

hi there, I was given this address to write to if I had any experiences in tv box accessibility issues: my particular gripe was with a virgin media box not being able to fully control them because they haven't got text to speech on them.

I wrote to virgin back in December of 2009, about this very issue and it is only that a couple of friends I know have are experiencing the very same problem still 9 years on.

I have wrote to virginmedia's ceo and surprise surprise they wrote back saying that someone would be in touch on he's behalf.

surely in this day and age accessibility should not be an issue today: but here we are once more having to struggle on with a system that would only require at the very least a software upgrade to enable us to use the tv boxes.

it is not really a problem for me now as I have a tvonics talking freeview box and have ditched virgin tv, Its just the fact they haven't even bothered to address the problem for other visual impaired users of their services.