

## Your response

Question	Your response
<p><b>Do you agree with our proposal to implement the changes in the Universal Service Order by amending the definition of 'telephony services' in BT and KCOM's universal service conditions to remove the reference to facsimile transmission?</b></p>	<p>Please remember that the UK may be (more or less) an island, but it is still part of a wider world. There are still non-UK institutions for which fax is significantly more reliable and much faster than regular mail, or for which there is currently no alternative.</p>