

VMO2 welcome the opportunity to respond to the Consultation regarding the proposal to approve Sign Language Interactions (SLI) service to provide emergency video relay.

VMO2 have no objections to the proposal.

We would, however, like to take the opportunity to raise a concern/matter for consideration with regards to the implementation timescale, which currently still stands as June 2022. Should SLI's application be approved, we would welcome a conversation with Ofcom, possibly including other providers, to ensure that this timescale is workable and also takes into account any possibility of setting up and agreeing a wholesale model, which is currently being proposed and co-ordinated by BT.

Virgin Media O2