

Response:

**Your details**

Full name: Alan Rankin

Representing: Individual

Contact phone number:

Organisation (Optional):

Email address:

Confirmation:

I confirm that the correspondence supplied with this form is a formal consultation response. It can be published in full on Ofcom's website, unless otherwise specified below, and I authorise Ofcom to make use of the information in this response to meet its legal requirements.

**Confidentiality**

We will keep your contact number and email address confidential.

Are there any additional details you want to keep confidential? (Optional): None

If you want part of your response kept confidential, which parts? (Optional):

Confidential Responses Only:

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**Your response**

Do you agree with Ofcom's proposal to authorise the use of static mobile repeaters intended for indoor use on a licence exempt basis?:

Yes. Being a mobile business user in the Scottish Highlands I am plagued with poor or non existent signal. I have a Vodafone sure signal booster that has proved to be totally useless at providing any form of satisfactory localised signal. I have no opportunity to break away from a single supplier situation and see the opening of the supply market as a positive move that will support consumer interests and not provider interests. When a mobile provider sells a contract and the purchaser's postcode is in an area with no to poor signal providers should be required to advise that they cannot deliver the full service that they are charging. If full service cannot be supplied some form of discounted fee should be applied. Why do I pay the same contract prices as a city dweller with 3 g when I have little or no signal and a totally ineffective localised booster. Opening the local booster marketplace will generate competition and drive up standards and choice for the customer.

Do you agree with technical requirements as set out in Table 1 Yes

in the consultation document for licence exempt static mobile phone repeaters intended for indoor use?:

Do you agree with Ofcom's proposal to authorise the use of low gain mobile phone repeaters intended for in-vehicle use on a licence exempt basis?:

Yes, as a business owner travelling to see clients my effectiveness and profitability is compromised due to patchy signal. Main arterial routes such as the A9 are not serviced by the mobile providers.

Do you agree with technical requirement set out in Table 2 in the consultation document for licence exempt low gain mobile phone repeaters intended for in-vehicle use?:

Yes