

## Your response

Question	Your response
<b>Do you agree with our proposal to implement the changes in the Universal Service Order by amending the definition of 'telephony services' in BT and KCOM's universal service conditions to remove the reference to facsimile transmission?</b>	Property and mortgage fraud is rife and lawyers' clients' money is a prime target. We are seriously encouraged to provide bank account details by fax, or by post, NOT by email, which is more vulnerable. Post is too slow, so FAX IT IS.