

Your response

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Do you agree with our proposal to implement the changes in the Universal Service Order by amending the definition of 'telephony services' in BT and KCOM's universal service conditions to remove the reference to facsimile transmission?	No. Fax is a secure service, while email (unless end-to-end encrypted is not). Also a receipt is available to confirm delivery and it is a very useful backup when the internet/computers fail - possibly due to cyber attack.