## Your response

## Question

Question 1 – Do you agree with our proposal to add the clarification paragraph, at paragraph 3.7 of this consultation, to the CLI guidelines? If you do not agree with this proposal, what are your reasons for this view?

## Your response

Longhorsley village numbering is 01670 788xxx. On several occasions during 2019, residents in our area have been subjected to telephone scam calls which display a spoofed CLI. The numbers used have been plausible -most ones were in the DDI ranges used by Northumberland County Council , also 01670 area, so appear both local and plausible.

Can you make it an offence for a call to display a CLI that is not a number "owned" by the caller or the caller's call handling agent? We are aware that tracing can be problematical, but at least if an incorrect CLI was an offence it might go a small way to helping stop these calls. We publicise scam campaigns as quickly as we can after discovery using the village "breaking news" email system. That's how we've found out the CLIs shown and then called them back and found the details.