NN DAB

Question	Your response	
Consultation question 1: Do you agree with our proposed administrative priorities framework? Please provide further information and/or evidence in support of your response.	I have always proposed that the Broadcaster must be informed of a complaint before Ofcom becomes involved	
Consultation question 2: Do you agree with our proposal to share a summary of the issues raised with the broadcaster rather than the full text of the complaint apart from in exceptional circumstances? Please provide further information and/or evidence in support of your response.	No - full complaint to Broadcaster	
Consultation question 3: Do you agree with our proposal to not share the name of the complainant with the broadcaster, apart from in exceptional circumstances? Please provide further information and/or evidence in support of your response.	No – the Broadcaster must be fully informed - together with any caution Ofcom considers relevant	
Consultation question 4: Do you agree with our proposal to no longer notify the complainant of the outcome of their complaint? Please provide further information and/or evidence in support of your response.	No – the complainant should always be given the result and reasoning	
Consultation question 5: Do you agree with our proposal that complaints should be made within 20 working days of the broadcast of the relevant content? Please provide further information and/or evidence in support of your response.	Yes – a reasonable condition unless there are mitigating circumstances	

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Consultation question 6: Do you have any comments on our proposed additional changes to the General Procedures?	Not specifically other than there being an efficient complaints process		
Consultation question 7: Do you agree with Ofcom's assessment of the impacts of its proposed changes, set out in the sub-sections above (including potential impacts on specific groups of persons including equality impacts)? Please provide further information and/or evidence in support of your response.	Ofcom should keep to the facts and ignore time-wasting concessions		
Consultation question 8: Are there any impacts of these proposals which Ofcom has not recognised in this document?	If we find there are - we will inform you		
Consultation question 9: Do you agree with our assessment of the potential impact of our proposals on the Welsh language? Please provide further information and/or evidence in support of your response.	There should be none		
Consultation question 10: Do you think our proposal could be formulated or revised to ensure, or increase, positive effects, or reduce/eliminate any negative effects, on opportunities to use the Welsh language and treating the Welsh language no less favourably than English?	Your choice		
Consultation question 8: Please tell us how you came across this consultation.	X Email from Ofcom Saw it on social media		
	☐ Found it on Ofcom's website		
	☐ Found it on another website		
	☐ Heard about it on TV or radio		

Question	Your response		
		Read about it in a newspaper or magazine	
		Heard about it at an event	
		Somebody told me or shared it with me	
		Other (please specify)	

Please complete this form and return to $\underline{broadcast.licensing@ofcom.org.uk}.$