



## Telephone numbering

Modifications to the National Telephone Numbering Plan, General Condition 17 and telephone number applications forms within existing numbering policy

Statement

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## Section 1

# Summary

- 1.1 This statement sets out Ofcom's decision to modify the documents that we publish in order to fulfil our duties in relation to telephone numbering under Part 2 of the Communications Act 2003 (the Act). We set out our proposals to modify these documents in a consultation entitled *Telephone Numbering: Proposed modifications to the National Telephone Numbering Plan, General Condition 17 and telephone number applications forms within existing numbering policy*, which was published on 26 July 2012 (the July 2012 consultation).<sup>1</sup>
- 1.2 We are modifying:
  - 1.2.1 General Condition 17 of the General Conditions of Entitlement (GC17), which sets out general requirements relating to the allocation, adoption and use of telephone numbers;
  - 1.2.2 the National Telephone Numbering Plan (the Numbering Plan), which sets out telephone numbers available for allocation and any restrictions on their adoption or use; and
  - 1.2.3 the application forms that communications providers (CPs) use when applying to have telephone numbers allocated to them by Ofcom (the Numbering Application Forms).
- 1.3 We are making these changes to ensure that the documents are clear, accurate, and accessible, and that they reflect current numbering policy in a consistent manner. Our decision does not change numbering policy in any way and the modifications are not intended to alter the current scope of substantive regulation.
- 1.4 The modifications to the Numbering Plan and GC17:
  - 1.4.1 create a single reference point for CPs and other stakeholders in relation to number ranges and related restrictions;
  - 1.4.2 simplify the provisions relating to compliance with the Numbering Plan and other restrictions on the adoption or use of numbers;
  - 1.4.3 improve the clarity of the Numbering Plan, and remove unnecessary duplication;
  - 1.4.4 ensure consistent reflection of current numbering policy across GC17 and the Numbering Plan;
  - 1.4.5 make other minor drafting amendments such as deleting obsolete or redundant text, removing duplication and correcting textual and typographical errors.
- 1.5 We are also making some minor consequential modifications to the Numbering Application Forms.

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<sup>1</sup> See <http://stakeholders.ofcom.org.uk/consultations/telephone-numbering-modification/>

- 1.6 These modifications are broadly the same as those that we proposed in the July 2012 consultation, subject to some minor changes made in response to stakeholder comments. These changes are described in sections 3 to 5 below. The modifications take effect from the date of publication of this statement.
- 1.7 The rest of this statement is structured as follows:
- Section 2 provides an introduction to this statement and sets out the relevant background;
  - Sections 3 to 5 set out Ofcom's decision to modify GC17, the Numbering Plan and the Numbering Application Forms, respectively, and include a summary of relevant consultation responses and our response to these comments;
  - Section 6 summarises Ofcom's decision and explains how our decision meets the relevant legal tests;
  - Annex 1 summarises the applicable legal framework;
  - Annexes 2 to 4 contain notifications of the modifications to GC17, the Numbering Plan and the Numbering Application Forms, respectively, and
  - Annex 5 contains a list of respondents to the July 2012 consultation.

## Section 2

# Introduction and background

## Introduction

- 2.1 Ofcom is responsible for the administration of the UK's telephone numbers. We do this as part of our regulation of the communications sector under the Act.
- 2.2 We are required by section 56 of the Act to publish a Numbering Plan, setting out the telephone numbers available for allocation and any restrictions on how they may be adopted or used. We make the latest version of the Numbering Plan available on our website.<sup>2</sup>
- 2.3 Section 58 of the Act provides for the setting of general conditions about the allocation and adoption of telephone numbers. GC17 sets out general requirements relating to the allocation, adoption and use of telephone numbers. Annex 1 to GC17 sets out numbers which are not available for allocation, but which may be used or adopted in accordance with their designation.<sup>3</sup>
- 2.4 GC17 also requires CPs to apply for an allocation or reservation of telephone numbers by using an appropriate application form as directed by Ofcom from time to time.<sup>4</sup>
- 2.5 The Act provides for us to amend GC17 and the Numbering Plan, and sets out the process we must follow to do this. The Act also provides for us to give a direction for the purposes of a general condition (which we are doing in order to amend the Numbering Application Forms), and sets out how we should do this. Further information on the legal framework is provided in Annex 1.

## Background

- 2.6 The current Numbering Plan was originally published in July 2003, at the same time as the Act entered into force. Although it reflected the changes required by the EU Common Regulatory Framework,<sup>5</sup> the Numbering Plan reproduced much of the pre-2003 numbering regime.<sup>6</sup> The current Numbering Plan therefore dates back almost ten years and many of its provisions can be traced back to the pre-2003 regime. We have amended the Numbering Plan on various occasions in the intervening years by adding, modifying or deleting specific provisions in order to record policy decisions in

<sup>2</sup> <http://stakeholders.ofcom.org.uk/binaries/telecoms/numbering/numbering-plan.pdf>

<sup>3</sup> This includes numbers which may be used by CPs without individual allocation (e.g. 999, 100, 1471) and number ranges which were previously allocated by Ofcom but are now closed and no longer available for allocation (e.g. numbers starting 0500).

<sup>4</sup> The Numbering Application Forms are accessed from Ofcom's website at:

<http://stakeholders.ofcom.org.uk/telecoms/numbering/applying-activating-tele-no/applying-tele-numbers/> The Numbering Application Forms are for CPs' use only and are password protected.

<sup>5</sup> The five Directives that together form the basis for the regulation of electronic communications networks and services across the EU (Framework Directive (2002/21/EC), Authorisation Directive (2002/20/EC), Access Directive (2002/19/EC), Universal Service Directive (2002/22/EC) and Privacy and Electronic Communications Directive (2002/58/EC), all as amended).

<sup>6</sup> Prior to July 2003, the principles and rules relating to the use and management of numbers were contained in a document known as the Numbering Conventions, which was first issued in 1994. To a great extent, the Numbering Plan reproduced restrictions on numbering use contained in the Numbering Conventions.

relation to numbering. We have not, however, previously carried out any overarching review of its provisions, or the interrelationship between the Numbering Plan and GC17.

- 2.7 We decided to review the Numbering Plan as a whole to ensure that it is clear, accessible and accurate, and that it remains fit for purpose. Having carried out an initial review, we considered that the provisions of the Numbering Plan, and the related provisions of GC17, could be improved in several respects. In particular:
- 2.7.1 the telephone numbers administered by Ofcom, and restrictions on their use, are currently listed in two different places (in the Numbering Plan and in Annex 1 to GC17), which could be confusing and is not user-friendly;
  - 2.7.2 the provisions of GC17 relating to compliance with the Numbering Plan require amendment;
  - 2.7.3 some of the provisions of the Numbering Plan and GC17 are obsolete and no longer relevant;
  - 2.7.4 the clarity and accessibility of certain provisions of the Numbering Plan could be improved; and
  - 2.7.5 certain provisions of the Numbering Plan do not clearly or accurately reflect current practice by industry and Ofcom in relation to numbering.

## July 2012 consultation

- 2.8 The July 2012 consultation requested views on proposed modifications to the Numbering Plan and GC17 that were intended to address these issues, and some minor consequential modifications to the Numbering Application Forms. The proposed modifications were summarised in sections 3 to 5 of the July 2012 consultation and were set out in full in Annexes 7 to 9 of that document. We posed nine specific questions in the July 2012 consultation and invited comments by 19 September 2012.
- 2.9 We received nine responses. Respondents are listed in Annex 5 and the non-confidential responses are available on our website.<sup>7</sup>
- 2.10 Respondents broadly welcomed our proposals and agreed in principle with our approach. We received some representations from stakeholders in relation to the detail of some of our proposed modifications. We also received some comments from stakeholders that were not directly responsive to our proposed modifications, but which suggested additional or alternative amendments to GC17, the Numbering Plan or the Numbering Application Forms. Stakeholders' comments are addressed in the remaining sections of this statement.

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<sup>7</sup> See <http://stakeholders.ofcom.org.uk/consultations/telephone-numbering-modification/?showResponses=true>

## Section 3

# Modifications to GC17

## Proposals in the July 2012 consultation

- 3.1 In the July 2012 consultation, we proposed to modify GC17 in order to clarify the status of GC17 and the Numbering Plan, and the relationship between them. Specifically, we proposed:
- 3.1.1 to create a single source of information on number ranges and related restrictions by deleting Annex 1 to GC17 and including equivalent provisions in a new part (Part C) of the Numbering Plan. We also consulted on consequential modifications to certain paragraphs of GC17, to ensure that those provisions referred to the relevant parts of the Numbering Plan (Part A or Part C, as appropriate);
  - 3.1.2 to modify the compliance provisions in GC17, by deleting paragraphs 17.4 and 17.5 and replacing them with an obligation that would require each CP to comply with all applicable restrictions and requirements as are set out in the Numbering Plan, and any specific conditions which are attached to an allocation of numbers made to that particular CP. We also proposed to make some minor consequential modifications to the definitions in GC17.
- 3.2 These proposed modifications to GC17 were explained in more detail in Section 3 and Annex 8 of the July 2012 consultation.
- 3.3 We asked two specific questions in relation to these proposed modifications:

*Do you agree with our proposal to move into the Numbering Plan the list of telephone numbers and related designations that are currently set out in Annex 1 to GC17? If not, please explain why you disagree.*

*Do you agree with our proposed approach to simplifying the provisions of GC17 relating to compliance with the Numbering Plan and other restrictions attached to a specific allocation of telephone numbers? Do you agree that the requirement for CPs to maintain their own numbering plan is now outdated? If not, please explain why you disagree.*

## Responses to the July 2012 consultation

### Creating a single source of information on number ranges

- 3.4 No respondent objected to our proposal to move into the Numbering Plan the list of telephone numbers and related designations that are currently set out in Annex 1 to GC17. The five respondents who commented on the first question either agreed with our proposed approach or were agnostic.

### Simplifying the compliance provisions

- 3.5 Respondents who commented on the second question generally supported our proposal to modify the provisions relating to compliance with the Numbering Plan, and welcomed us removing the requirement for CPs to maintain their own numbering



plan. However, one confidential respondent was concerned that some CPs may not have adequate systems and processes in place to manage stocks of telephone numbers allocated to them by Ofcom in an efficient manner. This respondent considered that GC17 should include a specific requirement for CPs to have such systems and processes in place.

- 3.6 BT agreed with the proposal to simplify the compliance provisions, but queried the wording of Ofcom's proposed new paragraph 17.4(b). This would require a CP to comply with any restrictions or requirements set out in a notification from Ofcom that records the allocation of specific telephone numbers to that CP. BT queried where this notification would be held, who could see it and how all CPs could comply with it if it is not accessible to the whole of industry.

### Ofcom's response

- 3.7 We do not consider it necessary to include a specific requirement in GC17 for CPs to have adequate systems and processes in place to manage telephone numbers allocated to them in an efficient manner. GC17 already requires CPs to secure that they use telephone numbers allocated to them in an efficient and effective manner.<sup>8</sup>
- 3.8 With respect to BT's comment, the notification referred to in paragraph 17.4(b) is one issued by Ofcom to an individual CP, and the restrictions set out in the notification would apply only to that individual CP. As other CPs would not be required to comply with those restrictions, there is no need for the notification to be accessible to the whole of industry.<sup>9</sup> However, we have added some wording to paragraph 17.4(b) to clarify that the notification referred to is one which is issued by Ofcom to an individual CP, and the restrictions contained in that notification apply only to that individual CP.

### **Other issues raised<sup>10</sup>**

- 3.9 BT considered that other paragraphs of GC17 are redundant and could also be deleted, namely:<sup>11</sup>
- paragraph 17.7, which requires CPs to take all reasonably practicable steps to secure that its customers comply with GC17 and the Numbering Plan;
  - paragraphs 17.11 and 17.12, which relate to temporary allocations of telephone numbers;
  - paragraph 17.19(b), which empowers Ofcom to withdraw under-used blocks of telephone numbers.

### Ofcom's response

- 3.10 We do not agree that these paragraphs of GC17 are redundant. Specifically:

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<sup>8</sup> This requirement is in paragraph 17.5 of GC17 (as renumbered by the modifications set out in this document).

<sup>9</sup> These notifications were described in paragraph 3.14 of the July 2012 consultation.

<sup>10</sup> C&W IoM also raised an issue in relation to the use of number ranges allocated to Manx Telecom. This comment is addressed in section 4 below.

<sup>11</sup> In this section, references to the provisions of GC17 use the paragraph numbering that results from the modifications set out in this document.

- the power to impose paragraph 17.7 derives from section 58(1)(i) of the Act and we consider the obligation to be appropriate and proportionate in light of our duty to secure efficient use of numbering resources;
- paragraphs 17.11 and 17.12 were introduced in May 2011 as a result of amendments to the EU Common Regulatory Framework and the Act,<sup>12</sup> in order to give us additional flexibility when allocating number allocations to meet the allocatee's or our own requirements. Our view on the value of these provisions has not changed in the intervening 18 month period;
- with respect to paragraph 17.19(b), we are authorised by section 61(2)(f) of the Act to withdraw underused number blocks, and consider that it is appropriate for this to be reflected in GC17. We have previously withdrawn underused number blocks and may wish to rely on paragraph 17.19(b) in future.

## Summary of Ofcom's decision

- 3.11 Having considered all of the consultation responses, we have decided to modify GC17 as proposed in the July 2012 consultation, subject only to a slight change of wording in paragraph 17.4(b) of GC17 (as described at paragraph 3.8 above). The final modifications to GC17 are set out in Annex 2 to this statement and take effect immediately.

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<sup>12</sup> Ofcom, *Changes to General Conditions and Universal Service Conditions: Implementing the revised EU Framework*, 25 May 2011, section 9: <http://stakeholders.ofcom.org.uk/binaries/consultations/gc-usc/statement/Statement.pdf>. Section 56A(2) of the Act, which implements Article 5(2) of the Authorisation Directive, empowers us to impose paragraphs 17.11 and 17.12 of GC17.

## Section 4

# Modifications to the Numbering Plan

## Proposals in the July 2012 consultation

- 4.1 We proposed a number of modifications to the Numbering Plan. These were explained in section 4 of the July 2012 consultation and set out in full in Annex 7 of that document.
- 4.2 In summary, we proposed:
- 4.2.1 to create a new Part C of the Numbering Plan that reproduces the provisions set out in Annex 1 to GC17 (see paragraph 3.1 above), and to make minor consequential amendments to other parts of the Numbering Plan in order to include references to this new Part C;
  - 4.2.2 to redraft Part B2 of the Numbering Plan (General restrictions on Telephone Numbers in Part A1) in order to improve its clarity and to ensure that it accurately reflects numbering policy;
  - 4.2.3 to redraft restrictions on the use of geographic numbers in Part B3 of the Numbering Plan in relation to geographic area codes, “out of area” use, numbering reorganisations, national-dialling only numbers, conservation areas and standard areas;
  - 4.2.4 to delete the definition of ‘UK-wide Numbers’ and refer to these instead as ‘Non-Geographic Numbers starting 03’, and to make modifications to Part B3.6, which relates to this category of numbers;
  - 4.2.5 to make a number of modifications to the ‘Definitions and Interpretation’ section of the Numbering Plan; and
  - 4.2.6 to make minor consequential amendments resulting from those described above, to correct textual and typographical errors and to make non-substantive minor amendments to drafting.
- 4.3 We posed a question in the July 2012 consultation in relation to each of these proposed modifications.

## Responses to the July 2012 consultation

### Part C of the Numbering Plan

- 4.4 The respondents who commented on our proposal to create a new Part C of the Numbering Plan generally supported this change.
- 4.5 BT stated that it was agnostic on the proposal, but made the following comments on the drafting of Part C:
- 4.5.1 in Table C1, the number 101 was originally defined by Ofcom as “single non-emergency number”, but the word “single” has disappeared from the definition; and

- 4.5.2 in Table C3, the reference to carrier pre-selection codes being used for “*routing within networks*” is incorrect as they are also used for routing between networks.
- 4.6 BT was also concerned that unused numbers within the scope of the Numbering Plan and in the same form as geographic area codes (i.e. eleven digits numbers beginning 01 or 02) should not be used in an unregulated manner.

### Ofcom’s response

- 4.7 We do not agree that any further changes are necessary as a result of BT’s comments. The designation for the number 101 has remained unchanged since this number was introduced in 2006. The designation in the Numbering Plan has never included the word “single”.
- 4.8 We consider that the designation for carrier pre-selection codes in Table C3 is also correct. Table C3 lists carrier pre-selection codes that are not individually allocated to a particular CP and are used for routing within networks. Carrier pre-selection codes that are individually allocated and are used for routing between networks are separately listed in Table A3.
- 4.9 The first row of Table C1 provides that, unless specified elsewhere in Part A or Part C of the Numbering Plan, numbers beginning with 0 may only be used by CPs to provide access to a number unobtainable tone or equivalent message. This would prevent the unregulated use of numbers in the same form as geographic area codes.

## **Part B2 of the Numbering Plan**

- 4.10 Only one respondent commented specifically on our proposed modifications to Part B2 of the Numbering Plan. This confidential respondent queried whether the revisions to Part B2 were consistent with the various international standards referred to in General Condition 2.

### Ofcom’s response

- 4.11 We consider that the revisions to Part B2 are consistent with those international standards.

## **Part B3 of the Numbering Plan**

- 4.12 BT made several detailed comments on our proposed modifications to Part B3 of the Numbering Plan, as follows:
- 4.12.1 B3.1.4 (Numbering Reorganisations) should be deleted, as parallel running is a technique that is only relevant to wide-scale regulator-driven number change, whereas BT considers that Ofcom’s policy is to avoid measures that would require customers to change their numbers;
- 4.12.2 B3.1.1(a) should be amended to permit “out of area” use of geographic numbers where a customer “requests” such a number (the current wording only permits this where the customer “requires” it);
- 4.12.3 B3.6.3 (relating to 034 and 037 numbers) contains a typo that has the effect of preventing CPs from using “spare” 034 and 037 numbers (i.e. 034 or 037 numbers in relation to which no “matching” 084 or 087 number has been

allocated<sup>13</sup>). A similar point was also made in one of the confidential responses to the July 2012 consultation; and

- 4.12.4 the description of conservation areas in B3.1.6 should clarify that existing allocations of 10,000 numbers (i.e. allocations made prior to the area being designated a conservation area) should continue to be treated and routed between CPs at the 10,000 number block level. BT expressed concern about the impact on legacy networks' finite decode resource on some switches if our proposed wording encouraged routing at a 1,000 number block level (BT had similar concerns about our proposed modifications to B3.1.7 in relation to standard areas).
- 4.13 Mr M. Radford also raised several queries in relation to the rules on the use of geographic numbers that relate to a standard area or a conservation area (B3.1.6 and B3.1.7). Mr Radford queried whether the rules in B3.1.7 in relation to standard areas apply to blocks of numbers already allocated to CPs. He asked whether the wording in relation to standard areas implies that 1,000 number blocks must be used in successive numerical order.<sup>14</sup> He also queried whether a similar approach of restricting use to one 100 number block at a time might also be applied in conservation areas to facilitate the freeing up of numbers.
- 4.14 Two other respondents specifically commented on our proposed modifications to Part B3. They both supported our approach.

### Ofcom's response

- 4.15 In response to BT's comments, we do not agree that B3.1.4 in relation to numbering reorganisations should be deleted. We would take account of any potential negative impacts on customers when considering a potential reorganisation. However, we can envisage potential circumstances in which such a reorganisation might be appropriate and proportionate, and we therefore consider that the provisions in B3.1.4 should be retained.
- 4.16 We agree with BT that "out of area" geographic numbers are assigned to customers upon request. We have therefore adopted BT's suggestion of amending the wording of B3.1.1(a) to reflect this.
- 4.17 With respect to 034 / 037 numbers, we do not accept that there is a typographical error in B3.6.3. The wording highlighted by BT was intentionally included in order to preserve "spare" 034 / 037 numbers and thereby enable easy migration from 084 / 087 numbers.<sup>15</sup> At present, we consider that it is appropriate for this restriction to remain in force. In particular, 084 / 087 numbers continue to be allocated by Ofcom on a regular basis, and assigned by CPs to their customers, so an 034 / 037 number that currently appears to be "spare", may cease to be so in the future. We are currently considering major changes to various non-geographic number ranges, including 084 / 087 numbers, which may prompt migration of service providers to

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<sup>13</sup> When the 03 number range was launched in 2007, Ofcom decided to reserve 034 and 037 numbers for customers who wished to migrate from the 084 and 087 number ranges. CPs may therefore only adopt or use an 034 or 037 number in order to provide service to a customer who is migrating from an 084 or 087 number which is exactly identical to the 034 or 037 number, except for the second digit (a "matching" 034 or 037 number).

<sup>14</sup> In other words, that the 1,000 number block starting '0' must be used first, then the 1,000 number block starting '1', then the 1,000 number block starting '2', etc.

<sup>15</sup> Ofcom, *Raising confidence in telephone numbers*, 13 February 2007, paragraphs 3.69 – 3.71: <http://stakeholders.ofcom.org.uk/binaries/consultations/numbering03/summary/03.pdf>

alternative number ranges over the course of the next few years. The combination of these two factors lead us to consider that “spare” 034 / 037 numbers should continue to be preserved for potential 084 / 087 migrations, at least over the short to medium term.

- 4.18 We agree with BT’s comment in relation to B3.1.6 and have amended the drafting of the Numbering Plan accordingly.
- 4.19 By way of further clarification, telephone numbers in standard areas are allocated in blocks of 10,000 numbers, but should only be used in units of 1,000 numbers at a time. In other words, a CP should start to assign numbers from a particular 1,000 number unit to subscribers, and should not open a second 1,000 number unit for this purpose until the first unit is used up. However, with respect to Mr Radford’s comments, we do not intend to require 1,000 number units in standard areas to be used in successive numerical order. We have amended the drafting of B3.1.7 in order to avoid this implication. This restriction on the use of standard area number blocks was introduced to the Numbering Plan on 13 February 2007 with a view to preserving stocks of geographic numbers. It applies to 10,000 number blocks that were allocated on or after that date. It also applies to 10,000 number blocks allocated prior to this date, but only to the extent that unused 1,000 number units were available within the block as at that date.<sup>16</sup>
- 4.20 Numbers in conservation areas are allocated in blocks of 1,000 numbers. We agree with BT that, where a CP has been allocated a 10,000 number block in a standard area, but the area is subsequently designated as a conservation area, then that *particular* number block should continue to be treated as a 10,000 number block notwithstanding the re-designation of the area. However, the number conservation measures described in paragraph 4.19 would continue to apply to that particular number block.
- 4.21 In response to Mr Radford’s comment, whilst it would be possible to create smaller sub-blocks in conservation areas (i.e. to require CPs to treat a 1,000 number block as 10 blocks of 100 numbers each), the rationale for doing so would be to enable unused sub-blocks to be withdrawn by Ofcom and reallocated to other CPs. However, recognising the impact of routing smaller number blocks on legacy networks, we do not currently plan to withdraw unused 100 number block units from allocated 1,000 number blocks. We therefore do not consider such a restriction on CPs’ use of 1,000 number blocks to be justified at this time.

## UK-wide Numbers

- 4.22 Very few respondents provided specific comments on our proposal to replace the term ‘UK-wide Numbers’ with ‘Non-Geographic Numbers starting 03’. C&WW supported this change, stating that it would remove some prevailing confusion between CPs in the wholesale market as to the nature of 03 numbers. C&WW noted that the term ‘UK-wide Numbers’ is poorly understood or used in the industry, let alone amongst consumers. On the other hand, a confidential respondent considered that Ofcom’s proposed amendment was out of step with the rest of the Numbering Plan, in which the term ‘Special Services’ is used to denote ‘Non-Geographic’. This respondent suggested that 03 numbers are designated as ‘Special Services at a Geographic Rate’.

<sup>16</sup> Ofcom, *Raising confidence in telephone numbers*, 13 February 2007: <http://stakeholders.ofcom.org.uk/binaries/consultations/numbering03/summary/03.pdf>

## Ofcom's response

- 4.23 We do not intend to use the term 'Special Services' in relation to 03 numbers, as we consider that this would do little to improve industry's understanding of 03 numbers (and may, in fact, prompt further confusion).
- 4.24 We recognise that our proposed amendment is out of step with the historic designation of various other non-geographic number ranges in the Numbering Plan as 'Special Services'. However, we are currently reviewing our policy in relation to many of these ranges, and plan to consult on our policy in relation to other number ranges within the coming months.<sup>17</sup> Further amendments to the Numbering Plan are likely to be required in order to implement our policy decisions in relation to these other ranges. Whilst any further changes to the Numbering Plan therefore remain subject to future consultation, our view is that the term 'Special Services' is not a helpful descriptor and we are keen to move away from the use of this term in future (and may do so, if the opportunity presents itself during the broader process of reform of non-geographic calls).
- 4.25 We have therefore decided to proceed with our proposal to replace the term 'UK-wide Numbers' with 'Non-Geographic Numbers starting 03', but will seek to ensure that any future amendments to the designations of other non-geographic number ranges are consistent with this approach.

## **Definitions and other minor modifications**

- 4.26 BT provided a number of detailed comments on the definitions section of the Numbering Plan. Some of these comments were in response to the specific amendments proposed by us, but BT also suggested that we should make a large number of additional amendments. BT's comments are described in detail below, together with our response.
- 4.27 Three objected to our proposed amendment to the definition of 'Mobile Number'. Three was concerned that we proposed to define a mobile number as a type of non-geographic number, and considered this potentially confusing for consumers and out of step with industry usage of these terms.
- 4.28 Similarly, BT stated that it would be a significant change of policy to define Corporate Numbers (055) as 'Special Services', as they have never been used for services "*paid for through the telephone bill of the Subscriber*".
- 4.29 C&WW and a confidential respondent supported our proposed amendments.

## Ofcom's response

- 4.30 With respect to Three's comment, mobile numbers are already defined within the Numbering Plan as a type of non-geographic number, and have been so defined since the Numbering Plan was first issued in 2003.<sup>18</sup> Our proposed amendment to

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<sup>17</sup> See Ofcom, *Simplifying Non-Geographic Numbers*, 4 April 2012: <http://stakeholders.ofcom.org.uk/consultations/simplifying-non-geographic-no/summary>; *Service Charge Caps for 09 and 118 Services*, 25 July 2012: <http://stakeholders.ofcom.org.uk/binaries/consultations/prs-high-rate/summary/condoc.pdf>; *The 0500 Number Range*, 23 October 2012: <http://stakeholders.ofcom.org.uk/binaries/consultations/1036586/summary/condoc.pdf>

<sup>18</sup> See the definition of 'Non-Geographic Number' in the Numbering Plan, which is "*any Public Communications Network Number other than a Geographic Number.*"



the definition of a 'Mobile Number' does not introduce this categorisation (although it does make the existing categorisation more transparent). Defining mobile numbers as a type of non-geographic number reflects the approach taken by the EU Common Regulatory Framework.<sup>19</sup> We therefore consider that our amendment to the definition of a 'Mobile Number' does not constitute a change of policy, and that the existing policy is appropriate in light of the EU framework.

- 4.31 In response to BT's comment, Corporate Numbers (055) are already effectively defined in the Numbering Plan as 'Special Services'.<sup>20</sup> Our proposed amendment does not therefore constitute a change of policy. It increases transparency in relation to the permitted use of this number range by moving the reference to special services from the definitions section of the Numbering Plan to the designation for 055 numbers in Table A1. Nevertheless, we recognise that this designation may be out of step with industry usage and may no longer be appropriate.<sup>21</sup> We are planning to consult on the future use of the 055 number range in the first quarter of 2013. In order to avoid potentially amending the designation for this number range twice in quick succession, we have decided not to proceed with our proposed amendment at this time and will revisit this as part of our planned consultation on 055 numbers.
- 4.32 As noted above, BT made a number of detailed comments in relation to the definitions in the Numbering Plan and some of the other minor proposed amendments. We agree with the following comments, and have therefore made amendments to address BT's concerns:
- 4.32.1 the definition of a 'Carrier Pre Selection Code' should refer to this being a 'Network Code', rather than a 'Telephone Number';
  - 4.32.2 'Conservation Areas' and 'Standard Areas' are defined by reference to whether Ofcom has a realistic expectation of number exhaustion in the area within the next five years. However, this definition applies only at the point of redesignating a standard area as a conservation area. Once an area becomes a conservation area, the forecast for number exhaustion in the area is no longer within the next five years;
  - 4.32.3 the definition of a 'Geographic Area Code' should clarify that this is "*identified with a particular area*" (rather than "*identifying a particular area*");<sup>22</sup>
  - 4.32.4 the definition of 'Inbound Routing Codes' restricts their use to the routing of geographic numbers, but they are in fact used for wider purposes;
  - 4.32.5 the definitions of a 'Non-Geographic Number Portability Code' and a 'Non-Geographic Number Portability Transit Code' should make clear that these

<sup>19</sup> See Article 2(f) of the Universal Service Directive (2002/22/EC as amended) which defines a non-geographic number as "*a number from the national telephone numbering plan that is not a geographic number. It includes, inter alia, mobile, freephone and premium rate numbers*"

<sup>20</sup> See the current definition of 'Corporate Number', which states that "*The cost of a call to a Corporate Number is paid for through the telephone bill of a Subscriber and charged at Special Service rates.*"

<sup>21</sup> As noted in paragraph 4.24 above, Ofcom is also keen to move away from the use of the term 'Special Services' wherever possible.

<sup>22</sup> BT also queried whether a Geographic Area Code was part of a telephone number, rather than a number itself (as currently defined). We consider that an area code is a number used for identifying the route of an electronic communication, and therefore falls within the definition of a telephone number in section 56(5) of the Act.



- codes are used only for porting specific non-geographic number ranges, as there are separate codes used for porting mobile and personal numbers;
- 4.32.6 the definition of ‘Harmonised number for harmonised service of social value’ states that the number is used to provide the “same” service in each Member State, but there will in fact be variations in the precise nature of the service from one Member State to the next;<sup>23</sup>
- 4.32.7 an ‘International Mobile Station Identity’ is defined as “a code”, but it should be either a ‘Network Code’ or there should be a new definition to cover this type of code;<sup>24</sup>
- 4.32.8 the definition of ‘Local Dialling’ should refer to a calling party, rather than an end-user;
- 4.32.9 the word ‘UK’ should be reinstated to qualify the term ‘Geographic Number’ in the designations of the 03 number ranges in Table A1; and
- 4.32.10 the digit length of routing codes (and other codes) should be specified in the Numbering Plan to encourage their efficient use.
- 4.33 BT suggested several other amendments, which we are not intending to adopt. The following sub-paragraphs describe the two main amendments suggested by BT and our reasoning for not adopting these changes.<sup>25</sup>
- 4.33.1 BT proposed changes to several definitions that are linked to our ongoing work in relation to non-geographic numbering (e.g. ‘Freephone Number’, ‘Free to caller Number’, ‘Local Call’, ‘Originating Communications Provider’, ‘Sexual Entertainment Service’). We are considering our policy in relation to non-geographic numbers and currently expect to consult on further amendments to the Numbering Plan in the coming months in order to implement any policy changes.<sup>26</sup> We wish to avoid making two sets of amendments to the same provisions within a short space of time. We have therefore decided not to make any changes to these definitions now, but will take BT’s comments into account when generating our proposals for these further amendments.
- 4.33.2 BT stated that various number portability code definitions should refer to ‘Number Portability’ (rather than ‘Portability’). BT also considered that there should also be a definition of ‘Number Portability’ in the Numbering Plan. We note that ‘Number Portability’ is defined in General Condition 18 as a facility by which subscribers may retain their number when switching providers, whereas ‘Portability’ is any facility provided between CPs which enables ‘Number Portability’. We consider that ‘Portability’ is the

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<sup>23</sup> We have adopted the wording used in the European Commission Decision on 116 numbers (2007/116/EC), which is that these numbers are used to provide “a service meeting a common description”.

<sup>24</sup> We have not adopted BT’s suggested change, but have instead amended the wording in the Numbering Plan to reflect the definition in ITU Recommendation E.212, which is that an IMSI is “a string of decimal digits up to a maximum length of 15 digits which identifies a unique [mobile] subscription...”.

<sup>25</sup> BT also queried where the term “adopted” is defined. Section 56(3) of the Act defines what is meant by references to the “adoption of a telephone number”.

<sup>26</sup> See Ofcom, *Simplifying Non-Geographic Numbers*, 4 April 2012:

<http://stakeholders.ofcom.org.uk/consultations/simplifying-non-geographic-no/summary>

appropriate term to use when referring to number portability codes which may be used by CPs (as provided for in the Numbering Plan) in connection with a facility provided by a CP to another CP which enables number portability. As a result, the term 'Number Portability' is not used in the Numbering Plan and there is consequently no need for this term to be defined.

## Other issues raised by respondents

- 4.34 Several respondents submitted comments that did not respond directly to any amendment we proposed.
- 4.35 BT made a number of such additional comments. With respect to Table A1, BT commented that:
- 4.35.1 the designation of 03 numbers is incorrect and inconsistent with Ofcom's policy, which is that 03 numbers should cost no more to call than calls to national rate geographic numbers; and
- 4.35.2 116 numbers should appear in Part C of the Numbering Plan, rather than in Table A1.
- 4.36 BT also suggested that B3.1.2 and B3.1.3, which set out requirements in relation to local dialling, should be deleted from the Numbering Plan as they are not adhered to by all providers. Mr Radford also commented on these provisions, suggesting some alternative drafting that he considered would make the obligations clearer.
- 4.37 C&W IoM stated that Ofcom should audit the utilisation of number ranges allocated to Manx Telecom on the Isle of Man, as they are being inefficiently managed, and the use of these number ranges stifles competition from alternative providers.
- 4.38 Two individual respondents also raised issues with the listing of specific geographic area codes in Appendix A of the Numbering Plan (01841, 01885, 01886 and 016977), stating that the place names for these area codes were incorrect or (with respect to 016997) that the area code is missing from Appendix A.
- 4.39 Finally, BT made some suggestions about the presentation of various parts of the Numbering Plan, such as reordering the entries in tables or the running order of certain provisions in Part B, or consistent use of terminology such as "numbers" and "services" in the designations of various number ranges.

### Ofcom's response

- 4.40 With respect to BT's comments on Table A1:
- 4.40.1 Ofcom's policy in relation to 03 numbers is that call tariffs and call discounts for these numbers should be the same as if the customer were calling an 01 or 02 number. In effect, this means that prices to call 03 numbers cannot exceed the rate to make a national geographic call.<sup>27</sup> We consider that the drafting in Table A1 reflects this policy and that no amendment is currently required.

<sup>27</sup> Ofcom, *Raising confidence in telephone numbers*, 13 February 2007, paragraph 3.50: <http://stakeholders.ofcom.org.uk/binaries/consultations/numbering03/summary/03.pdf>

- 4.40.2 We do not agree that 116 numbers should be listed in Part C of the Numbering Plan. Part C contains numbers that are not available for allocation as (i) the number is made available for use without allocation (e.g. 999), or (ii) the number is part of a numbering range that has previously been, but which is no longer, available for allocation (e.g. 0500). 116 numbers do not meet these criteria.
- 4.41 With respect to the provisions on local dialling (B3.1.2 and B3.1.3), BT made the same point in response to a consultation on geographic numbering earlier this year. In response, we stated that local dialling remained a useful facility for policy reasons, but that we might consult on amending the requirement to take account of technical feasibility. Our position on this issue remains unchanged.
- 4.42 We agree with Mr Radford's alternative approach to drafting the provisions on local dialling, and have made some drafting changes similar to those he proposed. These changes are presentational only and do not alter the substantive effect of these provisions.
- 4.43 We note the concerns raised by C&W IoM in relation to the use of numbers on the Isle of Man. We intend to discuss these concerns with the Isle of Man Communications Commission.
- 4.44 We note the comments on the listing of specific geographic area codes in Appendix A of the Numbering Plan. We will take these into account when we next review geographic area codes.
- 4.45 We have adopted BT's suggested presentational changes in some areas where to do so seemed to us to improve transparency and clarity. In particular, we have reordered the restrictions in Part B3 of the Numbering Plan in accordance with BT's suggestion so that they appear in ascending number range order, and have reordered Table A3.

## Summary of Ofcom's decision

- 4.46 Having considered all of the consultation responses, we have decided to modify the Numbering Plan as proposed in the July 2012 consultation, subject only to minor changes of wording as described at paragraphs 4.16, 4.18, 4.19, 4.31, 4.32, 4.42 and 4.45 above). The final modifications to the Numbering Plan are set out in Annex 3 to this statement and take effect immediately.

## Section 5

# Modifications to the Numbering Application Forms

## Proposals in the July 2012 consultation

- 5.1 In the July 2012 consultation, we proposed to make some minor modifications to the Numbering Application Forms. These proposed modifications were explained in detail in Section 5 and Annex 9 of the July 2012 consultation. In summary, we proposed:
- 5.1.1 to modify the hierarchy of defined terms in the 'Definitions and Interpretation' section at the start of the Numbering Application Forms;
  - 5.1.2 to delete footnote 1 in Form S1 (*Geographic Numbers*), which related to the use of standard area numbers;
  - 5.1.3 to add a new column to the Table in section 5 of Form S1 (*Geographic Numbers*) in order to reflect the provisions of the Numbering Plan in relation to 100-number area blocks;
  - 5.1.4 to remove the references to 'UK-wide Numbers' from Form S3 in accordance with our proposed modifications to the Numbering Plan (see paragraphs 4.22 to 4.25 above).
- 5.2 We asked stakeholders to comment on these proposed modifications to the Numbering Application Forms.

## Responses to the July 2012 consultation

- 5.3 Two respondents indicated that they supported our proposed modifications to the Numbering Application Forms, but did not comment in detail. BT was the only respondent to specifically comment on the proposed modifications. BT stated that Form S1 (*Geographic Numbers*) should clarify that, where a CP can justify applying for more than 100 numbers in a 100-number block area, it may still apply for a 1,000 number block.

### Ofcom's response

- 5.4 We agree with BT's comment and have made changes to Form S1 to clarify this.

## Summary of Ofcom's decision

- 5.5 Having considered the consultation responses, we have decided to modify the Numbering Application Forms as proposed in the July 2012 consultation, subject to the minor modification detailed in paragraph 5.4 above. The final modifications to the Numbering Application Forms are set out in Annex 4 to this statement and take effect immediately.

## Section 6

# Summary of decision and legal tests

## July 2012 consultation

- 6.1 In section 6 of the July 2012 consultation, we explained how the proposed modifications fell within the scope of our statutory powers and were consistent with our statutory duties.
- 6.2 We invited comments from respondents on our view as to how the proposed modifications met the relevant legal tests, and on the wording of the proposed modifications.

## Responses to the July 2012 consultation

- 6.3 Those respondents that commented on this question agreed that the relevant legal tests had been met. Comments from respondents in relation to the specific wording of the modifications have been addressed in sections 3 to 5 of this statement.

## Summary of Ofcom's decision

- 6.4 Having considered all responses to the July 2012 consultation, we have decided to modify GC17, the Numbering Plan and the Numbering Application Forms as described in sections 3 to 5, and set out in full in Annexes 2 to 4 to this statement. In summary, the modifications:
- 6.4.1 create a single reference point for CPs and stakeholders in relation to number ranges and related restrictions;
  - 6.4.2 simplify the provisions relating to compliance with the Numbering Plan and other restrictions on the adoption or use of numbers;
  - 6.4.3 improve the clarity of the Numbering Plan, and remove unnecessary duplication between provisions;
  - 6.4.4 ensure consistent treatment of current numbering policy across GC17 and the Numbering Plan; and
  - 6.4.5 make other minor drafting modifications such as deleting obsolete or redundant text, removing duplication and correcting textual and typographical errors.

## Legal tests

- 6.5 We consider that the modifications to GC17, the Numbering Plan and the Numbering Application Forms accord with the applicable legal framework (this is described in more detail in Annex 1).

## Ofcom's powers to make the modifications

- 6.6 We consider that the proposed modifications to GC17 fall within the scope of our powers to set general conditions in relation to telephone numbering. In particular, the

modifications to paragraphs 17.4 and 17.5 will oblige a CP to comply with all applicable restrictions and requirements as set out in the Numbering Plan and any conditions which are attached to an allocation of specific numbers to that particular CP. We consider that this obligation comprises one or more of the following, which are permitted under section 58(1)(b) - (d) of the Act:

- 6.6.1 the imposition of restrictions on the adoption of telephone numbers, and on other practices by that CP, in relation to telephone numbers allocated to him;
  - 6.6.2 the imposition of requirements on that CP in connection with the adoption by him of telephone numbers; and
  - 6.6.3 the regulation of the use by that CP of telephone numbers not allocated to him.
- 6.7 We consider that the modifications to the Numbering Plan also fall within the scope of our powers. We are required by section 56(1) to publish the Numbering Plan, setting out the numbers available for allocation and such restrictions on the adoption and other uses of those numbers as we consider appropriate. We consider that the obligation in section 56(1) does not preclude us from including additional information in the Numbering Plan, where this is appropriate in light of our other statutory powers and duties. In particular, paragraph 17.3 of GC17 currently states that CPs may only use (or where specified adopt) a number listed in Annex 1 to GC17 where this is in accordance with the designation attributed to the telephone number in that Annex. We are retaining paragraph 17.3, but listing the relevant numbers and designations in the Numbering Plan, instead of in Annex 1 to GC17.
- 6.8 We consider that the modified obligation remains within the scope of our powers to set general conditions in relation to numbering under section 58(1) of the Act (see paragraph 6.6 above). We also consider that this will increase the clarity and accessibility of the Numbering Plan and GC17, thereby increasing transparency for CPs and other stakeholders in accordance with our wider statutory duties (see paragraphs 6.12 and 6.14 below).
- 6.9 We consider that the modifications to the Numbering Application Forms fall within our powers to give a direction for the purposes of a general condition, pursuant to section 49 of the Act.

### **Statutory requirements for the modifications**

- 6.10 We consider that:
- 6.10.1 the modifications to GC17 satisfy section 47(2) of the Act;
  - 6.10.2 the modifications to the Numbering Plan satisfy section 60(2) of the Act; and
  - 6.10.3 the modifications to the Numbering Application Forms satisfy section 49(2) of the Act.

- 6.11 Each set of modifications is required by these sections to be not unduly discriminatory, proportionate and transparent. The modifications to GC17 and to the Numbering Plan are also required to be objectively justifiable.<sup>28</sup>
- 6.12 We consider that the modifications to GC17, the Numbering Plan and the Numbering Application Forms are:
- 6.12.1 **objectively justifiable**, in that they ensure that these documents (including the Numbering Plan, which we are required to publish as part of our administration of the UK's telephone numbers) are accurate, clear, transparent and reflect current policy in a consistent manner;
  - 6.12.2 **not unduly discriminatory**, in that, to the extent that they engage in conduct regulated by GC17 or the Numbering Plan or related regulatory instruments, all CPs that provide an electronic communications network or service are subject to the modifications;
  - 6.12.3 **proportionate**, in that the modifications are the minimum necessary to achieve the objective outlined above. In particular, we have sought to ensure that the modifications replicate the same substantive effect as the pre-existing provisions and do not extend the scope of regulation; and
  - 6.12.4 **transparent**, in that the modifications were explained in the July 2012 consultation and in this statement, and are set out in full in Annexes 2 to 4. The modifications themselves seek to increase transparency by clarifying the requirements of GC17 and the Numbering Plan and creating a single reference point for all telephone numbers administered by Ofcom and any restrictions on their adoption and use.

### Ofcom's duty in relation to telephone numbering

- 6.13 We consider that we are fulfilling our general duty in relation to our telephone numbering functions, as set out in section 63 of the Act, by:
- 6.13.1 **securing the best use of telephone numbers**, in that the modifications ensure that policy on the best use of numbers is reflected through a combination of the Numbering Plan, GC17 and the Numbering Application Forms;
  - 6.13.2 **encouraging efficiency and innovation**, in that the modifications ensure that CPs may access, in a single document, consistent and accurate information with regard to the numbers administered by Ofcom and any restrictions on their adoption and use.

### Ofcom's general duties

- 6.14 We also consider that the modifications to GC17, the Numbering Plan and the Numbering Application Forms are consistent with our principal duty under section 3 of the Act, and the Community requirements set out in section 4 of the Act (in particular, the requirement to promote the interests of all persons who are citizens of

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<sup>28</sup> We are no longer required to satisfy ourselves that the giving of a direction affecting a general condition is objectively justifiable (see section 49(2)(a) and (2A) of the Act, as amended by the Electronic Communications and Wireless Telegraphy Regulations 2011). However, for completeness, we set out below why we consider that, in any event, the proposed modifications to the Numbering Application Forms are objectively justifiable.

the European Union). We consider that our decision furthers the interests of citizens in relation to communications matters and consumers in relevant markets, by ensuring that current numbering policy is accurately, clearly and consistently reflected in these documents. This will benefit CPs in their provision of communications services to consumers (and hence, indirectly, benefit consumers), and increase clarity and transparency for other stakeholders seeking information about the use of telephone numbers. We have also had regard, as required by section 3(3) of the Act, to the principle that regulatory activities should be transparent, accountable, proportionate, consistent and targeted only at cases in which action is needed, and to other principles of best regulatory practice. In particular, we are removing the obligation for CPs to maintain their own numbering plan as this obligation is outdated and can be replaced with a simpler and less burdensome compliance obligation.



## Annex 1

# Legal framework

## The legal framework

A1.1 Ofcom regulates the communications sector under the framework established by the Communication Act 2003 (the Act). The Act provides, among other things in relation to numbering, for the publication of the National Telephone Numbering Plan (the Numbering Plan) and the setting of General Conditions of Entitlement relating to telephone numbers (the Numbering Condition or GC17). It also sets out statutory procedures governing the modification of the Numbering Plan and General Conditions.

## Ofcom's general duty as to telephone numbering functions

A1.2 Ofcom has a general duty under section 63(1) of the Act in carrying out its numbering functions:

*“a) to secure that what appears to them to be the best use is made of the numbers that are appropriate to use as telephone numbers; and*

*b) to encourage efficiency and innovation for that purpose.”*

## Principal duties of Ofcom

A1.3 Section 3(1) of the Act sets out Ofcom's principal duty in the carrying out of its functions:

*“a) to further the interests of citizens in relation to communications matters; and*

*b) to further the interests of consumers in relevant markets, where appropriate by promoting competition.”*

## Duties for the purpose of fulfilling Community obligations

A1.4 In addition to the general duties and the duty regarding telephone numbers, Ofcom must also take into account the six Community requirements in carrying out its functions, as set out in section 4 of the Act. These include the requirement to promote competition in the provision of electronic communications networks and services, as well as the requirement to promote the interests of European citizens.

## The Numbering Condition

A1.5 Section 45 of the Act gives Ofcom the power to set conditions:

*“(1) Ofcom shall have the power to set conditions under this section binding the persons to whom they are applied in accordance with section 46;*

*(2) A condition set by Ofcom under this section must be either -*

*(a) a general condition....”*

- A1.6 Section 58 of the Act states that general conditions may include conditions about the allocation and adoption of numbers, including conditions which impose restrictions on and requirements in connection with the adoption of telephone numbers by a communications provider.
- A1.7 In particular, section 58(1) provides that general conditions may include conditions which:
- “(b) regulate the use by a communications provider, for the purpose of providing an electronic communications network or electronic communications service, of telephone numbers not allocated to that provider;*
- (c) impose restrictions on the adoption of telephone numbers by a communications provider, and on other practices by communications providers in relation to telephone numbers allocated to them;*
- (d) impose requirements on a communications provider in connection with the adoption by him of telephone numbers; ...”*
- A1.8 Section 47(2) of the Act sets out the test for setting and modifying conditions. The test is that the condition or modification is:
- “(a) objectively justifiable in relation to the networks, services, facilities, apparatus or directories to which it relates (but this paragraph is subject to subsection (3));*
- (b) not such to discriminate unduly against particular persons or against a particular description of persons;*
- (c) proportionate to what the modification is intended to achieve; and*
- (d) in relation to what is intended to achieve, transparent.”*
- A1.9 Section 47(3) states:
- “Subsection 2(a) does not apply in relation to the setting of a general condition.”*
- A1.10 Section 48 of the Act sets out the procedure for setting, modifying and revoking conditions. According to section 48(2), where section 48A applies, Ofcom must comply with the requirements set out in sections 48A and 48B before setting, modifying or revoking any conditions.
- A1.11 Section 48A applies, among other things, where Ofcom proposes to set, modify or revoke:
- “(b) any other conditions set under section 45 where what is proposed would, in Ofcom’s opinion, have a significant impact on a market for any of the services, facilities, apparatus or directories in relation to which they have functions under this Chapter.”*
- A1.12 Where section 48A applies, section 48A(3) provides that Ofcom must publish a notification:
- “(a) stating that they are proposing to set, modify or revoke the conditions that are specified in the notification;*
- b) setting out the effect of those conditions, modifications or revocations;*

- c) giving their reasons for making the proposal; and*
- d) specifying the period within which representations may be made to Ofcom about their proposal.”*
- A1.13 The consultation period must be no less than one month after the day of the publication of the notification (section 48A(4)), unless there are exceptional circumstances (section 48A(5)).
- A1.14 Section 48A(6) states that Ofcom must:
- “a) consider every representation about the proposal made to them during the period specified in the notification; and*
- b) have regard to every international obligation of the United Kingdom (if any) which has been notified to them for the purposes of this paragraph by the Secretary of State.”*
- A1.15 Section 48A(7) provides that, where the proposal is not of EU significance, Ofcom may then give effect to it, with any modifications that appear to Ofcom to be appropriate.
- A1.16 Section 48(1) provides that the way in which general conditions are to be set or modified or revoked is by the publication of a notification setting out the conditions or modifications, or stating that the condition is revoked.
- A1.17 Section 48C(1) provides that Ofcom must send to the Secretary of State a copy of every notification published under section 48(1).

## **The Numbering Plan**

- A1.18 Section 56(1) of the Act states that:
- “It shall be the duty of OFCOM to publish a document (to be known as “the National Telephone Numbering Plan”) setting out –*
- a) the numbers that they have determined to be available for allocation by them as telephone numbers;*
- b) such restrictions as they consider appropriate on the adoption of numbers available for allocation in accordance with the plan;*
- ba) such requirements as they consider appropriate, for the purposes of protecting consumers, in relation to the tariff principles and maximum prices applicable to numbers so adopted or available for allocation; and*
- c) such restrictions as they consider appropriate on the other uses to which numbers available for allocation in accordance with the plan may be put.”*
- A1.19 The Act provides for Ofcom to review and revise the Numbering Plan. Section 56(2) states that:
- “It shall be OFCOM’s duty –*
- a) from time to time to review the National Telephone Numbering Plan; and*

*b) to make any modification to that plan that they think fit in consequence of such a review;*

*but this duty must be performed in compliance with the requirements, so far as applicable, of section 60.”*

A1.20 Section 56(3) provides that:

*“Ofcom must also keep such day to day records as they consider appropriate of the telephone numbers allocated by them in accordance with the National Telephone Numbering Plan.”*

A1.21 Section 60 of the Act provides for the modification of the Numbering Plan and other documents referred to in the Numbering Condition. Section 60 applies where:

*“...numbering conditions for the time being have effect by reference to provisions, as they have effect from time to time, of – (a) the National Telephone Numbering Plan; or (b) another document published by Ofcom.”*

A1.22 Section 60(2) of the Act provides that:

*“OFCOM must not revise or otherwise modify the relevant provisions unless they are satisfied that the revision is -*

*a) objectively justifiable in relation to the matter to which it relates;*

*b) not such as to discriminate unduly against particular persons or against a particular description of persons;*

*c) proportionate to what the modification is intended to achieve; and*

*d) in relation to what is intended to achieve, transparent.”*

A1.23 Section 60(3) further provides that:

*“Before revising or otherwise modifying the relevant provisions, OFCOM must publish a notification -*

*a) stating that they are proposing to do so;*

*b) specifying the Plan or other document that they are proposing to revise or modify;*

*c) setting out the effect of their proposed revisions or modifications:*

*d) giving their reasons for making the proposal; and*

*e) specifying the period within which representations may be made to OFCOM about their proposals.”*

A1.24 Section 60(4) states that the period must be one ending not less than one month after the day of the publication of the modification.

A1.25 Section 60(5) states that Ofcom may give effect, with or without modifications, to a proposal with respect to which they have published a notification under section 60(3) only if:

*“a) they have considered every representation about the proposal that is made to them within the period specified in the notification; and*

*b) they have had regard to every international obligation of the United Kingdom (if any) which has been notified to them for the purposes of this paragraph by the Secretary of State.”*

- A1.26 Section 56(4) provides that the publication of the Numbering Plan, or a revision of it, must be in such manner as appears to Ofcom to be appropriate for bringing the contents of the Plan, or of the revised Plan, to the attention of such persons as Ofcom consider appropriate.

## **Numbering Application Forms**

- A1.27 The Numbering Condition (GC17) contains provisions relating to the allocation, adoption and use of telephone numbers.

- A1.28 Paragraph 17.10 of GC17 states that:

*“When applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall:*

*a) use an appropriate application form as directed by Ofcom from time to time as it thinks fit;....”*

- A1.29 Section 49(1) of the Act provides that:

*“This section applies where:*

*a) a condition set under section 45 has effect by reference to directions, approvals or consents given by a person (whether OFCOM themselves or another); and*

*b) that person (referred to in this section and sections 49A to 49C as “the responsible person”) is proposing to give a direction, approval or consent that affects the operation of that condition or to modify or withdraw a direction, approval or consent so as to affect the condition’s operation.”*

- A1.30 Section 49(2) further provides that:

*“The responsible person must not give, modify or withdraw the direction, approval or consent unless he is satisfied that to do so is -*

*a) objectively justifiable in relation to the networks, services, facilities, apparatus or directories to which it relates (but this paragraph is subject to subsection (2A));*

*b) not such as to discriminate unduly against particular persons or against a particular description of persons;*

*c) proportionate to what it is intended to achieve; and*

*d) in relation to what is intended to achieve, transparent.”*

- A1.31 Section 49(2A) states:

*“Subsection (2)(a) does not apply in relation to a direction, approval or consent affecting a general condition.”*

- A1.32 According to section 49(4), where section 49A applies, the applicable requirements of that section and section 49B must be complied with before the direction, approval or consent is given, modified or withdrawn.
- A1.33 Section 49A applies, among other things, where the responsible person proposes to give, modify or withdraw a direction approval or consent for the purposes of:
- “(1)...b) any other condition set under section 45 where what is proposed would, in OFCOM’s opinion, have a significant impact on a market for any of the services, facilities, apparatus or directories in relation to which they have functions under this Chapter.”*
- A1.34 Where section 49A applies, section 49A(3) provides that responsible person must publish a notification:
- “a) stating that there is a proposal to give, modify or withdraw the direction, approval or consent;*
- b) identifying the responsible person;*
- c) setting out the direction, approval or consent to which the proposal relates;*
- d) setting out the effect of the direction, approval or consent or of its proposed modification or withdrawal;*
- e) giving reasons for the making the proposal; and*
- f) specifying the period within which representations may be made about the proposal to the responsible person.”*
- A1.35 The consultation period must be no less than one month after the day of the publication of the notification (section 49A(4)), unless there are exceptional circumstances (section 49A(5)).
- A1.36 Section 49A(6) provides that the responsible person must:
- “a) consider every representation about the proposal made to that person during the period specified in the notification; and*
- b) have regard to every international obligation of the United Kingdom (if any) which has been notified to Ofcom for the purposes of this paragraph by the Secretary of State.”*
- A1.37 Section 49A(7) states that, where the proposal is not of EU significance, the responsible person may then give effect to the proposal, with any modifications that appear to that person to be appropriate.
- A1.38 Section 49C(1) provides that Ofcom must send to the Secretary of State a copy of every direction, approval or consent given for the purposes of a condition set under section 45, and a copy of every instrument modifying or withdrawing such a direction, approval or consent.

## **Annex 2**

# **Notification of modification to the provisions of General Condition 17 under section 48(1) of the Act**

## **Modification of General Condition 17 on the Allocation, Adoption and Use of Telephone Numbers**

### **WHEREAS**

- A. On 26 July 2012, Ofcom published a notification (the “First Notification”) setting out their proposals for modifying General Condition 17 of the General Conditions of Entitlement.
- B. Ofcom stated in the First Notification that, pursuant to section 48A(1) of the Act, they considered that the proposed modifications would not have a significant impact on a market for any of the services, facilities, apparatus or directories in relation to which they have functions under Chapter 1 of Part 2 of the Act. Ofcom also stated in the First Notification that they considered the proposals were not of EU significance pursuant to section 150A(2) of the Act.
- C. In the First Notification and the accompanying explanatory document, Ofcom invited representations about any of the proposals set out therein by Wednesday 19 September 2012.
- D. Ofcom received five responses to the First Notification and have considered every representation made to them in respect of the proposed modifications.

### **THEREFORE**

- 1. In accordance with section 48(1) of the Act, Ofcom are modifying General Condition 17 of the General Conditions of Entitlement as set out in the Schedule to this Notification.
- 2. Ofcom’s reasons for making these modifications, and the effect of the modifications, are set out in the explanatory statement accompanying this Notification.
- 3. Ofcom consider that the modifications comply with the requirements of sections 45 to 49C of the Act, insofar as they are applicable.
- 4. In making these modifications, Ofcom have considered and acted in accordance with their general duty as to telephone numbering functions under section 63 of the Act, their general duties under section 3 of the Act and the six Community requirements set out in section 4 of the Act.
- 5. The modifications shall enter into force immediately.
- 6. Copies of this Notification and the accompanying explanatory statement have been sent to the Secretary of State in accordance with section 48C(1) of the Act.

7. In this Notification:
  - a. “the Act” means the Communications Act 2003;
  - b. “General Conditions of Entitlement” means the general conditions set under section 45 of the Act by the Director General of Telecommunications on 22 July 2003, as amended from time to time;
  - c. “Ofcom” means the Office of Communications.
8. Words or expressions shall have the meaning assigned to them in this Notification, and otherwise any word or expression shall have the same meaning as it has in the Act.
9. For the purposes of interpreting this Notification: (i) headings and titles shall be disregarded; and (ii) the Interpretation Act 1978 shall apply as if this Notification were an Act of Parliament.
10. The Schedule to this Notification shall form part of this Notification.

**David Stewart**  
**Competition Policy Director**

**22 November 2012**

A person authorised by Ofcom under paragraph 18 of the Schedule to the Office of Communications Act 2002.



## SCHEDULE

The modifications to General Condition 17 are marked in bold in the following text.

### 17. ALLOCATION, ADOPTION AND USE OF TELEPHONE NUMBERS

#### General Prohibitions on Adoption and Use

- 17.1 A Communications Provider shall not Adopt Telephone Numbers from **Part A of** the National Telephone Numbering Plan unless:
- (a) the Telephone Numbers have been Allocated to the Communications Provider; or
  - (b) the Communications Provider has been authorised (either directly or indirectly) to Adopt those Telephone Numbers by the person Allocated those Telephone Numbers.
- 17.2 The Communications Provider may only use a Telephone Number from **Part A of** the National Telephone Numbering Plan where that Telephone Number has been Allocated to a person, unless the use in question is for the purposes of indicating that the Telephone Number has not been Allocated.
- 17.3 The Communications Provider may only use (or, where specified, Adopt) a Telephone Number listed in **Part C of the National Telephone Numbering Plan Annex 1 to this Condition** where such use or Adoption is in accordance with the designation attributed to that Telephone Number **therein in Annex 1.**

#### Requirements in Connection with the Adoption of Telephone Numbers

- ~~17.4 The Communications Provider shall have a Numbering Plan for such Telephone Numbers as Ofcom may Allocate to it from time to time. Except where Ofcom otherwise consents in writing, such Numbering Plan shall be consistent with the National Telephone Numbering Plan. When applying for Telephone Numbers, the Communications Provider shall provide such details of its Numbering Plan to Ofcom as are relevant to the application.~~
- ~~17.5 The Communications Provider shall install, maintain and adjust its Public Electronic Communications Network so that it routes Signals and otherwise operates in accordance with the National Telephone Numbering Plan and any Allocation of Telephone Numbers made by Ofcom from time to time.~~
- 17.4 In providing an Electronic Communications Network or an Electronic Communications Service, the Communications Provider shall comply with:**

**(a) all applicable restrictions and requirements as are set out in the National Telephone Numbering Plan; and**

**(b) any restrictions or requirements set out in a notification issued by Ofcom to that Communications Provider recording the Allocation of specific Telephone Numbers to it.**

**17.5** Where Telephone Numbers have been Allocated to the Communications Provider, that provider shall secure that such Telephone Numbers are Adopted or otherwise used effectively and efficiently.

**17.6** The Communications Provider shall not unduly discriminate against another Communications Provider in relation to its Adoption or use of Telephone Numbers for purposes connected with the use by that other Communications Provider, or its Customers, of any Electronic Communications Network or Electronic Communications Service.

**17.7** The Communications Provider shall take all reasonably practicable steps to secure that its Customers, in using Telephone Numbers, comply with the provisions of this Condition, where applicable, and the provisions of the National Telephone Numbering Plan.

#### Requirements in Connection with the transfer of use of Allocated Telephone Numbers

**17.8** The Communications Provider shall not transfer use of Telephone Numbers from the National Telephone Numbering Plan unless:

- (a) the Telephone Numbers have been Allocated to the Communications Provider; or the Communications Provider has been authorised (either directly or indirectly) to Adopt those Telephone Numbers by the person Allocated those Telephone Numbers;
- (b) the telephone numbers are used in accordance with the National Telephone Numbering Plan; and
- (c) the Telephone Numbers are Adopted or otherwise used effectively and efficiently.

#### Application for Allocation or Reservation of Telephone Numbers

**17.9** When applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall:

- (a) use an appropriate application form as directed by Ofcom from time to time as it thinks fit;

- (b) provide such information as is required by such application form; and
- (c) provide to Ofcom, on request, any other information considered by Ofcom to be relevant to the application, and the supply of which does not place an undue burden on the Communications Provider.

**17.10** Ofcom will determine, taking into account the provisions of the National Telephone Numbering Plan, any application for Telephone Numbers by the end of the period of three weeks after the date of the receipt by it of the completed application form. Where Ofcom has required any additional information under paragraph 17.9(c) in relation to any application, Ofcom will determine the application by the end of the period of three weeks after the date of the receipt by it of that additional information.

#### Allocation of Telephone Numbers for a limited period

**17.11** Ofcom may Allocate Telephone Numbers to the Communications Provider for a limited period only if the duration is appropriate for the service concerned in view of the objective pursued and taking due account of the need to allow for an appropriate period for investment amortisation.

**17.12** Where Telephone Numbers are Allocated to the Communications Provider by Ofcom for a limited period of time, Ofcom may withdraw any such Allocated numbers at the end of the set period.

#### Charging for Specified Geographic Numbers

**17.13** The Communications Provider shall pay to Ofcom any applicable Annual Number Charge within 14 days of receipt of an invoice from Ofcom.

**17.14** The Annual Number Charge will be billed annually in arrears following the end of each Charging Year.

**17.15** The Annual Number Charge for a Communications Provider shall be:

- (a) the charges applicable to that Communications Provider calculated in accordance with paragraph ~~17.16~~ ~~17.17~~; less
- (b) any reduction applicable to that Communications Provider calculated in accordance with paragraph ~~17.17~~ ~~17.18~~.

**17.16** In respect of each Specified Geographic Number the Communications Provider must pay £0.1/365 for every day within the Charging Year for which that Specified Geographic Number is Allocated to it. Such amounts are payable irrespective of whether or not a Specified Geographic Number has been Adopted or is in use.

**17.17** If relevant, the amount of any reduction for a Communications Provider in respect of a Charging Year shall be:

- (a) (the total number of the Communications Provider's Ported Numbers) x £0.1 ÷ (the Average Industry Utilisation Rate); plus
- (b) (the total number of the Communications Provider's WLR Numbers) x £0.1 ÷ (the BT Average Utilisation Rate); plus
- (c) (the total number of the Communications Provider's Public Payphone Numbers) x £0.1 ÷ (the Communications Provider Average Utilisation Rate).

**17.18** If any reduction calculated pursuant to paragraph **17.17 17.18** exceeds the charges applicable to that Communications Provider calculated in accordance with paragraph **17.16 17.17**, the Annual Number Charge shall be zero.

#### Withdrawal of a Number Allocation

**17.19** It is hereby declared that Ofcom may withdraw an Allocation of Telephone Numbers from a Communications Provider where:

- (a) the Communications Provider has not Adopted those Telephone Numbers within six months, or such other period as Ofcom may from time to time direct, from the date on which the Telephone Numbers were Allocated, or
- (b) in relation to an Allocation of a series of Telephone Numbers, the Communications Provider has not Adopted those Telephone Numbers to any significant extent within six months, or such other period as Ofcom may from time to time direct, from the date on which the series of Telephone Numbers was Allocated.

#### Requirements in connection with the use of telephone numbers

**17.20** Where Customers of a Communications Provider are making calls to **Non-Geographic Numbers starting 03 UK-wide Numbers (03)**, Harmonised numbers for harmonised services of social value (116XXX numbers) or Non-Geographic Numbers starting 0870, the Communications Provider shall comply with the designations for those numbers in **Part A of** the National Telephone Numbering Plan.

**17.21** For the purposes of this Condition:

- (a) "Affiliated Company" means any subsidiary or holding company of the Communications Provider, or any subsidiary of a holding company of the Communications Provider, all as defined in section 1159 of the Companies Act 2006;

- (b) “Annual Number Charge” is a charge invoiced by Ofcom to a Communications Provider in respect of a Charging Year and is calculated in accordance with paragraph 17.15 17.16;
- (c) “Average Industry Utilisation Rate” means the weighted average utilisation rate of Specified Geographic Numbers for the industry as calculated by Ofcom and notified to Communications Providers prior to the first Charging Year;
- (d) “BT” means BT Group plc.;
- (e) “BT Average Utilisation Rate” means the average utilisation rate of Specified Geographic Numbers Allocated to BT as calculated by Ofcom and notified to BT prior to the first Charging Year;
- (f) “Charging Year” means the 12 month period beginning on 1 April and ending on 31 March (excluding 29 February in any leap year), and the first Charging Year shall be 1 April 2013 to 31 March 2014;
- (g) “Communications Provider” means a person who provides an Electronic Communications Network or an Electronic Communications Service;
- (h) “Communications Provider Average Utilisation Rate” means the average utilisation rate of Specified Geographic Numbers Allocated to the relevant Communications Provider as calculated by Ofcom and notified to the Communications Provider prior to the first Charging Year;
- (i) “Geographic Area Code” has the meaning given to it in the National Telephone Numbering Plan;
- (j) “Geographic Number” has the meaning given to it in the National Telephone Numbering Plan;
- (k) “Non-Geographic Number” has the meaning given to it in the National Telephone Numbering Plan;**
- ~~**(k) “Numbering Plan” means a plan describing the method used or to be used for the Adoption of a Telephone Number by the Communications Provider;**~~
- (l) “Ported Number” means a Specified Geographic Number Allocated to the Communications Provider which Ofcom is satisfied (pursuant to information received from the Communications Provider by 1 December of the Charging Year (or such other date as Ofcom notifies prior to the start of the Charging Year)) was on a particular day (as specified by the Communications Provider) between 1 September and 31 October of the Charging Year (or such other time period as Ofcom notifies prior to the start of the Charging Year) subject to an

arrangement under which that Communications Provider had ported, in accordance with GC 18, that Specified Geographic Number to a person who was not an Affiliated Company;

- (m) “Public Payphone Number” means a Specified Geographic Number Allocated to the Communications Provider which Ofcom is satisfied (pursuant to information received from the Communications Provider by 1 December of the Charging Year (or such other date as Ofcom notifies prior to the start of the Charging Year)) was on a particular day (as specified by the Communications Provider) between 1 September and 31 October of the Charging Year (or such other time period as Ofcom notifies prior to the start of the Charging Year) in use in respect of a Public Pay Telephone service provided under a Universal Service Obligation;
- (n) “Specified Geographic Number” means a Geographic Number (identified by the Geographic Area Code) set out in **the Annex-2**;
- (o) “WLR” means Wholesale Line Rental, a regulated wholesale service sold by BT, which is used by the Communications Provider to provide retail customers with exchange lines and, in turn, access to other narrowband telephony services (for example, telephone calls, facsimile and dial-up internet access);
- (p) “WLR Number” means a Specified Geographic Number Allocated to the Communications Provider which Ofcom is satisfied (pursuant to information received from the Communications Provider by 1 December of the Charging Year (or such other date as Ofcom notifies prior to the start of the Charging Year)) was on a particular day (as specified by the Communications Provider) between 1 September and 31 October of the Charging Year (or such other time period as Ofcom notifies prior to the start of the Charging Year) subject to an arrangement under which that Communications Provider was providing WLR to a person who was not an Affiliated Company.

**Annex 1 to Condition 17****List of Telephone Numbers available for use, or, where specified, Adoption, only in accordance with designation, under paragraph 17.3 of Condition 17: Allocation, Adoption and Use of Telephone Numbers**

<b>1: Public Communications Network Numbers</b>	
<b>Numbers beginning or in entirety where marked *</b>	<b>Designation</b>
<b>0 (unless specified elsewhere in this Annex OR in Part A of the National Telephone Numbering Plan)</b>	Access to a number unobtainable tone or equivalent message
<b>1 (unless specified elsewhere in this Annex OR in Part A of the National Telephone Numbering Plan)</b>	Access to a number unobtainable tone or equivalent message
<b>00</b>	Access to International Telephone Numbers
<b>100*</b>	Access to Operator Assistance (Type A Access Code)
<b>101*</b>	Access to Non-Emergency Service (Type A Access Code)
<b>111*</b>	Access to NHS Non-Emergency Healthcare Services (Type A Access Code)
<b>112*</b>	Access to Emergency Services (Type A Access Code)
<b>123*</b>	Access to Speaking Clock (Type A Access Code)
<b>141*</b>	Access to Withhold Calling Line Identification ('CLI') (Type A Access Code)
<b>1470*</b>	Access to Per Call Release of CLI (Type A Access Code)
<b>1471*</b>	Access to Call Return (Type A Access Code)
<b>1472* to 1474*, 1476*, 1478*, and 1479*</b>	Access to CLI Services (Type A Access Code)
<b>1475*</b>	Access to 1471 Erasure (Type A Access Code)
<b>1477*</b>	Access to Automatic Call Trace (Type A Access Code)
<b>155*</b>	Access to International Assistance Operator (Type A Access Code)
<b>18000* to 18009*</b>	Access to Voice Text Services for the Deaf (Type A Access Codes)
<b>195*</b>	Access to Blind & Disabled Directory Enquiry Facilities (Type A Access Code)
<b>999*</b>	Access to Emergency Services
<b>120 to 122, 142, 150 to 152, 154, 156 to 159, 170 to 179, 190, 191, 193, 194, and 196 to 198</b>	Access to Network Services (Type C Access Codes)

<b>2: X25 Data Network Numbers</b>	
<b>Number(s)</b>	<b>Designation</b>
<b>Any ten (10) digit number</b>	X25 Data Network Numbering

<b>3: Network Codes</b>	
<b>Numbers beginning or in entirety where marked *</b>	<b>Designation</b>
<b>08990 to 08992</b>	Internal Routing Codes
<b>1024* to 12287* inclusive</b>	National Signalling Point Codes for routing within networks
<b>504900* to 504999* and 505900* to 505999*</b>	Internal Network Portability Codes

<del>8890* to 8899* inclusive</del>	<del>Carrier Pre-Selection codes for routing within networks</del>
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<b>4: Administrative Codes</b>	
<b>Number(s)</b>	<b>Designation</b>
AAA	Default Reseller Identification Code

<b>5: Public Communications Network Numbers not available for Allocation but which can be Adopted where already Allocated</b>	
<b>Numbers beginning</b>	<b>Designation</b>
07624	Radiopaging and Mobile Services (Isle of Man Communications Commission)
0908 and 0909	Sexual Entertainment Services at a Premium Rate

<b>6: Public Communications Network Numbers not available for Allocation or Adoption</b>	
<b>Numbers beginning</b>	<b>Designation</b>
0500	Special Services – No charge to caller (except where charges shall be notified to callers at the start of the call)
0800 (plus 6 digit)	Special Services – No charge to caller (except where charges shall be notified to callers at the start of the call)

In this Annex, any word or expression shall have the same meaning as it has in the National Telephone Numbering Plan. Additionally,

- ~~(a) '1471 Erasure' means a facility that enables the record of the last call received (where accessible through dialling 1471) to be removed so as to no longer be available on dialling 1471;~~
- ~~(b) 'Automatic Call Trace' means a facility that can, where practicable, trace the origin of an incoming call;~~
- ~~(c) 'Call Return' means a facility, based on the accessibility of Calling Line Identification, which enables identification of the number from which a call is being made or to which a return call could be made;~~
- ~~(d) 'Calling Line Identification' ('CLI') means a facility that enables identification of the number from which a call is being made or to which a return call could be made;~~
- ~~(e) 'Default Reseller Identification Codes' means the Reseller Identification Code ('RID') 'AAA' which can be used on any network where no individual RID is selected;~~
- ~~(f) 'Internal Network Portability Code' means a Telephone Number which is used to ensure that Number Portability is effective within a Network;~~
- ~~(g) 'Internal Routing Code' means a Telephone Number which is used for routing purposes within a Communications Provider's Network;~~
- ~~(h) 'Per Call Release of CLI' means the ability to release the identity of the Caller in accordance with normal Calling Line Identification;~~
- ~~(i) 'Withhold CLI' means an ability to not supply the identity of the Caller in accordance with normal Calling Line Identification.~~



**Annex 2 to Condition 17**

Geographic Numbers which are Specified Geographic Numbers for the purposes of General Condition 17

<b>1. Specified Geographic Numbers identified by Geographic Area Code:</b>	
<b>Geographic Area Code</b>	<b>Area</b>
01202	Bournemouth
01274	Bradford
01642	Middlesbrough
01273	Brighton
01224	Aberdeen
01793	Swindon
01908	Milton Keynes
01782	Stoke-on-Trent
01865	Oxford
01792	Swansea
01206	Colchester
01582	Luton
01604	Northampton
01603	Norwich
01223	Cambridge
01752	Plymouth
01332	Derby
01384	Dudley
01925	Warrington
01253	Blackpool
01382	Dundee
01482	Hull
01702	Southend-on-Sea
01902	Wolverhampton
01753	Sough
01483	Guildford
01452	Gloucester
01924	Wakefield
01276	Camberley
01772	Preston

In this Annex, any word or expression shall have the same meaning as it has in General Condition 17 or the National Telephone Numbering Plan.

**Annex 3**

# Notification of modifications to the provisions of the Numbering Plan under sections 56(2) and 60(5) of the Act

**WHEREAS**

- A. General Condition 17 of the General Conditions of Entitlement has effect by reference to the provisions of the Numbering Plan.
- B. Section 56(2) of the Act provides that it shall be Ofcom's duty from time to time to review the Numbering Plan and make such revisions that they think fit, provided such revisions are made, so far as applicable, in accordance with section 60 of the Act.
- C. On 26 July 2012, Ofcom published a notification (the First Notification) of their proposal to modify the provisions of the Numbering Plan, in accordance with section 60(3) of the Act.
- D. In the First Notification and the accompanying consultation document, Ofcom invited representations about any of the proposals therein by Wednesday 19 September 2012.
- E. By virtue of section 60(5) of the Act, Ofcom may give effect to the proposal set out in the First Notification, with or without modification, only if-
  - (i) they have considered every representation about the proposal that is made to them within the period specified in the First Notification; and
  - (ii) they have had regard to every international obligation of the United Kingdom (if any) which has been notified to them for this purpose by the Secretary of State.
- F. Ofcom received nine responses to the First Notification and have considered every such representation made to them in respect of the proposal set out in the First Notification and the accompanying consultation document. The Secretary of State has not notified Ofcom of any international obligation of the UK for this purpose.

**THEREFORE**

- 1. In accordance with sections 56(2) and 60(5) of the Act, Ofcom are modifying the provisions of the Numbering Plan as set out in the Schedule to this Notification.
- 2. Ofcom's reasons for making these modifications, and the effect of the modifications, are set out in the explanatory statement accompanying this Notification.
- 3. Ofcom are satisfied that the modifications comply with the requirements of section 60(2) of the Act.
- 4. In making these modifications, Ofcom have considered and acted in accordance with their general duty as to telephone numbering functions under section 63 of the Act, their general duties under section 3 of the Act and the six Community requirements set out in section 4 of the Act.

5. The modifications shall enter into force immediately.
6. In this Notification:
  - a) “the Act” means the Communications Act 2003;
  - b) “the General Conditions of Entitlement” means the general conditions set under section 45 of the Act by the Director General of Telecommunications on 22 July 2003, as amended from time to time;
  - c) “Ofcom” means the Office of Communications; and
  - d) “Numbering Plan” means the National Telephone Numbering Plan published by Ofcom pursuant to section 56(1) of the Act, and amended from time to time.
7. Words or expressions shall have the meaning assigned to them in this Notification, and otherwise any word or expression shall have the same meaning as it has in the Act.
8. For the purposes of interpreting this Notification: (i) headings and titles shall be disregarded; and (ii) the Interpretation Act 1978 shall apply as if this Notification were an Act of Parliament.
9. The Schedule to this Notification shall form part of this Notification.

**David Stewart**  
**Competition Policy Director**

**22 November 2012**

A person authorised by Ofcom under paragraph 18 of the Schedule to the Office of Communications Act 2002.

## SCHEDULE

The modifications to the Numbering Plan are marked in bold in the following text.



## The National Telephone Numbering Plan

*[The contents page has not been reproduced for the purposes of this Notification]*

### Definitions and Interpretation

1. For the purpose of interpreting these conditions the following definitions shall apply:

**'100-Number Block Area'** means a geographic area in which 100-number blocks have been made available for Allocation, as indicated in Appendix A of this Plan;

**'1471 Erasure'** means a facility that enables the record of the last call received (where accessible through dialling 1471) to be removed so as to no longer be available on dialling 1471;

**'Access Code'** means a short Non-Geographic Number, usually beginning with '1', that allows End-Users to access a wide range of services. ~~There are three types of Access Code:~~

- ~~(i) Type A Access Codes are available for use by all providers of a Public Communications Network and are used in such a way as to enable End-Users to access designated services across all Public Communications Networks;~~
- ~~(ii) Type B Access Codes are Allocated individually by Ofcom and are Adopted in such a way as to either (i) enable End-Users to access services provided by their Communications Provider or (ii) enable End-Users to access services provided by other Communications Providers (eg, Indirect Access, Directory Enquiry Facilities and Harmonised numbers for harmonised services of social value); and~~
- ~~(iii) Type C Access Codes are available for use for service provision within a Communications Provider's own Electronic Communications Network.~~

~~The use of Type A and Type C Access Codes is restricted through the Numbering Condition;~~

**'Act'** means the Communications Act 2003;

**'Administrative Code'** means a Telephone Number that is Adopted or otherwise used for administrative purposes only;

~~**'Approved Apparatus'** means, in relation to any Network, Apparatus which meets the appropriate essential requirements of regulation 4 of the Radio Equipment and Telecommunications Terminal Equipment Regulations 2000 SI 2000/730;~~

**'Automatic Call Trace' means a facility that can, where practicable, trace the origin of an incoming call;**

'BT' means British Telecommunications plc, whose registered company number is 1800000, and any of its subsidiaries or holding companies, or any subsidiary of such holding companies, all as defined in section 1159 of the Companies Act 2006;

'BT's Standard Local Call Retail Price' means the retail price for a Local Call made by BT customers which operates as the standard retail price before the application of calling packages and discounts as shown on BT's retail price list;

'C7' refers to a standard for common channel signalling in Electronic Communications Networks (also known as 'SS7');

'Called Party' means the person being contacted by means of a telephone call;

'Calling Line Identification' means a facility that enables identification of the number from which a call is being made or to which a return call could be made;

'Calling Parties' means persons making contact by means of a telephone call;

**'Call Return' means a facility, based on the accessibility of Calling Line Identification, which enables identification of the number from which a call is being made or to which a return call could be made;**

'Carrier Pre-Selection' means a facility which allows a Subscriber to whom a Publicly Available Telephone Service is provided by means of a Public Communications Network to select which Pre-selected Provider of such Services provided wholly or partly by means of that Network is the Pre-Selected Provider he wishes to use to carry his calls by designating in advance the selection that is to apply on every occasion when there has been no selection of Provider by use of a Telephone Number;

'Carrier Pre-Selection Code' means a non-diallable four (4) digit **Network Code Telephone Number** commencing with the digit eight (8) (i.e. 8XXX), that is Adopted or otherwise used in connection with the provision of Carrier Pre-Selection;

**'Communications Provider' means a person who provides an Electronic Communications Network or an Electronic Communications Service;**

'Communications Provider Identification Code' means **an Administrative Code a Telephone Number** Allocated to Communications Providers that is Adopted or otherwise used ~~for administrative purposes~~ to identify other Communications Providers;

'Conservation Area' means a geographic area ~~that Ofcom believes has a realistic expectation of number exhaustion within the next five years,~~ **indicated as such in Appendix A of this Plan;**

'Corporate Number' means a **Telephone Non-Geographic** Number Allocated to a Communications Provider where the number is to be assigned by that Communications Provider to a specific Customer and in this definition 'Customer' shall only refer to a customer which is a body corporate. The cost of a call to a Corporate Number is paid for through the telephone bill of the Subscriber and charged at Special Service rates;

~~'Data Network Identification Codes' means a four (4) digit Telephone Number that is followed by a (ten- (10) digit) number to form the End-User's address on X25 Data Networks;~~

~~'Default Reseller Identification Code' means the Reseller Identification Code ('RID') 'AAA' which can be used on any network where no individual Reseller Identification Code is selected;~~

~~'Director' means the Director General of Telecommunications as appointed under Section 1 of the Telecommunications Act 1984;~~

~~'Directory' means a printed document containing Directory Information on Subscribers of Publicly Available Telephone Services in the United Kingdom which is made available to members of the public;~~

~~'Directory Enquiry Facility' means Directory Information provided by means of a Public Communications Network;~~

~~'Directory Information' means, in the case of a Directory, the name and address of the Subscriber and the Telephone Number assigned to the Subscriber for their use of Publicly Available Telephone Services and, in the case of a Directory Enquiry Facility, shall be either such a Telephone Number of the Subscriber or information that such a Telephone Number of the Subscriber may not be supplied;~~

~~'Dominant Provider' has the same meaning as in any SMP Condition in force concerning Carrier Pre-Selection that is imposed on a person by Ofcom under section 90 of the Act;~~

~~'Emergency Organisation' means in respect of any locality:~~

- ~~(a) the relevant public police, fire, ambulance and coastguard services for that locality; and~~
- ~~(b) any other organisation, as directed from time to time by Ofcom as providing a vital service relating to the safety of life in emergencies;~~

~~'Freephone Number' means a number that is reached free of charge to the Customer except where a charge is notified to the End-User at the start of the call;~~

~~'Free to caller Number' means a number that is accessed at no charge to the Customer and, in the case of a Public Pay Telephone, without having to use coins and cards;~~

~~'General Conditions of Entitlement' means those conditions set by the Director General of Telecommunications on 24 22 July 2003 by way of a Notification published pursuant to section 48(1) of the Act, and modified by Ofcom from time to time;~~

~~'Geographic Area Code' means a Telephone Public Communications Network Number identifying identified with a particular geographic area;~~

~~'Geographic Number' means a Telephone Public Communications Network Number, from a range of numbers in Part A of this document, where part of its digit structure contains a Geographic Area Code, consistent with Appendix A of this document;~~

- ~~(i) that is Adopted or otherwise used for routing calls to the physical location of the Network Termination Point of the Subscriber to whom the Telephone Number has been assigned, or where the Network Termination Point does not relate to the~~

~~Geographic Area Code but where the tariffing remains consistent with that Geographic Area Code; and~~  
**(ii) the initial digits of which comprise a Geographic Area Code from Appendix A of this Plan;**

**'Geographic Number Portability Code'** means a Network Code used for the Portability of Geographic Numbers;

**'Harmonised number for harmonised services of social value (116XXX numbers)'** means a ~~type of~~ **Type B** Access Code used to provide ~~the same service a service~~ **meeting a common description** on the same 116XXX number throughout ~~the~~ **European Union** Member States;

**'Inbound Routing Code'** means a ~~Telephone Number~~ **Network Code** Adopted or otherwise used **specifically** for ~~the~~ routing **purposes of Geographic Numbers and which may be used** to identify Electronic Communication Services, carriers and End-Users;

**'Indirect Access'** means a facility which allows a Subscriber to whom a Publicly Available Telephone Service is provided by means of a Public Communications Network to select which such Service provided wholly or partly by means of that Network is the service he wishes to use by the use of a Telephone Number on each separate occasion on which a selection is made;

~~'Indirect Access Code' means a type of Access Code used to provide Indirect Access;~~

**'Indirect Access Provider'** means a provider of Indirect Access services;

**'International Mobile Station Identity'** means a ~~Telephone Number that is Adopted or otherwise used to identify a terminal~~ **string of decimal digits up to a maximum length of 15 digits which identifies a unique subscription to a Mobile Service. These codes are allocated to identify terminals** in accordance with International Telecommunication Union (ITU)-T Recommendation E.212;

**'Integrated Services Digital Network'** means a Network based on the existing digital Public Communications Network which provides digital links to Customers and end to end digital connectivity between them;

~~'Internal Network Portability Code' means a Telephone Number~~ **Network Code which is used to ensure that Number Portability is effective within a Network;**

~~'Internal Routing Code' means a Telephone Number~~ **Network Code which is used for routing purposes within a Communications Provider's an Electronic Communications Network;**

**'International Signalling Point Code'** means a Signalling Point Code that constitutes an independent address for international purposes, in accordance with ITU-T Recommendation Q.708;

**'Local Call'** means a call made from one Geographic Number to another Geographic Number within a limited geographic area;

**'Local Dialling'** means the ability for ~~an End-User~~ **a Calling Party** to contact a Called Party within the same Geographic Area Code area by dialling only the Local Number;

**'Local Number'** means a Geographic Number ~~(excluding the Geographic Area Code);~~

**'Location Independent Electronic Communications Service'** means a service that includes the assignment of a Non-Geographic Number to a Customer but where:

- ~~(i) the Numbering Plan of the Communications Provider offering the service has no geographic significance;~~
- (i) the location of the Customer's Apparatus identified by a given Telephone Number that number at the time of use is not necessarily permanently associated with a particular Network Termination Point;
- (ii) number translation from that number to a Geographic Number is not ~~involved~~ provided as part of the service; and
- (iii) the service is not a Mobile Service;

**'Mobile Network Code'** means a ~~Telephone Number~~ Network Code that is part of the International Mobile Station Identity and identifies that is Adopted or otherwise used to identify the home network of a unique subscription to a Mobile Service ~~the mobile terminal or mobile user;~~

**'Mobile Number'** means a ~~Telephone Number, from a range of numbers in Part A of this document~~ Non-Geographic Number, that is Adopted or otherwise used as part of a Mobile Service to identify Apparatus designed or adapted to be capable of being used while in motion;

**'Mobile Number Portability Code'** means a Network Code used for the Portability of Mobile Numbers;

**'Mobile Service'** means a service consisting in the conveyance of Signals, by means of an Electronic Communications Network, where every Signal that is conveyed thereby has been, or is to be, conveyed through the agency of Wireless Telegraphy to or from Apparatus designed or adapted to be capable of being used while in motion;

~~'National Call' means a call made from one Geographic Number to another Geographic Number that is not a Local Call;~~

**'National-Dialling-Only Number'** means a Geographic Number that ~~can only be Adopted or otherwise used with its Geographic Area Code and for purposes where End-Users will not dial it~~ is indicated to be 'Free for National Dialling Only' in the National Numbering Scheme;

**'National Numbering Scheme'** means the detailed data published by Ofcom and updated from time to time in relation to the Allocation and availability of Telephone Numbers;

**'National Signalling Point Code'** means a Signalling Point Code that constitutes an independent address for national purposes, in accordance with ITU-T Recommendations Q.704 and Q.705;

~~'National Significant Number' means, in the case of a Geographic Number, the Geographic Area Code followed by the Local Number, and in the case of a Mobile or Personal Number, the Subscriber Number;~~

**'Network Code'** means a Telephone Number that is Adopted or otherwise used for network purposes only;

**'Network Specific Signalling Point Codes'** means a Signalling Point Code that identifies separate points within a network;



~~‘Network Termination and Testing Apparatus’ means an item of Apparatus comprised in an Electronic Communications Network installed in a fixed position on Served Premises which enables:~~

- ~~(i) Approved Apparatus to be readily connected to, and disconnected from, the network;~~
- ~~(ii) the conveyance of Signals between such Approved Apparatus and the network; and~~
- ~~(iii) the due functioning of the network to be tested, but the only other functions of which, if any, are:
  - ~~(a) to supply energy between such Approved Apparatus and the network;~~
  - ~~(b) to protect the safety or security of the operation of the network; or~~
  - ~~(c) to enable other operations exclusively related to the running of the network to be performed or the due functioning of any system to which the network is or is to be connected to be tested (separately or together with the network);~~~~

~~‘Network Termination Point’ means the physical point at which a Subscriber is provided with access to a Public Electronic Communications Network and, where it concerns Electronic Communications Networks involving switching or routing, that physical point is identified by means of a specific network address, which may be linked to the Telephone Number or name of a Subscriber. A Network Termination Point provided at a fixed position on Served Premises shall be within an item of Network Termination and Testing Apparatus;~~

~~‘Non-Geographic Number’ means any Public Communications Network Number other than a Geographic Number;~~

~~‘Non-Geographic Number Portability Code’ means a Network Code used for the Portability of Non-Geographic Numbers (other than Personal Numbers or Mobile Numbers);~~

~~‘Non-Geographic Number Portability Transit Code’ means a Network Code used for the Portability and transit routing of Non-Geographic Numbers (other than Personal Numbers or Mobile Numbers);~~

~~‘Number Portability’ means a facility whereby Subscribers who so request can retain their Telephone Number on a Public Communications Network, independently of the person providing the service at the Network Termination Point of a Subscriber, provided that such retention of a Telephone Number is in accordance with this Document;~~

~~‘Number Portability Code’ means any of the following: a Geographic Number Portability Code; a Mobile Number Portability Code; a Non-Geographic Number Portability Code; a Non-Geographic Number Portability Transit Code; a Personal Number Portability Code; a Personal Number Portability Transit Code;~~

~~‘Numbering Condition’ means General Condition 17 of the General Conditions of Entitlement;~~

~~‘Originating Communications Provider’ means the Communications Provider from whose Electronic Communications Network the call originates;~~

~~‘Parallel Running’ means a facility provided by a Communications Provider when any range of Telephone Numbers is in the process of being changed whereby, in order to assist End-Users of the Public Communications Network to adjust to such a change, an End-User may~~

for a limited period of time dial a Telephone Number which has been superseded by another Telephone Number and still be connected to the Network Termination Point of the Called Party;

**'Partial Calling Line Identity'** means a facility which enables identification of the Public Communications Provider and the Switch Number from which the call is being made, and which is typically generated either where analogue systems are connected to a digital network, or on international gateways where a switch receives ingress traffic only, or other situations where a full Calling Line Identification cannot be provided;

**'Partial Calling Line Identity Code'** means a ~~Telephone Number~~ **Network Code** that is Adopted or otherwise used in connection with the identification of the Public Communications Provider and the Switch Number e.g. for malicious call identification;

**'Per Call Release of CLI' means the ability to release the identity of the Caller in accordance with normal Calling Line Identification;**

**'Personal Number'** means a ~~Telephone~~ **Non-Geographic** Number, from a range of numbers in Part A of this ~~document~~ **Plan, assigned to a Subscriber** by a Personal Numbering Service Provider, ~~which allows a Subscriber to receive calls or other communications at almost any Telephone Number, including a Mobile Number and used to provide a Personal Numbering Service;~~

**'Personal Number Portability Code'** means a Network Code used for the Portability and transit routing of Personal Numbers;

**'Personal Number Portability Transit Code'** means a Network Code used for the Portability and transit routing of Personal Numbers;

**'Personal Numbering Service'** means a service based on number translation that enables an End-Users to be called or otherwise contacted, ~~using at~~ a single Personal **Telephone** Number, and to receive those calls or other communications at almost any Telephone Number, including a Mobile Numbers;

**'Personal Numbering Service Provider'** means a provider of Personal Numbering Services;

~~'Portability' means any facility which may be provided by a Communications Provider to another enabling any Subscriber who requests Number Portability to continue to be provided with any Publicly Available Telephone Service by reference to the same Telephone Number irrespective of the identity of the person providing such a service. "Communications Provider", "Subscriber" and "Publicly Available Telephone Service" used in this context are defined in General Condition 18 shall have the meaning ascribed to that term in General Condition 18 of the General Conditions of Entitlement;~~

**'Premium rate'** shall have the meaning ascribed to ~~it~~ **that term** in Part A1 of this ~~document~~ **Plan;**

~~'Premium Rate Service' shall have the meaning ascribed to it by section 120(7) of the Act;~~

**'Pre-selected Provider'** means a provider of a Public Communications Network who has notified the Dominant Provider that it is able and willing to provide Carrier Pre-Selection to

Subscribers to whom the Dominant Provider provides Publicly Available Telephone Services;

**'Public Communications Network'** means an Electronic Communications Network used wholly or mainly for the provision of Public Electronic Communications Services which support the transfer of information between Network Termination Points. For the purposes of this ~~document~~ Plan the term 'Public Communications Network' shall include Integrated Services Digital Networks;

~~'Public Pay Telephone' means a telephone available to the general public, for the use of which the means of payment may include coins and/or credit/debit cards and/or pre-payment cards, including cards for use with dialling codes;~~

**'Public Communications Network Number'** means ~~either a Geographic or a Non-Geographic~~ a Telephone Number that is Adopted or otherwise used on a Public Communications Network ~~s~~ and is not a Network Code, an Administrative Code, a Telex Service Number or an X.25 Data Network Number;

~~'Publicly Available Telephone Service' means a service made available to the public for originating and receiving, directly or indirectly, national or national and international calls through a number or numbers in a national or international telephone numbering plan;~~

**'Radiopaging Service'** means Electronic Communications Services consisting in the conveyance of Signals by means of Wireless Telegraphy where every Signal, apart from simple acknowledgement, is ultimately transmitted from a station for Wireless Telegraphy comprised in the Communications Provider's Electronic Communications Network to a station for Wireless Telegraphy or Wireless Telegraphy Apparatus that is not comprised in that network;

**'Reseller Identification Code'** means a three-character alphabetic ~~Telephone Number~~ Administrative Code (e.g. 'AAB') that is Adopted or otherwise used ~~for administrative purposes~~ to identify ~~those who resell~~ a reseller of BT's wholesale services ~~sold via BT;~~

~~'Served Premises' means a single set of premises in single occupation where Apparatus has been installed for the purpose of the provision of Electronic Communications Services by means of an Electronic Communications Network at those premises;~~

**'Sexual Entertainment Service'** means a Premium Rate Service, other than services operating on mobile short codes, which is an entertainment service of a clearly sexual nature, or any service for which the associated promotional material is of a clearly sexual nature, or indicates directly, or implies, that the service is of a sexual nature;

**'Signalling Point Code'** means a ~~Telephone Number~~ Network Code Adopted or otherwise used in Public Communications Networks using C7. ~~There are three types of Signalling Point Code:~~

- ~~(i) International Signalling Point Codes ;~~
- ~~(ii) National Signalling Point Codes ; and~~
- ~~(iii) Network Specific Signalling Point Codes,~~

~~A Signalling Point Code~~ that identifies the originating or terminating node of each C7 message. A node may have more than one Signalling Point Code Allocated to enable the node to be partitioned into logically separate entities to identify various functions;

**'Special Service'** means a service paid for through the telephone bill of a Subscriber, ~~and charged for BT customers (before the application of calling packages and discounts) at rates set out in Part A of this document;~~

**'Standard Area'** means a geographic area ~~that Ofcom believes does not have a realistic risk of exhaustion within the next five years~~ indicated as such in Appendix A of this Plan (see footnote 1 to Appendix A);

~~'Subscriber' means any person who is party to a contract with a provider of Public Electronic Communications Services for the supply of such services;~~

'Subscriber Number' means a Telephone Number allocated to a Subscriber;

**'Switch' means Apparatus within an Electronic Communications Network that performs the function of switching or routing calls;**

**'Switch Number' means a number or code that identifies an individual Switch;**

**'Targeted Transit Code'** means a ~~Telephone Number~~ **Network Code** that is Adopted or otherwise used to route calls relating to particular Electronic Communications Services between two points of Interconnection on an Electronic Communications Network;

**'Telex Service'** means a real-time switched service for the delivery of text via a direct or indirect connection to a discrete ~~T~~telex network;

**'Telex Service Number'** means a Telephone Number that is Adopted or otherwise used in connection with Telex Services; ~~and~~

**'Terminating Communications Provider'** means the Communications Provider on whose Electronic Communications Network a call terminates;

**'Type A Access Code' means a type of Access Code that is available for use by all providers of a Public Communications Network and is used in such a way as to enable End-Users to access designated services across all Public Communications Networks;**

**'Type B Access Code' is a type of Access Code that is Allocated individually by Ofcom and is Adopted in such a way as to either (i) enable End-Users to access services provided by their Communications Provider or (ii) enable End-Users to access services provided by other Communications Providers (eg, Indirect Access, Directory Enquiry Facilities and Harmonised numbers for harmonised services of social value);**

**'Type C Access Code' is a type of Access Code that is available for use for service provision within a Communications Provider's own Electronic Communications Network;**

**'Withhold CLI' means an ability to not supply the identity of the Calling Party in accordance with normal Calling Line Identification;**

~~'UK-wide Number' means a Telephone Number for a service charged at the rates set out in Part A where:~~

- ~~(i) the Numbering Plan of the Communications Provider offering the service has no geographic significance for numbers beginning with '03'; and~~

- ~~(ii) the location of the Customer's Apparatus identified by a given Telephone Number at the time of use is not necessarily permanently associated with a particular Network Termination Point;~~

~~'Voiceband' means a communication of signals in the frequency band from 300Hz to 4kHz; and~~

~~'X.25 Data Network' refers to means an Electronic Communications Network that supports the X.25 low speed packet switched data service;~~

~~'X.25 Data Network Identification Code' means a four (4) digit Network Code that identifies a particular X.25 Data Network; and~~

~~'X.25 Data Network Number' means a ten (10) digit Telephone Number that is added to an X.25 Data Network Identification Code to form the End-User's address on an X.25 Data Network.~~

2. ~~Except in so far as the context otherwise requires, words or expressions shall have the meaning assigned to them. Otherwise, any word or expression Any word or expression not defined in paragraph 1 shall have the same meaning as it has-~~
- ~~(i) in General Condition 17 (entitled 'Allocation, Adoption and Use of Telephone Numbers') in Part 2 of the Schedule to the Notification published by the Director on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time;~~
- ~~(i) if, and only if, it has no meaning ascribed as mentioned in (i) above, and only if the context so permits, in paragraph 1 (Definitions) of Part 1 of the Schedule to the Notification published by the Director General of Telecommunications on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time;~~
- ~~(ii) if, and only if, it has no meaning ascribed as mentioned in (i) and (ii) above, and only if the context so permits, in the Act.~~
3. The Interpretation Act 1978 shall apply as if this ~~document~~ Plan were an Act of Parliament.

## Introduction

- 1 This ~~document, the National Telephone Numbering Plan ('the Plan'), Plan~~ is divided into ~~Part A and Part B~~ **three Parts**.
- 2 Part A of the Plan sets out the numbers that Ofcom has determined are available for Allocation as Telephone Numbers in accordance with Section 56(1)(a) of the Act.
- 3 Part B of the Plan sets out such restrictions as ~~that~~ Ofcom considers appropriate on the Adoption and other uses of ~~those the~~ numbers **listed in Part A** in accordance with Section 56(1)(b) and (c) of the Act.
- 4 Part C of the Plan sets out other Telephone Numbers that are administered by Ofcom but are not available for Allocation, together with the designation attributed to those Telephone Numbers. Part C should be read in conjunction with paragraph 17.3 of General Condition 17 of the General Conditions of Entitlement.**

## Part A: Telephone Numbers Available for Allocation

The designations set out in this section are not intended for pricing information for the purposes of advertising.

<b>A1: Public Communications Network Numbers (11 digits long, including the '0', unless otherwise stated)</b>	
<b>Number(s) beginning (unless otherwise stated)</b>	<b>Designation</b>
<b>01 and 02</b>	Geographic Numbers – see Appendix A for full detail of appropriate Geographic Area Codes available
<b>030</b>	<b><u>UK-wide Numbers Non-Geographic Numbers charged</u></b> at a geographic rate: to be used by public sector bodies and not-for-profit bodies, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 030 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
<b>033</b>	<b><u>UK-wide Numbers Non-Geographic Numbers charged</u></b> at a geographic rate: calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 033 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
<b>034</b>	<b><u>UK-wide Numbers Non-Geographic Numbers charged</u></b> at a geographic rate: migrating numbers from matching 084 numbers, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 034 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
<b>037</b>	<b><u>UK-wide Numbers Non-Geographic Numbers charged</u></b> at a geographic rate: migrating numbers from matching 087 numbers, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 037 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
<b>055</b>	Corporate Numbers
<b>056</b>	Location Independent Electronic Communications Service
<b>070</b>	Personal <b><u>Numbers Numbering Service</u></b>
<b>076</b>	Radiopaging Service
<b>(except 07624 – see Part C5)</b>	

<b>A1: Public Communications Network Numbers (11 digits long, including the '0', unless otherwise stated)</b>	
<b>Number(s) beginning (unless otherwise stated)</b>	<b>Designation</b>
<b>071 to 075 inclusive and 077 to 079 inclusive</b>	Mobile Services
<b>080</b>  <b><u>(except 0800 plus 6 digits – see Part C5)</u></b>	Special Services - No charge to Customer (except where charges shall be notified to callers at the start of the call)
<b>082</b>	Special Services: Internet for schools
<b>0843 and 0844</b>	Special Services basic rate: charged <b><u>(before discounts and call packages)</u></b> at up to and including 4.26p per minute or per call for BT customers, set by Terminating Communications Provider exclusive of VAT (the price charged by other Originating Communications providers may vary)
<b>0845</b>	Special Services basic rate: charged (before discounts and call packages) at BT's Standard Local Call Retail Price for BT customers inclusive of value added tax (the price charged by other Originating Communications providers may vary)
<b>0870</b>	Non-Geographic Number: charged at no more than the caller would pay for a call to a Geographic Number with calls to 0870 numbers counting towards inclusive call minutes to Geographic Numbers if the customer has remaining inclusive minutes to Geographic Numbers and included in any discount structures that apply to Geographic Numbers, except where call charges have been published in accordance with General Condition 14.2 or, in the case of Public Pay Telephones, where call charges are displayed in a manner that is reasonably accessible to a caller before making a call.
<b>0871, 0872 and 0873</b>	Special Services higher rate: charged <b><u>(before discounts and call packages)</u></b> at up to and including 8.51p per minute or per call for BT customers, set by Terminating Communications Provider exclusive of VAT (the price charged by other Originating Communications providers may vary)
<b>090 and 091</b>  <b><u>(except 0908 and 0909 – see Part C5)</u></b>	Special Services at a Premium Rate, that is charged at rates for Customers of BT which are generally either a) higher than 8.51p per minute up to and including £1.27.66 per minute excluding VAT, or b) fixed fee calls costing over 8.51p, up to and including £1.27.66 excluding VAT
<b>098</b>	Sexual Entertainment Services that are charged at rates for Customers of BT which are a) up to and including £1.27.66 per minute excluding VAT, or b) fixed fee calls costing up to and including £1.27.66 excluding VAT
<b>116000</b>	<b><u>6-digit</u></b> Free-to-caller Number used to access 'Hotline for missing children' service ('Type B Access Code')
<b>116006</b>	<b><u>6-digit</u></b> Freephone Number used to access 'Helpline for



<b>A1: Public Communications Network Numbers</b> (11 digits long, including the '0', unless otherwise stated)	
Number(s) beginning (unless otherwise stated)	Designation
	victims of crime' service ('Type B Access Code')
116111	<b>6-digit</b> Free-to-caller Number used to access 'Child helplines' service ('Type B Access Code')
116117	<b>6-digit</b> Free to caller Number used to access 'Non-emergency medical on-call service' ('Type B Access Code')
116123	<b>6-digit</b> Free-to-caller Number used to access 'Emotional Support Helplines' service ('Type B Access Code')
118XXX	6-digit numbers used to access a Directory Enquiry Facility ('Type B Access Codes')
124 to 140, 143 to 146, 148 to 149, 160 to 169, and 181 to 189 inclusive	Numbers of up to 5-digits used to access an Indirect Access Provider ('Type B Access Codes')

<b>A2: Telex Service Numbers</b> (up to 10-digits long)	
Number(s)	Designation
Numbers beginning 2 to 9	Telex Service Numbers – see Appendix B for detail of appropriate initial <del>geographic destination digits</del> <b>Geographic Area Codes</b>

<b>A3: Network Codes</b>	
Number(s)	Designation
<b>Number Portability Codes</b>	
504000 to 504799 inclusive	<b>6-digit</b> Non-Geographic Number Portability Codes
504800 to 504899 inclusive	<b>6-digit</b> Personal Number Portability Codes
505000 to 505799 inclusive	<b>6-digit</b> Non-Geographic Number Portability Transit Codes
505800 to 505899 inclusive	<b>6-digit</b> Personal Number Portability Transit Codes
510000 to 599999 inclusive	<b>6-digit</b> Geographic Number Portability Codes
7603 to 7622 inclusive 7630 to 7639 inclusive 7650 to 7653 inclusive 7655 to 7658 inclusive 7680 7682 to 7692 inclusive 7694 to 7698 inclusive 7991 to 7998 inclusive	<b>4-digit</b> Mobile Number Portability Codes
<b>Signalling Point Codes and Mobile Network Codes</b>	
00000 to 01023 inclusive and 12288 to 16383 inclusive	<b>5-digit</b> National Signalling Point Codes
<del>5-digit numbers in the format</del> X-XXX-Z (where Z is in the range 0 to 7)	<b>5-digit</b> International Signalling Point Codes designated by Ofcom
234-00 to 234-99 and 235-00 to 235-99 inclusive	<b>5-digit</b> Mobile Network Codes

<b>Other Network Codes</b>	
<b>001 - 999 Public Communications Provider Identity (inclusive) 000 – 999 Switch Number (inclusive)</b>	<b><u>3-digit plus 3-digit</u></b> Partial Calling Line Identity Codes
<b>7000 to 7089 inclusive</b>	<b><u>4-digit</u></b> Targeted Transit Codes
<b>8000 to 8889 inclusive and 8900 to 8999 inclusive</b>	<b><u>4-digit</u></b> Carrier Pre-Selection Codes
<b>089930 to 089999 inclusive</b>	<b><u>10-digit</u></b> Inbound Routing Codes
<b>4-digit numbers</b>	X25 Data Network Identification Codes

<b>A4: Administrative Codes</b>	
<b>Number(s)</b>	<b>Designation</b>
<b>000 to 999 inclusive</b>	Communications Provider Identification Codes
<b>AAB to ZZZ inclusive</b>	Reseller Identification Codes

## **Part B: Restrictions for on the Adoption and use of Telephone Numbers in Part A**

### **B1: General restriction on Telephone Numbers in Part A**

B1 Those to whom Ofcom has Allocated any Telephone Number listed in Part A of the Plan shall not Adopt or otherwise use ~~them it~~, except in accordance with the applicable designation given in Part A for that number range.

### **B2: General restrictions on Telephone Numbers in Part A1**

#### ~~Notation of the National Significant Number~~

~~B2 The standard National Significant Number ('NSN') shall only be notated as follows: 'SABCDEF GHI'. 'S' equates to the first digit after the '0' (for example S is 1 or 2 for Geographic Numbers).~~

**B2.1 Public Communications Network Numbers in Part A1 shall comprise ten (10) digits (excluding the national prefix code '0') unless otherwise indicated in that Part or in the National Numbering Scheme.**

**B2.2 The digit structure for Public Communications Network Numbers (other than Access Codes) is referred to in the National Numbering Scheme as follows: 'SABCDEF GHI' where 'S' equates to the first digit after the '0' (for example S is 1 or 2 for Geographic Numbers).**

### **B3: Specific Restrictions on Telephone Numbers**

#### **B3.1 Geographic Numbers**

##### ~~Geographic Area Codes~~

~~B3.1.1 Geographic Numbers shall not be Adopted or otherwise used other than where part of the digit structure contains a relevant Geographic Area Code as set out in Appendix A to the Plan.~~

##### *Out of Area use of Geographic Numbers*

**B3.1.1 Geographic Numbers shall not be Adopted or otherwise used for a Customer outside of the relevant geographic area except where the Customer has specified that they require a Telephone Number with the relevant Geographic Area Code. A Geographic Number shall be assigned only to a Subscriber whose Network Termination Point is physically located within the geographic area associated with that number (having regard to the relevant Geographic Area Code), unless:**

- a. the Subscriber has requested a Geographic Number that includes the relevant Geographic Area Code; and**
- b. charges for calls to that Geographic Number remain consistent with charges for calls to other Geographic Numbers that include the same Geographic Area Code.**

**Local Dialling**

**B3.1.2** Geographic Numbers shall not be Adopted or otherwise used other than where Calling Parties with Geographic Numbers with the same Geographic Area Code as the Called Party are able to dial using only the Local Number except where:

- a. those numbers are National-Dialling-Only Numbers – see **B3.1.6 B3.1.5** below; or
- b. Calling Parties are dialling from Geographic Numbers with a Geographic Area Code in respect of which Local Dialling has been closed – see B3.1.3 below. the 01202 Geographic Area Code from 1 November 2012.

**B3.1.3** Local Dialling shall not be provided from Geographic Numbers with ~~the 01202 a~~ Geographic Area Code listed in the table below, with effect from the date specified from 1 November 2012.

<b>Geographic Area Code</b>	<b>Effective Date</b>
<b>01202</b>	<b>1 November 2012</b>

**Numbering Reorganisations**

**B3.1.4** ~~So as to ease the process of migrating to new Geographic Numbers during numbering reorganisations, new Geographic Numbers shall not be Adopted or otherwise used other than where~~ Where a numbering reorganisation makes provision for a replacement Allocation of Telephone Numbers pursuant to Section 62(3) of the Act, the person to whom the number a replacement Telephone Number is Allocated ~~has ensured~~ shall ensure that there is:

- a. an adequate period of advance notification and publicity to End-Users prior to ~~a change~~ the replacement Telephone Number being Adopted or otherwise used;
- b. upon Adoption of the replacement Telephone Number, a period of Parallel Running when numbers dialling to the ~~old original~~ and new replacement Telephone Numbers are is available wherever technically possible; and
- c. immediately following the period of Parallel Running and for a further period of time specified by Ofcom, a changed number announcement played to a Calling Party who dials the original Telephone Number after the completion of the change for a period specified by Ofcom.

**'National-Dialling-Only' Numbers**

**B3.1.5** ~~Geographic Numbers shown as 'Free for National-Dialling-Only' in the National Numbering Scheme~~ A National-Dialling-Only Number shall not be Adopted or otherwise used, except:

- a. as a full Geographic Number (including its Geographic Area Code); and
- b. in circumstances where they have public visibility that number will not be visible to, or capable of dialling by, End-Users.

Where ~~these numbers are a National-Dialling-Only Number is~~ Adopted or used for outgoing call services a presentation number that is either ~~non-geographic~~ a **Non-Geographic Number** or ~~which that~~ permits Local Dialling shall appear to the Called Party for Calling-Line Identification purposes. In the event of a code change to eight-digit numbering in a geographic area, those who have Adopted or used National-Dialling-Only ~~n~~Numbers shall migrate to the appropriate new range by the end of Parallel Running.

### **Standard Areas**

**B3.1.6** ~~Numbers in geographic areas with Geographic Numbers that relate to a Standard Area status are Allocated in blocks of 10,000 numbers but shall be treated as ten (10) units of 1,000 for the purposes of assigning numbers to Subscribers. only be Adopted or otherwise used in units of 1,000 numbers in new allocations. For both new and existing allocations, successive unused units of 1,000 numbers shall only be Adopted or otherwise used where justified by demand. Where a Communications Provider has assigned a number from a particular 1,000 number unit to a Subscriber, it may not assign a number from a different unit until a substantial proportion of numbers in the first unit have been assigned.~~

### **Conservation Areas**

**B3.1.7** ~~Numbers in geographic areas where Subject to paragraph 3.1.8, Geographic Numbers that relate to a Conservation Area status is indicated shall only be Adopted or otherwise used in units of 1,000 numbers at a time.~~

**B3.1.8** ~~Where a block of 10,000 Geographic Numbers has been Allocated in relation to a Standard Area, but the area is subsequently designated as a Conservation Area, then:~~

- a. ~~paragraph 3.1.7 does not apply in relation to that particular number block; but~~
- b. ~~paragraph 3.1.6 shall continue to apply in relation to that particular number block.~~

### **100-Number Block Areas**

**B3.1.9** One hundred blocks of 100 numbers in each 100-Number Block Area have been specified in the National Numbering Scheme. These blocks shall only be Adopted in units of 100 numbers at a time.

## **B3.2** ~~UK-wide Numbers~~ **Non-Geographic Numbers starting 03**

**B3.2.1** Those who Adopt or otherwise use **Non-Geographic Numbers starting 03 numbers** shall not share with any End-User any revenue obtained from providing a service on those numbers.

**B3.2.2** Those who are Allocated **Non-Geographic Numbers starting 030 blocks by Ofcom** shall ~~not Adopt or otherwise use assign~~ those numbers only unless the End-User is to Subscribers that are a public sector body bodies or a not-for-profit body bodies.

**B3.2.3** Those Communications Providers who Adopt or otherwise use **Non-Geographic Numbers starting 034 or 037 numbers** shall only do so for the purpose of providing a service to a Customer who is migrating from **an a Non-Geographic Number starting 084 or 087 number** which is exactly identical to the 034 or 037 number except for the second digit (a “matching 084 or 087 number”). **An A Non-Geographic Number starting 034 or 037 number** shall not be Adopted or otherwise used by a Communications Provider where no matching 084 or 087 number is in use by a Customer.

### **B3.3 Location Independent Electronic Communications Services**

**B3.3.1** Those who **Adopt** or otherwise use **Non-Geographic Numbers starting 056 numbers** shall not share with any End-User any revenue obtained from providing a service on those numbers.

### **B3.4 Personal Numbers**

**B3.4.1** Those Adopting Personal Numbers shall not share with any End-User any revenue obtained from providing a Personal Numbering Service.

### **B3.5 Harmonised numbers for harmonised services of social value (116XXX numbers)**

**B3.5.1** **The following G**general conditions **are** attached to the right of use **for of** 116**XXX** numbers:

- a. the service provides information, or assistance, or a reporting tool to citizens, or any combination thereof;
- b. the service is open to all citizens without any requirement of prior registration;
- c. the service is not time-limited;
- d. there is no payment, or payment commitment as a pre-requisite to use the service; and
- e. the following activities are excluded during a call: advertisement; entertainment; marketing and selling; using the call for the future selling of commercial services.

**B3.5.2** **The following S**specific conditions **are** attached to the right of use **for of** individual 116**XXX** numbers:

Number	Service for which this number is reserved	Specific conditions attached to the right of use for this number
116000	<i>Name of service:</i> Hotline for missing children	Service continuously available (i.e. 24 hours a day, 7 days a week, nation-wide).

	<p><i>Description:</i> The service (a) takes calls reporting missing children and passes them on to the Police; (b) offers guidance to and supports the persons responsible for the missing child; (c) supports the investigation.</p>	
116006	<p><i>Name of service:</i> Helpline for victims of crime</p> <p><i>Description:</i> The service enables victims of crime to get emotional support in such circumstances, to be informed about their rights and about ways to claim their rights, and to be referred to the relevant organisation. In particular, it provides information about (a) local police and criminal justice proceedings, (b) possibilities of compensation and insurance matters. It also provides support in finding other sources of help relevant to the victims of crimes.</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.
116111	<p><i>Name of service:</i> Child helplines</p> <p><i>Description:</i> The service helps children in need of care and protection and links them to services and resources; it provides children with an opportunity to express their concerns, talk about issues directly affecting them and contact someone in an emergency situation.</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.
116117	<p><i>Name of service:</i> Non-emergency medical on-call service</p> <p><i>Description:</i> The service directs callers to the medical assistance appropriate to their needs, which are urgent but non-life threatening, especially, but not exclusively, outside normal office hours, over the weekend and on public holidays. It connects the caller to a skilled and supported call-handler, or connects the caller directly to a qualified medical practitioner or clinician</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.
116123	<p><i>Name of service:</i> Emotional support helplines</p> <p><i>Description:</i> The service enables the caller to benefit from a genuine human relationship based on non-judgemental listening. It offers emotional support to callers suffering from loneliness, in a state of psychological crisis, or contemplating suicide.</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.

**B3.5.3** ~~Numbers will only be used~~ **The person to whom a 116XXX number has been Allocated shall only use that number** in conjunction with the sub-allocatee(s) named in the National Numbering Scheme. ~~The number cannot~~ **A 116XXX number shall not** be sub-allocated without prior agreement from Ofcom.

### **B3.6** Telex Service Numbers

**B3.6.1** Telex Service Numbers shall not be Adopted or otherwise used other than as full national numbers, i.e. including the Geographic Area Code and, where relevant, an Adoptees' identifying digit.

### **B3.7** Number Portability Codes

**B3.7.1** In addition to the general restriction at B1, Number Portability Codes shall only be Adopted or otherwise used in accordance with the applicable designation given for that number range **in Part A**. For the avoidance of doubt, the Portability of Telephone Numbers need not be enabled by the use of Number Portability Codes.



## **Part C: Telephone Numbers not available for Allocation**

**The Telephone Numbers in this Part C are not available for Allocation, because:**

- (i) the Telephone Number is made available for use without Allocation to an individual Communications Provider; or**
- (ii) the Telephone Number is part of a numbering range that has previously been, but which is no longer, available for Allocation.**

<b><u>C1: Public Communications Network Numbers not individually Allocated</u></b>	
<b><u>Numbers beginning or in entirety where marked *</u></b>	<b><u>Designation</u></b>
<b><u>0 (unless specified elsewhere in this Part C OR in Part A)</u></b>	<b><u>Access to a number unobtainable tone or equivalent message</u></b>
<b><u>1 (unless specified elsewhere in this Part C OR in Part A)</u></b>	<b><u>Access to a number unobtainable tone or equivalent message</u></b>
<b><u>00</u></b>	<b><u>Access to international Telephone Numbers</u></b>
<b><u>100*</u></b>	<b><u>Access to operator assistance (Type A Access Code)</u></b>
<b><u>101*</u></b>	<b><u>Access to non-emergency service (Type A Access Code)</u></b>
<b><u>111*</u></b>	<b><u>Access to NHS non-emergency healthcare services (Type A Access Code)</u></b>
<b><u>112*</u></b>	<b><u>Access to emergency services (Type A Access Code)</u></b>
<b><u>123*</u></b>	<b><u>Access to speaking clock (Type A Access Code)</u></b>
<b><u>141*</u></b>	<b><u>Access to Withhold Calling Line Identification (Type A Access Code)</u></b>
<b><u>1470*</u></b>	<b><u>Access to Per Call Release of CLI (Type A Access Code)</u></b>
<b><u>1471*</u></b>	<b><u>Access to Call Return (Type A Access Code)</u></b>
<b><u>1472* to 1474*, 1476*, 1478*, and 1479*</u></b>	<b><u>Access to Calling Line Identification services (Type A Access Code)</u></b>
<b><u>1475*</u></b>	<b><u>Access to 1471 Erasure (Type A Access Code)</u></b>
<b><u>1477*</u></b>	<b><u>Access to Automatic Call Trace (Type A Access Code)</u></b>
<b><u>155*</u></b>	<b><u>Access to international assistance operator (Type A Access Code)</u></b>
<b><u>18000* to 18009*</u></b>	<b><u>Access to voice text services for the deaf (Type A Access Codes)</u></b>
<b><u>195*</u></b>	<b><u>Access to blind and disabled Directory Enquiry Facilities (Type A Access Code)</u></b>
<b><u>999*</u></b>	<b><u>Access to emergency services</u></b>
<b><u>120 to 122, 142, 150 to 152, 154, 156 to 159, 170 to 179, 190, 191, 193, 194, and 196 to 198</u></b>	<b><u>Access to network services (Type C Access Codes)</u></b>

**C2: X25 Data Network Numbers**

<b>Number(s)</b>	<b>Designation</b>
<b>Any ten (10) digit number</b>	<b>X25 Data Network Numbers</b>

**C3: Network Codes**

<b>Numbers</b>	<b>Designation</b>
<b>01024 to 12287 inclusive</b>	<b>5-digit National Signalling Point Codes for routing within networks</b>
<b>504900 to 504999 and 505900 to 505999</b>	<b>6-digit Internal Network Portability Codes</b>
<b>8890 to 8899 inclusive</b>	<b>4-digit Carrier Pre-Selection Codes for routing within networks</b>
<b>08990 to 08992</b>	<b>10-digit Internal Routing Codes</b>

**C4: Administrative Codes**

<b>Number(s)</b>	<b>Designation</b>
<b>AAA</b>	<b>Default Reseller Identification Code</b>

**C5: Public Communications Network Numbers which have been individually Allocated**

<b>Numbers beginning (unless otherwise stated in this Part or in the National Numbering Scheme)</b>	<b>Designation</b>
<b>07624</b>	<b>Radiopaging Service and Mobile Services (Isle of Man Communications Commission). These numbers are no longer available for Allocation, but numbers which have been Allocated may be Adopted or otherwise used.</b>
<b>0908 and 0909</b>	<b>Sexual Entertainment Services at a Premium Rate. These numbers are no longer available for Allocation, but numbers which have been Allocated may be Adopted or otherwise used.</b>
<b>0500</b>	<b>Special Services – No charge to caller (except where charges shall be notified to callers at the start of the call). These numbers are no longer available for Allocation. A number within this range may not be Adopted or otherwise used, unless that number was Allocated and assigned to a Subscriber prior to this number range being closed, in which case that particular number may continue to be used for the purpose of serving that Subscriber.</b>

<b><u>0800 (plus 6-digit)</u></b>	<b><u>Special Services – No charge to caller (except where charges shall be notified to callers at the start of the call). These numbers are no longer available for Allocation. A number within this range may not be Adopted or otherwise used, unless that number was Allocated and assigned to a Subscriber prior to this number range being closed, in which case that particular number may continue to be used for the purposes of serving that Subscriber.</u></b>
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## Appendix A: Geographic Numbering - Geographic Area Codes and applicable geographic area

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
0113	Leeds		
0114	Sheffield		
0115	Nottingham		
0116	Leicester		
0117	Bristol		
0118	Reading		
01200	Clitheroe	Y	
01202	Bournemouth <sup>3</sup>	Y	
01204	Bolton	Y	
01205	Boston	Y	
01206	Colchester	Y	
01207	Consett	Y	
01208	Bodmin	Y	
01209	Redruth	Y	
0121	Birmingham		
01223	Cambridge	Y	
01224	Aberdeen	Y	
01225	Bath	Y	
01226	Barnsley	Y	
01227	Canterbury	Y	
01228	Carlisle	Y	
01229	Barrow-in-Furness (2,4,5,6,8) Millom (3,7,9)	Y	
01233	Ashford (Kent)	Y	
01234	Bedford	Y	
01235	Abingdon	Y	
01236	Coatbridge	Y	
01237	Bideford	Y	
01239	Cardigan	Y	
01241	Arbroath	Y	
01242	Cheltenham	Y	

<sup>1</sup> Where Conservation Status **Area** is not indicated as Y, the area is a Standard Area (see Part B3.1.8 **B3.1.6**).

<sup>2</sup> 100-Number Block Area is indicated as 'Y'.

<sup>3</sup> Local Dialling shall not be provided from Geographic Numbering with the 01202 Geographic Area Code from 1 November 2012.

\* **Corrections to Geographic Area names included on an indicative basis pursuant to the Errata published on 19 December 2011 at**

**<http://stakeholders.ofcom.org.uk/telecoms/numering/>**.

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01243	Chichester	Y	
01244	Chester	Y	
01245	Chelmsford	Y	
01246	Chesterfield	Y	
01248	Bangor (Gwynedd)	Y	
01249	Chippenham	Y	
01250	Blairgowrie	Y	
01252	Aldershot	Y	
01253	Blackpool	Y	
01254	Blackburn	Y	
01255	Clacton-on-Sea	Y	
01256	Basingstoke	Y	
01257	Coppull	Y	
01258	Blandford	Y	
01259	Alloa	Y	
01260	Congleton	Y	
01261	Banff	Y	
01262	Bridlington	Y	
01263	Cromer	Y	
01264	Andover	Y	
01267	Carmarthen	Y	
01268	Basildon	Y	
01269	Ammanford	Y	
01270	Crewe	Y	
01271	Barnstaple*	Y	
01273	Brighton	Y	
01274	Bradford	Y	
01275	Clevedon	Y	
01276	Camberley	Y	
01277	Brentwood	Y	
01278	Bridgwater	Y	
01279	Bishops Stortford	Y	
01280	Buckingham	Y	
01282	Burnley	Y	
01283	Burton-on-Trent	Y	
01284	Bury St Edmunds*	Y	
01285	Cirencester	Y	
01286	Caernarfon*	Y	
01287	Guisborough	Y	
01288	Bude	Y	
01289	Berwick-upon-Tweed*	Y	
01290	Cumnock	Y	
01291	Chepstow	Y	
01292	Ayr	Y	

Telephone numbering

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01293	Crawley	Y	
01294	Ardrossan	Y	
01295	Banbury	Y	
01296	Aylesbury	Y	
01297	Axminster	Y	
01298	Buxton	Y	
01299	Bewdley	Y	
01300	Cerne Abbas	Y	
01301	Arrochar	Y	
01302	Doncaster	Y	
01303	Folkestone	Y	
01304	Dover	Y	
01305	Dorchester	Y	
01306	Dorking	Y	
01307	Forfar	Y	
01308	Bridport	Y	
01309	Forres	Y	
0131	Edinburgh		
01320	Fort Augustus	Y	
01322	Dartford	Y	
01323	Eastbourne	Y	
01324	Falkirk	Y	
01325	Darlington	Y	
01326	Falmouth	Y	
01327	Daventry	Y	
01328	Fakenham	Y	
01329	Fareham	Y	
01330	Banchory	Y	
01332	Derby	Y	
01333	Peat Inn	Y	
01334	St Andrews	Y	
01335	Ashbourne	Y	
01337	Ladybank	Y	
01339	Aboyne (2,3,5,8) Ballater (4,6,7,9)	Y	
01340	Craigellachie	Y	
01341	Barmouth	Y	
01342	East Grinstead	Y	
01343	Elgin	Y	
01344	Bracknell	Y	
01346	Fraserburgh	Y	
01347	Easingwold	Y	
01348	Fishguard	Y	
01349	Dingwall	Y	
01350	Dunkeld	Y	
01352	Mold	Y	
01353	Ely	Y	
01354	Chatteris	Y	
01355	East Kilbride	Y	
01356	Brechin	Y	
01357	Strathaven	Y	
01358	Ellon	Y	
01359	Pakenham	Y	

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01360	Killearn	Y	
01361	Duns	Y	
01362	Dereham	Y	
01363	Crediton	Y	
01364	Ashburton	Y	
01366	Downham Market	Y	
01367	Faringdon	Y	
01368	Dunbar	Y	
01369	Dunoon	Y	
01371	Great Dunmow	Y	
01372	Esher	Y	
01373	Frome	Y	
01375	Grays Thurrock	Y	
01376	Braintree	Y	
01377	Driffield	Y	
01379	Diss	Y	
01380	Devizes	Y	
01381	Fortrose	Y	
01382	Dundee	Y	
01383	Dunfermline	Y	
01384	Dudley	Y	
01386	Evesham	Y	
01387	Dumfries	Y	
013873	Langholm	Y	Y
01388	Bishop Auckland (3,4,6,7,8,9) Stanhope (2,5)	Y	
01389	Dumbarton	Y	
01392	Exeter	Y	
01394	Felixstowe	Y	
01395	Budleigh Salterton	Y	
01397	Fort William	Y	
01398	Dulverton	Y	
01400	Honington	Y	
01403	Horsham	Y	
01404	Honiton	Y	
01405	Goole	Y	
01406	Holbeach	Y	
01407	Holyhead	Y	
01408	Golspie	Y	
01409	Holsworthy	Y	
0141	Glasgow		
01420	Alton	Y	
01422	Halifax	Y	
01423	Boroughbridge (3,4,9) Harrogate (2,5,6,7,8)	Y	
01424	Hastings	Y	
01425	Ringwood	Y	
01427	Gainsborough	Y	
01428	Haslemere	Y	

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01429	Hartlepool	Y	
01430	Market Weighton (6,7,8,9) North Cave (2,3,4,5)	Y	
01431	Helmsdale	Y	
01432	Hereford	Y	
01433	Hathersage	Y	
01434	Bellingham (2,4,9) Haltwhistle (3,5) Hexham (6,7,8)	Y	
01435	Heathfield	Y	
01436	Helensburgh	Y	
01437	Clynderwen (2,3,4,5) Haverfordwest (6,7,8,9)	Y	
01438	Stevenage	Y	
01439	Helmsley	Y	
01440	Haverhill	Y	
01442	Hemel Hempstead	Y	
01443	Pontypridd	Y	
01444	Haywards Heath	Y	
01445	Gairloch	Y	
01446	Barry	Y	
01449	Stowmarket	Y	
01450	Hawick	Y	
01451	Stow-on-the-Wold	Y	
01452	Gloucester	Y	
01453	Dursley	Y	
01454	Chipping Sodbury	Y	
01455	Hinckley	Y	
01456	Glenurquhart	Y	
01457	Glossop	Y	
01458	Glastonbury	Y	
01460	Chard	Y	
01461	Gretna	Y	
01462	Hitchin	Y	
01463	Inverness	Y	
01464	Insch	Y	
01465	Girvan	Y	
01466	Huntly	Y	
01467	Inverurie	Y	
01469	Killingholme	Y	
01470	Isle of Skye – Edinbane	Y	
01471	Isle of Skye – Broadford	Y	
01472	Grimsby	Y	
01473	Ipswich	Y	
01474	Gravesend	Y	
01475	Greenock	Y	

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01476	Grantham	Y	
01477	Holmes Chapel	Y	
01478	Isle of Skye - Portree	Y	
01479	Grantown-on-Spey	Y	
01480	Huntingdon	Y	
01481	Guernsey		
01482	Hull	Y	
01483	Guildford	Y	
01484	Huddersfield	Y	
01485	Hunstanton	Y	
01487	Warboys	Y	
01488	Hungerford	Y	
01489	Bishops Waltham	Y	
01490	Corwen	Y	
01491	Henley-on-Thames	Y	
01492	Colwyn Bay	Y	
01493	Great Yarmouth	Y	
01494	High Wycombe	Y	
01495	Pontypool	Y	
01496	Port Ellen	Y	
01497	Hay-on-Wye	Y	
01499	Inveraray	Y	
01501	Harthill	Y	
01502	Lowestoft	Y	
01503	Looe	Y	
01505	Johnstone	Y	
01506	Bathgate	Y	
01507	Alford (Lincs) (4,8,9) Louth (3,6,7) Spilsby (2,5)	Y	
01508	Brooke	Y	
01509	Loughborough	Y	
0151	Liverpool		
01520	Lochcarron	Y	
01522	Lincoln	Y	
01524	Lancaster	Y	
015242	Hornby	Y	Y
01525	Leighton Buzzard	Y	
01526	Martin	Y	
01527	Redditch	Y	
01528	Laggan	Y	
01529	Sleaford	Y	
01530	Coalville	Y	
01531	Ledbury	Y	
01534	Jersey		
01535	Keighley	Y	
01536	Kettering	Y	
01538	Ipstones	Y	
01539	Kendal	Y	

## Telephone numbering

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
015394	Hawkshead	Y	Y
015395	Grange-over-Sands*	Y	Y
015396	Sedbergh	Y	Y
01540	Kingussie	Y	
01542	Keith	Y	
01543	Cannock	Y	
01544	Kington	Y	
01545	Llanarth	Y	
01546	Lochgilphead	Y	
01547	Knighton	Y	
01548	Kingsbridge	Y	
01549	Lairg	Y	
01550	Llandovery	Y	
01553	Kings Lynn	Y	
01554	Llanelli	Y	
01555	Lanark	Y	
01556	Castle Douglas	Y	
01557	Kirkcudbright	Y	
01558	Llandeilo	Y	
01559	Llandysul‡	Y	
01560	Moscow	Y	
01561	Laurencekirk	Y	
01562	Kidderminster	Y	
01563	Kilmarnock	Y	
01564	Lapworth	Y	
01565	Knutsford	Y	
01566	Launceston	Y	
01567	Killin	Y	
01568	Leominster	Y	
01569	Stonehaven	Y	
01570	Lampeter	Y	
01571	Lochinver	Y	
01572	Oakham	Y	
01573	Kelso	Y	
01575	Kirriemuir	Y	
01576	Lockerbie	Y	
01577	Kinross	Y	
01578	Lauder	Y	
01579	Liskeard	Y	
01580	Cranbrook	Y	
01581	New Luce	Y	
01582	Luton	Y	
01583	Carradale	Y	
01584	Ludlow	Y	
01586	Campbeltown	Y	
01588	Bishops Castle	Y	
01590	Lymington	Y	
01591	Llanwrtyd Wells	Y	
01592	Kirkcaldy	Y	
01593	Lybster	Y	
01594	Lydney	Y	
01595	Lerwick		

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
	Foula (75) Fair Isle (76)	Y	
01597	Llandrindod Wells	Y	
01598	Lynton	Y	
01599	Kyle	Y	
01600	Monmouth	Y	
01603	Norwich	Y	
01604	Northampton	Y	
01606	Northwich	Y	
01608	Chipping Norton	Y	
01609	Northallerton	Y	
0161	Manchester		
01620	North Berwick	Y	
01621	Maldon	Y	
01622	Maidstone	Y	
01623	Mansfield	Y	
01624	Isle of Man	Y	
01625	Macclesfield	Y	
01626	Newton Abbot	Y	
01628	Maidenhead	Y	
01629	Matlock	Y	
01630	Market Drayton	Y	
01631	Oban	Y	
01633	Newport	Y	
01634	Medway	Y	
01635	Newbury	Y	
01636	Newark	Y	
01637	Newquay	Y	
01638	Newmarket	Y	
01639	Neath	Y	
01641	Strathy	Y	
01642	Middlesbrough	Y	
01643	Minehead	Y	
01644	New Galloway	Y	
01646	Milford Haven	Y	
01647	Moretonhampstead	Y	
01650	Cemmaes Road	Y	
01651	Oldmeldrum	Y	
01652	Brigg	Y	
01653	Malton	Y	
01654	Machynlleth	Y	
01655	Maybole	Y	
01656	Bridgend	Y	
01659	Sanquhar	Y	
01661	Prudhoe	Y	
01663	New Mills	Y	
01664	Melton Mowbray	Y	
01665	Alnwick	Y	
01666	Malmesbury	Y	
01667	Nairn	Y	
01668	Bamburgh	Y	
01669	Rothbury	Y	

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01670	Morpeth	Y	
01671	Newton Stewart	Y	
01672	Marlborough	Y	
01673	Market Rasen	Y	
01674	Montrose	Y	
01675	Coleshill	Y	
01676	Meriden	Y	
01677	Bedale	Y	
01678	Bala	Y	
01680	Isle of Mull – Craignure	Y	
01681	Isle of Mull – Fionnphort	Y	
01683	Moffat	Y	
01684	Malvern	Y	
01685	Merthyr Tydfil	Y	
01686	Llanidloes (2,3,4,7) Newtown (5,6,8,9)	Y	
01687	Mallaig	Y	
01688	Isle of Mull – Tobermory	Y	
01689	Orpington	Y	
01690	Betws-y-Coed	Y	
01691	Oswestry	Y	
01692	North Walsham	Y	
01694	Church Stretton	Y	
01695	Skelmersdale	Y	
01697	Brampton	Y	
016973	Wigton	Y	Y
016974	Raughton Head	Y	Y
01698	Motherwell	Y	
01700	Rothesay	Y	
01702	Southend-on-Sea	Y	
01704	Southport	Y	
01706	Rochdale	Y	
01707	Welwyn Garden City	Y	
01708	Romford	Y	
01709	Rotherham	Y	
01720	Isles of Scilly	Y	
01721	Peebles	Y	
01722	Salisbury	Y	
01723	Scarborough	Y	
01724	Scunthorpe	Y	
01725	Rockbourne	Y	
01726	St Austell	Y	
01727	St Albans	Y	
01728	Saxmundham	Y	
01729	Settle	Y	
01730	Petersfield	Y	
01732	Sevenoaks	Y	

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01733	Peterborough	Y	
01736	Penzance	Y	
01737	Redhill	Y	
01738	Perth	Y	
01740	Sedgefield	Y	
01743	Shrewsbury	Y	
01744	St Helens	Y	
01745	Rhyl	Y	
01746	Bridgnorth	Y	
01747	Shaftesbury	Y	
01748	Richmond	Y	
01749	Shepton Mallet	Y	
01750	Selkirk	Y	
01751	Pickering	Y	
01752	Plymouth	Y	
01753	Slough	Y	
01754	Skegness	Y	
01756	Skipton	Y	
01757	Selby	Y	
01758	Pwllheli	Y	
01759	Pocklington	Y	
01760	Swaffham	Y	
01761	Temple Cloud	Y	
01763	Royston	Y	
01764	Crieff	Y	
01765	Ripon	Y	
01766	Porthmadog	Y	
01767	Sandy	Y	
01768	Penrith	Y	
017683	Appleby	Y	Y
017684	Pooley Bridge	Y	Y
017687	Keswick	Y	Y
01769	South Molton	Y	
01770	Isle of Arran	Y	
01771	Maud	Y	
01772	Preston	Y	
01773	Ripley	Y	
01775	Spalding	Y	
01776	Stranraer	Y	
01777	Retford	Y	
01778	Bourne	Y	
01779	Peterhead	Y	
01780	Stamford	Y	
01782	Stoke-on-Trent	Y	
01784	Staines	Y	
01785	Stafford	Y	
01786	Stirling	Y	
01787	Sudbury	Y	
01788	Rugby	Y	
01789	Stratford-upon- Avon	Y	
01790	Spilsby	Y	
01792	Swansea	Y	



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Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01793	Swindon	Y	
01794	Romsey	Y	
01795	Sittingbourne	Y	
01796	Pitlochry	Y	
01797	Rye	Y	
01798	Pulborough	Y	
01799	Saffron Walden	Y	
01803	Torquay	Y	
01805	Torrington	Y	
01806	Shetland	Y	
01807	Ballindalloch	Y	
01808	Tomatin	Y	
01809	Tomdoun	Y	
01821	Kinrossie	Y	
01822	Tavistock	Y	
01823	Taunton	Y	
01824	Ruthin	Y	
01825	Uckfield	Y	
01827	Tamworth	Y	
01828	Coupar Angus	Y	
01829	Tarporley	Y	
01830	Kirkcubright	Y	
01832	Clopton	Y	
01833	Barnard Castle	Y	
01834	Narberth	Y	
01835	St Boswells	Y	
01837	Okehampton	Y	
01838	Dalmally	Y	
01840	Camelford	Y	
01841	Newquay	Y	
01842	Thetford	Y	
01843	Thanet	Y	
01844	Thame	Y	
01845	Thirsk	Y	
01847	Thurso (2,3,4,5,8) Tongue (6,7,9)	Y	
01848	Thornhill	Y	
01851	Great Bernera (4,6,9) Stornoway (2,3,5,7,8)	Y	
01852	Kilmelford	Y	
01854	Ullapool	Y	
01855	Ballachulish	Y	
01856	Orkney	Y	
01857	Sanday	Y	
01858	Market Harborough	Y	
01859	Harris	Y	
01862	Tain	Y	
01863	Ardgay	Y	
01864	Abington	Y	
01865	Oxford	Y	

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01866	Kilchrenan	Y	
01869	Bicester	Y	
01870	Isle of Benbecula	Y	
01871	Castlebay	Y	
01872	Truro	Y	
01873	Abergavenny	Y	
01874	Brecon	Y	
01875	Tranent	Y	
01876	Lochmaddy	Y	
01877	Callander <sup>±</sup>	Y	
01878	Lochboisdale	Y	
01879	Scarinish	Y	
01880	Tarbert	Y	
01882	Kinloch Rannoch	Y	
01883	Caterham	Y	
01884	Tiverton	Y	
01885	Pencombe	Y	
01886	Bromyard	Y	
01887	Aberfeldy	Y	
01888	Turriff	Y	
01889	Rugeley <sup>±</sup>	Y	
01890	Ayton (5,6,7,9) Coldstream (2,3,4,8)	Y	
01892	Tunbridge Wells	Y	
01895	Uxbridge	Y	
01896	Galashiels	Y	
01899	Biggar	Y	
01900	Workington	Y	
01902	Wolverhampton	Y	
01903	Worthing	Y	
01904	York	Y	
01905	Worcester	Y	
01908	Milton Keynes	Y	
01909	Worksop	Y	
0191	Tyneside (2,4,6,8) Durham (3,9) Sunderland (5,7)		
01920	Ware	Y	
01922	Walsall	Y	
01923	Watford	Y	
01924	Wakefield	Y	
01925	Warrington	Y	
01926	Warwick	Y	
01928	Runcorn	Y	
01929	Wareham	Y	
01931	Shap	Y	
01932	Weybridge	Y	
01933	Wellingborough	Y	
01934	Weston-super- Mare <sup>±</sup>	Y	
01935	Yeovil	Y	
01937	Wetherby	Y	

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01938	Welshpool	Y	
01939	Wem	Y	
01942	Wigan	Y	
01943	Guiseley	Y	
01944	West Heslerton	Y	
01945	Wisbech	Y	
01946	Whitehaven	Y	
019467	Gosforth	Y	Y
01947	Whitby	Y	
01948	Whitchurch	Y	
01949	Whatton	Y	
01950	Sandwick	Y	
01951	Colonsay	Y	
01952	Telford	Y	
01953	Wymondham	Y	
01954	Madingley	Y	
01955	Wick	Y	
01957	Mid Yell	Y	
01959	Westerham	Y	
01962	Winchester	Y	
01963	Wincanton	Y	
01964	Hornsea (2,5,8,9) Patrington (3,4,6,7)	Y	
01967	Strontian	Y	
01968	Penicuik	Y	
01969	Leyburn	Y	
01970	Aberystwyth	Y	
01971	Scourie	Y	
01972	Glenborrodale	Y	
01974	Llanon	Y	
01975	Alford (Aberdeen) (2,4,5,9) Strathdon (3,6,7,8)	Y	
01977	Pontefract	Y	
01978	Wrexham	Y	
01980	Amesbury	Y	
01981	Wormbridge	Y	
01982	Builth Wells	Y	
01983	Isle of Wight	Y	
01984	Watchet	Y	
01985	Warminster	Y	
01986	Bungay	Y	
01987	Ebbsfleet	Y	
01988	Wigtown	Y	
01989	Ross-on-Wye	Y	
01992	Lea Valley	Y	

Geographic Area Code	Geographic Area	Conservation Area Status <sup>1</sup>	100-Number Block Area <sup>2</sup>
01993	Witney	Y	
01994	St Clears	Y	
01995	Garstang	Y	
01997	Strathpeffer	Y	
020	London		
023	Southampton (8X) Portsmouth (9X)		
024	Coventry		
028	Ballycastle (20) Martinstown (21) Ballymena (25) Ballymoney (27) Larne (28) Kilrea (29) Newry (30) Armagh (37) Portadown (38) Banbridge (40) Rostrevor (41) Kircubbin (42) Newcastle (Co. Down)(43) Downpatrick (44) Enniskillen (66) Lisnaskea (67) Kesh (68) Coleraine (70) Londonderry (71) Limavady (77) Magherafelt (79) Carrickmore (80) Newtownstewart (81) Omagh (82) Ballygawley (85) Cookstown (86) Dungannon (87) Fivemiletown (89) Belfast (90 and 95) Bangor (Co. Down)(91) Lisburn (92) Ballyclare (93) Antrim (94) Saintfield (97)		
029	Cardiff		

## Appendix B: Telex Service Numbers – initial digits of Subscriber Number Geographic Area Codes and applicable designation

Number(s) beginning	Designation
<b>2, 88, 89, and 91 to 94 inclusive</b>	London
31	Coventry
32	Peterborough
33	Birmingham
34	Leicester
35	Shrewsbury
36	Stoke-on-Trent
37	Nottingham
41	Bournemouth and Channel Islands
42	Exeter
43	Gloucester
44	Bristol
45	Plymouth
46	Taunton
47	Southampton
48	Swansea
49	Cardiff
51	Bradford
52	Scarborough and Holderness
53	Newcastle
54	Sheffield
55	Leeds
56	Lincoln
57	York
58	Middlesbrough
59	Kingston-upon-Hull
61	Chester
620	Liverpool
621	Isle of Man
<b>622 to 629 inclusive</b>	Liverpool
63	Blackburn
64	Carlisle
65	Lancaster
66	Manchester
67	Preston
72	Edinburgh
73	Aberdeen
74	Belfast
75	Inverness
76	Dundee
77	Glasgow
81	Cambridge
82	Luton
83	Oxford
84	Reading
85	Guildford
86	Portsmouth
87	Brighton

95	Tunbridge Wells
96	Canterbury
97	Norwich
98	Colchester
99	Southend-on-Sea



Telephone numbering

**Annex: General Condition 17 (“Allocation, Adoption and Use of Telephone Numbers”),  
contained in the General Conditions of Entitlement**

*[The Annex to the Numbering Plan has not reproduced for the purposes of this Notification]*

**Annex 4**

# Modifications to the provisions of the numbering application forms

## Direction under paragraph 17.9(a) of General Condition 17 relating to numbering application forms

**WHEREAS:**

- A. Paragraph 17.9(a) of General Condition 17 provides that, when applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall use an appropriate application form as directed by Ofcom from time to time as it thinks fit.
- B. For the reasons set out in the explanatory statement accompanying this Direction, Ofcom is satisfied that the modifications to the numbering application forms in this Direction ensure that those forms are appropriate for use by Communications Providers when applying for an Allocation or reservation of Telephone Numbers.
- C. For the reasons set out in the explanatory statement accompanying this Direction, Ofcom is satisfied that, in accordance with section 49(2) of the Act, this Direction is:
  - (i) not such as to discriminate unduly against particular persons or against a particular description of persons;
  - (ii) proportionate to what it is intended to achieve; and
  - (iii) in relation to what it is intended to achieve, transparent.
- D. In making this Direction, Ofcom has considered and acted in accordance with its general duty as to telephone numbering functions under section 63 of the Act, its general duties under section 3 of the Act and the six Community requirements set out in section 4 of the Act.
- E. A notification of a proposal to give this Direction (the “Notification”) was given on 26 July 2012. Ofcom stated in the Notification that, pursuant to section 49A(1) of the Act, it was of the opinion that the proposal would not have a significant impact on a market for any of the services, facilities, apparatus or directories in relation to which Ofcom has functions under Chapter 1 of Part 2 of the Act. Ofcom also stated in the Notification that, pursuant to section 150A(2) of the Act, it considered that the proposal was not of EU significance.
- F. In the Notification and the accompanying consultation document, Ofcom invited representations about the proposed Direction by Wednesday 19 September 2012. Ofcom received three responses to the Notification and has considered every representation made to it in respect of its proposal to give this Direction.
- G. A copy of this Direction has been sent to the Secretary of State pursuant to section 49C(1) of the Act.

**NOW, THEREFORE, PURSUANT TO PARAGRAPH 17.9(a) OF GENERAL CONDITION 17, OFCOM DIRECTS THAT:**

1. For the time being, the numbering application forms as modified in accordance with paragraphs 2 to 10 of this Direction shall be used by Communications Providers when applying for an Allocation or reservation of Telephone Numbers.

**Modifications to definitions in all forms**

2. Paragraph 1 (Definitions and Interpretation) of Forms S1, S3, S7, S8, S9, S12, S13, S14, S15, S16, S17, S18, S19 and S56 shall be deleted and replaced with the following text:

*“1. Words or expressions shall have the meaning assigned to them in this application form. Otherwise, any word or expression shall have the same meaning as it has -*

*(i) in the National Telephone Numbering Plan published by Ofcom pursuant to section 56 of the Communications Act 2003 (the ‘Act’) and amended from time to time;*

*(ii) if it has no meaning ascribed as mentioned in (i) above, in paragraph 1 (Definitions) of Part 1 of the Schedule to the Notification published by the Director General of Telecommunications on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time; and*

*(iii) if it has no meaning ascribed as mentioned in (i) and (ii) above, in the Act.”*

3. In paragraph 1 of Form S10, sub-paragraphs (i), (ii) and (iii) shall be deleted and sub-paragraph (iv) shall be renumbered accordingly.

4. Paragraph 2 of Form S10 shall be deleted and replaced with the following text:

*“2. Words or expressions shall have the meaning assigned to them in this application form. Otherwise, any word or expression shall have the same meaning as it has -*

*(i) in the National Telephone Numbering Plan published by Ofcom pursuant to section 56 of the Communications Act 2003 (the ‘Act’) and amended from time to time;*

*(ii) if it has no meaning ascribed as mentioned in (i) above, in paragraph 1 (Definitions) of Part 1 of the Schedule to the Notification published by the Director General of Telecommunications on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time; and*

*(iii) if it has no meaning ascribed as mentioned in (i) and (ii) above, in the Act.”*

**Modifications to specific forms – Form S1**

5. The following text shall be deleted from footnote 1 in Section 5 of Form S1:

“Standard areas are allocated in units of 10000 but shall only be used in units of 1000.”

6. In Form S1, the following shall be inserted in the Table in Section 5 (Telephone Numbers required):
  - a. a new column, as set out below, which shall be inserted after the fifth column (entitled “Next digit of number (F digit)”) and before the sixth column (entitled “What is the name and the National Signalling Point Code of the switch on which the number block will be situated?”):

<sup>2</sup> <b>Next digit of number (G digit)</b> –  <b>ONLY for 100-Number Block Area and ONLY where a 100-number block is required</b>  <b>(G)</b>

- b. the following text, as a footnote to this new column (which will become footnote 2 in Form S1):
 

<sup>2</sup> *For 100-Number Block Areas, if you require a 100-number block, you should select the G-digit of the block that you require (1,000 number blocks remain available for Allocation in 100-Number Block Areas). Please refer to the National Telephone Numbering Plan for the list of 100-Number Block Areas and to the National Numbering Scheme for the specific 100-number blocks available for Allocation.*

**Modifications to specific forms – Form S3**

7. The following text shall be deleted from the top of page 1 of Form S3:
 

“UK-WIDE APPLICATION - NUMBERS STARTING ‘03”,

and replaced with the following text:

“APPLICATION FOR NON-GEOGRAPHIC NUMBERS STARTING ‘03”.
8. The following text shall be deleted from the first row of the table of Service Types on page 1 of Form S3:
 

“UK-wide numbers for end users who are public sector or not-for-profit bodies”,

and replaced with the following text:

“Non-Geographic Numbers charged at a geographic rate for assignment to Subscribers who are public sector or not-for-profit bodies”.



9. The following text shall be deleted from the second row of the table of Service Types on page 1 of Form S3:  
*“UK-wide numbers for any end users”,*  
and replaced with the following text:  
*“Non-Geographic Numbers charged at a geographic rate for assignment to any Subscribers”.*
10. The following text shall be deleted from the third row of the table of Service Types on page 1 of Form S3:  
*“UK-wide numbers for end users migrating from 084X or 087X numbers to equivalent numbers in 034X or 037X number blocks”,*  
and replaced with the following text:  
*“Non-Geographic Numbers charged at a geographic rate for Customers migrating from 084X or 087X numbers to equivalent numbers in 034X or 037X number blocks”.*
11. In this Direction:
  - a. “the Act” means the Communications Act 2003;
  - b. “General Condition 17” means General Condition 17 of the General Conditions of Entitlement, set under section 45 of the Act by the Director General of Telecommunications on 22 July 2003, as amended from time to time; and
  - c. “Ofcom” means the Office of Communications.
12. Words or expressions shall have the meaning assigned to them in this Direction, and otherwise any word or expression shall have the same meaning as it has in paragraph 1 (Definitions) of Part 1 of the Schedule to the Notification published by the Director General of Telecommunications on 22 July 2003 under section 48(1) of the Act, and modified by Ofcom from time to time.
13. The Interpretation Act 1978 shall apply as if this Direction were an Act of Parliament.
14. Headings and titles in this Direction shall be disregarded.
15. This Direction takes effect on the date it is published.

**David Stewart**  
**Competition Policy Director**

**22 November 2012**

A person authorised on behalf of Ofcom under paragraph 18 of the Schedule to the Office of Communications Act 2002

## Annex 5

# List of consultation respondents

A5.1 Ofcom received nine responses to the July 2012 consultation. The following named responses are available at:

<http://stakeholders.ofcom.org.uk/consultations/telephone-numbering-modification/?showResponses=true>

- BT
- Cable & Wireless Worldwide
- Cable & Wireless Isle of Man
- Mr M. Radford

A5.2 Two other responses, from individual stakeholders who wished to keep their name confidential, are also available via the same link. Ofcom received three responses that are wholly confidential.