

## Consultation response form

Please complete this form in full and return via email to [mobilecoverageconsultation2018@ofcom.org.uk](mailto:mobilecoverageconsultation2018@ofcom.org.uk) or by post to:

Jack Hindley  
Ofcom  
Riverside House  
2A Southwark Bridge Road  
London SE1 9HA

### Your response

<b>Question 1: Do you agree with our proposal to impose two geographic coverage obligations and a premises obligation in the 700MHz award?</b>	Y
<b>Question 2: Do you agree with our proposed target for geographic coverage?</b>	N It is too low.
<b>Question 3: Do you agree with our proposed target for in premises coverage?</b>	N It is too low
<b>Question 4: Do you agree with our proposed approach to targets for the Nations?</b>	N - Again, too low

**Question 5: Do you agree with our proposal that these obligations be met within 3 years of the 700MHz award?**

N I think 2 years would be achievable and more appropriate

**Question 6: Do you agree that sharing information on the location of new sites in rural areas in advance of submitting a planning notice would be appropriate?**

Y

**Question 7: Do you have any other comments?**

Y

The Home Office is currently commissioning mobile phone masts to extend the new Emergency Services Network to 'hard-to-reach' rural areas. By definition these areas are not commercially attractive to the mobile phone operators.

These are called the EAS (Extended Area Service) masts. Currently, the Home Office has refused to put any obligation on EE to provide a residential service from these masts. The Home Office has said:

*'EE are at liberty to offer their own commercial services to the general public from these EAS sites, but are under no obligation to do so. The Home Office understands that a number of stakeholders, not least local residents, would be in favour of receiving a commercial service from the new sites so it has undertaken to build, wherever possible, an enhanced design so as to allow subsequent mobile network operators to share the sites and provide commercial services with the minimum of further works required.'*

Since there is no cost to the operator in providing the mast it will be relatively cheap for mobile operators to provide a service to residents using these masts. Consequently, we (Kentmere Parish Meeting) would like to see an OBLIGATION put on operators to provide a residential service from these masts. Taken over the whole country it would certainly reach a lot of rural areas.

Jacqueline Bettess

On behalf of Kentmere Parish Meeting

Kentmere is a small, very rural area in Cumbria without any mobile phone coverage.

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