

Your response

Question	Your response
Do you agree with our proposal to implement the changes in the Universal Service Order by amending the definition of 'telephony services' in BT and KCOM's universal service conditions to remove the reference to facsimile transmission?	Confidential? – N No. Faxes are often the only way to get through when an email address is blocked, particularly when trying to contact parties in foreign countries. Also fax is in real time, emails can be delayed by the service provider.