

Response: Royal Mail

Question

Question 1: Do you agree that there should be an exception to the universal service (i.e. no deliveries or collections) on 2 January when this date falls on a Saturday, beginning with 2 January 2021? Please explain your answer.

Response

Yes.

We support Ofcom's proposal to issue a direction providing an exception to the universal service in Scotland when 2 January falls on a Saturday. We intend to provide universal services on the substituted bank holiday (ordinarily Monday 4 January).

We also welcome its plan to publish a statement as soon as possible after the consultation deadline.