

## Consultation response form

Please complete this form in full and return to [switching@ofcom.org.uk](mailto:switching@ofcom.org.uk).

Consultation title	Quick, easy and reliable switching
Full name	[REDACTED]
Contact phone number	[REDACTED]
Representing (delete as appropriate)	Self / <del>Organisation</del>
Organisation name	
Email address	[REDACTED]

## Confidentiality

We ask for your contact details along with your response so that we can engage with you on this consultation. For further information about how Ofcom handles your personal information and your corresponding rights, see [Ofcom's General Privacy Statement](#).

Your details: We will keep your contact number and email address confidential. Is there anything else you want to keep confidential? Delete as appropriate.	Nothing / Your name / Organisation name / Whole response / Part of the response (you will need to indicate which question responses are confidential)
Your response: Please indicate how much of your response you want to keep confidential. Delete as appropriate.	None / <del>Whole response</del> / <del>Part of the response</del> (you will need to indicate below which question responses are confidential)
For confidential responses, can Ofcom publish a reference to the contents of your response?	Yes / <del>No</del>

## Your response

Question	Your response
Question 1: Do you agree with our proposal to require providers to develop and implement the One Touch Switch process?	Confidential? <del>Y</del> / N  YES - But you <u>MUST</u> ensure it applies to FTTP customers since all present suppliers will NOT SWITCH FTTP customers.

<p>Question 2: Do you agree with our proposal to remove the rules relating to the existing Notification of Transfer process?</p>	<p>Confidential? - Y/<del>N</del> <i>But again FTTP customers MUST be included</i></p>
<p>Question 3: Do you agree with our proposed changes to require mobile providers to give residential customers information regarding the impact of a switch on any other services they have with the losing provider?</p>	<p>Confidential? - Y/<input checked="" type="checkbox"/></p>

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