

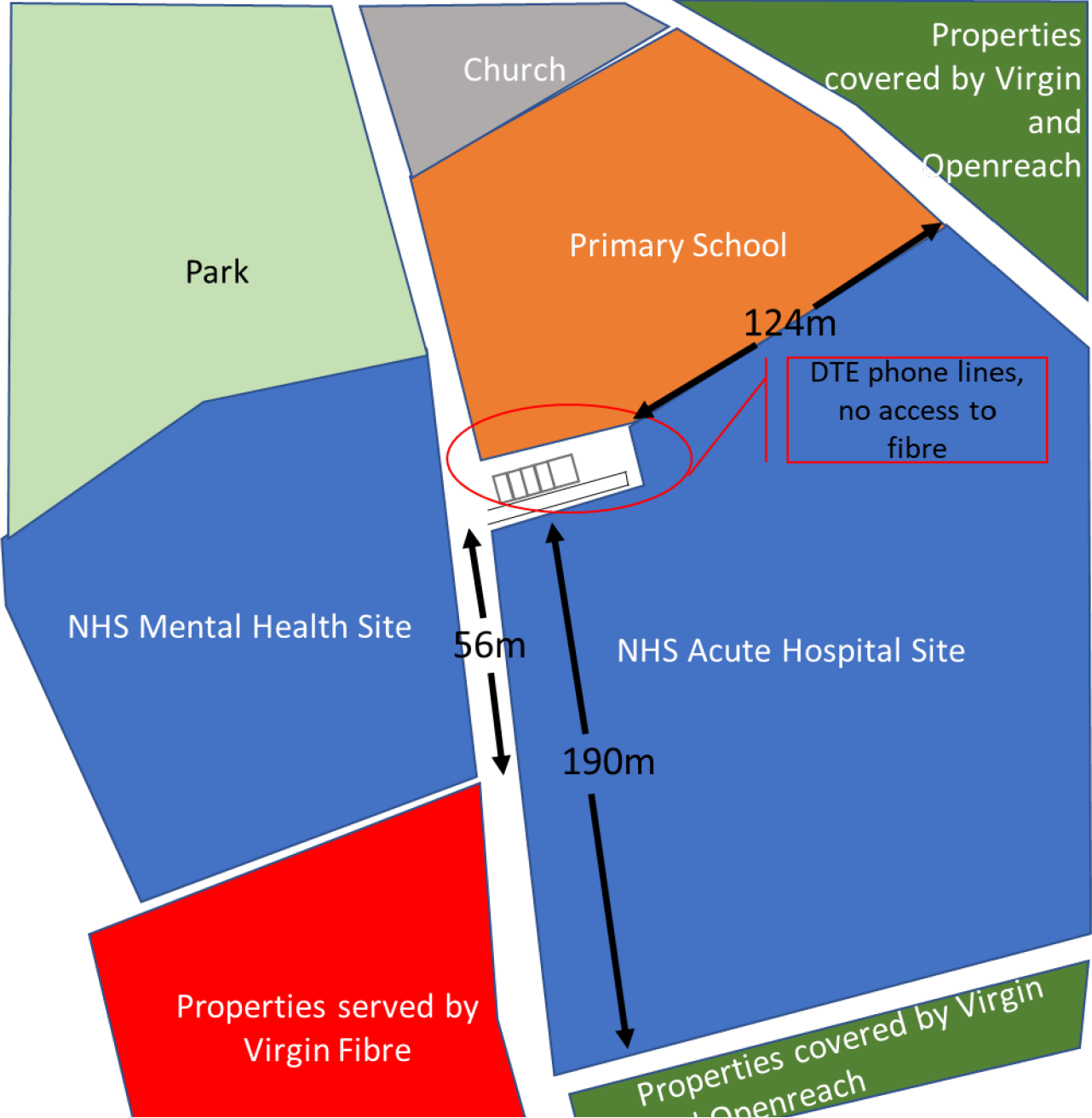
Your response

Question	Your response
<p>Question 1: Do you agree with our proposed approach to designating a Universal Service Provider?</p>	<p>Confidential? – N</p> <p>I agree with the proposition and wish to provide a personal example of why I consider that the market is not sufficiently competitive to allow for an auction or procurement process.</p> <p>My home is one of five houses on a small street in London. It is less than ten minutes walk from a tube stop which is a TfL Zone 2/3 stop. On its boundary are a school, a hospital and mental health facility. Nonetheless, these five properties are unable to get fibre internet on normal terms from any of the existing providers. We assume that there must be fibre connections to the two NHS sites and the school – but no connection is available to us:</p> <ul style="list-style-type: none"> • A Virgin Media line runs through the entrance to our street and properties are serviced by Virgin only 56 metres away from us. However, they have not yet found a solution for the five homes in our street. • Openreach has been more responsive and offered us a quotation to supply broadband but at a cost of around £15,000. This seems excessive to us, given how close we are, not only to other properties with fibre, but to the fibre cables themselves and central London more generally. • The new Vodafone partnership has not responded to our expressions of interest. <p>Providers are not therefore rushing to connect</p>



properties which seem to me to be relatively obvious candidates. I would therefore support the contention made by OfCom and backed by your evidence from previous consultation responses, that there is a market failure to be addressed by the regulator.

A map is provided on the following page to illustrate the point.



Distance to Central London: 6.5km

