

## Your response

We are not aware of any issues which specifically relate to public telephone boxes in connection with the proposed changes to the General Conditions and Numbering Plan. If there are any such issues, we wish to be consulted about them.

When Britain leaves the EU, the EU's Universal Service Directive {USD) will presumably cease to apply and this creates an opportunity to revise Britain's Universal Service Obligation {USO). We have criticised the USO in the past because it is inflexible and often works against the interests of phone box users. We wish to see a radical overhaul of the USO to break up BT's near-monopoly and give more rights to phone box users, charities, local groups and local authorities.