

Individual

| Question | Your response |
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| <p>Consultation question 1: Do you agree with our proposed administrative priorities framework? Please provide further information and/or evidence in support of your response.</p> | <p>Confidential? – N</p> <p>No</p> |
| <p>Consultation question 2: Do you agree with our proposal to share a summary of the issues raised with the broadcaster rather than the full text of the complaint apart from in exceptional circumstances? Please provide further information and/or evidence in support of your response.</p> | <p>Confidential? – N</p> <p>No, full context, as provided by the complainant, should be included with any complaint.</p> |
| <p>Consultation question 3: Do you agree with our proposal to not share the name of the complainant with the broadcaster, apart from in exceptional circumstances? Please provide further information and/or evidence in support of your response.</p> | <p>Confidential? – N</p> <p>YES. Their name is irrelevant to the investigation of any complaints.</p> |
| <p>Consultation question 4: Do you agree with our proposal to no longer notify the complainant of the outcome of their complaint? Please provide further information and/or evidence in support of your response.</p> | <p>Confidential? – N</p> <p>NO, NOT at all. Ofcom has a duty to protect audiences. Ofcom is ‘The Office of Communications’ – is should do exactly THAT communicate to the complainants and the broadcasters. This is a massive step backwards.</p> <p>A complainant needs to be assured their complaint has been handled and not have to dig deep on the Ofcom website to find a response or outcome. The Ofcom website is very confusing and contains a lot of outdated information and dead links... so to place responses and outcomes and expect the complainants to find them is not acceptable.</p> |

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| <p>Consultation question 5: Do you agree with our proposal that complaints should be made within 20 working days of the broadcast of the relevant content? Please provide further information and/or evidence in support of your response.</p> | <p>Confidential? – N</p> <p>20 seems like an arbitrary number?</p> <p>But yes, there should be a time limit, I would suggest that 20 days is not long enough.</p> |
| <p>Consultation question 6: Do you have any comments on our proposed additional changes to the General Procedures?</p> | <p>Confidential? – N</p> <p>No comments, as I do not know enough about this.</p> |
| <p>Consultation question 7: Do you agree with Ofcom’s assessment of the impacts of its proposed changes, set out in the sub-sections above (including potential impacts on specific groups of persons including equality impacts)? Please provide further information and/or evidence in support of your response.</p> | <p>Confidential? – N</p> <p>No comments, as I do not know enough about this.</p> |
| <p>Consultation question 8: Are there any impacts of these proposals which Ofcom has not recognised in this document?</p> | <p>Confidential? – N</p> <p>No comments, as I do not know enough about this.</p> |
| <p>Consultation question 9: Do you agree with our assessment of the potential impact of our proposals on the Welsh language? Please provide further information and/or evidence in support of your response.</p> | <p>Confidential? – N</p> <p>I think a lot of time and effort is wasted by Ofcom in providing the translation to Welsh.</p> |
| <p>Consultation question 10: Do you think our proposal could be formulated or revised to ensure, or increase, positive effects, or reduce/eliminate any negative effects, on opportunities</p> | <p>Confidential? – N</p> <p>No comments, as I do not know enough about this.</p> |

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| to use the Welsh language and treating the Welsh language no less favourably than English? | |
| <p>Consultation question 8: Please tell us how you came across this consultation.</p> | <ul style="list-style-type: none"> <input type="checkbox"/> Email from Ofcom <input type="checkbox"/> Saw it on social media <input type="checkbox"/> Found it on Ofcom's website <input type="checkbox"/> Found it on another website <input type="checkbox"/> Heard about it on TV or radio <input type="checkbox"/> Read about it in a newspaper or magazine <input type="checkbox"/> Heard about it at an event <input type="checkbox"/> Somebody told me or shared it with me <input type="checkbox"/> Other (please specify) |

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