

Ofcom's proposed plan of work 2022/23

First comment; A3 Responding to this consultation A3.3 provides a link for response but using this gets a

response: **Sorry. We can't find that page.**

Not a good start nor does it give confidence in Ofcom's competence

Reverting to A2 Project work for 2022/2023

Consumer information on gigabit-capable / ultrafast broadband: common terminology has been promised for many years, a final decision on the meaning of words would be very welcome along with a publicity campaign to ensure the general public has knowledge of what they should receive when such terms are used

Mobile strategy: as with the first point a common understanding of the terminology would be of great help in assessing the value offered from a provider, terms such as 5G should be clearly defined

Award spectrum bands as they are cleared and released: Non-public networks offer great advantages to UK PLC and should be prioritised over public networks who should be encouraged to ensure efficient use (and coverage) of their existing allocation's

Database approach to spectrum management: an extremely practical and comprehensive method of allocation in use since the early 1990s and expansion of this would speed up allocation's, providing there is a human option for allocation's which may not fully fit within the database configuration

2G/3G switch off: in some areas these are the only options please ensure at least the same coverage/signal strength as existing system

Broadband universal service: often promised but not achieved a combination of fibre and non-public radio systems should be encouraged

Review of USO telephony services: call boxes in many areas such as the Lake District and Scotland are still the only way of calling for help and must be retained as the public has re-found the joys of wild spaces

Improving consumer information on mobile coverage and performance. &

Mobile coverage: in both cases real world data is the key as opposed to the optimistic maps currently provided

Supporting vulnerable customers: this should also include identifying the needs of those with disabilities and ensuring their needs are addressed

Mobile spectrum demand: the review should take into account if current allocation's are effectively being used and their coverages is maximised

International engagement: with the information provided in the draft work plan some 13 references are made to content production areas ,PMSE is the pen and pencil of the content production industry and the UK is a major player in this area and whilst appreciating the current Ofcom position on PMSE for WRC 23 a much greater proactive approach is required to ensure the continued access to the 470-694MHz tuning range on a Region 1 basis in both the near and far future

Licence variations; as part of the review the coverage conditions should be considered and possible population coverage should be changed to geographical coverage,

Commonwealth Games, Birmingham, 2022:with the excellent results at the 2012 Olympics we look forward to a similar result

Public service broadcasting programme: please ensure that the content production requirements are fully considered

Making Sense of Media: information on the use of PMSE devices should be included in the *improvement of skills, knowledge and understanding*

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