

Your response

Question	Your response
Question 1: Do you agree with our proposed changes to the intermediary exclusion in the definition of 'relevant parcels postal service' and the deletion of intermediary exclusion for the definition of 'relevant letters postal service' in CPC1? Please include your reasoning and relevant evidence in your response.	<p>Confidential? – N</p> <p>The Consumer Council is a non-departmental public body (NDPB) established through the General Consumer Council (NI) Order 1984. Our principal statutory duty is to promote and safeguard the interests of consumers in Northern Ireland (NI). We also have a statutory duty for postal services.</p>
Question 2: Do you agree with our proposed introduction of the bundled turnover allocation requirement in CPC1? Please include your reasoning and relevant evidence in your response.	<p>We welcome the opportunity to respond to this consultation on recovering consumer advocacy costs. However, rather than answering each question we only make general comments.</p> <p>The Consumer Council understands that Ofcom seeks to provide clarity to operators around the scope of its cost recovery activity in order to create certainty and improve transparency.</p> <p>The postal services market is rapidly changing including the parcel segment of the market. This means it is important to provide clarity now. This will also help to future proof by taking account of future changes in the market.</p>
Question 3: Do you agree with our proposed change to the definition of 'relevant parcel' in CPC1? Please include your reasoning and relevant evidence in your response.	<p>While we appreciate the administrative complexities on Ofcom to fairly allocate and recover costs from parcel operators, it is essential that The Consumer Council is able to continue to adequately represent and protect all NI consumers across all parts of the postal market, both now and in the future.</p>

Please complete this form in full and return to gianpiero.roscelli@ofcom.org.uk.