

Your response

Question	Your response
Do you agree that the key potential market developments over the next five to ten years are those set out in Section 5? Are there any other key developments we should consider?	Yes, as the cost of calling mobile phones now is normally the same as calling a landline, can we now have landline numbers ported onto mobiles, just like in the USA. This can be done already as a diversion call, but accrues more charges. The actual telephone exchanges are similar technology, so numbers can be ported.
Do you agree that competition among MNOs is likely to continue to play a key role in the delivery of good outcomes, as outlined in Section 6?	Yes
Do you consider that there are likely to be significant wider external benefits (externalities) from a quicker or more widespread rollout of high-quality networks than that which the market is likely to deliver, as discussed in Section 6? If so, please provide clear examples to help explain your answer.	Yes
Do you agree with our views on how competition across the value chain may evolve over the next ten years, and the potential implications for the delivery of good outcomes, as outlined in Section 6?	Yes
As set out in Section 6, do you agree that quality of experience will become more important in the future? Do you agree that developing better information on quality of experience for customers will help further the delivery of good outcomes?	
Do you think there is more that could be done to reduce barriers to customers receiving good indoor coverage (see Section 6)? If so, please outline what steps could be taken and what impact those steps would be likely to have.	Yes, more availability of signal boosters, also many people do not understand how wi'fi in the home can on some networks improve indoor coverage
Do you agree that clarifying our future regulatory approach will help encourage investment, as outlined in Section 7?	possible

Are there any other potential barriers to the delivery of good outcomes over the next five to ten years that we have not considered? If so, please outline what these are likely to be, with supporting examples/evidence where possible, and any suggestions for how they might be reduced.