

Your response

Question	Your response
<p>Question 1: Do you agree with our proposed new GCs to implement the One Touch Switch process?</p>	<p>Confidential? – / N Yes as long as you make absolutely sure BT/Openreach open their records to show ALL their customers with correct info on FTTP customers as at present when any other supplier consults the BT records my FTTP connection is not shown at all and the reply from any proposed supplier is there is no record of you having a phone or fibre broadband and therefore at present we are unable to supply you !!!!</p>
<p>Question 2: Do you agree with our proposed amendments to the Auto-Switch GCs?</p>	<p>Confidential? – / N yes</p>
<p>Question 3: Do you have any other comments on our proposals?</p>	<p>Confidential? – / N About time. BT/Openreach have had a good run with virtual monopoly supply of FTTP at high prices so opening them up to competition can only be good for the customer and the country.</p>

Please complete this form in full and return to switching@ofcom.org.uk.