

Your response

Background

UPS is one of the world's largest logistics companies, playing a vital role in the collection, warehouse and delivery of goods. Our UK operation includes 77 operating facilities (49 small package, 28 supply chain solutions) more than 9,000 employees and a fleet of more than 2,900 vehicles. UPS provides critical national and international time sensitive delivery services for businesses of all sizes, handling 3% of global GDP every day. The just in time supply chain model in which we operate is critical to connecting UK businesses and consumers to the global marketplace.

In response to the consultation on Recovering Consumer Advocacy costs and minor amendments to Consumer Protection Condition 1 (CPC1), UPS can confirm that it does not exclude any revenue from relevant parcels postal services' for which revenue must be reported for the purpose of the cost recovery mechanism. The submission includes all revenue contracted to UPS regardless if handled by a 3rd party contractor. In regards to the definition of "relevant parcels" our submission would include all revenue up to 31.5kg and beyond (up to 70kg). Due to the nature of our systems, it would be very time consuming to take out any revenue above 31.5kg.

In summary, UPS supports the proposed changes.