

Question	Your response
<p>Consultation question 1: Do you agree with our proposed administrative priorities framework? Please provide further information and/or evidence in support of your response.</p>	<p>Confidential? – N</p> <p>We agree with the proposed changes.</p>
<p>Consultation question 2: Do you agree with our proposal to share a summary of the issues raised with the broadcaster rather than the full text of the complaint apart from in exceptional circumstances? Please provide further information and/or evidence in support of your response.</p>	<p>Confidential? – N</p> <ol style="list-style-type: none"> 1. It is possible there will be a negative impact on decision equity because the relevance of comments will be filtered, and therefore, there is a risk of losing facts or comments that may seem irrelevant at first glance, but are in fact relevant to production individuals, for example. 2. There is no clear purpose for keeping the full details of the complaint from the broadcaster in general. We acknowledge there may be some exceptions where details need to be held back to protect the complainant’s confidentiality (but see our response to Question 3).
<p>Consultation question 3: Do you agree with our proposal to not share the name of the complainant with the broadcaster, apart from in exceptional circumstances? Please provide further information and/or evidence in support of your response.</p>	<p>Confidential? – N</p> <p>We believe it would be difficult for broadcasters to defend complaints about equity and privacy without obtaining the details of the complainant, as cases are likely to be fact-specific. We have no objection to complainant confidentiality in cases of breaching the broadcasting standards.</p>
<p>Consultation question 4: Do you agree with our proposal to no longer notify the complainant of the outcome of their complaint? Please provide further information and/or evidence in support of your response.</p>	<p>Confidential? – N</p> <p>We appreciate the need for resources to be provided effectively and carefully.</p>

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<p>Consultation question 5: Do you agree with our proposal that complaints should be made within 20 working days of the broadcast of the relevant content? Please provide further information and/or evidence in support of your response.</p>	<p>Confidential? – N</p> <p>We agree with this proposal. We suggest a time extension should be allowed, but only as a rare exception, in order to ensure the best evidence is still available, and also to ensure the best use of resources.</p>
<p>Consultation question 6: Do you have any comments on our proposed additional changes to the General Procedures?</p>	<p>Confidential? – N</p> <p>No further comments.</p>
<p>Consultation question 7: Do you agree with Ofcom’s assessment of the impacts of its proposed changes, set out in the sub-sections above (including potential impacts on specific groups of persons including equality impacts)? Please provide further information and/or evidence in support of your response.</p>	<p>Confidential? –N</p> <p>No further comments to what has already been stated.</p>
<p>Consultation question 8: Are there any impacts of these proposals which Ofcom has not recognised in this document?</p>	<p>Confidential? – N</p> <p>For complaints received in Welsh, will there be a delay in response by Ofcom, for example, to allow translation time within Ofcom? If so, you should consider making this clear within the document.</p>
<p>Consultation question 9: Do you agree with our assessment of the potential impact of our proposals on the Welsh language? Please provide further information and/or evidence in support of your response.</p>	<p>Confidential? – N</p> <p>S4C supports the additions which allow the use of Welsh.</p>
<p>Consultation question 10: Do you think our proposal could be formulated or revised to ensure, or increase, positive effects, or reduce/eliminate any negative effects, on opportunities</p>	<p>Confidential? – N</p> <p>See comment 8 above.</p>

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to use the Welsh language and treating the Welsh language no less favourably than English?	
<p>Consultation question 8: Please tell us how you came across this consultation.</p>	<p>X Email from Ofcom</p> <p><input type="checkbox"/> Saw it on social media</p> <p><input type="checkbox"/> Found it on Ofcom's website</p> <p><input type="checkbox"/> Found it on another website</p> <p><input type="checkbox"/> Heard about it on TV or radio</p> <p><input type="checkbox"/> Read about it in a newspaper or magazine</p> <p><input type="checkbox"/> Heard about it at an event</p> <p><input type="checkbox"/> Somebody told me or shared it with me</p> <p><input type="checkbox"/> Other (please specify)</p>

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