

Your response

Question	Your response
<p>Question 1: Do you agree with our proposed approach to designating a Universal Service Provider?</p>	<p>NO – I do NOT agree.</p> <p>The main issue is the £3400 limit. This USO is mainly aimed at helping those places, like rural areas, where the service is often poor. BUT the cost of supplying a decent broadband is usually quoted at £39,000+vat. I have been quoted £38,300 by BT community fibre, and £39k from Cerberus networks for FTTPoD.</p> <p>Clearly those with speeds less than 10Mbps are a long way for cabinets and exchanges, so the cost of fibre provision is always going to be VERY high.</p> <p>This USO is no use what so ever for me (I only have 2Mbps) and probably most others, because taking 3400 off 39000 still leaves an extremely high cost. There is no way most members of the public can pay £35600 just to get a decent broadband.</p> <p>This is so annoying that it has taken this long to get near a USO and the current proposals will not help anyone with poor speeds. It is not fit for the purpose intended if members of the public are expected to pay over £35,000 just because of the wording of this USO.</p> <p>The only way forward is that the £3400 is ALSO multiplied by the number of properties that will benefit from one property paying. So in my case there might be 11 properties in the Hamlet, so 11x3400 would be taken off my costs. But I suspect that this would be debated by Openreach who would say it might pass 11 properties but your 'pole' only serves 3 properties so you still pay £25000. Arrggg.</p>