

Your response

Question	Your response
Question 1: Do you agree with the concerns we have identified in relation to bundled mobile airtime and handset contracts?	Y
Question 2: Do you agree with the options we have outlined as potential remedies for the concerns identified?	Y
Question 3: Do you have views on additional solutions we should consider, including on split contracts?	Not before time. I was overcharged £125 for one of the four handsets on my family account. The Ombudsman backed Vodafone, saying it had acted within its contract. It just is not fair dealing. The Ombudsman needs to be woken up, too.