions and requirements..." as are set out in the Numbering Plan is intended to ensure that the scope of regulation remains unchanged. If a provision of

⁸ Paragraph 17.21 will be renumbered 17.20 as a result of our other proposed modifications.

⁹ Paragraph 17.22 will be renumbered 17.21 as a result of our other proposed modifications.

the Numbering Plan currently does not apply to a particular CP, then our proposed modification to GC17 will not alter this.¹⁰

- 3.14 From time to time, Ofcom may impose a specific condition on the adoption or use of a particular range of numbers by the CP to whom they have been allocated. This is contained in the notification from Ofcom to the CP that records the allocation of numbers. This is currently referenced in paragraph 17.5 of GC17, which requires compliance with any allocation of numbers made by Ofcom from time to time. Our proposed modification clarifies the current drafting by making explicit reference to the notification recording the allocation of numbers. We consider that this increases transparency for CPs and other stakeholders.

Question 2:

Do you agree with our proposed approach to simplifying the provisions of GC17 relating to compliance with the Numbering Plan and other restrictions attached to a specific allocation of telephone numbers? Do you agree that the requirement for CPs to maintain their own numbering plan is now outdated? If not, please explain why you disagree.

Removal of definition of 'UK-Wide Numbers'

- 3.15 We explain at paragraph 4.19 below that we are proposing to remove the definition of 'UK-Wide Numbers' from the Numbering Plan. We are therefore proposing to make a consequential modification to paragraph 17.21 of GC17¹¹ in order to replace the term 'UK-Wide Numbers (03)' with 'Non-Geographic Numbers starting 03'. We also propose to add a definition of 'Non-Geographic Numbers' to paragraph 17.22¹², which will incorporate by reference the definition of that term in the Numbering Plan.
- 3.16 This is part of our wider objective to avoid the creation of sub-categories of numbers where these are differentiated solely (or primarily) by reference to restrictions on the charges that may be levied for calls to those numbers. Our reasons for making this proposed modification are explained more fully in section 4.

¹⁰ Although we may decide to alter or to expand the scope of the provisions of the Numbering Plan when we take our final policy decisions in relation to NGCS later this year (see paragraphs 2.13 to 2.15 and Annex 5 for further details).

¹¹ Paragraph 17.21 will be renumbered 17.20 as a result of our other proposed modifications.

¹² Paragraph 17.22 will be renumbered 17.21 as a result of our other proposed modifications.

Section 4

Proposed modifications to the Numbering Plan

Introduction

- 4.1 We are proposing to make a number of modifications to the Numbering Plan. These modifications are explained below and set out in Annex 7.

Proposed modifications

Single source of information on number ranges and related restrictions

- 4.2 As explained at paragraphs 3.2 to 3.6 above, we propose to move into the Numbering Plan the list of telephone numbers and related restrictions that are currently set out in Annex 1 to GC17. We consider that having a single reference point for this information will increase transparency, accessibility and clarity for stakeholders.
- 4.3 Section 56 of the Act sets out the information that must be included in the Numbering Plan. In this respect, the Numbering Plan is currently split into Parts A and B:
- 4.3.1 Part A sets out the numbers available for allocation by Ofcom; and
- 4.3.2 Part B sets out any restrictions on the use or adoption of those numbers.
- 4.4 However, we consider that this does not preclude us from including additional information in the Numbering Plan, provided that the distinction between the two sources of information is clear. We are therefore proposing to create a new Part C which will reproduce the provisions currently set out in Annex 1 to GC17. Part C will contain a list of numbers that are administered by Ofcom, but which are not available for allocation, and the designation attributed to those numbers. These numbers are not available for allocation because either:
- 4.4.1 the number is made available for use by CPs without individual allocation (e.g. 999, 100, 1471); or
- 4.4.2 the number is part of a range that was previously allocated, but which is now closed and no longer available for allocation (e.g. numbers starting 0500).
- 4.5 We propose to divide Part C into five parts (Parts C1 to C5):
- 4.5.1 Part C1 relates to Public Communications Network Numbers and corresponds to section 1 in Annex 1 to GC17. We propose to make clear that these numbers are not individually allocated.
- 4.5.2 Part C2 relates to X.25 Data Network Numbers and corresponds to section 2 in Annex 1 to GC17.

- 4.5.3 Part C3 relates to Network Codes and corresponds to section 3 in Annex 1 to GC17.
- 4.5.4 Part C4 relates to Administrative Codes and corresponds to section 4 in Annex 1 to GC17.
- 4.5.5 Part C5 also relates to Public Communications Network Numbers and corresponds to sections 5 and 6 in Annex 1 to GC17. We propose to indicate that these numbers have been individually allocated in order to differentiate them from the Public Communications Network Numbers listed in Part C1. We also propose to replicate the restrictions on the adoption of these numbers that are currently set out in Annex 1 to GC17. However, we propose to slightly expand the wording in relation to numbers starting 0500 and 0800 (plus 6-digits) in order to clarify that a number which was assigned to a subscriber prior to the relevant number range being closed may continue to be used in order to provide a service to that subscriber.¹³
- 4.6 We also propose to modify the introduction to the Numbering Plan in order to explain the distinction between Parts A, B and C, and to make minor consequential amendments to Parts A and B. In particular, we propose to indicate in Part A where sub-parts of a particular number range are not available for allocation.¹⁴

Question 3:

Do you have any comments on our proposal to create a new Part C of the Numbering Plan?

General restrictions on Public Communications Network Numbers

- 4.7 We propose to redraft Part B2 of the Numbering Plan (*General restrictions on Telephone Numbers in Part A1*), and some related text in Part A1, in order to improve its clarity and to ensure that it accurately reflects current numbering policy.
- 4.8 As currently drafted, Part A1 of the Numbering Plan states that numbers within that part are 11 digits long (including the '0') unless otherwise indicated. However, certain number ranges of less than 11 digits are not currently indicated as such in Part A (e.g. 116xxx numbers). There are also a small number of geographic numbers and two non-geographic numbers which do not conform to the standard digit structure.¹⁵ In particular, some shorter numbers remain in certain geographic area codes.¹⁶ Where a particular geographic area code comprises both standard and non-standard digit structures, it is not possible to easily identify this within the Numbering Plan.

¹³ We modified Annex 1 to GC17 on 20 December 2010 in order to indicate that the 0500 and 0800 (plus 6-digits) number ranges were closed and could not be used to provide new services. See: <http://stakeholders.ofcom.org.uk/binaries/consultations/telephone-numbering/statement/numbering-statement.pdf>

¹⁴ For example, numbers starting 090 are listed in Part A of the Numbering Plan as being available for allocation. However, the number ranges 0908 and 0909 are now closed and no longer available for allocation. We therefore propose to list 0908 and 0909 in Part C of the Numbering Plan (consistent with their current listing in section 5 of the Annex to GC17), and to include a cross-reference in Part A in order to clarify that these specific sub-parts of the 090 number range are not available for allocation.

¹⁵ The two non-standard non-geographic numbers are 0800 1111 for the Childline service and 0845 4647 for NHS Direct.

¹⁶ For example, the Lancaster area code (01524) contains numbers that are either 9 digits or 10 digits in length (excluding the national prefix code '0').

These non-standard number formats are, however, indicated in the National Numbering Scheme (the Numbering Scheme).¹⁷

- 4.9 Part B2 sets out how the National Significant Number (effectively defined to mean a full Geographic Number, Personal Number or Mobile Number) must be “notated”. The reference to the National Significant Number was carried over from the pre-2003 numbering regime.¹⁸ However, we consider that its use in the Numbering Plan is no longer necessary and the underlying policy (which is to set out the standard digit structure for numbers) could be expressed in language that is more readily accessible.
- 4.10 In light of these considerations, we propose to make the following modifications:
- 4.10.1 to delete the reference in Part A1 to the standard digit structure for numbers, as this is currently inaccurate;
 - 4.10.2 to insert a new provision in Part B2 which states that numbers in Part A1 shall be 10 digits long (excluding the national prefix code ‘0’) unless otherwise stated in that Part of the Numbering Plan or in the Numbering Scheme;¹⁹
 - 4.10.3 to insert a reference in Part A1 to 116xxx numbers being 6 digits long;
 - 4.10.4 to delete the reference to the mandatory notation of the National Significant Number in Part B2;
 - 4.10.5 to replace this with a provision which indicates how the digit structure for public communications network numbers is referred to in the Numbering Scheme; and
 - 4.10.6 to delete the definition of ‘National Significant Number’ as this is no longer required.

Question 4:

Do you have any comments on our proposed approach to Part B2 of the Numbering Plan?

Restrictions on the use of Geographic Numbers

Geographic area codes

- 4.11 As currently drafted, Part B3.1.1 prohibits the adoption or use of geographic numbers other than where part of the digit structure contains a geographic area code from Appendix A of the Numbering Plan. We consider that this restriction is unnecessarily duplicative, as a geographic number is defined to mean a number containing a

¹⁷ The National Numbering Scheme is the day-to-day detailed record maintained by Ofcom in relation to the allocation and availability of telephone numbers. It is accessible (in the form of a series of Excel files) on Ofcom’s website at: <http://stakeholders.ofcom.org.uk/telecoms/numbering/telephone-no-availability/numbers-administered/>

¹⁸ The term ‘National Significant Number’ has its origins in ITU Recommendations related to numbering (see ITU-T Recommendations E.101 and E.164). In layman’s terms, it effectively means a telephone number, excluding the international country code.

¹⁹ As noted above, non-standard geographic numbers are indicated as such in the Numbering Scheme.

geographic area code from Appendix A. In addition, we consider this restriction to be potentially confusing, as geographic numbers must (subject to certain exceptions set out in the Numbering Plan) be capable of being dialled **without** the relevant geographic area code (i.e. as a local number). The provision of local dialling would therefore appear to contravene the restriction in Part B3.1.1. We therefore propose to delete this restriction from the Numbering Plan.

“Out of area” use

- 4.12 Part B3.1.2 currently contains a restriction on “out of area” use of geographic numbers (i.e. assignment of a geographic number with a particular area code to a customer who is not located within that geographic area).²⁰ The restriction is that the customer must have specified that they require such a number. However, the definition of a ‘Geographic Number’ contains a further restriction on out of area use. Namely, that tariffing must remain consistent with calls to the relevant geographic area code. We consider that the clarity of the provisions would be greatly improved by redrafting Part B.3.1.2 such that the general prohibition on out of area use, and the specific exceptions under which this is permitted, are set out in one place. We are also proposing to make some consequential modifications to the definition of a ‘Geographic Number’.
- 4.13 We also consider that this Part of the Numbering Plan should refer to a request from a subscriber for out of area use (rather than a request from a customer). A subscriber means any person who is party to a contract with a public electronic communications provider for the supply of such services.²¹ A customer is a wider term which encompasses the persons to whom a network or service is provided and prospective or potential customers.²² In this context, we consider that “subscriber” is the appropriate term as we expect that it would be the person who is party to a contract for fixed line services that would request an out of area number. This term is also consistent with the definition of a ‘Geographic Number’, which refers to the assignment of such a number to a subscriber.

Numbering reorganisations

- 4.14 We propose to modify Part B3.1.5, which relates to numbering reorganisations in order to improve the clarity and accessibility of the provisions.²³ We also propose to include a link to the statutory provisions on numbering reorganisations, in order to make clear that this provision is triggered where Ofcom is carrying out a numbering reorganisation and has made provision for a replacement allocation of numbers in accordance with section 62(3) of the Act. Our proposed modifications are not intended to extend the scope of CPs’ substantive obligations under this provision.

National-Dialling-Only Numbers

- 4.15 We propose to modify Part B3.1.6 and the definition of a ‘National-Dialling-Only Number’ in order to increase the clarity of these provisions.²⁴ In particular, Part B3.1.6 states that these numbers may not be adopted or otherwise used in

²⁰ Part 3.1.2 will be renumbered B3.1.1 as a result of our other proposed modifications.

²¹ See the definitions accompanying the General Conditions (Part 1 of the Schedule to the Notification published on 22 July 2003 under section 48(1) of the Act).

²² See the definitions accompanying the General Conditions (Part 1 of the Schedule to the Notification published on 22 July 2003 under section 48(1) of the Act).

²³ Part B3.1.5 will be renumbered B3.1.4 as a result of our other proposed modifications.

²⁴ Part B3.1.6 will be renumbered B3.1.5 as a result of our other proposed modifications.

circumstances where they have public visibility. However, the definition of a ‘National-Dialling-Only Number’ contains further restrictions in that such a number can only be adopted or used with its geographic area code and for purposes where end-users will not dial it. We consider that the clarity of these provisions would be greatly improved if all restrictions on the use of these numbers are set out in one place. We therefore propose to move these restrictions from the definition to the main body of the Numbering Plan in order to increase accessibility and transparency. We propose to redefine a ‘National-Dialling-Only Number’ as a number which is indicated as such in the Numbering Scheme.

Conservation areas and standard areas

- 4.16 We propose to amend Part B3.1.7²⁵ and the definition of a ‘Conservation Area’ in order to increase the clarity of these provisions and to provide a link to Appendix A, in which conservation area status is indicated.
- 4.17 We propose to make similar amendments to Part B3.1.8²⁶ and the definition of a ‘Standard Area’. We also propose to amend this Part in order to ensure that the restriction in relation to the adoption of standard area numbers accurately reflects current numbering policy. In particular, we understand that CPs typically build out a block of 10,000 standard area numbers on their network at once (rather than building out each 1,000 number unit at a time). The current drafting might be read as restricting this practice, although this is not the intention. Our concern is that CPs do not begin to assign numbers from a particular 1,000 number unit to subscribers until the preceding 1,000 number unit has been substantially used up. In this respect, we propose to modify the provision in order to more closely reflect current policy.
- 4.18 We also propose to delete the provision in Parts B3.1.7 and B3.1.8 that conservation area numbers and standard area numbers, respectively, may only be “*otherwise used*” in units of 1,000 numbers at a time. On the face of it, this restriction would prevent the use of an individual number, which is not the underlying policy intent.

Question 5:

Do you have any comments on our proposed approach to redrafting the restrictions on the use of geographic numbers (Part B3)?

UK-wide Numbers

- 4.19 We propose to delete the definition of ‘UK-wide Numbers’ and refer to these instead as ‘Non-Geographic Numbers starting 03’. We propose to make consequential modifications to Part B3.6, which relates to this category of numbers. We consider that UK-wide Numbers are currently defined primarily by reference to the fact that they are charged at geographic rates. Going forward, we intend to avoid the creation of sub-categories of numbers where these are differentiated solely (or primarily) by reference to restrictions on the charges that may be levied for calls to those numbers. In particular, we consider that this approach leads to restrictions on charging being set out in the definitions of the Numbering Plan, rather than in the main body of the document. As stated above, we consider that this diminishes the clarity, transparency and accessibility of the document.
- 4.20 We also propose to make some minor modifications to the drafting of Part B3.6.2 in order to more accurately reflect current policy in relation to the use of numbers

²⁵ Part B3.1.7 will be renumbered B3.1.6 as a result of our other proposed modifications.

²⁶ Part B3.1.8 will be renumbered B3.1.7 as a result of our other proposed modifications.

starting 030 (that they should be assigned only to public sector bodies or not-for-profit bodies).

- 4.21 The charging restrictions applicable to numbers starting 03 will remain unchanged. These are set out in the designations for 03 number ranges in Part A of the Numbering Plan, and referenced in paragraph 17.21 of GC17.²⁷

Question 6:

Do you have any comments on our proposal to remove the definition of 'UK-wide Numbers' and refer to these as 'Non-Geographic Numbers starting 03', or on our reasons for making this change?

Definitions

- 4.22 We propose to make a number of modifications to the 'Definitions and Interpretation' section of the Numbering Plan.
- 4.23 Paragraph 1 of this section sets out various definitions that apply for the purposes of interpretation. Paragraph 2 sets out a hierarchy of definitions. Words and expressions not defined in the Numbering Plan itself are ascribed with the meaning which applies, first, in GC17; second, in the General Conditions generally; and third, in the Act (however, at present, GC17 also cross-refers back to the Numbering Plan for certain definitions). Paragraph 3 of this section states that the Interpretation Act shall apply to the Numbering Plan.
- 4.24 We propose to make the following modifications to this section in order to improve the clarity and accessibility of the Numbering Plan:
- 4.24.1 **Deletion of cross-reference to GC17 for definitions:** in light of our proposed modifications, there is only one remaining definition in GC17 which is also used in the Numbering Plan.²⁸ We propose to reproduce this definition in the Numbering Plan itself and remove the cross reference to GC17 for defined terms. We consider that this will improve clarity for readers as it avoids the need for the Numbering Plan and GC17 to cross-refer to each other for definitions.
- 4.24.2 **Clarify provisions in relation to hierarchy of definitions and interpretation:** we also propose to make minor modifications to the provisions relating to the hierarchy of definitions (paragraph 2) and interpretation (paragraph 3) in order to clarify the drafting.
- 4.24.3 **Deletion of definitions which also appear in the General Conditions or in the Act:** we propose to delete definitions from the Numbering Plan where identical definitions are contained in the Act or in Part 1 of the Notification setting the General Conditions (as these definitions are already incorporated into the Numbering Plan by reference). This will avoid unnecessary duplication and will ensure that, where definitions in the Act or in Part 1 of the Notification setting the General Conditions are modified, these modifications are automatically reflected in the Numbering Plan.²⁹

²⁷ Paragraph 17.21 will be renumbered 17.20 as a result of our other proposed modifications.

²⁸ The definition of a 'Communications Provider'.

²⁹ This affects the definitions of 'Approved Apparatus', 'Directory', 'Directory Enquiry Facility', 'Directory Information', 'Network Termination and Testing Apparatus', 'Network Termination Point', 'Number Portability', 'Premium Rate Service', 'Public Pay Telephone', 'Publicly Available Telephone Service', 'Served Premises' and 'Subscriber'.

For the same reason, we propose to delete the current definition of 'Portability' and to cross-refer instead to the meaning ascribed to that term in General Condition 18.

- 4.24.4 **Deletion of redundant definitions:** we propose to delete several definitions that we consider now to be redundant as they are not used in the Numbering Plan.³⁰
- 4.24.5 **Addition of definitions:** we propose to add definitions for terms which are currently referred to as defined terms, but which are not defined.³¹
- 4.24.6 **Addition of definitions previously found in Annex 1 to GC17:** as a consequence of our proposal that Annex 1 to GC17 should be deleted and replicated in a new Part C of the Numbering Plan (see paragraphs 4.2 to 4.6 above), we propose to incorporate into the Numbering Plan the definitions that are currently set out in Annex 1 to GC17.
- 4.24.7 **Transfer of substantive restrictions from the definitions section to the operative parts of the Numbering Plan:** certain definitions currently include substantive restrictions on the use of numbers, which we propose to delete from within the definitions and move to (or replicate their substantive effect in) the relevant part of the main body of the Numbering Plan. We consider that this will improve the clarity and transparency of the Numbering Plan, by ensuring that all restrictions on the use of numbers are easily accessible. This relates to the following:
- a charging restriction within the definition of a 'Corporate Number', which we propose to delete and replace with a reference to corporate numbers being 'special services' in Part A1, in order to maintain the same substantive effect;
 - an exception to the usual permitted usage of geographic numbers, which we propose to delete from within the definition of that term and incorporate into the restrictions on "out of area" use of geographic numbers at Part B3.1.2 (see paragraphs 4.12 to 4.13 above);
 - a restriction on the use of national-dialling-only numbers which we propose to delete from the definition of that term and incorporate instead in Part B3.1.6 (see paragraph 4.15 above); and
 - a reference to applicable charging restrictions, which we propose to delete from the definition of a 'Special Service'. For the most part we consider it unnecessary to make any further provision in this respect, as the relevant charging restrictions are already set out in Part A of the Numbering Plan. However, we propose to incorporate a reference to the applicable charges for BT customers being "*before the application of calling packages and discounts*" in the designations of special services in Part A1 (to the extent that such a reference is not already included) in order to maintain the same substantive effect as the current drafting.

³⁰ This affects the definitions of 'Director', 'Emergency Organisation', 'Indirect Access Code', 'National Call', 'Numbering Condition' and 'Voiceband'.

³¹ This results in new definitions of 'X.25 Data Network Numbers' and 'Switch Number'. We also propose to add a definition of a 'Switch' as a consequential modification.

- 4.24.8 **Definitions simplified for ease of reference:** the definition of ‘Access Code’ currently describes the three different types of access code (Type A, Type B and Type C). We propose to turn these into standalone definitions for ease of reference. Similarly, the definition of ‘Signalling Point Code’ lists the three types of signalling point code. However, each of these is already a defined term in its own right (and cross-refers to the definition of ‘Signalling Point Code’), so we propose to delete this list.
- 4.24.9 **Consistent use of definitions in relation to categories of telephone numbers:** the Numbering Plan includes definitions of various categories of telephone numbers³², each of which may comprise further sub-categories.³³ We propose to make minor modifications to various definitions in the Numbering Plan in order to refer consistently to the appropriate categories and sub-categories of telephone numbers, and to avoid circularity between definitions.
- 4.24.10 **Deletion of references to a CPs’ own numbering plan:** as we are proposing to delete the obligation in GC17 for CPs to maintain their own numbering plan (see paragraph 3.12 above), we also propose to delete the reference to CPs’ own numbering plans in the definition of a ‘Location Independent Electronic Communications Service’. We propose to replace this with a reference to a location independent electronic communications service including the assignment of a non-geographic number to a customer. We consider that this accurately reflects current policy in relation to the use of numbers for the provision of these services.
- 4.24.11 **Other minor modifications:** we propose to make the following minor modifications to the definitions in order to improve their clarity:
- to amend the defined term ‘Data Network Identification Code’ to ‘X25 Data Network Identification Code’ for consistency with the term used in the main body of the Numbering Plan, and to make minor modifications to the definition as a consequence of inserting a new definition of ‘X.25 Data Network Numbers’;
 - to replace the words “*Pay Telephone*” (within the definition of a ‘Free to Caller Number’) with “*Public Pay Telephone*” for consistency with the defined term used in the General Conditions;
 - to correct the date of publication of the General Conditions in the definition of ‘General Conditions of Entitlement’, and to clarify that the General Conditions are amended from time to time by Ofcom;
 - to replace the words “*a type of access code*” (within the definition of a ‘Harmonised number for harmonised services of social value’) with “*a Type B Access Code*” for consistency with the new definition of this term;

³² For example, Public Communications Network Numbers, Network Codes, Administrative Codes, X.25 Data Network Numbers, Telex Service Numbers.

³³ For example, Geographic Numbers and Non-Geographic Numbers are sub-categories of Public Communications Network Numbers. Non-Geographic Numbers comprise further sub-categories such as Access Codes, Corporate Numbers and Personal Numbers.

- to redraft the current definitions of ‘International Mobile Subscriber Identity’, ‘Mobile Network Code’ and ‘Mobile Number’ so that they accord more readily with relevant international definitions³⁴, and to provide a link to the definition of a ‘Mobile Service’ for the purpose of which these numbers and codes are used;
- to redraft the current definitions of a ‘Personal Number’ and ‘Personal Numbering Service’ in order to avoid unnecessary duplication between the definitions; to replace the reference to a “*Personal Telephone Number*” (within the definition of a ‘Personal Numbering Service’) with “*Personal Number*” for consistency with that defined term; and to replace the reference to “*Personal Numbering Service*” in Part A of the Numbering Plan with “*Personal Numbers*” for consistency with the amendments to the defined terms;
- to replace the words “*Number Portability*” (within the definition of an ‘Internal Network Portability Code’) with the word “*Portability*” for consistency with the appropriate defined term; and
- to move the definition of the ‘the Plan’ (i.e. the Numbering Plan itself) from the Introduction section to the definitions, and to replace references to “*this document*” throughout the Numbering Plan (and similar expressions) with references to “*this Plan*”.

Appendix A

4.25 It was brought to Ofcom’s attention last year that certain geographic area names contained in Appendix A to the Numbering Plan had been misspelt. Corrections were published on an indicative basis last year³⁵, but we now propose to formally modify these entries in Appendix A.

Other minor modifications

4.26 Our other proposed modifications are intended to correct textual and typographical errors, to make minor consequential changes which result from those described above and to make non-substantive minor amendments to drafting (e.g. we propose to make minor modifications to the wording of the provisions on 116xxx numbers in order to more closely match the wording of the EC Decision in relation to those numbers). These other proposed changes are set out in Annex 7.

Question 7:

Do you have any comments on:

(i) our proposed modifications to the Definitions and Interpretation section of the Numbering Plan?

(ii) the other minor modifications we have proposed?

³⁴ In particular, those in ITU-T Recommendation E.212.

³⁵ See ‘Errata’ at: <http://stakeholders.ofcom.org.uk/telecoms/numbering/>

Section 5

Proposed modifications to the Numbering Application Forms

Introduction

- 5.1 We are proposing to make some minor modifications to the Numbering Application Forms as a consequence of our proposed modifications to the Numbering Plan.
- 5.2 We propose to give effect to these modifications by giving a direction under paragraph 17.10(a) of GC17.³⁶ This paragraph of GC17 requires a CP, when applying for an allocation or reservation of telephone numbers, to use an appropriate application form as directed by Ofcom from time to time as it thinks fit.

Proposed modifications

Modifications to all forms in relation to definitions

- 5.3 We propose to modify the hierarchy of definitions set out in the 'Definitions and Interpretation' section at the start of each of the Numbering Application Forms. Our proposed modifications reflect those that we propose to make to the hierarchy of definitions used in the Numbering Plan (see paragraphs 4.24.1 and 4.24.2, above).

Form S1: Geographic Numbers

- 5.4 We propose to delete the wording of footnote 1 in this form relating to the use of standard area numbers. We are not proposing to replace this deleted text as the relevant restrictions on the use of standard area numbers are set out in the Numbering Plan (see paragraph 4.17, above).
- 5.5 We propose to add a new column to the Table in section 5 (*Telephone Numbers required*) of this form in order to reflect the provisions of the Numbering Plan in relation to 100-number block areas. These provisions were introduced by our recent statement on geographic telephone numbers³⁷ (see paragraph 2.12, above for further detail).

Form S3: UK-wide Numbers (03)

- 5.6 In accordance with our proposed modifications to the Numbering Plan (see paragraph 4.19 to 4.21, above), we propose to remove the references to "*UK-wide Numbers*" from this form and replace them with references to "*Non-Geographic Numbers starting 03*" or "*Non-Geographic Numbers charged at a geographic rate*", as appropriate. Our specific proposed modifications are set out in Annex 9.

³⁶ Paragraph 17.10(a) of GC17 will be renumbered 17.9(a) as a result of our other proposed modifications.

³⁷ Ofcom, *Promoting efficient use of geographic telephone numbers*, 18 July 2012: <http://stakeholders.ofcom.org.uk/binaries/consultations/geo-numbers/statement/numbers-statement.pdf>

Question 8:

Do you have any comments on the proposed modifications to the Numbering Application Forms?

Section 6

Summary of proposals, legal tests and next steps

Summary of proposals

- 6.1 We propose to modify GC17, the Numbering Plan and the Numbering Application Forms as described in sections 3, 4 and 5 of this document. The modifications are set out in detail in Annexes 7, 8 and 9. In summary, we propose to:
- 6.1.1 create a single reference point for CPs and stakeholders in relation to number ranges and related restrictions;
 - 6.1.2 simplify the provisions relating to compliance with the Numbering Plan and other restrictions on the adoption or use of numbers;
 - 6.1.3 improve the clarity of the Numbering Plan, and remove unnecessary duplication between provisions;
 - 6.1.4 ensure consistent treatment of current numbering policy across GC17 and the Numbering Plan; and
 - 6.1.5 make other minor drafting modifications such as deleting obsolete or redundant text, removing duplication and correcting textual and typographical errors.

Legal tests

- 6.2 We consider that our proposed modifications to GC17, the Numbering Plan and the Numbering Application Forms accord with the applicable legal framework (this is described in more detail in Annex 6).
- 6.3 We consider that the proposed modifications to GC17 fall within the scope of our powers to set general conditions in relation to telephone numbering. In particular, our proposed modifications to paragraphs 17.4 and 17.5 will oblige a CP to comply with all applicable restrictions and requirements as set out in the Numbering Plan and any conditions which are attached to an allocation of specific numbers to that particular CP. We consider that this obligation comprises one or more of the following, which are permitted under section 58(1)(b) - (d) of the Act:
- 6.3.1 the imposition of restrictions on the adoption of telephone numbers, and on other practices by that CP, in relation to telephone numbers allocated to him;
 - 6.3.2 the imposition of requirements on that CP in connection with the adoption by him of telephone numbers; and
 - 6.3.3 the regulation of the use by that CP of telephone numbers not allocated to him.

- 6.4 We consider that the proposed modifications to the Numbering Plan also fall within the scope of our powers. We are required by section 56(1) to publish the Numbering Plan, setting out the numbers available for allocation and such restrictions on the adoption and other uses of those numbers as we consider appropriate. We consider that the obligation in section 56(1) does not preclude us from including additional information in the Numbering Plan, where this is appropriate in light of our other statutory powers and duties. In particular, paragraph 17.3 of GC17 currently states that CPs may only use (or where specified adopt) a number listed in Annex 1 to GC17 where this is in accordance with the designation attributed to the telephone number in that Annex. We propose to retain this obligation, but to list the relevant numbers and designations in the Numbering Plan, instead of in Annex 1 to GC17. We consider that the modified obligation remains within the scope of our powers to set general conditions in relation to numbering under section 58(1) of the Act (see paragraph 6.3 above). We also consider that our proposal will increase the clarity and accessibility of the Numbering Plan and GC17, thereby increasing transparency for CPs and other stakeholders in accordance with our wider statutory duties (see paragraphs 6.8 and 6.10 below).
- 6.5 We consider that the proposed modifications to the Numbering Application Forms fall within our powers to give a direction for the purposes of a general condition, pursuant to section 49 of the Act.
- 6.6 We consider that:
- 6.6.1 our proposed modifications to GC17 satisfy section 47(2) of the Act;
 - 6.6.2 our proposed modifications to the Numbering Plan satisfy section 60(2) of the Act; and
 - 6.6.3 our proposed modifications to the Numbering Application Forms satisfy section 49(2) of the Act.
- 6.7 Each set of modifications is required by these sections to be not unduly discriminatory, proportionate and transparent. Our proposed modifications to GC17 and to the Numbering Plan are also required to be objectively justifiable. We are no longer required to satisfy ourselves that the giving of a direction affecting a general condition is objectively justifiable.³⁸ However, for completeness, we set out below why we consider that, in any event, the proposed modifications to the Numbering Application Forms are objectively justifiable.
- 6.8 We consider that our proposed modifications to GC17, the Numbering Plan and the Numbering Application Forms are:
- 6.8.1 **objectively justifiable**, in that they will ensure that these documents (including the Numbering Plan, which we are required to publish as part of our administration of the UK's telephone numbers) are accurate, clear, transparent and reflect current policy in a consistent manner;
 - 6.8.2 **not unduly discriminatory**, in that all CPs that provide an electronic communications network or service will be subject to the modifications;

³⁸ Section 49(2)(a) and (2A) of the Act, as amended by the Electronic Communications and Wireless Telegraphy Regulations 2011.

- 6.8.3 **proportionate**, in that the modifications are the minimum necessary to achieve the objective outlined at paragraph 6.8.1 above. In particular, we have sought to ensure that our proposed modifications replicate the same substantive effect as the current provisions and do not extend the current scope of regulation; and
- 6.8.4 **transparent**, in that the proposed modifications are explained in this consultation document and set out in full in Annexes 7 to 9. The proposed modifications themselves seek to increase transparency by clarifying the requirements of GC17 and the Numbering Plan and creating a single reference point for all telephone numbers administered by Ofcom and any restrictions on their adoption and use.
- 6.9 We consider that we are fulfilling our general duty in relation to our telephone numbering functions, as set out in section 63 of the Act, by:
- 6.9.1 **securing the best use of telephone numbers**, in that the modifications will ensure that policy on the best use of numbers is reflected in a consistent, accurate, clear and transparent manner across the Numbering Plan, GC17 and the Numbering Application Forms;
- 6.9.2 **encouraging efficiency and innovation**, in that the proposed modifications ensure that CPs may access, in a single document, consistent and accurate information with regard to the numbers administered by Ofcom and any restrictions on their adoption and use.
- 6.10 We also consider that our proposed modifications to GC17, the Numbering Plan and the Numbering Application Forms are consistent with our principal duty under section 3 of the Act, and the Community requirements set out in section 4 of the Act (in particular, the requirement to promote the interests of all persons who are citizens of the European Union). We consider that we are furthering the interests of citizens in relation to communications matters and consumers in relevant markets, by ensuring that current numbering policy is accurately, clearly and consistently reflected in these documents. This will benefit CPs in their provision of communications services to consumers, and increase clarity and transparency for other stakeholders seeking information about the use of telephone numbers. We have also had regard, as required by section 3(3) of the Act, to the principle that regulatory activities should be transparent, accountable, proportionate, consistent and targeted only at cases in which action is needed, and to other principles of best regulatory practice. In particular, we are proposing to remove the obligation for CPs to maintain their own numbering plan as we consider that this obligation is outdated and can be replaced with a simpler and less burdensome compliance obligation.

Question 9: Do you have any comments on:

(i) our view as to how the proposed modifications meet the relevant legal tests set out in section 47(2), section 60(2) and section 49(2) of the Act?

(ii) the proposed modifications to the Numbering Plan as set out in Annex 7?

(iii) the proposed modifications to GC17 as set out in Annex 8?

(iv) the proposed modifications to the Numbering Application Forms as set out in Annex 9?

Next steps

- 6.11 This consultation lasts for eight weeks and closes on 19 September 2012.
- 6.12 We consider that eight weeks is an appropriate period of consultation. It exceeds the applicable statutory consultation period and that recommended by our published guidance:
- 6.12.1 we are required by the Act to consult for at least one month on any modification to GC17 and the Numbering Application Forms where the proposal would, in our opinion, have a significant impact on a market for any of the services, facilities apparatus or directories in relation to which we have functions.³⁹ We have explained that the modifications proposed in this document do not represent any change in policy. We consider that they will not have a significant impact on CPs or on the market more generally;
 - 6.12.2 we are required to consult for at least one month on any modification to the Numbering Plan;
 - 6.12.3 our Consultation Guidelines⁴⁰ state that where a proposal will have a limited effect or a proposal is only a limited amendment to existing policy or regulation, we will consult for one month. We also state that we will generally add two weeks to the usual timetable for consultations issued during holiday periods (including July and August).
- 6.13 Details on how to respond to this consultation are provided in Annexes 1 to 3. A summary of the questions posed in this consultation document can be found in Annex 4.
- 6.14 We plan to publish a statement concluding on the proposals put forward for consultation in this document by the end of November 2012.

³⁹ Sections 48A(4) and 49A(4) of the Act

⁴⁰ Ofcom, *Consultation Guidelines*, November 2007:

<http://stakeholders.ofcom.org.uk/consultations/how-will-ofcom-consult>

Annex 1

Responding to this consultation

How to respond

- A1.1 Ofcom invites written views and comments on the issues raised in this document, to be made **by 5pm on Wednesday 19 September 2012**.
- A1.2 Ofcom strongly prefers to receive responses using the online web form at <https://stakeholders.ofcom.org.uk/consultations/telephone-numbering-modification/howtorespond/form>, as this helps us to process the responses quickly and efficiently. We would also be grateful if you could assist us by completing a response cover sheet (see Annex 3), to indicate whether or not there are confidentiality issues. This response coversheet is incorporated into the online web form questionnaire.
- A1.3 For larger consultation responses - particularly those with supporting charts, tables or other data - please email NGCSReview@ofcom.org.uk attaching your response in Microsoft Word format, together with a consultation response coversheet.
- A1.4 Responses may alternatively be posted to the address below, marked with the title of the consultation.
- Mick Fewes
Competition Group
Ofcom
Riverside House
2A Southwark Bridge Road
London SE1 9HA
- A1.5 Note that we do not need a hard copy in addition to an electronic version. Ofcom will acknowledge receipt of responses if they are submitted using the online web form but not otherwise.
- A1.6 It would be helpful if your response could include direct answers to the questions asked in this document, which are listed together at Annex 4. It would also help if you can explain why you hold your views and how Ofcom's proposals would impact on you.

Further information

- A1.7 If you want to discuss the issues and questions raised in this consultation, or need advice on the appropriate form of response, please contact Mick Fewes on 020 7783 4326.

Confidentiality

- A1.8 We believe it is important for everyone interested in an issue to see the views expressed by consultation respondents. We will therefore usually publish all responses on our website, www.ofcom.org.uk, ideally on receipt. If you think your response should be kept confidential, can you please specify what part or whether

all of your response should be kept confidential, and specify why. Please also place such parts in a separate annex.

- A1.9 If someone asks us to keep part or all of a response confidential, we will treat this request seriously and will try to respect this. But sometimes we will need to publish all responses, including those that are marked as confidential, in order to meet legal obligations.
- A1.10 Please also note that copyright and all other intellectual property in responses will be assumed to be licensed to Ofcom to use. Ofcom's approach on intellectual property rights is explained further on its website at <http://www.ofcom.org.uk/about/accoun/disclaimer/>

Next steps

- A1.11 Following the end of the consultation period, Ofcom intends to publish a statement by the end of November 2012.
- A1.12 Please note that you can register to receive free email updates alerting you to the publications of relevant Ofcom documents. For more details please see: http://www.ofcom.org.uk/static/subscribe/select_list.htm

Ofcom's consultation processes

- A1.13 Ofcom seeks to ensure that responding to a consultation is easy as possible. For more information please see our consultation principles in Annex 2.
- A1.14 If you have any comments or suggestions on how Ofcom conducts its consultations, please call our consultation helpdesk on 020 7981 3003 or email us at consult@ofcom.org.uk . We would particularly welcome thoughts on how Ofcom could more effectively seek the views of those groups or individuals, such as small businesses or particular types of residential consumers, who are less likely to give their opinions through a formal consultation.
- A1.15 If you would like to discuss these issues or Ofcom's consultation processes more generally you can alternatively contact Graham Howell, Secretary to the Corporation, who is Ofcom's consultation champion:

Graham Howell
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

Tel: 020 7981 3601

Email Graham.Howell@ofcom.org.uk

Annex 2

Ofcom's consultation principles

A2.1 Ofcom has published the following seven principles that it will follow for each public written consultation:

Before the consultation

A2.2 Where possible, we will hold informal talks with people and organisations before announcing a big consultation to find out whether we are thinking in the right direction. If we do not have enough time to do this, we will hold an open meeting to explain our proposals shortly after announcing the consultation.

During the consultation

A2.3 We will be clear about who we are consulting, why, on what questions and for how long.

A2.4 We will make the consultation document as short and simple as possible with a summary of no more than two pages. We will try to make it as easy as possible to give us a written response. If the consultation is complicated, we may provide a shortened Plain English Guide for smaller organisations or individuals who would otherwise not be able to spare the time to share their views.

A2.5 We will consult for up to 10 weeks depending on the potential impact of our proposals.

A2.6 A person within Ofcom will be in charge of making sure we follow our own guidelines and reach out to the largest number of people and organisations interested in the outcome of our decisions. Ofcom's 'Consultation Champion' will also be the main person to contact with views on the way we run our consultations.

A2.7 If we are not able to follow one of these principles, we will explain why.

After the consultation

A2.8 We think it is important for everyone interested in an issue to see the views of others during a consultation. We would usually publish all the responses we have received on our website. In our statement, we will give reasons for our decisions and will give an account of how the views of those concerned helped shape those decisions.

Annex 3

Consultation response cover sheet

- A3.1 In the interests of transparency and good regulatory practice, we will publish all consultation responses in full on our website, www.ofcom.org.uk.
- A3.2 We have produced a coversheet for responses (see below) and would be very grateful if you could send one with your response (this is incorporated into the online web form if you respond in this way). This will speed up our processing of responses, and help to maintain confidentiality where appropriate.
- A3.3 The quality of consultation can be enhanced by publishing responses before the consultation period closes. In particular, this can help those individuals and organisations with limited resources or familiarity with the issues to respond in a more informed way. Therefore Ofcom would encourage respondents to complete their coversheet in a way that allows Ofcom to publish their responses upon receipt, rather than waiting until the consultation period has ended.
- A3.4 We strongly prefer to receive responses via the online web form which incorporates the coversheet. If you are responding via email, post or fax you can download an electronic copy of this coversheet in Word or RTF format from the 'Consultations' section of our website at www.ofcom.org.uk/consult/.
- A3.5 Please put any parts of your response you consider should be kept confidential in a separate annex to your response and include your reasons why this part of your response should not be published. This can include information such as your personal background and experience. If you want your name, address, other contact details, or job title to remain confidential, please provide them in your cover sheet only, so that we don't have to edit your response.

Cover sheet for response to an Ofcom consultation

BASIC DETAILS

Consultation title:

To (Ofcom contact):

Name of respondent:

Representing (self or organisation/s):

Address (if not received by email):

CONFIDENTIALITY

Please tick below what part of your response you consider is confidential, giving your reasons why

Nothing	<input type="checkbox"/>	Name/contact details/job title	<input type="checkbox"/>
Whole response	<input type="checkbox"/>	Organisation	<input type="checkbox"/>
Part of the response	<input type="checkbox"/>	If there is no separate annex, which parts?	

If you want part of your response, your name or your organisation not to be published, can Ofcom still publish a reference to the contents of your response (including, for any confidential parts, a general summary that does not disclose the specific information or enable you to be identified)?

DECLARATION

I confirm that the correspondence supplied with this cover sheet is a formal consultation response that Ofcom can publish. However, in supplying this response, I understand that Ofcom may need to publish all responses, including those which are marked as confidential, in order to meet legal obligations. If I have sent my response by email, Ofcom can disregard any standard email text about not disclosing email contents and attachments.

Ofcom seeks to publish responses on receipt. If your response is non-confidential (in whole or in part), and you would prefer us to publish your response only once the consultation has ended, please tick here.

Name

Signed (if hard copy)

Annex 4

Consultation questions

A4.1 Below is a list of the consultation questions we have asked in each part of this document.

Section 3 – Proposed modifications to GC17

Question 1: Do you agree with our proposal to move into the Numbering Plan the list of telephone numbers and related designations that are currently set out in Annex 1 to GC17? If not, please explain why you disagree.

Question 2: Do you agree with our proposed approach to simplifying the provisions of GC17 relating to compliance with the Numbering Plan and other restrictions attached to a specific allocation of telephone numbers? Do you agree that the requirement for CPs to maintain their own numbering plan is now outdated? If not, please explain why you disagree.

Section 4 – Proposed modifications to the Numbering Plan

Question 3: Do you have any comments on our proposal to create a new Part C of the Numbering Plan?

Question 4: Do you have any comments on our proposed approach to Part B2 of the Numbering Plan?

Question 5: Do you have any comments on our proposed approach to redrafting the restrictions on the use of geographic numbers (Part B3)?

Question 6: Do you have any comments on our proposal to remove the definition of 'UK-wide Numbers' and refer to these as 'Non-Geographic Numbers starting 03' or on our reasons for making this change?

Question 7: Do you have any comments on:
(i) our proposed modifications to the Definitions and Interpretation section of the Numbering Plan?
(ii) the other minor modifications we have proposed?

Section 5 – Proposed modifications to the Numbering Application Forms

Question 8:
Do you have any comments on the proposed modifications to the Numbering Application Forms?

Section 6 – Summary of proposals, legal tests and next steps

Question 9: Do you have any comments on:

(i) our view as to how the proposed modifications meet the relevant legal tests set out in section 47(2), section 60(2) and section 49(2) of the Act?

(ii) the proposed modifications to the Numbering Plan as set out in Annex 7?

(iii) the proposed modifications to GC17 as set out in Annex 8?

(iv) the proposed modifications to the Numbering Application Forms as set out in Annex 9?

Annex 5

Overview of forthcoming publications in relation to NGCS

Background

- A5.1 Our review of NGCS is considering the 03, 05, 070/076, 080, 0870, 0843/4/5, 0871/2/3, 09, 116 and 118 number ranges. These number ranges are used by consumers to call businesses, financial institutions, helplines and government agencies, to get information and to make payments for services.⁴¹
- A5.2 In December 2010, we published our preliminary findings in our strategic review of the market for non-geographic calls. We proposed simplifying and rationalising non-geographic number ranges, making the pricing structures clearer, and removing confusing and misleading inconsistencies.⁴²
- A5.3 In April 2012, following a period of further evidence gathering and engagement with stakeholders, we published detailed proposals in relation to:
- calls to Freephone numbers (080 and 116) being free from all telephones, fixed and mobile;⁴³ and
 - a new tariff structure – the unbundled tariff – for calls to all ranges on which revenue sharing is permitted (08 ranges (including 0843/4/5, 0870/1/2/30) other than 080, all 09 premium rate numbers and 118 directory enquiry numbers).⁴⁴
- A5.4 We also explained that we would publish detailed proposals about 0500, 055/056, 070/076, 09 and 118 number ranges, and the changes necessary to the legal framework, over the course of 2012.

Current and forthcoming publications

- A5.5 We are consulting on our proposals in relation to the 09 and 118 number ranges at the same time as this consultation.⁴⁵
- A5.6 We are also planning the following publications in relation to NGCS:
- Q4 2012: we plan to consult on our proposals for the 070/076, 055/056 and 0500 number ranges.

⁴¹ A more detailed description of each of these number ranges can be found in paragraph 2.4 of our April 2012 consultation in relation to NGCS (see footnote 44 below).

⁴² Ofcom, *Simplifying Non-Geographic Numbers*, 16 December 2010:

<http://stakeholders.ofcom.org.uk/consultations/simplifying-non-geo-numbers/>

⁴³ We also proposed that 03 would become the only non-geographic number range linked to the price of a call to a geographic number (i.e. the 01/02 number ranges).

⁴⁴ Ofcom, *Simplifying Non-Geographic Numbers, Detailed proposals on the unbundled tariff and Freephone*, 4 April 2012: <http://stakeholders.ofcom.org.uk/consultations/simplifying-non-geographic-no/>

⁴⁵ Ofcom, *Service Charge Caps for 09 and 118 Services, Consultation on maximum Service Charges for PRS and Directory Enquiries services in the unbundled tariff regime*

- December 2012: we plan to publish a statement with our final policy decisions in relation to Freephone (080 and 116), the unbundled tariff and the 09 and 118 number ranges. This statement will also include a consultation on the legal instruments necessary to implement these decisions, as well as, if necessary, any proposed guidance on the mobile origination charge for Freephone calls.
- Q1 2013: we plan to publish the final legal instruments which give effect to our decisions on Freephone (080 and 116), the unbundled tariff proposal and the 09 and 118 number ranges.
- Q1 2013: we plan to publish our final statements in relation to the 070/076, 050/056 and 0500 number ranges.

Annex 6

Legal framework

The legal framework

A6.1 Ofcom regulates the communications sector under the framework established by the Communication Act 2003 (the Act). The Act provides, among other things in relation to numbering, for the publication of the National Telephone Numbering Plan (the Numbering Plan) and the setting of General Conditions of Entitlement relating to telephone numbers (the Numbering Condition or GC17). It also sets out statutory procedures governing the modification of the Numbering Plan and General Conditions.

Ofcom's general duty as to telephone numbering functions

A6.2 Ofcom has a general duty under section 63(1) of the Act in carrying out its numbering functions:

“a) to secure that what appears to them to be the best use is made of the numbers that are appropriate to use as telephone numbers; and

b) to encourage efficiency and innovation for that purpose.”

Principal duties of Ofcom

A6.3 The principal duty of Ofcom to be observed in the carrying out of its functions is set out in section 3(1) of the Act as the duty:

“a) to further the interests of citizens in relation to communications matters; and

b) to further the interests of consumers in relevant markets, where appropriate by promoting competition.”

Duties for the purpose of fulfilling Community obligations

A6.4 In addition to our general duties and our duty regarding telephone numbers, Ofcom must also take into account the six Community requirements in carrying out its functions, as set out in section 4 of the Act. These include the requirement to promote competition in the provision of electronic communications networks and services, as well as the requirement to promote the interests of European citizens.

The Numbering Condition

A6.5 Section 45 of the Act gives Ofcom the power to set conditions:

“(1) Ofcom shall have the power to set conditions under this section binding the persons to whom they are applied in accordance with section 46;

(2) A condition set by Ofcom under this section must be either -

(a) a general condition....”

- A6.6 Section 58 of the Act states that general conditions may include conditions about the allocation and adoption of numbers, including conditions which impose restrictions on and requirements in connection with the adoption of telephone numbers by a communications provider.
- A6.7 In particular, section 58(1) provides that general conditions may include conditions which:
- “(b) regulate the use by a communications provider, for the purpose of providing an electronic communications network or electronic communications service, of telephone numbers not allocated to that provider;*
- (c) impose restrictions on the adoption of telephone numbers by a communications provider, and on other practices by communications providers in relation to telephone numbers allocated to them;*
- (d) impose requirements on a communications provider in connection with the adoption by him of telephone numbers; ...”*
- A6.8 Section 47(2) of the Act sets out the test for setting and modifying conditions. The test is that the condition or modification is:
- “(a) objectively justifiable in relation to the networks, services, facilities, apparatus or directories to which it relates (but this paragraph is subject to subsection (3));*
- (b) not such to discriminate unduly against particular persons or against a particular description of persons;*
- (c) proportionate to what the modification is intended to achieve; and*
- (d) in relation to what is intended to achieve, transparent.”*
- A6.9 Section 47(3) states:
- “Subsection 2(a) does not apply in relation to the setting of a general condition.”*
- A6.10 Section 48 of the Act sets out the procedure for setting, modifying and revoking conditions. According to section 48(2), where section 48A applies, Ofcom must comply with the requirements set out in sections 48A and 48B before setting, modifying or revoking any conditions.
- A6.11 Section 48A applies, among other things, where Ofcom proposes to set, modify or revoke:
- “(b) any other conditions set under section 45 where what is proposed would, in Ofcom’s opinion, have a significant impact on a market for any of the services, facilities, apparatus or directories in relation to which they have functions under this Chapter.”*
- A6.12 Where section 48A applies, section 48A(3) provides that Ofcom must publish a notification:
- “(a) stating that they are proposing to set, modify or revoke the conditions that are specified in the notification;*
- b) setting out the effect of those conditions, modifications or revocations;*

c) giving their reasons for making the proposal; and

d) specifying the period within which representations may be made to Ofcom about their proposal.”

A6.13 The consultation period must be no less than one month after the day of the publication of the notification (section 48A(4)), unless there are exceptional circumstances (section 48A(5)).

A6.14 Section 48C(1) provides that Ofcom must send to the Secretary of State a copy of every notification published under section 48A(3).

The Numbering Plan

A6.15 Section 56(1) of the Act states that:

“It shall be the duty of OFCOM to publish a document (to be known as “the National Telephone Numbering Plan”) setting out –

- a) the numbers that they have determined to be available for allocation by them as telephone numbers;*
- b) such restrictions as they consider appropriate on the adoption of numbers available for allocation in accordance with the plan;*
- ba) such requirements as they consider appropriate, for the purposes of protecting consumers, in relation to the tariff principles and maximum prices applicable to numbers so adopted or available for allocation; and*
- c) such restrictions as they consider appropriate on the other uses to which numbers available for allocation in accordance with the plan may be put.”*

A6.16 The Act provides for Ofcom to review and revise the Numbering Plan. Section 56(2) states that:

“It shall be OFCOM’s duty –

- a) from time to time to review the National Telephone Numbering Plan; and*
- b) to make any modification to that plan that they think fit in consequence of such a review;*

but this duty must be performed in compliance with the requirements, so far as applicable, of section 60.”

A6.17 Section 56(3) provides that:

“Ofcom must also keep such day to day records as they consider appropriate of the telephone numbers allocated by them in accordance with the National Telephone Numbering Plan.”

A6.18 Section 60 of the Act provides for the modification of the Numbering Plan and other documents referred to in the Numbering Condition. Section 60 applies where:

“...numbering conditions for the time being have effect by reference to provisions, as they have effect from time to time, of – (a) the National Telephone Numbering Plan; or (b) another document published by Ofcom.”

A6.19 Section 60(2) of the Act provides that:

“OFCOM must not revise or otherwise modify the relevant provisions unless they are satisfied that the revision is -

- a) objectively justifiable in relation to the matter to which it relates;*
- b) not such as to discriminate unduly against particular persons or against a particular description of persons;*
- c) proportionate to what the modification is intended to achieve; and*
- d) in relation to what is intended to achieve, transparent.”*

A6.20 Section 60(3) further provides that:

“Before revising or otherwise modifying the relevant provisions, OFCOM must publish a notification -

- a) stating that they are proposing to do so;*
- b) specifying the Plan or other document that they are proposing to revise or modify;*
- c) setting out the effect of their proposed revisions or modifications;*
- d) giving their reasons for making the proposal; and*
- e) specifying the period within which representations may be made to OFCOM about their proposals.”*

A6.21 Section 60(4) states that the period must be one ending not less than one month after the day of the publication of the modification.

Numbering Application Forms

A6.22 The Numbering Condition (GC17) contains provisions relating to the allocation, adoption and use of telephone numbers.

A6.23 Paragraph 17.10 of GC17 states that:

“When applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall:

- a) use an appropriate application form as directed by Ofcom from time to time as it thinks fit;....”*

A6.24 Section 49(1) of the Act provides that:

“This section applies where:

- a) *a condition set under section 45 has effect by reference to directions, approvals or consents given by a person (whether OFCOM themselves or another); and*
- b) *that person (referred to in this section and sections 49A to 49C as “the responsible person”) is proposing to give a direction, approval or consent that affects the operation of that condition or to modify or withdraw a direction, approval or consent so as to affect the condition’s operation.”*

A6.25 Section 49(2) further provides that:

“The responsible person must not give, modify or withdraw the direction, approval or consent unless he is satisfied that to do so is -

- a) *objectively justifiable in relation to the networks, services, facilities, apparatus or directories to which it relates (but this paragraph is subject to subsection (2A));*
- b) *not such as to discriminate unduly against particular persons or against a particular description of persons;*
- c) *proportionate to what it is intended to achieve; and*
- d) *in relation to what is intended to achieve, transparent.”*

A6.26 Section 49(2A) states:

“Subsection (2)(a) does not apply in relation to a direction, approval or consent affecting a general condition.”

A6.27 According to section 49(4), where section 49A applies, the applicable requirements of that section and section 49B must be complied with before the direction, approval or consent is given, modified or withdrawn.

A6.28 Section 49A applies, among other things, where the responsible person proposes to give, modify or withdraw a direction approval or consent for the purposes of:

“(1)...b) any other condition set under section 45 where what is proposed would, in OFCOM’s opinion, have a significant impact on a market for any of the services, facilities, apparatus or directories in relation to which they have functions under this Chapter.”

A6.29 Where section 49A applies, section 49A(3) provides that responsible person must publish a notification:

- “a) stating that there is a proposal to give, modify or withdraw the direction, approval or consent;*
- b) identifying the responsible person;*
- c) setting out the direction, approval or consent to which the proposal relates;*
- d) setting out the effect of the direction, approval or consent or of its proposed modification or withdrawal;*
- e) giving reasons for the making the proposal; and*

d) specifying the period within which representations may be made about the proposal to the responsible person.”

- A6.30 The consultation period must be no less than one month after the day of the publication of the notification (section 49A(4)), unless there are exceptional circumstances (section 49A(5)).
- A6.31 Section 49C(1) provides that Ofcom must send to the Secretary of State a copy of every notification published under section 49A(3).

Annex 7

Notification of proposed modifications to the provisions of the Numbering Plan under section 60(3) of the Act

1. General Condition 17 of the General Conditions of Entitlement has effect by reference to the provisions of the Numbering Plan.
2. In accordance with section 60 of the Act, Ofcom proposes to modify the provisions of the Numbering Plan.
3. The draft modifications to the Numbering Plan are set out in the Schedule to this Notification.
4. Ofcom's reasons for making these proposals, and the effect of the proposed modifications, are set out in the accompanying consultation document.
5. Ofcom considers that the proposed modifications comply with the requirements of section 60(2) of the Act.
6. In making these proposals, Ofcom has considered and acted in accordance with their general duty as to telephone numbering functions under section 63 of the Act, their general duties under section 3 of the Act and the six Community requirements set out in section 4 of the Act.
7. Representations may be made to Ofcom about the proposed modifications by **5pm on Wednesday 19 September 2012**.
8. If implemented, the modifications shall enter into force on a date to be specified in Ofcom's final statement in relation to these proposals.
9. In this Notification:
 - a. "the Act" means the Communications Act 2003;
 - b. "the General Conditions of Entitlement" means the general conditions set under section 45 of the Act by the Director General of Telecommunications on 22 July 2003, as amended from time to time;
 - c. "Ofcom" means the Office of Communications; and
 - d. "Numbering Plan" means the National Telephone Numbering Plan published by Ofcom pursuant to section 56(1) of the Act, and amended from time to time.
10. Words or expressions shall have the meaning assigned to them in this Notification, and otherwise any word or expression shall have the same meaning as it has in the Act.

11. For the purposes of interpreting this Notification: (i) headings and titles shall be disregarded; and (ii) the Interpretation Act 1978 shall apply as if this Notification were an Act of Parliament.
12. The Schedule to this Notification shall form part of this Notification.

David Stewart
Competition Policy Director

26 July 2012

A person authorised by Ofcom under paragraph 18 of the Schedule to the Office of Communications Act 2002.

SCHEDULE

The proposed modifications to the Numbering Plan are marked in bold in the following text.



The National Telephone Numbering Plan

[The contents page has not been reproduced for the purposes of this consultation]

Definitions and Interpretation

1. For the purpose of interpreting these conditions the following definitions shall apply:

'100-Number Block Area' means a geographic area in which 100-number blocks have been made available for Allocation, as indicated in Appendix A of this Plan;

'1471 Erasure' means a facility that enables the record of the last call received (where accessible through dialling 1471) to be removed so as to no longer be available on dialling 1471;

'Access Code' means a short Non-Geographic Number, usually beginning with '1', that allows End-Users to access a wide range of services. ~~There are three types of Access Code:~~

- ~~(i) Type A Access Codes are available for use by all providers of a Public Communications Network and are used in such a way as to enable End-Users to access designated services across all Public Communications Networks;~~
 - ~~(ii) Type B Access Codes are Allocated individually by Ofcom and are Adopted in such a way as to either (i) enable End-Users to access services provided by their Communications Provider or (ii) enable End-Users to access services provided by other Communications Providers (eg, Indirect Access, Directory Enquiry Facilities and Harmonised numbers for harmonised services of social value); and~~
 - ~~(iii) Type C Access Codes are available for use for service provision within a Communications Provider's own Electronic Communications Network.~~
- ~~The use of Type A and Type C Access Codes is restricted through the Numbering Condition;~~

'Act' means the Communications Act 2003;

'Administrative Code' means a Telephone Number that is Adopted or otherwise used for administrative purposes only;

~~'Approved Apparatus'~~ means, ~~in relation to any Network, Apparatus which meets the appropriate essential requirements of regulation 4 of the Radio Equipment and Telecommunications Terminal Equipment Regulations 2000 SI 2000/730;~~

'Automatic Call Trace' means a facility that can, where practicable, trace the origin of an incoming call;

'BT' means British Telecommunications plc, whose registered company number is 1800000, and any of its subsidiaries or holding companies, or any subsidiary of such holding companies, all as defined in section 1159 of the Companies Act 2006;

'BT's Standard Local Call Retail Price' means the retail price for a Local Call made by BT customers which operates as the standard retail price before the application of calling packages and discounts as shown on BT's retail price list;

'C7' refers to a standard for common channel signalling in Electronic Communications Networks (also known as 'SS7');

'Called Party' means the person being contacted by means of a telephone call;

'Calling Line Identification' means a facility that enables identification of the number from which a call is being made or to which a return call could be made;

'Calling Parties' means persons making contact by means of a telephone call;

'Call Return' means a facility, based on the accessibility of Calling Line Identification, which enables identification of the number from which a call is being made or to which a return call could be made;

'Carrier Pre-Selection' means a facility which allows a Subscriber to whom a Publicly Available Telephone Service is provided by means of a Public Communications Network to select which Pre-selected Provider of such Services provided wholly or partly by means of that Network is the Pre-Selected Provider he wishes to use to carry his calls by designating in advance the selection that is to apply on every occasion when there has been no selection of Provider by use of a Telephone Number;

'Carrier Pre-Selection Code' means a non-diallable four (4) digit Telephone Number commencing with the digit eight (8) (i.e. 8XXX), that is Adopted or otherwise used in connection with the provision of Carrier Pre-Selection;

'Communications Provider' means a person who provides an Electronic Communications Network or an Electronic Communications Service;

'Communications Provider Identification Code' means an Administrative Code a Telephone Number Allocated to Communications Providers that is Adopted or otherwise used ~~for administrative purposes~~ to identify other Communications Providers;

'Conservation Area' means a geographic area that Ofcom believes has a realistic expectation of number exhaustion within the next five years, **as indicated in Appendix A of this Plan;**

'Corporate Number' means a ~~Telephone~~ **Non-Geographic** Number Allocated to a Communications Provider where the number is to be assigned by that Communications Provider to a specific Customer and in this definition 'Customer' shall only refer to a customer which is a body corporate. ~~The cost of a call to a Corporate Number is paid for through the telephone bill of the Subscriber and charged at Special Service rates;~~

~~'Data Network Identification Codes' means a four (4) digit Telephone Number that is followed by a (ten- (10) digit) number to form the End-User's address on X25 Data Networks;~~

~~'Default Reseller Identification Code' means the Reseller Identification Code ('RID') 'AAA' which can be used on any network where no individual Reseller Identification Code is selected;~~

~~'Director' means the Director General of Telecommunications as appointed under Section 1 of the Telecommunications Act 1984;~~

~~'Directory' means a printed document containing Directory Information on Subscribers of Publicly Available Telephone Services in the United Kingdom which is made available to members of the public;~~

~~'Directory Enquiry Facility' means Directory Information provided by means of a Public Communications Network;~~

~~'Directory Information' means, in the case of a Directory, the name and address of the Subscriber and the Telephone Number assigned to the Subscriber for their use of Publicly Available Telephone Services and, in the case of a Directory Enquiry Facility, shall be either such a Telephone Number of the Subscriber or information that such a Telephone Number of the Subscriber may not be supplied;~~

~~'Dominant Provider' has the same meaning as in any SMP Condition in force concerning Carrier Pre-Selection that is imposed on a person by Ofcom under section 90 of the Act;~~

~~'Emergency Organisation' means in respect of any locality:~~

~~(a) the relevant public police, fire, ambulance and coastguard services for that locality; and~~

~~(b) any other organisation, as directed from time to time by Ofcom as providing a vital service relating to the safety of life in emergencies;~~

~~'Freephone Number' means a number that is reached free of charge to the Customer except where a charge is notified to the End-User at the start of the call;~~

~~'Free to caller Number' means a number that is accessed at no charge to the Customer and, in the case of a Public Pay Telephone, without having to use coins and cards;~~

~~'General Conditions of Entitlement' means those conditions set by the Director General of Telecommunications on 24 22 July 2003 by way of a Notification published pursuant to section 48(1) of the Act, and modified by Ofcom from time to time;~~

~~'Geographic Area Code' means a Telephone Public Communications Network Number identifying a particular geographic area;~~

~~'Geographic Number' means a Telephone Public Communications Network Number, from a range of numbers in Part A of this document, where part of its digit structure contains a Geographic Area Code, consistent with Appendix A of this document;~~

~~(i) that is Adopted or otherwise used for routing calls to the physical location of the Network Termination Point of the Subscriber to whom the Telephone Number has been assigned, or where the Network Termination Point does not relate to the~~

~~Geographic Area Code but where the tariffing remains consistent with that Geographic Area Code; and~~
(ii) the initial digits of which comprise a Geographic Area Code from Appendix A of this Plan;

‘Geographic Number Portability Code’ means a Network Code used for the Portability of Geographic Numbers;

‘Harmonised number for harmonised services of social value (116XXX numbers)’ means a ~~type of Type B~~ Access Code used to provide the same service on the same 116XXX number throughout ~~the~~ European Union Member States;

‘Inbound Routing Code’ means a ~~Telephone Number~~ Network Code Adopted or otherwise used specifically for the routing of Geographic Numbers to identify Electronic Communication Services, carriers and End-Users;

‘Indirect Access’ means a facility which allows a Subscriber to whom a Publicly Available Telephone Service is provided by means of a Public Communications Network to select which such Service provided wholly or partly by means of that Network is the service he wishes to use by the use of a Telephone Number on each separate occasion on which a selection is made;

~~‘Indirect Access Code’ means a type of Access Code used to provide Indirect Access;~~

‘Indirect Access Provider’ means a provider of Indirect Access services;

‘International Mobile Station Identity’ means a ~~Telephone Number code~~ that is ~~Adopted or otherwise~~ used to identify a ~~terminal~~ unique subscription to a Mobile Service. ~~These codes are allocated to identify terminals~~ in accordance with International Telecommunication Union (ITU)-T Recommendation E.212;

‘Integrated Services Digital Network’ means a Network based on the existing digital Public Communications Network which provides digital links to Customers and end to end digital connectivity between them;

‘Internal Network Portability Code’ means a Telephone Number Network Code which is used to ensure that Number Portability is effective within a Network;

‘Internal Routing Code’ means a Telephone Number Network Code which is used for routing purposes within a Communications Provider’s an Electronic Communications Network;

‘International Signalling Point Code’ means a Signalling Point Code that constitutes an independent address for international purposes, in accordance with ITU-T Recommendation Q.708;

‘Local Call’ means a call made from one Geographic Number to another Geographic Number within a limited geographic area;

‘Local Dialling’ means the ability for an End-User to contact a Called Party within the same Geographic Area Code area by dialling only the Local Number;

‘Local Number’ means a Geographic Number (excluding the Geographic Area Code);

'Location Independent Electronic Communications Service' means a service that includes the assignment of a Non-Geographic Number to a Customer but where:

- ~~(i) the Numbering Plan of the Communications Provider offering the service has no geographic significance;~~
- (i)** the location of the Customer's Apparatus identified by ~~a given Telephone Number~~ that number at the time of use is not necessarily permanently associated with a particular Network Termination Point;
- (ii)** number translation from that number to a Geographic Number is not **involved provided as part of the service**; and
- (iii)** the service is not a Mobile Service;

'Mobile Network Code' means a ~~Telephone Number~~ **Network Code** that is part of the International Mobile Station Identity and identifies that is Adopted or otherwise used to identify the home network of a unique subscription to a Mobile Service ~~the mobile terminal or mobile user~~;

'Mobile Number' means a ~~Telephone Number, from a range of numbers in Part A of this document,~~ **Non-Geographic Number** that is Adopted or otherwise used as part of a Mobile Service to identify Apparatus designed or adapted to be capable of being used while in motion;

'Mobile Number Portability Code' means a Network Code used for the Portability of Mobile Numbers;

'Mobile Service' means a service consisting in the conveyance of Signals, by means of an Electronic Communications Network, where every Signal that is conveyed thereby has been, or is to be, conveyed through the agency of Wireless Telegraphy to or from Apparatus designed or adapted to be capable of being used while in motion;

~~'National Call' means a call made from one Geographic Number to another Geographic Number that is not a Local Call;~~

'National-Dialling-Only Number' means a Geographic Number that ~~can only be Adopted or otherwise used with its Geographic Area Code and for purposes where End-Users will not dial it~~ is indicated to be 'Free for National Dialling Only' in the National Numbering Scheme;

'National Numbering Scheme' means the detailed data published by Ofcom and updated from time to time in relation to the Allocation and availability of Telephone Numbers;

'National Signalling Point Code' means a Signalling Point Code that constitutes an independent address for national purposes, in accordance with ITU-T Recommendations Q.704 and Q.705;

~~'National Significant Number' means, in the case of a Geographic Number, the Geographic Area Code followed by the Local Number, and in the case of a Mobile or Personal Number, the Subscriber Number;~~

'Network Code' means a Telephone Number that is Adopted or otherwise used for network purposes only;

'Network Specific Signalling Point Codes' means a Signalling Point Code that identifies separate points within a network;

~~‘Network Termination and Testing Apparatus’ means an item of Apparatus comprised in an Electronic Communications Network installed in a fixed position on Served Premises which enables:~~

- ~~(i) Approved Apparatus to be readily connected to, and disconnected from, the network;~~
- ~~(ii) the conveyance of Signals between such Approved Apparatus and the network; and~~
- ~~(iii) the due functioning of the network to be tested, but the only other functions of which, if any, are:
 - ~~(a) to supply energy between such Approved Apparatus and the network;~~
 - ~~(b) to protect the safety or security of the operation of the network; or~~
 - ~~(c) to enable other operations exclusively related to the running of the network to be performed or the due functioning of any system to which the network is or is to be connected to be tested (separately or together with the network);~~~~

~~‘Network Termination Point’ means the physical point at which a Subscriber is provided with access to a Public Electronic Communications Network and, where it concerns Electronic Communications Networks involving switching or routing, that physical point is identified by means of a specific network address, which may be linked to the Telephone Number or name of a Subscriber. A Network Termination Point provided at a fixed position on Served Premises shall be within an item of Network Termination and Testing Apparatus;~~

~~‘Non-Geographic Number’ means any Public Communications Network Number other than a Geographic Number;~~

~~‘Non-Geographic Number Portability Code’ means a Network Code used for the Portability of Non-geographic Numbers;~~

~~‘Non-Geographic Number Portability Transit Code’ means a Network Code used for the Portability and transit routing of Non-Geographic Numbers;~~

~~‘Number Portability’ means a facility whereby Subscribers who so request can retain their Telephone Number on a Public Communications Network, independently of the person providing the service at the Network Termination Point of a Subscriber, provided that such retention of a Telephone Number is in accordance with this Document;~~

~~‘Number Portability Code’ means any of the following: a Geographic Number Portability Code; a Mobile Number Portability Code; a Non-Geographic Number Portability Code; a Non-Geographic Number Portability Transit Code; a Personal Number Portability Code; a Personal Number Portability Transit Code;~~

~~‘Numbering Condition’ means General Condition 17 of the General Conditions of Entitlement;~~

~~‘Originating Communications Provider’ means the Communications Provider from whose Electronic Communications Network the call originates;~~

~~‘Parallel Running’ means a facility provided by a Communications Provider when any range of Telephone Numbers is in the process of being changed whereby, in order to assist End-Users of the Public Communications Network to adjust to such a change, an End-User may for a limited period of time dial a Telephone Number which has been superseded by another~~

Telephone Number and still be connected to the Network Termination Point of the Called Party;

'Partial Calling Line Identity' means a facility which enables identification of the Public Communications Provider and the Switch Number from which the call is being made, and which is typically generated either where analogue systems are connected to a digital network, or on international gateways where a switch receives ingress traffic only, or other situations where a full Calling Line Identification cannot be provided;

'Partial Calling Line Identity Code' means a ~~Telephone Number~~ **Network Code** that is Adopted or otherwise used in connection with the identification of the Public Communications Provider and the Switch Number e.g. for malicious call identification;

'Per Call Release of CLI' means the ability to release the identity of the Caller in accordance with normal Calling Line Identification;

'Personal Number' means a ~~Telephone~~ **Non-Geographic** Number, from a range of numbers in Part A of this ~~document~~ **Plan, assigned to a Subscriber** by a Personal Numbering Service Provider, ~~which allows a Subscriber to receive calls or other communications at almost any Telephone Number, including a Mobile Number and used to provide a Personal Numbering Service;~~

'Personal Number Portability Code' means a Network Code used for the Portability and transit routing of Personal Numbers;

'Personal Number Portability Transit Code' means a Network Code used for the Portability and transit routing of Personal Numbers;

'Personal Numbering Service' means a service based on number translation that enables an End-Users to be called or otherwise contacted, ~~using at~~ a single Personal **Telephone** Number, and to receive those calls or other communications at almost any Telephone Number, including a Mobile Numbers;

'Personal Numbering Service Provider' means a provider of Personal Numbering Services;

~~**'Portability' means any facility which may be provided by a Communications Provider to another enabling any Subscriber who requests Number Portability to continue to be provided with any Publicly Available Telephone Service by reference to the same Telephone Number irrespective of the identity of the person providing such a service. "Communications Provider", "Subscriber" and "Publicly Available Telephone Service" used in this context are defined in General Condition 18 shall have the meaning ascribed to that term in General Condition 18 of the General Conditions of Entitlement;**~~

'Premium rate' shall have the meaning ascribed to ~~it~~ **that term** in Part A1 of this ~~document~~ **Plan;**

~~**'Premium Rate Service' shall have the meaning ascribed to it by section 120(7) of the Act;**~~

'Pre-selected Provider' means a provider of a Public Communications Network who has notified the Dominant Provider that it is able and willing to provide Carrier Pre-Selection to Subscribers to whom the Dominant Provider provides Publicly Available Telephone Services;

'Public Communications Network' means an Electronic Communications Network used wholly or mainly for the provision of Public Electronic Communications Services which support the transfer of information between Network Termination Points. For the purposes of this ~~document~~ Plan the term 'Public Communications Network' shall include Integrated Services Digital Networks;

~~'Public Pay Telephone' means a telephone available to the general public, for the use of which the means of payment may include coins and/or credit/debit cards and/or pre-payment cards, including cards for use with dialling codes;~~

'Public Communications Network Number' means ~~either a Geographic or a Non-Geographic~~ a Telephone Number that is Adopted or otherwise used on a Public Communications Networks and is not a Network Code, an Administrative Code, a Telex Service Number or an X.25 Data Network Number;

~~'Publicly Available Telephone Service' means a service made available to the public for originating and receiving, directly or indirectly, national or national and international calls through a number or numbers in a national or international telephone numbering plan;~~

'Radiopaging Service' means Electronic Communications Services consisting in the conveyance of Signals by means of Wireless Telegraphy where every Signal, apart from simple acknowledgement, is ultimately transmitted from a station for Wireless Telegraphy comprised in the Communications Provider's Electronic Communications Network to a station for Wireless Telegraphy or Wireless Telegraphy Apparatus that is not comprised in that network;

'Reseller Identification Code' means a three-character alphabetic Telephone Number Administrative Code (e.g. 'AAB') that is Adopted or otherwise used ~~for administrative purposes~~ to identify ~~those who resell~~ a reseller of BT's wholesale services ~~sold via BT;~~

~~'Served Premises' means a single set of premises in single occupation where Apparatus has been installed for the purpose of the provision of Electronic Communications Services by means of an Electronic Communications Network at those premises;~~

'Sexual Entertainment Service' means a Premium Rate Service, other than services operating on mobile short codes, which is an entertainment service of a clearly sexual nature, or any service for which the associated promotional material is of a clearly sexual nature, or indicates directly, or implies, that the service is of a sexual nature;

'Signalling Point Code' means a ~~Telephone Number~~ Network Code Adopted or otherwise used in Public Communications Networks using C7. ~~There are three types of Signalling Point Code:~~

- ~~(i) — International Signalling Point Codes ;~~
- ~~(ii) — National Signalling Point Codes ; and~~
- ~~(iii) — Network Specific Signalling Point Codes,~~

~~A Signalling Point Code that~~ identifies the originating or terminating node of each C7 message. A node may have more than one Signalling Point Code Allocated to enable the node to be partitioned into logically separate entities to identify various functions;

'Special Service' means a service paid for through the telephone bill of a Subscriber, ~~and charged for BT customers (before the application of calling packages and discounts) at rates set out in Part A of this document;~~

'Standard Area' means a geographic area that Ofcom believes does not have a realistic risk of exhaustion within the next five years, as indicated in Appendix A of this Plan (see footnote 1 to Appendix A);

~~**'Subscriber'** means any person who is party to a contract with a provider of Public Electronic Communications Services for the supply of such services;~~

'Subscriber Number' means a Telephone Number allocated to a Subscriber;

'Switch' means Apparatus within an Electronic Communications Network that performs the function of switching or routing calls;

'Switch Number' means a number or code that identifies an individual Switch;

'Targeted Transit Code' means a ~~Telephone Number~~ Network Code that is Adopted or otherwise used to route calls relating to particular Electronic Communications Services between two points of Interconnection on an Electronic Communications Network;

'Telex Service' means a real-time switched service for the delivery of text via a direct or indirect connection to a discrete ~~T~~telex network;

'Telex Service Number' means a Telephone Number that is Adopted or otherwise used in connection with Telex Services; ~~and~~

'Terminating Communications Provider' means the Communications Provider on whose Electronic Communications Network a call terminates;

'Type A Access Code' means a type of Access Code that is available for use by all providers of a Public Communications Network and is used in such a way as to enable End-Users to access designated services across all Public Communications Networks;

'Type B Access Code' is a type of Access Code that is Allocated individually by Ofcom and is Adopted in such a way as to either (i) enable End-Users to access services provided by their Communications Provider or (ii) enable End-Users to access services provided by other Communications Providers (eg, Indirect Access, Directory Enquiry Facilities and Harmonised numbers for harmonised services of social value);

'Type C Access Code' is a type of Access Code that is available for use for service provision within a Communications Provider's own Electronic Communications Network;

'Withhold CLI' means an ability to not supply the identity of the Calling Party in accordance with normal Calling Line Identification;

~~**'UK-wide Number'** means a Telephone Number for a service charged at the rates set out in Part A where:~~

- ~~(i) the Numbering Plan of the Communications Provider offering the service has no geographic significance for numbers beginning with '03'; and~~
- ~~(ii) the location of the Customer's Apparatus identified by a given Telephone Number at the time of use is not necessarily permanently associated with a particular Network Termination Point;~~

~~'Voiceband' means a communication of signals in the frequency band from 300Hz to 4kHz; and~~

'X.25 Data Network' ~~refers to~~ means an Electronic Communications Network that supports the X.25 low speed packet switched data service;

'X.25 Data Network Identification Code' means a four (4) digit Network Code that identifies a particular X.25 Data Network; and

'X.25 Data Network Number' means a ten (10) digit Telephone Number that is added to an X.25 Data Network Identification Code to form the End-User's address on an X.25 Data Network.

2. ~~Except in so far as the context otherwise requires, words or expressions shall have the meaning assigned to them. Otherwise, any word or expression Any word or expression not defined in paragraph 1 shall have the same meaning as it has-~~
 - ~~(i) in General Condition 17 (entitled 'Allocation, Adoption and Use of Telephone Numbers') in Part 2 of the Schedule to the Notification published by the Director on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time;~~
 - ~~(i) if, and only if, it has no meaning ascribed as mentioned in (i) above, and only if the context so permits, in paragraph 1 (Definitions) of Part 1 of the Schedule to the Notification published by the Director General of Telecommunications on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time;~~
 - ~~(iii) if, and only if, it has no meaning ascribed as mentioned in (i) and (ii) above, and only if the context so permits, in the Act.~~
3. The Interpretation Act 1978 shall apply as if this ~~document~~ Plan were an Act of Parliament.

Introduction

1 This ~~document, the National Telephone Numbering Plan ('the Plan'), Plan~~ is divided into ~~Part A and Part B~~ **three Parts**.

2 Part A of the Plan sets out the numbers that Ofcom has determined are available for Allocation as Telephone Numbers in accordance with Section 56(1)(a) of the Act.

3 Part B of the Plan sets out such restrictions as ~~that~~ Ofcom considers appropriate on the Adoption and other uses of ~~those the~~ numbers **listed in Part A** in accordance with Section 56(1)(b) and (c) of the Act.

4 Part C of the Plan sets out other Telephone Numbers that are administered by Ofcom but are not available for Allocation, together with the designation attributed to those Telephone Numbers. Part C should be read in conjunction with paragraph 17.3 of General Condition 17 of the General Conditions of Entitlement.

Part A: Telephone Numbers Available for Allocation

The designations set out in this section are not intended for pricing information for the purposes of advertising.

A1: Public Communications Network Numbers (11 digits long, including the '0', unless otherwise stated)	
Number(s) beginning (unless otherwise stated)	Designation
01 and 02	Geographic Numbers – see Appendix A for full detail of appropriate Geographic Area Codes available
030	<u>UK-wide Numbers Non-Geographic Numbers charged</u> at a geographic rate: to be used by public sector bodies and not-for-profit bodies, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 030 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
033	<u>UK-wide Numbers Non-Geographic Numbers charged</u> at a geographic rate: calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 033 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
034	<u>UK-wide Numbers Non-Geographic Numbers charged</u> at a geographic rate: migrating numbers from matching 084 numbers, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 034 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
037	<u>UK-wide Numbers Non-Geographic Numbers charged</u> at a geographic rate: migrating numbers from matching 087 numbers, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 037 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
055	<u>Special Services - Corporate Numbers</u>
056	Location Independent Electronic Communications Service
070	Personal <u>Numbers Numbering Service</u>
076	Radiopaging Service
(except 07624 – see Part C5)	

A1: Public Communications Network Numbers (11 digits long, including the '0', unless otherwise stated)	
Number(s) beginning (unless otherwise stated)	Designation
071 to 075 inclusive and 077 to 079 inclusive	Mobile Services
080 <u>(except 0800 plus 6 digits – see Part C5)</u>	Special Services - No charge to Customer (except where charges shall be notified to callers at the start of the call)
082	Special Services: Internet for schools
0843 and 0844	Special Services basic rate: charged <u>(before discounts and call packages)</u> at up to and including 4.26p per minute or per call for BT customers, set by Terminating Communications Provider exclusive of VAT (the price charged by other Originating Communications providers may vary)
0845	Special Services basic rate: charged (before discounts and call packages) at BT's Standard Local Call Retail Price for BT customers inclusive of value added tax (the price charged by other Originating Communications providers may vary)
0870	Non-Geographic Number: charged at no more than the caller would pay for a call to a Geographic Number with calls to 0870 numbers counting towards inclusive call minutes to Geographic Numbers if the customer has remaining inclusive minutes to Geographic Numbers and included in any discount structures that apply to Geographic Numbers, except where call charges have been published in accordance with General Condition 14.2 or, in the case of Public Pay Telephones, where call charges are displayed in a manner that is reasonably accessible to a caller before making a call.
0871, 0872 and 0873	Special Services higher rate: charged <u>(before discounts and call packages)</u> at up to and including 8.51p per minute or per call for BT customers, set by Terminating Communications Provider exclusive of VAT (the price charged by other Originating Communications providers may vary)
090 and 091 <u>(except 0908 and 0909 – see Part C5)</u>	Special Services at a Premium Rate, that is charged at rates for Customers of BT which are generally either a) higher than 8.51p per minute up to and including £1.27.66 per minute excluding VAT, or b) fixed fee calls costing over 8.51p, up to and including £1.27.66 excluding VAT
098	Sexual Entertainment Services that are charged at rates for Customers of BT which are a) up to and including £1.27.66 per minute excluding VAT, or b) fixed fee calls costing up to and including £1.27.66 excluding VAT
116000	<u>6-digit</u> Free-to-caller Number used to access 'Hotline for missing children' service ('Type B Access Code')
116006	<u>6-digit</u> Freephone Number used to access 'Helpline for

A1: Public Communications Network Numbers (11 digits long, including the '0', unless otherwise stated)	
Number(s) beginning (unless otherwise stated)	Designation
	victims of crime' service ('Type B Access Code')
116111	6-digit Free-to-caller Number used to access 'Child helplines' service ('Type B Access Code')
116117	6-digit Free to caller Number used to access 'Non-emergency medical on-call service' ('Type B Access Code')
116123	6-digit Free-to-caller Number used to access 'Emotional Support Helplines' service ('Type B Access Code')
118XXX	6-digit numbers used to access a Directory Enquiry Facility ('Type B Access Codes')
124 to 140, 143 to 146, 148 to 149, 160 to 169, and 181 to 189 inclusive	Numbers of up to 5-digits used to access an Indirect Access Provider ('Type B Access Codes')

A2: Telex Service Numbers (up to 10-digits long)	
Number(s)	Designation
Numbers beginning 2 to 9	Telex Service Numbers – see Appendix B for detail of appropriate initial geographic destination digits Geographic Area Codes

A3: Network Codes	
Number(s)	Designation
089930 to 089999 inclusive	Inbound Routing Codes
504000 to 504799 inclusive	Non-Geographic Number Portability Codes
504800 to 504899 inclusive	Personal Number Portability Codes
505000 to 505799 inclusive	Non-Geographic Number Portability Transit Codes
505800 to 505899 inclusive	Personal Number Portability Transit Codes
510000 to 599999 inclusive	Geographic Number Portability Codes
7603 to 7622 inclusive 7630 to 7639 inclusive 7650 to 7653 inclusive 7655 to 7658 inclusive 7680 7682 to 7692 inclusive 7694 to 7698 inclusive 7991 to 7998 inclusive	Mobile Number Portability Codes
7000 to 7089 inclusive	Targeted Transit Codes
0-1023 inclusive and 12288 to 16383 inclusive	National Signalling Point Codes
8000 to 8889 inclusive and 8900 to 8999 inclusive	Carrier Pre-Selection Codes
5-digit numbers in the format X-XXX-Z (where Z is in the range 0 to 7)	International Signalling Point Codes designated by Ofcom
234-00 to 234-99 and 235-00 to 235-99 inclusive	Mobile Network Codes

001 - 999 Public Communications Provider Identity (inclusive) 000 – 999 Switch Number (inclusive)	Partial Calling Line Identity Codes
4-digit numbers	X25 Data Network Identification Codes

A4: Administrative Codes	
Number(s)	Designation
000 to 999 inclusive	Communications Provider Identification Codes
AAB to ZZZ inclusive	Reseller Identification Codes

Part B: Restrictions for on the Adoption and use of Telephone Numbers in Part A

B1: General restriction on Telephone Numbers in Part A

B1 Those to whom Ofcom has Allocated any Telephone Number listed in Part A of the Plan shall not Adopt or otherwise use ~~them it~~, except in accordance with the applicable designation given in Part A for that number range.

B2: General restrictions on Telephone Numbers in Part A1

~~Notation of the National Significant Number~~

~~B2 The standard National Significant Number ('NSN') shall only be notated as follows: 'SABCDEFghi'. 'S' equates to the first digit after the '0' (for example S is 1 or 2 for Geographic Numbers).~~

~~B2.1 Public Communications Network Numbers in Part A1 shall comprise ten (10) digits (excluding the national prefix code '0') unless otherwise indicated in that Part or in the National Numbering Scheme.~~

~~B2.2 The digit structure for Public Communications Network Numbers (other than Access Codes) is referred to in the National Numbering Scheme as follows: 'SABCDEFghi' where 'S' equates to the first digit after the '0' (for example S is 1 or 2 for Geographic Numbers).~~

B3: Specific Restrictions on Telephone Numbers

B3.1 Geographic Numbers

~~Geographic Area Codes~~

~~B3.1.1 Geographic Numbers shall not be Adopted or otherwise used other than where part of the digit structure contains a relevant Geographic Area Code as set out in Appendix A to the Plan.~~

~~Out of Area use of Geographic Numbers~~

~~B3.1.1 Geographic Numbers shall not be Adopted or otherwise used for a Customer outside of the relevant geographic area except where the Customer has specified that they require a Telephone Number with the relevant Geographic Area Code. A Geographic Number shall be assigned only to a Subscriber whose Network Termination Point is physically located within the geographic area associated with that number (having regard to the relevant Geographic Area Code), unless:~~

- ~~a. the Subscriber has specified that they require a Geographic Number that includes the relevant Geographic Area Code; and~~

- b. charges for calls to that Geographic Number remain consistent with charges for calls to other Geographic Numbers that include the same Geographic Area Code.**

Local Dialling

B3.1.2 Geographic Numbers shall not be Adopted or otherwise used other than where Calling Parties with Geographic Numbers with the same Geographic Area Code as the Called Party are able to dial using only the Local Number except where:

- a. those numbers are National-Dialling-Only Numbers – see **B3.1.6** **B3.1.5** below; or
- b. Calling Parties are dialling from Geographic Numbers with the 01202 Geographic Area Code from 1 November 2012.

B3.1.3 Local Dialling shall not be provided from Geographic Numbers with the 01202 Geographic Area Code from 1 November 2012.

Numbering Reorganisations

B3.1.4 ~~So as to ease the process of migrating to new Geographic Numbers during numbering reorganisations, new Geographic Numbers shall not be Adopted or otherwise used other than where~~ **Where a numbering reorganisation makes provision for a replacement Allocation of Telephone Numbers pursuant to Section 62(3) of the Act, the person to whom the number a replacement Telephone Number is Allocated has ensured shall ensure** that there is:

- a. an adequate **period of advance** notification and publicity to End-Users prior to ~~a change the replacement Telephone Number being Adopted or otherwise used;~~
- b. **upon Adoption of the replacement Telephone Number,** a period of Parallel Running when **numbers dialling** to the **old original** and **new replacement** Telephone Numbers **are is** available wherever technically possible; and
- c. **immediately following the period of Parallel Running and for a further period of time specified by Ofcom,** a changed number announcement **played to a Calling Party who dials the original Telephone Number after the completion of the change for a period specified by Ofcom.**

'National-Dialling-Only' Numbers

B3.1.5 ~~Geographic Numbers shown as 'Free for National-Dialling-Only' in the National Numbering Scheme~~ **A National-Dialling-Only Number** shall not be Adopted or otherwise used, except:

- a. **as a full Geographic Number (including its Geographic Area Code); and**
- b. **in circumstances where they have public visibility that number will not be visible to, or capable of dialling by, End-Users.**

Where ~~these numbers are~~ **a National-Dialling-Only Number is** Adopted or used for outgoing **call** services a presentation number that is either **non-geographic** a **Non-Geographic Number** or **which that** permits Local Dialling shall appear **to the**

Called Party for Calling-Line Identification purposes. In the event of a code change to eight-digit numbering in a geographic area, those who have Adopted or used National-Dialling-Only ~~n~~Numbers shall migrate to the appropriate new range by the end of Parallel Running.

Conservation Areas

B3.1.6 ~~Numbers in geographic areas where~~ **Geographic Numbers that relate to a Conservation Area status is indicated** shall only be Adopted ~~or otherwise used~~ in units of 1,000 numbers at a time.

Standard Areas

B3.1.7 ~~Numbers in geographic areas with~~ **Geographic Numbers that relate to a Standard Area status** are **Allocated** in blocks of 10,000 ~~numbers but shall be treated for the purposes of this paragraph as ten (10) successive units of 1,000 numbers each. only be Adopted or otherwise used in units of 1,000 numbers in new allocations. For both new and existing allocations, successive unused units of 1,000 numbers shall only be Adopted or otherwise used where justified by demand. A Communications Provider shall only assign a number from a particular 1,000 number unit to a Subscriber if a substantial proportion of numbers in the preceding 1,000 number units have already been so assigned.~~

100-Number Block Areas

B3.1.8 One hundred blocks of 100 numbers in each 100-Number Block Area have been specified in the National Numbering Scheme. These blocks shall only be Adopted in units of 100 numbers at a time.

B3.2 Personal Numbers

B3.2.1 Those Adopting Personal Numbers shall not share with any End-User any revenue obtained from providing a Personal Numbering Service

B3.3 Telex Service Numbers

B3.3.1 Telex Service Numbers shall not be Adopted or otherwise used other than as full national numbers, i.e. including the Geographic Area Code and, where relevant, an Adoptees' identifying digit.

B3.4 Number Portability Codes

B3.4.1 In addition to the general restriction at B1, Number Portability Codes shall only be Adopted or otherwise used in accordance with the applicable designation given for that number range **in Part A**. For the avoidance of doubt, the Portability of Telephone Numbers need not be enabled by the use of Number Portability Codes.

B3.5 Location Independent Electronic Communications Services

B3.5.1 Those who Adopt or otherwise use Non-Geographic Numbers starting 056 numbers shall not share with any End-User any revenue obtained from providing a service on those numbers.

B3.6 ~~UK-wide Numbers~~ Non-Geographic Numbers starting 03

B3.6.1 Those who Adopt or otherwise use Non-Geographic Numbers starting 03 numbers shall not share with any End-User any revenue obtained from providing a service on those numbers.

B3.6.2 Those who are Allocated Non-Geographic Numbers starting 030 blocks by Ofcom shall ~~not Adopt or otherwise use~~ assign those numbers only unless the End-User is to Subscribers that are a public sector body bodies or a not-for-profit body bodies.

B3.6.3 Those Communications Providers who Adopt or otherwise use Non-Geographic Numbers starting 034 or 037 numbers shall only do so for the purpose of providing a service to a Customer who is migrating from an a Non-Geographic Number starting 084 or 087 number which is exactly identical to the 034 or 037 number except for the second digit (a “matching 084 or 087 number”). An A Non-Geographic Number starting 034 or 037 number shall not be Adopted or otherwise used by a Communications Provider where no matching 084 or 087 number is in use by a Customer.

B3.7 Harmonised numbers for harmonised services of social value (116XXX numbers)

B3.7.1 The following Ggeneral conditions are attached to the right of use for of 116XXX numbers:

- a. the service provides information, or assistance, or a reporting tool to citizens, or any combination thereof;
- b. the service is open to all citizens without any requirement of prior registration;
- c. the service is not time-limited;
- d. there is no payment, or payment commitment as a pre-requisite to use the service; and
- e. the following activities are excluded during a call: advertisement; entertainment; marketing and selling; using the call for the future selling of commercial services.

B3.7.2 **The following** ~~S~~specific conditions **are** attached to the right of use ~~for~~ **of** individual 116**XXX** numbers:

Number	Service for which this number is reserved	Specific conditions attached to the right of use for this number
116000	<p><i>Name of service:</i> Hotline for missing children</p> <p><i>Description:</i> The service (a) takes calls reporting missing children and passes them on to the Police; (b) offers guidance to and supports the persons responsible for the missing child; (c) supports the investigation.</p>	Service continuously available (i.e. 24 hours a day, 7 days a week, nation-wide).
116006	<p><i>Name of service:</i> Helpline for victims of crime</p> <p><i>Description:</i> The service enables victims of crime to get emotional support in such circumstances, to be informed about their rights and about ways to claim their rights, and to be referred to the relevant organisation. In particular, it provides information about (a) local police and criminal justice proceedings, (b) possibilities of compensation and insurance matters. It also provides support in finding other sources of help relevant to the victims of crimes.</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.
116111	<p><i>Name of service:</i> Child helplines</p> <p><i>Description:</i> The service helps children in need of care and protection and links them to services and resources; it provides children with an opportunity to express their concerns, talk about issues directly affecting them and contact someone in an emergency situation.</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.

116117	<p><i>Name of service:</i> Non-emergency medical on-call service</p> <p><i>Description:</i> The service directs callers to the medical assistance appropriate to their needs, which are urgent but non-life threatening, especially, but not exclusively, outside normal office hours, over the weekend and on public holidays. It connects the caller to a skilled and supported call-handler, or connects the caller directly to a qualified medical practitioner or clinician</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.
116123	<p><i>Name of service:</i> Emotional support helplines</p> <p><i>Description:</i> The service enables the caller to benefit from a genuine human relationship based on non-judgemental listening. It offers emotional support to callers suffering from loneliness, in a state of psychological crisis, or contemplating suicide.</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.

B3.7.3 ~~Numbers will only be used~~ The person to whom a 116XXX number has been Allocated shall only use that number in conjunction with the sub-allocatee(s) named in the National Numbering Scheme. ~~The number cannot~~ A 116XXX number shall not be sub-allocated without prior agreement from Ofcom.

Part C: Telephone Numbers not available for Allocation

The Telephone Numbers in this Part C are not available for Allocation, because:

- (i) **the Telephone Number is made available for use without Allocation to an individual Communications Provider; or**
- (ii) **the Telephone Number is part of a numbering range that has previously been, but which is no longer, available for Allocation.**

<u>C1: Public Communications Network Numbers not individually Allocated</u>	
<u>Numbers beginning or in entirety where marked *</u>	<u>Designation</u>
<u>0</u> (unless specified elsewhere in this Part C OR in Part A)	<u>Access to a number unobtainable tone or equivalent message</u>
<u>1</u> (unless specified elsewhere in this Part C OR in Part A)	<u>Access to a number unobtainable tone or equivalent message</u>
<u>00</u>	<u>Access to international Telephone Numbers</u>
<u>100*</u>	<u>Access to operator assistance (Type A Access Code)</u>
<u>101*</u>	<u>Access to non-emergency service (Type A Access Code)</u>
<u>111*</u>	<u>Access to NHS non-emergency healthcare services (Type A Access Code)</u>
<u>112*</u>	<u>Access to emergency services (Type A Access Code)</u>
<u>123*</u>	<u>Access to speaking clock (Type A Access Code)</u>
<u>141*</u>	<u>Access to Withhold Calling Line Identification (Type A Access Code)</u>
<u>1470*</u>	<u>Access to Per Call Release of CLI (Type A Access Code)</u>
<u>1471*</u>	<u>Access to Call Return (Type A Access Code)</u>
<u>1472* to 1474*, 1476*, 1478*, and 1479*</u>	<u>Access to Calling Line Identification services (Type A Access Code)</u>
<u>1475*</u>	<u>Access to 1471 Erasure (Type A Access Code)</u>
<u>1477*</u>	<u>Access to Automatic Call Trace (Type A Access Code)</u>
<u>155*</u>	<u>Access to international assistance operator (Type A Access Code)</u>
<u>18000* to 18009*</u>	<u>Access to voice text services for the deaf (Type A Access Codes)</u>
<u>195*</u>	<u>Access to blind and disabled Directory Enquiry Facilities (Type A Access Code)</u>
<u>999*</u>	<u>Access to emergency services</u>
<u>120 to 122, 142, 150 to 152, 154, 156 to 159, 170 to 179, 190, 191, 193, 194, and 196 to 198</u>	<u>Access to network services (Type C Access Codes)</u>

<u>C2: X25 Data Network Numbers</u>	
<u>Number(s)</u>	<u>Designation</u>
<u>Any ten (10) digit number</u>	<u>X25 Data Network Numbers</u>

C3: Network Codes	
<u>Numbers beginning or in entirety where marked *</u>	<u>Designation</u>
<u>08990 to 08992</u>	<u>Internal Routing Codes</u>
<u>1024* to 12287* inclusive</u>	<u>National Signalling Point Codes for routing within networks</u>
<u>504900* to 504999* and 505900* to 505999*</u>	<u>Internal Network Portability Codes</u>
<u>8890* to 8899* inclusive</u>	<u>Carrier Pre-Selection Codes for routing within networks</u>

C4: Administrative Codes	
<u>Number(s)</u>	<u>Designation</u>
<u>AAA</u>	<u>Default Reseller Identification Code</u>

C5: Public Communications Network Numbers which have been individually Allocated	
<u>Numbers beginning (unless otherwise stated in this Part or in the National Numbering Scheme)</u>	<u>Designation</u>
<u>07624</u>	<u>Radiopaging Service and Mobile Services (Isle of Man Communications Commission). These numbers are no longer available for Allocation, but numbers which have been Allocated may be Adopted or otherwise used.</u>
<u>0908 and 0909</u>	<u>Sexual Entertainment Services at a Premium Rate. These numbers are no longer available for Allocation, but numbers which have been Allocated may be Adopted or otherwise used.</u>
<u>0500</u>	<u>Special Services – No charge to caller (except where charges shall be notified to callers at the start of the call). These numbers are no longer available for Allocation. A number within this range may not be Adopted or otherwise used, unless that number was Allocated and assigned to a Subscriber prior to this number range being closed, in which case that particular number may continue to be used for the purpose of serving that Subscriber.</u>
<u>0800 (plus 6-digit)</u>	<u>Special Services – No charge to caller (except where charges shall be notified to callers at the start of the call). These numbers are no longer available for Allocation. A number within this range may not be Adopted or otherwise used, unless that number was Allocated and assigned to a Subscriber prior to this number range being closed, in which case that particular number may continue to be used for the purposes of serving that Subscriber.</u>

Appendix A: Geographic Numbering - Geographic Area Codes and applicable geographic area

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
0113	Leeds		
0114	Sheffield		
0115	Nottingham		
0116	Leicester		
0117	Bristol		
0118	Reading		
01200	Clitheroe	Y	
01202	Bournemouth ³	Y	
01204	Bolton	Y	
01205	Boston	Y	
01206	Colchester	Y	
01207	Consett	Y	
01208	Bodmin	Y	
01209	Redruth	Y	
0121	Birmingham		
01223	Cambridge	Y	
01224	Aberdeen	Y	
01225	Bath	Y	
01226	Barnsley	Y	
01227	Canterbury	Y	
01228	Carlisle	Y	
01229	Barrow-in-Furness (2,4,5,6,8) Millom (3,7,9)	Y	
01233	Ashford (Kent)	Y	
01234	Bedford	Y	
01235	Abingdon	Y	
01236	Coatbridge	Y	
01237	Bideford	Y	
01239	Cardigan	Y	
01241	Arbroath	Y	
01242	Cheltenham	Y	
01243	Chichester	Y	
01244	Chester	Y	
01245	Chelmsford	Y	
01246	Chesterfield	Y	
01248	Bangor (Gwynedd)	Y	

¹ Where Conservation Status **Area** is not indicated as Y, the area is a Standard Area (see Part B3.1.8 **B3.1.7**).

² 100-Number Block Area is indicated as 'Y'.

³ Local Dialling shall not be provided from Geographic Numbering with the 01202 Geographic Area Code from 1 November 2012.

* **Corrections to Geographic Area names included on an indicative basis pursuant to the Errata published on 19 December 2011 at**

<http://stakeholders.ofcom.org.uk/telecoms/numbering/>.

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01249	Chippenham	Y	
01250	Blairgowrie	Y	
01252	Aldershot	Y	
01253	Blackpool	Y	
01254	Blackburn	Y	
01255	Clacton-on-Sea	Y	
01256	Basingstoke	Y	
01257	Coppull	Y	
01258	Blandford	Y	
01259	Alloa	Y	
01260	Congleton	Y	
01261	Banff	Y	
01262	Bridlington	Y	
01263	Cromer	Y	
01264	Andover	Y	
01267	Carmarthen	Y	
01268	Basildon	Y	
01269	Ammanford	Y	
01270	Crewe	Y	
01271	Barnstaple*	Y	
01273	Brighton	Y	
01274	Bradford	Y	
01275	Clevedon	Y	
01276	Camberley	Y	
01277	Brentwood	Y	
01278	Bridgwater	Y	
01279	Bishops Stortford	Y	
01280	Buckingham	Y	
01282	Burnley	Y	
01283	Burton-on-Trent	Y	
01284	Bury St Edmunds*	Y	
01285	Cirencester	Y	
01286	Caernarfon*	Y	
01287	Guisborough	Y	
01288	Bude	Y	
01289	Berwick-upon-Tweed*	Y	
01290	Cumnock	Y	
01291	Chepstow	Y	
01292	Ayr	Y	
01293	Crawley	Y	
01294	Ardrossan	Y	
01295	Banbury	Y	
01296	Aylesbury	Y	
01297	Axminster	Y	
01298	Buxton	Y	
01299	Bewdley	Y	
01300	Cerne Abbas	Y	
01301	Arrochar	Y	
01302	Doncaster	Y	
01303	Folkestone	Y	
01304	Dover	Y	

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Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01305	Dorchester	Y	
01306	Dorking	Y	
01307	Forfar	Y	
01308	Bridport	Y	
01309	Forres	Y	
0131	Edinburgh		
01320	Fort Augustus	Y	
01322	Dartford	Y	
01323	Eastbourne	Y	
01324	Falkirk	Y	
01325	Darlington	Y	
01326	Falmouth	Y	
01327	Daventry	Y	
01328	Fakenham	Y	
01329	Fareham	Y	
01330	Banchory	Y	
01332	Derby	Y	
01333	Peat Inn	Y	
01334	St Andrews	Y	
01335	Ashbourne	Y	
01337	Ladybank	Y	
01339	Aboyne (2,3,5,8) Ballater (4,6,7,9)	Y	
01340	Craigellachie	Y	
01341	Barmouth	Y	
01342	East Grinstead	Y	
01343	Elgin	Y	
01344	Bracknell	Y	
01346	Fraserburgh	Y	
01347	Easingwold	Y	
01348	Fishguard	Y	
01349	Dingwall	Y	
01350	Dunkeld	Y	
01352	Mold	Y	
01353	Ely	Y	
01354	Chatteris	Y	
01355	East Kilbride	Y	
01356	Brechin	Y	
01357	Strathaven	Y	
01358	Ellon	Y	
01359	Pakenham	Y	
01360	Killearn	Y	
01361	Duns	Y	
01362	Dereham	Y	
01363	Crediton	Y	
01364	Ashburton	Y	
01366	Downham Market	Y	
01367	Faringdon	Y	
01368	Dunbar	Y	
01369	Dunoon	Y	
01371	Great Dunmow	Y	
01372	Esher	Y	
01373	Frome	Y	

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01375	Grays Thurrock	Y	
01376	Braintree	Y	
01377	Driffield	Y	
01379	Diss	Y	
01380	Devizes	Y	
01381	Fortrose	Y	
01382	Dundee	Y	
01383	Dunfermline	Y	
01384	Dudley	Y	
01386	Evesham	Y	
01387	Dumfries	Y	
013873	Langholm	Y	Y
01388	Bishop Auckland (3,4,6,7,8,9) Stanhope (2,5)	Y	
01389	Dumbarton	Y	
01392	Exeter	Y	
01394	Felixstowe	Y	
01395	Budleigh Salterton	Y	
01397	Fort William	Y	
01398	Dulverton	Y	
01400	Honington	Y	
01403	Horsham	Y	
01404	Honiton	Y	
01405	Goole	Y	
01406	Holbeach	Y	
01407	Holyhead	Y	
01408	Golspie	Y	
01409	Holsworthy	Y	
0141	Glasgow		
01420	Alton	Y	
01422	Halifax	Y	
01423	Boroughbridge (3,4,9) Harrogate (2,5,6,7,8)	Y	
01424	Hastings	Y	
01425	Ringwood	Y	
01427	Gainsborough	Y	
01428	Haslemere	Y	
01429	Hartlepool	Y	
01430	Market Weighton (6,7,8,9) North Cave (2,3,4,5)	Y	
01431	Helmsdale	Y	
01432	Hereford	Y	
01433	Hathersage	Y	
01434	Bellingham (2,4,9) Haltwhistle (3,5) Hexham (6,7,8)	Y	
01435	Heathfield	Y	

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01436	Helensburgh	Y	
01437	Clynderwen (2,3,4,5) Haverfordwest (6,7,8,9)	Y	
01438	Stevenage	Y	
01439	Helmsley	Y	
01440	Haverhill	Y	
01442	Hemel Hempstead	Y	
01443	Pontypridd	Y	
01444	Haywards Heath	Y	
01445	Gairloch	Y	
01446	Barry	Y	
01449	Stowmarket	Y	
01450	Hawick	Y	
01451	Stow-on-the-Wold	Y	
01452	Gloucester	Y	
01453	Dursley	Y	
01454	Chipping Sodbury	Y	
01455	Hinckley	Y	
01456	Glenurquhart	Y	
01457	Glossop	Y	
01458	Glastonbury	Y	
01460	Chard	Y	
01461	Gretna	Y	
01462	Hitchin	Y	
01463	Inverness	Y	
01464	Insch	Y	
01465	Girvan	Y	
01466	Huntly	Y	
01467	Inverurie	Y	
01469	Killingholme	Y	
01470	Isle of Skye – Edinbane	Y	
01471	Isle of Skye – Broadford	Y	
01472	Grimsby	Y	
01473	Ipswich	Y	
01474	Gravesend	Y	
01475	Greenock	Y	
01476	Grantham	Y	
01477	Holmes Chapel	Y	
01478	Isle of Skye - Portree	Y	
01479	Grantown-on-Spey	Y	
01480	Huntingdon	Y	
01481	Guernsey		
01482	Hull	Y	
01483	Guildford	Y	
01484	Huddersfield	Y	
01485	Hunstanton	Y	
01487	Warboys	Y	

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01488	Hungerford	Y	
01489	Bishops Waltham	Y	
01490	Corwen	Y	
01491	Henley-on-Thames	Y	
01492	Colwyn Bay	Y	
01493	Great Yarmouth	Y	
01494	High Wycombe	Y	
01495	Pontypool	Y	
01496	Port Ellen	Y	
01497	Hay-on-Wye	Y	
01499	Inveraray	Y	
01501	Harthill	Y	
01502	Lowestoft	Y	
01503	Looe	Y	
01505	Johnstone	Y	
01506	Bathgate	Y	
01507	Alford (Lincs) (4,8,9) Louth (3,6,7) Spilsby (2,5)	Y	
01508	Brooke	Y	
01509	Loughborough	Y	
0151	Liverpool		
01520	Lochcarron	Y	
01522	Lincoln	Y	
01524	Lancaster	Y	
015242	Hornby	Y	Y
01525	Leighton Buzzard	Y	
01526	Martin	Y	
01527	Redditch	Y	
01528	Laggan	Y	
01529	Sleaford	Y	
01530	Coalville	Y	
01531	Ledbury	Y	
01534	Jersey		
01535	Keighley	Y	
01536	Kettering	Y	
01538	Ipstones	Y	
01539	Kendal	Y	
015394	Hawkshead	Y	Y
015395	Grange-over-Sands*	Y	Y
015396	Sedbergh	Y	Y
01540	Kingussie	Y	
01542	Keith	Y	
01543	Cannock	Y	
01544	Kington	Y	
01545	Llanarth	Y	
01546	Lochgilphead	Y	
01547	Knighton	Y	
01548	Kingsbridge	Y	
01549	Lairg	Y	

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Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01550	Llandovery	Y	
01553	Kings Lynn	Y	
01554	Llanelli	Y	
01555	Lanark	Y	
01556	Castle Douglas	Y	
01557	Kirkcudbright	Y	
01558	Llandeilo	Y	
01559	Llandysul ^z	Y	
01560	Moscow	Y	
01561	Laurencekirk	Y	
01562	Kidderminster	Y	
01563	Kilmarnock	Y	
01564	Lapworth	Y	
01565	Knutsford	Y	
01566	Launceston	Y	
01567	Killin	Y	
01568	Leominster	Y	
01569	Stonehaven	Y	
01570	Lampeter	Y	
01571	Lochinver	Y	
01572	Oakham	Y	
01573	Kelso	Y	
01575	Kirriemuir	Y	
01576	Lockerbie	Y	
01577	Kinross	Y	
01578	Lauder	Y	
01579	Liskeard	Y	
01580	Cranbrook	Y	
01581	New Luce	Y	
01582	Luton	Y	
01583	Carradale	Y	
01584	Ludlow	Y	
01586	Campbeltown	Y	
01588	Bishops Castle	Y	
01590	Lymington	Y	
01591	Llanwrtyd Wells	Y	
01592	Kirkcaldy	Y	
01593	Lybster	Y	
01594	Lydney	Y	
01595	Lerwick Foula (75) Fair Isle (76)	Y	
01597	Llandrindod Wells	Y	
01598	Lynton	Y	
01599	Kyle	Y	
01600	Monmouth	Y	
01603	Norwich	Y	
01604	Northampton	Y	
01606	Northwich	Y	
01608	Chipping Norton	Y	
01609	Northallerton	Y	
0161	Manchester		
01620	North Berwick	Y	

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01621	Maldon	Y	
01622	Maidstone	Y	
01623	Mansfield	Y	
01624	Isle of Man	Y	
01625	Macclesfield	Y	
01626	Newton Abbot	Y	
01628	Maidenhead	Y	
01629	Matlock	Y	
01630	Market Drayton	Y	
01631	Oban	Y	
01633	Newport	Y	
01634	Medway	Y	
01635	Newbury	Y	
01636	Newark	Y	
01637	Newquay	Y	
01638	Newmarket	Y	
01639	Neath	Y	
01641	Strathy	Y	
01642	Middlesbrough	Y	
01643	Minehead	Y	
01644	New Galloway	Y	
01646	Milford Haven	Y	
01647	Moretonhampstead	Y	
01650	Cemmaes Road	Y	
01651	Oldmeldrum	Y	
01652	Brigg	Y	
01653	Malton	Y	
01654	Machynlleth	Y	
01655	Maybole	Y	
01656	Bridgend	Y	
01659	Sanquhar	Y	
01661	Prudhoe	Y	
01663	New Mills	Y	
01664	Melton Mowbray	Y	
01665	Alnwick	Y	
01666	Malmesbury	Y	
01667	Nairn	Y	
01668	Bamburgh	Y	
01669	Rothbury	Y	
01670	Morpeth	Y	
01671	Newton Stewart	Y	
01672	Marlborough	Y	
01673	Market Rasen	Y	
01674	Montrose	Y	
01675	Coleshill	Y	
01676	Meriden	Y	
01677	Bedale	Y	
01678	Bala	Y	
01680	Isle of Mull – Craignure	Y	
01681	Isle of Mull – Fionnphort	Y	
01683	Moffat	Y	

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01684	Malvern	Y	
01685	Merthyr Tydfil	Y	
01686	Llanidloes (2,3,4,7) Newtown (5,6,8,9)	Y	
01687	Mallaig	Y	
01688	Isle of Mull – Tobermory	Y	
01689	Orpington	Y	
01690	Betws-y-Coed	Y	
01691	Oswestry	Y	
01692	North Walsham	Y	
01694	Church Stretton	Y	
01695	Skelmersdale	Y	
01697	Brampton	Y	
016973	Wigton	Y	Y
016974	Raughton Head	Y	Y
01698	Motherwell	Y	
01700	Rothersey	Y	
01702	Southend-on-Sea	Y	
01704	Southport	Y	
01706	Rochdale	Y	
01707	Welwyn Garden City	Y	
01708	Romford	Y	
01709	Rotherham	Y	
01720	Isles of Scilly	Y	
01721	Peebles	Y	
01722	Salisbury	Y	
01723	Scarborough	Y	
01724	Scunthorpe	Y	
01725	Rockbourne	Y	
01726	St Austell	Y	
01727	St Albans	Y	
01728	Saxmundham	Y	
01729	Settle	Y	
01730	Petersfield	Y	
01732	Sevenoaks	Y	
01733	Peterborough	Y	
01736	Penzance	Y	
01737	Redhill	Y	
01738	Perth	Y	
01740	Sedgefield	Y	
01743	Shrewsbury	Y	
01744	St Helens	Y	
01745	Rhyl	Y	
01746	Bridgnorth	Y	
01747	Shaftesbury	Y	
01748	Richmond	Y	
01749	Shepton Mallet	Y	
01750	Selkirk	Y	
01751	Pickering	Y	

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01752	Plymouth	Y	
01753	Slough	Y	
01754	Skegness	Y	
01756	Skipton	Y	
01757	Selby	Y	
01758	Pwllheli	Y	
01759	Pocklington	Y	
01760	Swaffham	Y	
01761	Temple Cloud	Y	
01763	Royston	Y	
01764	Crieff	Y	
01765	Ripon	Y	
01766	Porthmadog	Y	
01767	Sandy	Y	
01768	Penrith	Y	
017683	Appleby	Y	Y
017684	Pooley Bridge	Y	Y
017687	Keswick	Y	Y
01769	South Molton	Y	
01770	Isle of Arran	Y	
01771	Maud	Y	
01772	Preston	Y	
01773	Ripley	Y	
01775	Spalding	Y	
01776	Stranraer	Y	
01777	Retford	Y	
01778	Bourne	Y	
01779	Peterhead	Y	
01780	Stamford	Y	
01782	Stoke-on-Trent	Y	
01784	Staines	Y	
01785	Stafford	Y	
01786	Stirling	Y	
01787	Sudbury	Y	
01788	Rugby	Y	
01789	Stratford-upon- Avon	Y	
01790	Spilsby	Y	
01792	Swansea	Y	
01793	Swindon	Y	
01794	Romsey	Y	
01795	Sittingbourne	Y	
01796	Pitlochry	Y	
01797	Rye	Y	
01798	Pulborough	Y	
01799	Saffron Walden	Y	
01803	Torquay	Y	
01805	Torrington	Y	
01806	Shetland	Y	
01807	Ballindalloch	Y	
01808	Tomatin	Y	
01809	Tomdoun	Y	
01821	Kinrossie	Y	

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Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01822	Tavistock	Y	
01823	Taunton	Y	
01824	Ruthin	Y	
01825	Uckfield	Y	
01827	Tamworth	Y	
01828	Coupar Angus	Y	
01829	Tarporley	Y	
01830	Kirkcubright	Y	
01832	Clopton	Y	
01833	Barnard Castle	Y	
01834	Narberth	Y	
01835	St Boswells	Y	
01837	Okehampton	Y	
01838	Dalmally	Y	
01840	Camelford	Y	
01841	Newquay	Y	
01842	Thetford	Y	
01843	Thanet	Y	
01844	Thame	Y	
01845	Thirsk	Y	
01847	Thurso (2,3,4,5,8) Tongue (6,7,9)	Y	
01848	Thornhill	Y	
01851	Great Bernera (4,6,9) Stornoway (2,3,5,7,8)	Y	
01852	Kilmelford	Y	
01854	Ullapool	Y	
01855	Ballachulish	Y	
01856	Orkney	Y	
01857	Sanday	Y	
01858	Market Harborough	Y	
01859	Harris	Y	
01862	Tain	Y	
01863	Ardgay	Y	
01864	Abington	Y	
01865	Oxford	Y	
01866	Kilchrenan	Y	
01869	Bicester	Y	
01870	Isle of Benbecula	Y	
01871	Castlebay	Y	
01872	Truro	Y	
01873	Abergavenny	Y	
01874	Brecon	Y	
01875	Tranent	Y	
01876	Lochmaddy	Y	
01877	Callander ^z	Y	
01878	Lochboisdale	Y	
01879	Scarinish	Y	
01880	Tarbert	Y	
01882	Kinloch Rannoch	Y	

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01883	Caterham	Y	
01884	Tiverton	Y	
01885	Pencombe	Y	
01886	Bromyard	Y	
01887	Aberfeldy	Y	
01888	Turriff	Y	
01889	Rugeley ^z	Y	
01890	Ayton (5,6,7,9) Coldstream (2,3,4,8)	Y	
01892	Tunbridge Wells	Y	
01895	Uxbridge	Y	
01896	Galashiels	Y	
01899	Biggar	Y	
01900	Workington	Y	
01902	Wolverhampton	Y	
01903	Worthing	Y	
01904	York	Y	
01905	Worcester	Y	
01908	Milton Keynes	Y	
01909	Worksop	Y	
0191	Tyneside (2,4,6,8) Durham (3,9) Sunderland (5,7)		
01920	Ware	Y	
01922	Walsall	Y	
01923	Watford	Y	
01924	Wakefield	Y	
01925	Warrington	Y	
01926	Warwick	Y	
01928	Runcorn	Y	
01929	Wareham	Y	
01931	Shap	Y	
01932	Weybridge	Y	
01933	Wellingborough	Y	
01934	Weston-super-Mare ^z	Y	
01935	Yeovil	Y	
01937	Wetherby	Y	
01938	Welshpool	Y	
01939	Wem	Y	
01942	Wigan	Y	
01943	Guiseley	Y	
01944	West Heslerton	Y	
01945	Wisbech	Y	
01946	Whitehaven	Y	
019467	Gosforth	Y	Y
01947	Whitby	Y	
01948	Whitchurch	Y	
01949	Whatton	Y	
01950	Sandwick	Y	
01951	Colonsay	Y	
01952	Telford	Y	

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
01953	Wymondham	Y	
01954	Madingley	Y	
01955	Wick	Y	
01957	Mid Yell	Y	
01959	Westerham	Y	
01962	Winchester	Y	
01963	Wincanton	Y	
01964	Hornsea (2,5,8,9) Patriington (3,4,6,7)	Y	
01967	Strontian	Y	
01968	Penicuik	Y	
01969	Leyburn	Y	
01970	Aberystwyth	Y	
01971	Scourie	Y	
01972	Glenborrodale	Y	
01974	Llanon	Y	
01975	Alford (Aberdeen) (2,4,5,9) Strathdon (3,6,7,8)	Y	
01977	Pontefract	Y	
01978	Wrexham	Y	
01980	Amesbury	Y	
01981	Wormbridge	Y	
01982	Builth Wells	Y	
01983	Isle of Wight	Y	
01984	Watchet	Y	
01985	Warminster	Y	
01986	Bungay	Y	
01987	Ebbsfleet	Y	
01988	Wigtown	Y	
01989	Ross-on-Wye	Y	
01992	Lea Valley	Y	
01993	Witney	Y	
01994	St Clears	Y	
01995	Garstang	Y	
01997	Strathpeffer	Y	
020	London		
023	Southampton (8X) Portsmouth (9X)		

Geographic Area Code	Geographic Area	Conservation Area Status ¹	100-Number Block Area ²
024	Coventry		
028	Ballycastle (20) Martinstown (21) Ballymena (25) Ballymoney (27) Larne (28) Kilrea (29) Newry (30) Armagh (37) Portadown (38) Banbridge (40) Rostrevor (41) Kircubbin (42) Newcastle (Co. Down)(43) Downpatrick (44) Enniskillen (66) Lisnaskea (67) Kesh (68) Coleraine (70) Londonderry (71) Limavady (77) Magherafelt (79) Carrickmore (80) Newtown Stewart (81) Omagh (82) Ballygawley (85) Cookstown (86) Dungannon (87) Fivemiletown (89) Belfast (90 and 95) Bangor (Co. Down)(91) Lisburn (92) Ballyclare (93) Antrim (94) Saintfield (97)		
029	Cardiff		

Appendix B: Telex Service Numbers – initial digits of Subscriber Number Geographic Area Codes and applicable designation

Number(s) beginning	Designation
2, 88, 89, and 91 to 94 inclusive	London
31	Coventry
32	Peterborough
33	Birmingham
34	Leicester
35	Shrewsbury
36	Stoke-on-Trent
37	Nottingham
41	Bournemouth and Channel Islands
42	Exeter
43	Gloucester
44	Bristol
45	Plymouth
46	Taunton
47	Southampton
48	Swansea
49	Cardiff
51	Bradford
52	Scarborough and Holderness
53	Newcastle
54	Sheffield
55	Leeds
56	Lincoln
57	York
58	Middlesbrough
59	Kingston-upon-Hull
61	Chester
620	Liverpool
621	Isle of Man
622 to 629 inclusive	Liverpool
63	Blackburn
64	Carlisle
65	Lancaster
66	Manchester
67	Preston
72	Edinburgh
73	Aberdeen
74	Belfast
75	Inverness
76	Dundee
77	Glasgow
81	Cambridge
82	Luton
83	Oxford
84	Reading
85	Guildford

Number(s) beginning	Designation
86	Portsmouth
87	Brighton
95	Tunbridge Wells
96	Canterbury
97	Norwich
98	Colchester
99	Southend-on-Sea

Telephone numbering

**Annex: General Condition 17 (“Allocation, Adoption and Use of Telephone Numbers”),
contained in the General Conditions of Entitlement**

[The Annex to the Numbering Plan has not reproduced for the purposes of this consultation]

Annex 8

Notification of proposed modifications to the provisions of General Condition 17 set under section 45 of the Act

Proposal to modify General Condition 17 on the Allocation, Adoption and Use of Telephone Numbers

1. Ofcom proposes to modify General Condition 17 of the General Conditions of Entitlement. The draft modifications are set out in the Schedule to this Notification.
2. Ofcom's reasons for making these proposals, and the effect of the proposed modifications, are set out in the accompanying consultation document.
3. Ofcom considers that the proposals comply with the requirements of sections 45 to 49C of the Act, insofar as they are applicable. Pursuant to section 48A(1) of the Act, Ofcom is of the opinion that the proposals would not have a significant impact on a market for any of the services, facilities, apparatus or directories in relation to which they have functions under Chapter 1 of Part 2 of the Act. Ofcom considers that the proposals are not of EU significance pursuant to section 150A(2) of the Act.
4. In making these proposals, Ofcom has considered and acted in accordance with their general duty as to telephone numbering functions under section 63 of the Act, their general duties under section 3 of the Act and the six Community requirements set out in section 4 of the Act.
5. Representations may be made to Ofcom about the proposals by **5pm on Wednesday 19 September 2012**.
6. If implemented, the modifications shall enter into force on a date to be specified in Ofcom's final statement in relation to these proposals.
7. In this Notification:
 - a. "the Act" means the Communications Act 2003;
 - b. "General Conditions of Entitlement" means the general conditions set under section 45 of the Act by the Director General of Telecommunications on 22 July 2003, as amended from time to time;
 - c. "Ofcom" means the Office of Communications.
8. Words or expressions shall have the meaning assigned to them in this Notification, and otherwise any word or expression shall have the same meaning as it has in the Act.
9. For the purposes of interpreting this Notification: (i) headings and titles shall be disregarded; and (ii) the Interpretation Act 1978 shall apply as if this Notification were an Act of Parliament.

10. The Schedule to this Notification shall form part of this Notification.

David Stewart
Competition Policy Director

26 July 2012

A person authorised by Ofcom under paragraph 18 of the Schedule to the Office of Communications Act 2002.

SCHEDULE

The proposed modifications to General Condition 17 are marked in bold in the following text.

17. ALLOCATION, ADOPTION AND USE OF TELEPHONE NUMBERS

General Prohibitions on Adoption and Use

- 17.1 A Communications Provider shall not Adopt Telephone Numbers from **Part A of** the National Telephone Numbering Plan unless:
- (a) the Telephone Numbers have been Allocated to the Communications Provider; or
 - (b) the Communications Provider has been authorised (either directly or indirectly) to Adopt those Telephone Numbers by the person Allocated those Telephone Numbers.
- 17.2 The Communications Provider may only use a Telephone Number from **Part A of** the National Telephone Numbering Plan where that Telephone Number has been Allocated to a person, unless the use in question is for the purposes of indicating that the Telephone Number has not been Allocated.
- 17.3 The Communications Provider may only use (or, where specified, Adopt) a Telephone Number listed in **Part C of the National Telephone Numbering Plan Annex 1 to this Condition** where such use or Adoption is in accordance with the designation attributed to that Telephone Number **therein in Annex 1.**

Requirements in Connection with the Adoption of Telephone Numbers

- ~~17.4 The Communications Provider shall have a Numbering Plan for such Telephone Numbers as Ofcom may Allocate to it from time to time. Except where Ofcom otherwise consents in writing, such Numbering Plan shall be consistent with the National Telephone Numbering Plan. When applying for Telephone Numbers, the Communications Provider shall provide such details of its Numbering Plan to Ofcom as are relevant to the application.~~
- ~~17.5 The Communications Provider shall install, maintain and adjust its Public Electronic Communications Network so that it routes Signals and otherwise operates in accordance with the National Telephone Numbering Plan and any Allocation of Telephone Numbers made by Ofcom from time to time.~~

17.4 In providing an Electronic Communications Network or an Electronic Communications Service, the Communications Provider shall comply with:

- (a) all applicable restrictions and requirements as are set out in the National Telephone Numbering Plan; and**
- (b) any restrictions or requirements set out in a notification from Ofcom that records the Allocation of specific Telephone Numbers to that Communications Provider.**

17.5 Where Telephone Numbers have been Allocated to the Communications Provider, that provider shall secure that such Telephone Numbers are Adopted or otherwise used effectively and efficiently.

17.6 The Communications Provider shall not unduly discriminate against another Communications Provider in relation to its Adoption or use of Telephone Numbers for purposes connected with the use by that other Communications Provider, or its Customers, of any Electronic Communications Network or Electronic Communications Service.

17.7 The Communications Provider shall take all reasonably practicable steps to secure that its Customers, in using Telephone Numbers, comply with the provisions of this Condition, where applicable, and the provisions of the National Telephone Numbering Plan.

Requirements in Connection with the transfer of use of Allocated Telephone Numbers

17.8 The Communications Provider shall not transfer use of Telephone Numbers from the National Telephone Numbering Plan unless:

- (a) the Telephone Numbers have been Allocated to the Communications Provider; or the Communications Provider has been authorised (either directly or indirectly) to Adopt those Telephone Numbers by the person Allocated those Telephone Numbers;
- (b) the telephone numbers are used in accordance with the National Telephone Numbering Plan; and
- (c) the Telephone Numbers are Adopted or otherwise used effectively and efficiently.

Application for Allocation or Reservation of Telephone Numbers

17.9 When applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall:

- (a) use an appropriate application form as directed by Ofcom from time to time as it thinks fit;
- (b) provide such information as is required by such application form; and
- (c) provide to Ofcom, on request, any other information considered by Ofcom to be relevant to the application, and the supply of which does not place an undue burden on the Communications Provider.

17.10 Ofcom will determine, taking into account the provisions of the National Telephone Numbering Plan, any application for Telephone Numbers by the end of the period of three weeks after the date of the receipt by it of the completed application form. Where Ofcom has required any additional information under paragraph 17.9(c) in relation to any application, Ofcom will determine the application by the end of the period of three weeks after the date of the receipt by it of that additional information.

Allocation of Telephone Numbers for a limited period

17.11 Ofcom may Allocate Telephone Numbers to the Communications Provider for a limited period only if the duration is appropriate for the service concerned in view of the objective pursued and taking due account of the need to allow for an appropriate period for investment amortisation.

17.12 Where Telephone Numbers are Allocated to the Communications Provider by Ofcom for a limited period of time, Ofcom may withdraw any such Allocated numbers at the end of the set period.

Charging for Specified Geographic Numbers

17.13 The Communications Provider shall pay to Ofcom any applicable Annual Number Charge within 14 days of receipt of an invoice from Ofcom.

17.14 The Annual Number Charge will be billed annually in arrears following the end of each Charging Year.

17.15 The Annual Number Charge for a Communications Provider shall be:

- (a) the charges applicable to that Communications Provider calculated in accordance with paragraph **17.16** ~~17.17~~; less
- (b) any reduction applicable to that Communications Provider calculated in accordance with paragraph **17.17** ~~17.18~~.

17.16 In respect of each Specified Geographic Number the Communications Provider must pay £0.1/365 for every day within the Charging Year for which that Specified Geographic Number is Allocated to it. Such amounts are payable irrespective of whether or not a Specified Geographic Number has been Adopted or is in use.

17.17 If relevant, the amount of any reduction for a Communications Provider in respect of a Charging Year shall be:

- (a) (the total number of the Communications Provider's Ported Numbers) x £0.1 ÷ (the Average Industry Utilisation Rate); plus
- (b) (the total number of the Communications Provider's WLR Numbers) x £0.1 ÷ (the BT Average Utilisation Rate); plus
- (c) (the total number of the Communications Provider's Public Payphone Numbers) x £0.1 ÷ (the Communications Provider Average Utilisation Rate).

17.18 If any reduction calculated pursuant to paragraph **17.17** ~~17.18~~ exceeds the charges applicable to that Communications Provider calculated in accordance with paragraph **17.16** ~~17.17~~, the Annual Number Charge shall be zero.

Withdrawal of a Number Allocation

17.19 It is hereby declared that Ofcom may withdraw an Allocation of Telephone Numbers from a Communications Provider where:

- (a) the Communications Provider has not Adopted those Telephone Numbers within six months, or such other period as Ofcom may from time to time direct, from the date on which the Telephone Numbers were Allocated, or
- (b) in relation to an Allocation of a series of Telephone Numbers, the Communications Provider has not Adopted those Telephone Numbers to any significant extent within six months, or such other period as Ofcom may from time to time direct, from the date on which the series of Telephone Numbers was Allocated.

Requirements in connection with the use of telephone numbers

17.20 Where Customers of a Communications Provider are making calls to **Non-Geographic Numbers starting 03** ~~UK-wide Numbers (03)~~, Harmonised numbers for harmonised services of social value (116XXX numbers) or Non-Geographic Numbers starting 0870, the Communications Provider shall comply with the designations for those numbers in **Part A of** the National Telephone Numbering Plan.

17.21 For the purposes of this Condition:

- (a) "Affiliated Company" means any subsidiary or holding company of the Communications Provider, or any subsidiary of a holding company of the Communications Provider, all as defined in section 1159 of the Companies Act 2006;

- (b) “Annual Number Charge” is a charge invoiced by Ofcom to a Communications Provider in respect of a Charging Year and is calculated in accordance with paragraph 17.15 ~~17.16~~;
- (c) “Average Industry Utilisation Rate” means the weighted average utilisation rate of Specified Geographic Numbers for the industry as calculated by Ofcom and notified to Communications Providers prior to the first Charging Year;
- (d) “BT” means BT Group plc.;
- (e) “BT Average Utilisation Rate” means the average utilisation rate of Specified Geographic Numbers Allocated to BT as calculated by Ofcom and notified to BT prior to the first Charging Year;
- (f) “Charging Year” means the 12 month period beginning on 1 April and ending on 31 March (excluding 29 February in any leap year), and the first Charging Year shall be 1 April 2013 to 31 March 2014;
- (g) “Communications Provider” means a person who provides an Electronic Communications Network or an Electronic Communications Service;
- (h) “Communications Provider Average Utilisation Rate” means the average utilisation rate of Specified Geographic Numbers Allocated to the relevant Communications Provider as calculated by Ofcom and notified to the Communications Provider prior to the first Charging Year;
- (i) “Geographic Area Code” has the meaning given to it in the National Telephone Numbering Plan;
- (j) “Geographic Number” has the meaning given to it in the National Telephone Numbering Plan;
- (k) “Non-Geographic Number” has the meaning given to it in the National Telephone Numbering Plan;**
- ~~(k) “Numbering Plan” means a plan describing the method used or to be used for the Adoption of a Telephone Number by the Communications Provider;~~
- (l) “Ported Number” means a Specified Geographic Number Allocated to the Communications Provider which Ofcom is satisfied (pursuant to information received from the Communications Provider by 1 December of the Charging Year (or such other date as Ofcom notifies prior to the start of the Charging Year)) was on a particular day (as specified by the Communications Provider) between 1 September and 31 October of the Charging Year (or such other time period as Ofcom

notifies prior to the start of the Charging Year) subject to an arrangement under which that Communications Provider had ported, in accordance with GC 18, that Specified Geographic Number to a person who was not an Affiliated Company;

- (m) “Public Payphone Number” means a Specified Geographic Number Allocated to the Communications Provider which Ofcom is satisfied (pursuant to information received from the Communications Provider by 1 December of the Charging Year (or such other date as Ofcom notifies prior to the start of the Charging Year)) was on a particular day (as specified by the Communications Provider) between 1 September and 31 October of the Charging Year (or such other time period as Ofcom notifies prior to the start of the Charging Year) in use in respect of a Public Pay Telephone service provided under a Universal Service Obligation;
- (n) “Specified Geographic Number” means a Geographic Number (identified by the Geographic Area Code) set out in **the Annex-2**;
- (o) “WLR” means Wholesale Line Rental, a regulated wholesale service sold by BT, which is used by the Communications Provider to provide retail customers with exchange lines and, in turn, access to other narrowband telephony services (for example, telephone calls, facsimile and dial-up internet access);
- (p) “WLR Number” means a Specified Geographic Number Allocated to the Communications Provider which Ofcom is satisfied (pursuant to information received from the Communications Provider by 1 December of the Charging Year (or such other date as Ofcom notifies prior to the start of the Charging Year)) was on a particular day (as specified by the Communications Provider) between 1 September and 31 October of the Charging Year (or such other time period as Ofcom notifies prior to the start of the Charging Year) subject to an arrangement under which that Communications Provider was providing WLR to a person who was not an Affiliated Company.

Annex 1 to Condition 17**List of Telephone Numbers available for use, or, where specified, Adoption, only in accordance with designation, under paragraph 17.3 of Condition 17: Allocation, Adoption and Use of Telephone Numbers**

1: Public Communications Network Numbers	
Numbers beginning or in entirety where marked *	Designation
0 (unless specified elsewhere in this Annex OR in Part A of the National Telephone Numbering Plan)	Access to a number unobtainable tone or equivalent message
1 (unless specified elsewhere in this Annex OR in Part A of the National Telephone Numbering Plan)	Access to a number unobtainable tone or equivalent message
00	Access to International Telephone Numbers
100*	Access to Operator Assistance (Type A Access Code)
101*	Access to Non-Emergency Service (Type A Access Code)
111*	Access to NHS Non-Emergency Healthcare Services (Type A Access Code)
112*	Access to Emergency Services (Type A Access Code)
123*	Access to Speaking Clock (Type A Access Code)
141*	Access to Withhold Calling Line Identification ('CLI') (Type A Access Code)
1470*	Access to Per Call Release of CLI (Type A Access Code)
1471*	Access to Call Return (Type A Access Code)
1472* to 1474*, 1476*, 1478*, and 1479*	Access to CLI Services (Type A Access Code)
1475*	Access to 1471 Erasure (Type A Access Code)
1477*	Access to Automatic Call Trace (Type A Access Code)
155*	Access to International Assistance Operator (Type A Access Code)
18000* to 18009*	Access to Voice Text Services for the Deaf (Type A Access Codes)
195*	Access to Blind & Disabled Directory Enquiry Facilities (Type A Access Code)
999*	Access to Emergency Services
120 to 122, 142, 150 to 152, 154, 156 to 159, 170 to 179, 190, 191, 193, 194, and 196 to 198	Access to Network Services (Type C Access Codes)

2: X25 Data Network Numbers	
Number(s)	Designation
Any ten (10) digit number	X25 Data Network Numbering

3: Network Codes	
Numbers beginning or in entirety where marked *	Designation
08990 to 08992	Internal Routing Codes
1024* to 12287* inclusive	National Signalling Point Codes for routing within networks
504900* to 504999* and 505900* to 505999*	Internal Network Portability Codes

8890* to 8899* inclusive	Carrier Pre-Selection codes for routing within networks
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4: Administrative Codes	
Number(s)	Designation
AAA	Default Reseller Identification Code

5: Public Communications Network Numbers not available for Allocation but which can be Adopted where already Allocated	
Numbers beginning	Designation
07624	Radiopaging and Mobile Services (Isle of Man Communications Commission)
0908 and 0909	Sexual Entertainment Services at a Premium Rate

6: Public Communications Network Numbers not available for Allocation or Adoption	
Numbers beginning	Designation
0500	Special Services – No charge to caller (except where charges shall be notified to callers at the start of the call)
0800 (plus 6-digit)	Special Services – No charge to caller (except where charges shall be notified to callers at the start of the call)

In this Annex, any word or expression shall have the same meaning as it has in the National Telephone Numbering Plan. Additionally,

- (a) ~~‘1471 Erasure’ means a facility that enables the record of the last call received (where accessible through dialling 1471) to be removed so as to no longer be available on dialling 1471;~~
- (b) ~~‘Automatic Call Trace’ means a facility that can, where practicable, trace the origin of an incoming call;~~
- (c) ~~‘Call Return’ means a facility, based on the accessibility of Calling Line Identification, which enables identification of the number from which a call is being made or to which a return call could be made;~~
- (d) ~~‘Calling Line Identification’ (‘CLI’) means a facility that enables identification of the number from which a call is being made or to which a return call could be made;~~
- (e) ~~‘Default Reseller Identification Codes’ means the Reseller Identification Code (‘RID’) ‘AAA’ which can be used on any network where no individual RID is selected;~~
- (f) ~~‘Internal Network Portability Code’ means a Telephone Number which is used to ensure that Number Portability is effective within a Network;~~
- (g) ~~‘Internal Routing Code’ means a Telephone Number which is used for routing purposes within a Communications Provider’s Network;~~
- (h) ~~‘Per Call Release of CLI’ means the ability to release the identity of the Caller in accordance with normal Calling Line Identification;~~
- (i) ~~‘Withhold CLI’ means an ability to not supply the identity of the Caller in accordance with normal Calling Line Identification.~~

Annex 2 to Condition 17

Geographic Numbers which are Specified Geographic Numbers for the purposes of General Condition 17

1. Specified Geographic Numbers identified by Geographic Area Code:	
Geographic Area Code	Area
01202	Bournemouth
01274	Bradford
01642	Middlesbrough
01273	Brighton
01224	Aberdeen
01793	Swindon
01908	Milton Keynes
01782	Stoke-on-Trent
01865	Oxford
01792	Swansea
01206	Colchester
01582	Luton
01604	Northampton
01603	Norwich
01223	Cambridge
01752	Plymouth
01332	Derby
01384	Dudley
01925	Warrington
01253	Blackpool
01382	Dundee
01482	Hull
01702	Southend-on-Sea
01902	Wolverhampton
01753	Sough
01483	Guildford
01452	Gloucester
01924	Wakefield
01276	Camberley
01772	Preston

In this Annex, any word or expression shall have the same meaning as it has in General Condition 17 or the National Telephone Numbering Plan.

Annex 9

Notification of proposed modifications to the provisions of the numbering application forms

Proposal for making a Direction under paragraph 17.10(a) of General Condition 17 relating to numbering application forms

1. Ofcom makes the following proposal for a Direction to be given under paragraph 17.10(a) of General Condition 17.
2. The draft Direction is set out in the Schedule to this Notification.
3. The reasons for making this proposal, and the effect of the draft Direction, are set out in the accompanying consultation document.
4. Pursuant to section 49A(1) of the Act, Ofcom is of the opinion that this proposal would not have a significant impact on a market for any of the services, facilities, apparatus or directories in relation to which Ofcom has functions under Chapter 1 of Part 2 of the Act. Ofcom considers that the proposal is not of EU significance pursuant to section 150A(2) of the Act.
5. Representations may be made to Ofcom about the draft Direction by **5pm on Wednesday 19 September 2012**.
6. In this Notification:
 - a. “the Act” means the Communications Act 2003;
 - b. “General Condition 17” means General Condition 17 of the General Conditions of Entitlement, set under section 45 of the Act by the Director General of Telecommunications on 22 July 2003, and amended from time to time; and
 - c. “Ofcom” means the Office of Communications.
7. Words and expressions shall have the meaning assigned to them in this Notification, and otherwise any word or expression shall have the same meaning as it has in the Act.
8. For the purposes of interpreting this Notification: (i) headings and titles shall be disregarded; and (ii) the Interpretation Act 1978 shall apply as if this Notification were an Act of Parliament.
9. The Schedule to this Notification shall form part of this Notification.

Telephone numbering

David Stewart
Competition Policy Director

26 July 2012

A person authorised by Ofcom under paragraph 18 of the Schedule to the Office of Communications Act 2002

Schedule

[Draft] Direction under paragraph 17.10(a) of General Condition 17

WHEREAS:

- A. Paragraph 17.10(a) of General Condition 17 provides that, when applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall use an appropriate application form as directed by Ofcom from time to time as it thinks fit;
- B. For the reasons set out in the Statement accompanying this Direction, Ofcom is satisfied that the modifications to the numbering application forms in this Direction ensure that those forms are appropriate for use by Communications Providers when applying for an Allocation or reservation of Telephone Numbers;
- C. For the reasons set out in the Statement accompanying this Direction, Ofcom is satisfied that, in accordance with section 49(2) of the Act, this Direction is:
 - (i) not such as to discriminate unduly against particular persons or against a particular description of persons;
 - (ii) proportionate to what it is intended to achieve; and
 - (iii) in relation to what it is intended to achieve, transparent;
- D. In making this Direction, Ofcom has considered and acted in accordance with its general duty as to telephone numbering functions under section 63 of the Act, its general duties under section 3 of the Act and the six Community requirements set out in section 4 of the Act;
- E. A notification of a proposal to give this Direction (the "Notification") was given on 26 July 2012. Ofcom stated in the Notification that, pursuant to section 49A(1) of the Act, it was of the opinion that the proposal would not have a significant impact on a market for any of the services, facilities, apparatus or directories in relation to which Ofcom has functions under Chapter 1 of Part 2 of the Act. Ofcom also stated in the Notification that, pursuant to section 150A(2) of the Act, it considered that the proposal was not of EU significance.

NOW, THEREFORE, PURSUANT TO PARAGRAPH 17.10(a) OF GENERAL CONDITION 17, OFCOM DIRECTS THAT:

1. For the time being, the numbering application forms as modified in accordance with paragraphs 2 to 10 of this Direction shall be used by Communications Providers when applying for an Allocation or reservation of Telephone Numbers.

Modifications to definitions in all forms

2. Paragraph 1 (Definitions and Interpretation) of Forms S1, S3, S7, S8, S9, S12, S13, S14, S15, S16, S17, S18, S19 and S56 shall be deleted and replaced with the following text:
 - "1. *Words or expressions shall have the meaning assigned to them in this application form. Otherwise, any word or expression shall have the same meaning as it has -*

- (i) *in the National Telephone Numbering Plan published by Ofcom pursuant to section 56 of the Communications Act 2003 (the 'Act') and amended from time to time;*
 - (ii) *if it has no meaning ascribed as mentioned in (i) above, in paragraph 1 (Definitions) of Part 1 of the Schedule to the Notification published by the Director General of Telecommunications on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time; and*
 - (iii) *if it has no meaning ascribed as mentioned in (i) and (ii) above, in the Act."*
3. In paragraph 1 of Form S10, sub-paragraphs (i), (ii) and (iii) shall be deleted and sub-paragraph (iv) shall be renumbered accordingly.
4. Paragraph 2 of Form S10 shall be deleted and replaced with the following text:
- "2. *Words or expressions shall have the meaning assigned to them in this application form. Otherwise, any word or expression shall have the same meaning as it has -*
- (i) *in the National Telephone Numbering Plan published by Ofcom pursuant to section 56 of the Communications Act 2003 (the 'Act') and amended from time to time;*
 - (ii) *if it has no meaning ascribed as mentioned in (i) above, in paragraph 1 (Definitions) of Part 1 of the Schedule to the Notification published by the Director General of Telecommunications on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time; and*
 - (iii) *if it has no meaning ascribed as mentioned in (i) and (ii) above, in the Act."*

Modifications to specific forms – Form S1

5. The following text shall be deleted from footnote 1 in Section 5 of Form S1:
- "Standard areas are allocated in units of 10000 but shall only be used in units of 1000."*
6. In Form S1, the following shall be inserted in the Table in Section 5 (Telephone Numbers required):
- a. a new column, as set out below, which shall be inserted after the fifth column (entitled "*Next digit of number (F digit)*") and before the sixth column (entitled "*What is the name and the National Signalling Point Code of the switch on which the number block will be situated?*"):

² Next digit of number (G digit) — ONLY for 100-Number Block Area (G)

- b. the following text, as a footnote to this new column (which will become footnote 2 in Form S1):

² *For 100-Number Block Areas, you should select the G-digit of the 100-number block that you require. Please refer to the National Telephone Numbering Plan for the list of 100-Number Block Areas and to the National Numbering Scheme for the specific 100-number blocks available for Allocation.*

Modifications to specific forms – Form S3

7. The following text shall be deleted from the top of page 1 of Form S3:

“UK-WIDE APPLICATION - NUMBERS STARTING ‘03”,

and replaced with the following text:

“APPLICATION FOR NON-GEOGRAPHIC NUMBERS STARTING ‘03”.

8. The following text shall be deleted from the first row of the table of Service Types on page 1 of Form S3:

“UK-wide numbers for end users who are public sector or not-for-profit bodies”,

and replaced with the following text:

“Non-Geographic Numbers charged at a geographic rate for assignment to Subscribers who are public sector or not-for-profit bodies”.

9. The following text shall be deleted from the second row of the table of Service Types on page 1 of Form S3:

“UK-wide numbers for any end users”,

and replaced with the following text:

“Non-Geographic Numbers charged at a geographic rate for assignment to any Subscribers”.

10. The following text shall be deleted from the third row of the table of Service Types on page 1 of Form S3:

“UK-wide numbers for end users migrating from 084X or 087X numbers to equivalent numbers in 034X or 037X number blocks”,

and replaced with the following text:

“Non-Geographic Numbers charged at a geographic rate for Customers migrating from 084X or 087X numbers to equivalent numbers in 034X or 037X number blocks”.
11. In this Direction:
 - a. “the Act” means the Communications Act 2003;
 - b. “General Condition 17” means General Condition 17 of the General Conditions of Entitlement, set under section 45 of the Act by the Director General of Telecommunications on 22 July 2003, as amended from time to time; and
 - c. “Ofcom” means the Office of Communications.
12. Words or expressions shall have the meaning assigned to them in this Direction, and otherwise any word or expression shall have the same meaning as it has in paragraph 1 (Definitions) of Part 1 of the Schedule to the Notification published by the Director General of Telecommunications on 22 July 2003 under section 48(1) of the Act, and modified by Ofcom from time to time.
13. The Interpretation Act 1978 shall apply as if this Direction were an Act of Parliament.
14. Headings and titles in this Direction shall be disregarded.
15. This Direction takes effect on the date it is published.

David Stewart
Competition Policy Director

[date]

A person authorised on behalf of Ofcom under paragraph 18 of the Schedule to the Office of Communications Act 2002