

Cover sheet for response to an Ofcom consultation

BASIC DETAILS

Consultation title: Review of the General Conditions of Entitlement

To (Ofcom contact): Selene Rosso

Name of respondent: Rex Hora

Representing (self or organisation/s): Campaign to Retain Payphones (CARP)

Address (if not received by email): [REDACTED]

CONFIDENTIALITY

What do you want Ofcom to keep confidential?

Nothing

DECLARATION

I confirm that the correspondence supplied with this cover sheet is a formal consultation response. It can be published in full on Ofcom's website, unless otherwise specified on this cover sheet, and I authorise Ofcom to make use of the information in this response to meet its legal requirements. If I have sent my response by email, Ofcom can disregard any standard e-mail text about not disclosing email contents and attachments.

Ofcom seeks to publish responses on receipt. If your response is non-confidential (in whole or in part), and you would prefer us to publish your response only once the consultation has ended, please tick here.

Name Rex Hora

Signed (if hard copy)

Date: 24 February 2017

CARP's response to Review of the General Conditions of Entitlement published by Ofcom on 20 December 2016

We refer to Section C3 "Public pay telephones" of Annex 12 to the Review of the General Conditions of Entitlement published by Ofcom on 20 December 2016. We wish to add the following additional conditions:

- (e) All text must be displayed in type large enough to be read easily by a partially-sighted person to comply with the Equality Act 2010.
- (f) The background to the text must be white and there must be a good contrast between the colour of the text and the background.
- (g) As well as displaying the minimum charge payable for connection of a call, the notice must also display a comparison between the cost of a call to a landline and the cost of a call to a mobile phone. This information is necessary for openness because BT currently charges nearly 100 times as much for the latter.

- End -