



Wholesale Services

Clearwater Court, Reading

Your ref
Our ref Arqiva
Name Mark Cooper
Phone [X]
Fax
E-Mail [X]

Ofcom

16th July 2021

Dear Sir,

Consultation to apply administered incentive pricing for 412-414MHz

Whilst we recognise the case for an annual licence fee we do feel it is crucial that it is set at a level that does not slow down or restrict the roll-out of smart meter technology in the water sector or disadvantage the users of the 412 MHz spectrum relative to alternative technologies.

The water sector is at a relatively early stage in moving to the use of smart metering. Early evidence from the transition to date suggests the technology could be a game changer delivering significant benefits in terms of reduced leakage and water consumption. These savings will help secure future water supplies, reduce carbon emissions and protect the environment. We would not want these positive outcomes to be put at risk.

As take up of smart metering by the water sector is gradual one option that could be considered is to phase in the charge and gradually increase it in addition to ensuring that the overall level is set at a sensible level avoiding the risks I highlight above.

Yours faithfully,

A handwritten signature in black ink that reads "Mark Cooper".

Mark Cooper
Head of Service Delivery
Wholesale Services

Thames Water Utilities Limited

Capital Delivery
Rose Kiln Court
Rose Kiln Lane
Reading
Berkshire
RG2 0BY

www.thameswater.co.uk

Registered in England and Wales
No. 2366661 Registered office
Clearwater Court, Vastern Road,
Reading, Berkshire, RG1 8DB