

## Schedule 2 to Annex 9 – Table of proposed amendments to the USPA

Condition	Current text	Proposed new text
<b>Heading</b>	<b>USPA ACCESS CONDITION D+2 ACCESS and D+5 ACCESS</b>	<b>USPA ACCESS CONDITION D+2 ACCESS, D+3 ACCESS and D+5 ACCESS</b>
<b>USPA 1.1</b>	This <u>USPA Condition</u> shall apply to <u>Royal Mail</u> as the <u>universal service provider</u> designated by <u>OFCOM</u> .	This <u>USPA Condition</u> shall apply to <u>Royal Mail</u> as the <u>universal service provider</u> designated by <u>OFCOM</u> .
<b>USPA 1.2</b>	This <u>USPA Condition</u> shall apply to <u>access to the universal service provider’s postal network at the Inward Mail Centre (“IMC”)</u> for the purposes of providing both— (a) <u>D+2 and later than D+2 Letters and Large Letters services (“D+2 Access”)</u> ; and (b) <u>D+5 and later than D+5 Letters services (“D+5 Access”)</u> .	This <u>USPA Condition</u> shall apply to <u>access to the universal service provider’s postal network at the Inward Mail Centre</u> for the purposes of providing — (a) <u>D+2 Access</u> ; (b) <u>D+3 Access</u> ; and (c) <u>D+5 Access</u> .
<b>USPA 1.3(ba)</b>	<b>“Access Operator”</b> means either a <u>D+2 Access Operator</u> or a <u>D+5 Access Operator</u> , or both (as may be the case);	<b>“Access Operator”</b> means a <u>D+2 Access Operator</u> , a <u>D+3 Access Operator</u> or a <u>D+5 Access Operator</u> , or any combination of those (as may be the case);
<b>Insert new USPA 1.3(ea)</b>	N/A	<b>“D+3 Access Operator”</b> means a <u>postal operator</u> or a user of <u>postal services</u> which has or seeks <u>D+3 Access</u> to the <u>universal service provider’s postal network</u> ;

Condition	Current text	Proposed new text
Current USPA 1.3(ea) to be renumbered USPA 1.3(eb)	(ea) “D+5 Access Operator” means...	(eb) “D+5 Access Operator” means...
USPA 1.3(f)	“D+2 Access” means <u>access to the universal service provider’s postal network at the IMC for the purposes of providing D+2 and later than D+2 Letters and Large Letters services;</u>	“D+2 Access” means <u>access to the universal service provider’s postal network at the IMC for the purposes of a D+2 Access Operator providing retail services that aim to deliver Letters and Large Letters two working days (or later) after collection from the sender, for delivery by the universal service provider the next working day after the Letters and Large Letters were handed over by the D+2 Access Operator at the IMC;</u>
Insert new USPA 1.3(fa)	N/A	“D+3 Access” means <u>access to the universal service provider’s postal network at the IMC for the purposes of a D+3 Access Operator providing retail services that aim to deliver Letters and Large Letters three weekdays (or later) after collection from the sender, for delivery by the universal service provider no later than the second weekday after the Letters and Large Letters were handed over by the D+3 Access Operator at the IMC. If the Letters and Large Letters were handed over on a Saturday, then handover shall be deemed to have occurred on the next weekday;</u>

Condition	Current text	Proposed new text
<p><b>Current USPA 1.3(fa) to be renumbered USPA 1.3(fb)</b></p>	<p><b>(fa) “D+5 Access”</b> means <u>access to the universal service provider’s postal network</u> at the <u>IMC</u> for the purposes of providing <u>D+5 and later than D+5 Letters services</u> for delivery by the <u>universal service provider</u> on a <u>working day</u> that is later than the next <u>working day</u> after the <u>Letters</u> were handed over by the <u>D+5 Access Operator</u> at the <u>IMC</u>, but which day is no later than the fourth <u>working day</u> after such a handover;</p>	<p><b>(fb) “D+5 Access”</b> means <u>access to the universal service provider’s postal network</u> at the <u>IMC</u> for the purposes of a <u>D+5 Access Operator</u> providing retail services that aim to deliver <u>Letters</u> within five <u>weekdays</u> (or later) after collection from the sender, for delivery by the <u>universal service provider</u> no later than the fourth <u>weekday</u> after the <u>Letters</u> were handed over by the <u>D+5 Access Operator</u> at the <u>IMC</u>. If the <u>Letters</u> were handed over on a Saturday, then handover shall be deemed to have occurred on the next <u>weekday</u>;</p>
<p><b>Insert new USPA 1.3(ga)</b></p>	<p>N/A</p>	<p><b>“D+3 Access Contract”</b> means a contract entered into by the <u>universal service provider</u> and another <u>postal operator</u> or a user of <u>postal services</u> for the provision by the <u>universal service provider</u> of <u>D+3 Access</u>;</p>
<p><b>Current USPA 1.3(ga) to be renumbered USPA 1.3(gb)</b></p>	<p><b>(ga) “D+5 Access Contract”</b> means...</p>	<p><b>(gb) “D+5 Access Contract”</b> means...</p>
<p><b>USPA 1.3(h)</b></p>	<p><b>“D+2 and later than D+2 Letters and Large Letters services”</b> means retail services that aim to deliver Letters and Large Letters two working days (or later) after collection from the sender, also known as a day C service, or later;</p>	<p><i>(Intentionally left blank)</i></p>
<p><b>Delete USPA 1.3(ha) in its entirety</b></p>	<p><b>“D+5 and later than D+5 Letters services”</b> means retail services that aim to deliver Letters within five working days (or later) after collection from the sender;</p>	<p>N/A</p>

Condition	Current text	Proposed new text
USPA 1.3(p)	<p>“<b>Regulatory Accounting Guidelines</b>” means the Schedule to the Direction given by <u>OFCOM</u> on 18 December 2017 under the USP Accounting Condition set by <u>OFCOM</u> on 18 December 2017;</p>	<p>“<b>Regulatory Accounting Guidelines</b>” means the Schedule to the Direction given by <u>OFCOM</u> under the USP Accounting Condition set by <u>OFCOM</u> (as amended from time to time);</p>
USPA 1.3(s)	<p>“<b>Relevant Access Service</b>” means <u>access</u> services which have attributes which are all or substantially all equivalent to the inward processing and delivery attributes of the <u>Relevant Retail Services</u>;</p>	<p>“<b>Relevant Access Service</b>” means <u>D+2 Access</u>, <u>D+3 Access</u>, or <u>D+5 Access</u>, or any combination of those (as may be the case);</p>
USPA 1.3(bb)	<p>“<b>Standard Terms and Conditions</b>” means such terms and conditions that are common to—</p> <p>(i) all <u>D+2 Access Contracts</u> or, where <u>D+2 Access Contracts</u> are individually negotiated, such standard terms and conditions that are appended to such <u>D+2 Access Contracts</u>; and</p> <p>(ii) all <u>D+5 Access Contracts</u> or, where <u>D+5 Access Contracts</u> are individually negotiated, such standard terms and conditions that are appended to such <u>D+5 Access Contracts</u>;</p>	<p>“<b>Standard Terms and Conditions</b>” means such terms and conditions that are common to—</p> <p>(i) all <u>D+2 Access Contracts</u> or, where <u>D+2 Access Contracts</u> are individually negotiated, such standard terms and conditions that are appended to such <u>D+2 Access Contracts</u>;</p> <p>(ii) all <u>D+3 Access Contracts</u> or, where <u>D+3 Access Contracts</u> are individually negotiated, such standard terms and conditions that are appended to such <u>D+3 Access Contracts</u>; and</p> <p>(iii) all <u>D+5 Access Contracts</u> or, where <u>D+5 Access Contracts</u> are individually negotiated, such standard terms and conditions that are appended to such <u>D+5 Access Contracts</u>;</p>
Insert new USPA 1.3(gg)	N/A	<p>“<b>weekday</b>” means any day which is not a Saturday, Sunday or a <u>public holiday</u>; and</p>

Condition	Current text	Proposed new text
<b>Current USPA 1.3(gg) to be renumbered USPA 1.3(hh)</b>	N/A	“ <b>working day</b> ” means any day which is not a Sunday or a <u>public holiday</u> .
<b>Heading 2</b>	<b><u>2. Requirement to provide D+2 Access and D+5 Access on reasonable request</u></b>	<b><u>2. Requirement to provide D+2 Access, D+3 Access, and D+5 Access on reasonable request</u></b>
<b>Insert new USPA 2.1A</b>	N/A	Where a <u>D+3 Access Operator</u> reasonably requests in writing <u>D+3 Access</u> , the <u>universal service provider</u> shall provide that <u>D+3 Access</u> . The <u>universal service provider</u> shall also provide such <u>D+3 Access</u> as <u>OFCOM</u> may from time to time direct.
<b>Current USPA 2.1A to be renumbered USPA 2.1B</b>	USPA 2.1A	USPA 2.1B
<b>USPA 2.2</b>	The provision of— (a) <u>D+2 Access</u> in accordance with USPA 2.1 above shall occur as soon as it is reasonably practicable; and (b) <u>D+5 Access</u> in accordance with USPA 2.1A above shall occur as soon as it is reasonably practicable.	The provision of— (a) <u>D+2 Access</u> in accordance with USPA 2.1 above shall occur as soon as it is reasonably practicable; (b) <u>D+3 Access</u> in accordance with USPA 2.1A above shall occur as soon as it is reasonably practicable; and (c) <u>D+5 Access</u> in accordance with USPA 2.1B above shall occur as soon as it is reasonably practicable.

Condition	Current text	Proposed new text
Insert new USPA 3.1A	N/A	The provision of <u>D+3 Access</u> in accordance with USPA 2.1A above and pursuant to any existing <u>D+3 Access Contract</u> shall be provided on fair and reasonable terms, conditions and charges and on such terms, conditions and charges as <u>OFCOM</u> may from time to time direct.
Current USPA 3.1A to be renumbered USPA 3.1B	USPA 3.1A The provision of <u>D+5 Access</u> in accordance with USPA 2.1A above and pursuant to any existing <u>D+5 Access Contract</u> shall be provided on fair and reasonable terms, conditions and charges and on such terms, conditions and charges as <u>OFCOM</u> may from time to time direct.	USPA 3.1B The provision of <u>D+5 Access</u> in accordance with USPA 2.1B above and pursuant to any existing <u>D+5 Access Contract</u> shall be provided on fair and reasonable terms, conditions and charges and on such terms, conditions and charges as <u>OFCOM</u> may from time to time direct.
Heading 4	<b><u>4. Requests for D+2 Access or variations to existing D+2 Access Contracts, and for D+5 Access or variations to existing D+5 Access Contracts</u></b>	<b><u>4. Requests for D+2 Access, D+3 Access, or D+5 Access or variations to existing D+2 Access Contracts, D+3 Access Contracts or D+5 Access Contracts</u></b>
USPA 4.1	The <u>universal service provider</u> shall, for the purposes of transparency, publish a reasonable statement of the processes (the “ <b>Statement of Process</b> ”) that will apply to requests by <u>Access Operators</u> for—  (a) <u>D+2 Access</u> and variations to existing <u>D+2 Access Contracts</u> made to it; and  (b) <u>D+5 Access</u> and variations to existing <u>D+5 Access Contracts</u> made to it.	The <u>universal service provider</u> shall, for the purposes of transparency, publish a reasonable statement of the processes (the “ <b>Statement of Process</b> ”) that will apply to requests by <u>Access Operators</u> for—  (a) <u>D+2 Access</u> and variations to existing <u>D+2 Access Contracts</u> made to it; and  (ab) <u>D+3 Access</u> and variations to existing <u>D+3 Access Contracts</u> made to it; and  (b) <u>D+5 Access</u> and variations to existing <u>D+5 Access Contracts</u> made to it.

Condition	Current text	Proposed new text
<p><b>USPA 4.1A</b></p>	<p>The <u>universal service provider</u> shall ensure that the <u>Statement of Process</u> includes—</p> <p>(a) the form in which a request referred to in USPA 4.1 should be made by an <u>Access Operator</u>;</p> <p>(b) the information that the <u>universal service provider</u> reasonably requires from a <u>D+2 Access Operator</u> in order to consider a request for new <u>D+2 Access</u> or a variation to existing <u>D+2 Access</u>;</p> <p>(c) the information that the <u>universal service provider</u> reasonably requires from a <u>D+5 Access Operator</u> in order to consider a request for new <u>D+5 Access</u> or a variation to existing <u>D+5 Access</u>; and</p> <p>(d) the reasonable time-scales in which such requests will be handled by the <u>universal service provider</u>.</p>	<p>The <u>universal service provider</u> shall ensure that the <u>Statement of Process</u> includes—</p> <p>(a) the form in which a request referred to in USPA 4.1 should be made by an <u>Access Operator</u>;</p> <p>(b) the information that the <u>universal service provider</u> reasonably requires from a <u>D+2 Access Operator</u> in order to consider a request for new <u>D+2 Access</u> or a variation to existing <u>D+2 Access</u>;</p> <p>(ba) the information that the <u>universal service provider</u> reasonably requires from a <u>D+3 Access Operator</u> in order to consider a request for new <u>D+3 Access</u> or a variation to existing <u>D+3 Access</u>; and</p> <p>(c) the information that the <u>universal service provider</u> reasonably requires from a <u>D+5 Access Operator</u> in order to consider a request for new <u>D+5 Access</u> or a variation to existing <u>D+5 Access</u>; and</p> <p>(d) the reasonable time-scales in which such requests will be handled by the <u>universal service provider</u>.</p>

Condition	Current text	Proposed new text
<p><b>USPA 4.2</b></p>	<p>The <u>universal service provider</u> shall publish the <u>Statement of Process</u> described at USPA 4.1A above in relation to new <u>D+5 Access</u> (and variations to existing <u>D+5 Access</u>) within three months of the date that USPA 4.1A enters into force. The <u>universal service provider</u> shall keep the <u>Statement of Process</u> for the purposes of both USPA 4.1(a) and (b) under review and consult with <u>OFCOM</u> and <u>Access Operators</u> before making any amendments to the <u>Statement of Process</u>. The provisions set out in the <u>Statement of Process</u> (as amended from time to time) will apply to all requests by <u>Access Operators</u> for <u>D+2 Access</u> or variations to existing <u>D+2 Access Contracts</u>, as well as <u>D+5 Access</u> or variations to existing <u>D+5 Access Contracts</u>, subject to any direction by <u>OFCOM</u> as to the terms of those provisions or the manner in which they are to apply.</p>	<p>The <u>universal service provider</u> shall publish the <u>Statement of Process</u> described at USPA 4.1 above in relation to new <u>D+3 Access</u> (and variations to existing <u>D+3 Access</u>) within three months of the date that USPA 4.1(ab) and USPA 4.1A(ba) enter into force. The <u>universal service provider</u> shall keep the <u>Statement of Process</u> for the purposes of USPA 4.1(a), (ab) and (b) under review and consult with <u>OFCOM</u> and <u>Access Operators</u> before making any amendments to the <u>Statement of Process</u>. The provisions set out in the <u>Statement of Process</u> (as amended from time to time) will apply to all requests by <u>Access Operators</u> for <u>D+2 Access</u> or variations to existing <u>D+2 Access Contracts</u>, <u>D+3 Access</u> or variations to existing <u>D+3 Access Contracts</u>, and <u>D+5 Access</u> or variations to existing <u>D+5 Access Contracts</u>, subject to any direction by <u>OFCOM</u> as to the terms of those provisions or the manner in which they are to apply.</p>



Condition	Current text	Proposed new text
<b>USPA 4.3</b>	<p>The <u>universal service provider</u> shall, upon reasonable request from an <u>Access Operator</u> considering making a request for either—</p> <p>(a) <u>D+2 Access</u> or a variation to an existing <u>D+2 Access Contract</u>; or</p> <p>(b) <u>D+5 Access</u> or a variation to an existing <u>D+5 Access Contract</u>,</p> <p>provide that <u>Access Operator</u> with such information as is reasonably necessary to enable that <u>Access Operator</u> to make such a request. The universal service provider shall provide to the <u>Access Operator</u> in question such information within a reasonable period.</p>	<p>The <u>universal service provider</u> shall, upon reasonable request from an <u>Access Operator</u> considering making a request for either—</p> <p>(a) <u>D+2 Access</u> or a variation to an existing <u>D+2 Access Contract</u>; or</p> <p>(b) <u>D+3 Access</u> or a variation to an existing <u>D+3 Access Contract</u>; or</p> <p>(c) <u>D+5 Access</u> or a variation to an existing <u>D+5 Access Contract</u>,</p> <p>provide that <u>Access Operator</u> with such information as is reasonably necessary to enable that <u>Access Operator</u> to make such a request. The <u>universal service provider</u> shall provide to the <u>Access Operator</u> in question such information within a reasonable period.</p>

Condition	Current text	Proposed new text
USPA 4.4	<p>On receipt of a written request for either—</p> <p>(a) <u>D+2 Access</u> or a variation to an existing <u>D+2 Access Contract</u>; or</p> <p>(b) <u>D+5 Access</u> or a variation to an existing <u>D+5 Access Contract</u>;</p> <p>the <u>universal service provider</u> shall deal with the request in accordance with the <u>Statement of Process</u> described at USPA 4.1 above. An <u>Access Operator's</u> modification of such a request which has previously been submitted to the <u>universal service provider</u>, and rejected by the <u>universal service provider</u>, shall be considered as a new request.</p>	<p>On receipt of a written request for either—</p> <p>(a) <u>D+2 Access</u> or a variation to an existing <u>D+2 Access Contract</u>;</p> <p>(b) <u>D+3 Access</u> or a variation to an existing <u>D+3 Access Contract</u>; or</p> <p>(c) <u>D+5 Access</u> or a variation to an existing <u>D+5 Access Contract</u>,</p> <p>the <u>universal service provider</u> shall deal with the request in accordance with the <u>Statement of Process</u> described at USPA 4.1 above. An <u>Access Operator's</u> modification of such a request which has previously been submitted to the <u>universal service provider</u>, and rejected by the <u>universal service provider</u>, shall be considered as a new request.</p>
USPA 5.1	<p>The <u>universal service provider</u> shall not unduly discriminate against particular persons or against a particular description of persons in relation to matters connected with <u>D+2 Access</u> or <u>D+5 Access</u>.</p>	<p>The <u>universal service provider</u> shall not unduly discriminate against particular persons or against a particular description of persons in relation to matters connected with <u>D+2 Access</u>, <u>D+3 Access</u> or <u>D+5 Access</u>.</p>

<p style="text-align: center;"><b>USPA 6.8</b></p>	<p>In this USPA Condition, “<b>Relevant Retail Services</b>” means all of the following retail services provided by <u>Royal Mail</u>—</p> <p>(a) for the purposes of <u>D+2 and later than D+2 Letters and Large Letters services</u>—</p> <ol style="list-style-type: none"> <li>(1) Mailmark Letters / Business Mail Large Letters;</li> <li>(2) Mailmark Advertising Letters / Large Letters;</li> <li>(3) Mailmark Advertising Sustainable Entry Letters / Large Letters;</li> <li>(4) Mailmark Advertising Sustainable Intermediate Letters / Large Letters;</li> <li>(5) Mailmark Partially Addressed Letters / Large Letters;</li> <li>(6) OCR Letters / Business Mail Large Letters;</li> <li>(7) OCR Advertising Letters / Large Letters;</li> <li>(8) OCR Advertising Sustainable Entry Letters / Large Letters;</li> <li>(9) OCR Advertising Sustainable Intermediate Letters / Large Letters;</li> <li>(10) 70 Letters / Business Mail Large Letters;</li> <li>(11) 70 Advertising Letters / Large Letters;</li> <li>(12) 70 Advertising Responsible Entry Letters / 70 Advertising Sustainable Entry Large Letters;</li> <li>(13) 70 Advertising Responsible Intermediate Letters / 70 Advertising Sustainable Intermediate Large Letters;</li> <li>(14) 1400 Letters / Business Mail Large Letters;</li> <li>(15) 1400 Advertising Letters / Large Letters;</li> </ol>	<p>In this <u>USPA Condition</u>, “<u>Relevant Retail Services</u>” means all of the following retail services (including Mailmark and Manual services, unless specified otherwise) provided by <u>Royal Mail</u>—</p> <p>(a) in relation to <u>D+2 Access</u>—</p> <ol style="list-style-type: none"> <li>(1) Business Mail High Sort 1<sup>st</sup> Letter / Large Letters;</li> <li>(2) Business Mail Low Sort 1<sup>st</sup> Letter / Large Letters;</li> <li>(3) Advertising Mail High Sort 1<sup>st</sup> Letters / Large Letters;</li> <li>(4) Advertising Mail Low Sort 1<sup>st</sup> Letter / Large Letters;</li> <li>(5) Royal Mail 24 Large Letters;</li> <li>(6) Poll Card Letters; and</li> </ol> <p>(b) in relation to <u>D+3 Access</u>—</p> <ol style="list-style-type: none"> <li>(1) Business Mail High Sort 2<sup>nd</sup> Letter / Large Letters;</li> <li>(2) Business Mail Low Sort 2<sup>nd</sup> Letter / Large Letters;</li> <li>(3) Advertising Mail High Sort 2<sup>nd</sup> Letters / Large Letters;</li> <li>(4) Advertising Mail Low Sort 2<sup>nd</sup> Letter / Large Letters;</li> <li>(5) Royal Mail 48 Large Letters;</li> <li>(6) Poll Card Letters; and</li> </ol> <p>(c) in relation to <u>D+5 Access</u> (including only Mailmark services)—</p> <ol style="list-style-type: none"> <li>(1) Business Mail High Sort Economy Letters;</li> <li>(2) Business Mail Low Sort Economy Letters;</li> </ol>
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Condition	Current text	Proposed new text
	<p>(16) 1400 Advertising Sustainable Entry Letters / Large Letters;</p> <p>(17) 1400 Advertising Sustainable Intermediate Letters / Large Letters;</p> <p>(18) 1400 Partially Addressed Postcards;</p> <p>(19) Poll Card Letters;</p> <p>(20) RM 48 Sort Plus Large Letters; and</p> <p>(b) for the purposes of <u>D+5 and later than D+5 Letters services</u>—</p> <p>(1) Business Mail Low Sort Mailmark Economy Letters;</p> <p>(2) Sustainable Advertising Mail Low Sort Intermediate Mailmark Economy Letters;</p> <p>(3) Sustainable Advertising Mail Low Sort Entry Mailmark Economy Letters;</p> <p>(4) Advertising Mail Low Sort Mailmark Economy Letters;</p> <p>(5) Advertising Mail Partially Addressed Low Sort Mailmark Economy Letters; and</p> <p>(c) any current, new or successor retail services that are substantially similar services to those under sub-paragraphs (a) and (b) above, offered by <u>Royal Mail</u>.</p>	<p>(3) Advertising Mail High Sort Economy Letters;</p> <p>(4) Advertising Mail Low Sort Economy Letters; and</p> <p>(d) any current, new or successor retail services that are substantially similar services to those under sub-paragraphs (a) and (b) above, offered by <u>Royal Mail</u>.</p>

Condition	Current text	Proposed new text
<p><b>USPA 7.3</b></p>	<p>The <u>universal service provider</u> shall be subject to the following publication and notification requirements for any amendments to its charges for the provision of <u>D+2 Access</u> and <u>D+5 Access</u>—</p> <p>(a) The <u>universal service provider</u> shall send to every person with which it has entered into a <u>D+2 Access Contract</u> or a <u>D+5 Access Contract</u> a written notice of any amendment to the charges under the <u>D+2 Access Contract</u> or the <u>D+5 Access Contract</u>. The universal service provider shall provide a minimum of ten weeks’ notice of any amendments to such charges or any other shorter period of notice agreed between the <u>universal service provider</u> and <u>Access Operators</u> in respect of the particular amendment to the charges which is due to take effect;</p> <p><i>[As we are not proposing any changes to the rest of the text in this condition, it has been omitted for brevity]</i></p>	<p>The <u>universal service provider</u> shall be subject to the following publication and notification requirements for any amendments to its charges for the provision of <u>D+2 Access</u>, <u>D+3 Access</u>, and <u>D+5 Access</u>—</p> <p>(a) The <u>universal service provider</u> shall send to every person with which it has entered into a <u>D+2 Access Contract</u>, a <u>D+3 Access Contract</u> or a <u>D+5 Access Contract</u> a written notice of any amendment to the charges under the <u>D+2 Access Contract</u>, the <u>D+3 Access Contract</u> or the <u>D+5 Access Contract</u>. The <u>universal service provider</u> shall provide a minimum of ten weeks’ notice of any amendments to such charges or any other shorter period of notice agreed between the <u>universal service provider</u> and <u>Access Operators</u> in respect of the particular amendment to the charges which is due to take effect;</p> <p><i>[As we are not proposing any changes to the rest of the text in this condition, it has been omitted for brevity]</i></p>

Condition	Current text	Proposed new text
USPA 7.4	<p>The <u>universal service provider</u> shall be subject to the following publication and notification requirements for any amendments to the <u>Standard Terms and Conditions</u> other than amendments to charges—</p> <p>...</p> <p>(b) Where amendments to the <u>Standard Terms and Conditions</u> do not require the prior consent of the <u>Access Operators</u>, the <u>universal service provider</u> shall—</p> <p style="padding-left: 40px;">(i) provide every <u>Access Operator</u> with which it has entered into a <u>D+2 Access Contract</u> or a <u>D+5 Access Contract</u> a written notice of the amendment to the <u>Standard Terms and Conditions</u> (an “Access Terms and Conditions Change Notice”);</p> <p><i>[As we are not proposing any changes to the rest of the text in this condition, it has been omitted for brevity]</i></p>	<p>The <u>universal service provider</u> shall be subject to the following publication and notification requirements for any amendments to the <u>Standard Terms and Conditions</u> other than amendments to charges—</p> <p>...</p> <p>(b) Where amendments to the <u>Standard Terms and Conditions</u> do not require the prior consent of the <u>Access Operators</u>, the <u>universal service provider</u> shall—</p> <p style="padding-left: 40px;">(i) provide every <u>Access Operator</u> with which it has entered into a <u>D+2 Access Contract</u>, a <u>D+3 Access Contract</u>, or a <u>D+5 Access Contract</u> a written notice of the amendment to the <u>Standard Terms and Conditions</u> (an “Access Terms and Conditions Change Notice”);</p> <p><i>[As we are not proposing any changes to the rest of the text in this condition, it has been omitted for brevity]</i></p>
USPA 8.1	<p>The <u>universal service provider</u> shall publish all such information as is reasonably necessary for the purposes of securing transparency as to the quality of service in relation to <u>D+2 Access</u> and <u>D+5 Access</u> provided by <u>the universal service provider</u> in an appropriate manner and form, or as <u>OFCOM</u> may otherwise direct.</p>	<p>The <u>universal service provider</u> shall publish all such information as is reasonably necessary for the purposes of securing transparency as to the quality of service in relation to <u>D+2 Access</u>, <u>D+3 Access</u>, and <u>D+5 Access</u> provided by the <u>universal service provider</u> in an appropriate manner and form, or as <u>OFCOM</u> may otherwise direct.</p>

<p style="text-align: center;"><b>Insert new USPA 8.1ZA</b></p>	<p style="text-align: center;">N/A</p>	<p>The obligation in USPA 8.1 includes without limitation a requirement on the <u>universal service provider</u> to publish on <u>Royal Mail’s website</u> information in relation to its estimated provision of <u>D+3 Access</u> to <u>D+3 Access Operators</u>.</p> <p>That information must show, in particular, the total volume of <u>Letters</u> and <u>Large Letters</u> estimated through survey (or other equivalent means) to have been delivered by the <u>universal service provider</u> through its provision of <u>D+3 Access</u> for each quarter and for each year as a whole, respectively, broken down and expressed as a percentage of that volume as follows –</p> <ul style="list-style-type: none"> <li>(a) <u>Letters</u> and <u>Large Letters</u> estimated to have been delivered on the <u>weekday</u> after ‘X’; and</li> <li>(b) <u>Letters</u> and <u>Large Letters</u> estimated to have been delivered on the second <u>weekday</u> after ‘X’,</li> </ul> <p>where “X” means the <u>weekday</u> on which a <u>D+3 Access Operator</u> handed over the <u>Letters</u> and <u>Large Letters</u> to the <u>universal service provider</u> at the <u>IMC</u> (save where the <u>Letters</u> and <u>Large Letters</u> were handed over on a Saturday, in which case “X” shall mean the next <u>weekday</u> after the <u>Letters</u> and <u>Large Letters</u> were handed over by the <u>D+3 Access Operator</u> at the <u>IMC</u>).</p> <p>References to a “quarter” are references to each period of three consecutive months comprised in any period of twelve consecutive months, the first quarterly period of which begins on [<b><i>first day of the second full financial year quarter after these modifications come into force</i></b>], and references to a “year” are references to any period of twelve consecutive months, the first annual period of which begins on [<b><i>first day</i></b></p>
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Condition	Current text	Proposed new text
		<i>of the first full financial year after these modifications come into force].</i>



<p style="text-align: center;"><b>USPA 8.1A</b></p>	<p>The obligation in USPA 8.1 includes without limitation a requirement on the <u>universal service provider</u> to publish on <u>Royal Mail’s website</u> information in relation to its estimated provision of <u>D+5 Access</u> to <u>D+5 Access Operators</u>.</p> <p>That information must show, in particular, the total volume of <u>Letters</u> estimated through survey (or other equivalent means) to have been delivered by the <u>universal service provider</u> through its provision of <u>D+5 Access</u> for each quarter and for each year as a whole, respectively, broken down and expressed as a percentage of that volume as follows—</p> <p>(a) <u>Letters</u> estimated to have been delivered on the next <u>working day</u> after ‘X’;</p> <p>(b) <u>Letters</u> estimated to have been delivered on the second <u>working day</u> after ‘X’;</p> <p>(c) <u>Letters</u> estimated to have been delivered on the third <u>working day</u> after ‘X’; and</p> <p>(d) <u>Letters</u> estimated to have been delivered on the fourth <u>working day</u> after ‘X’,</p> <p>where “X” means the <u>working day</u> on which a <u>D+5 Access Operator</u> handed over the <u>Letters</u> to the <u>universal service provider</u> at the <u>IMC</u>.</p> <p>References to a “quarter” are references to each period of three consecutive months comprised in any period of twelve consecutive months, the first quarterly period of which begins on 28 June 2021, and references to a “year” are references to any period of twelve consecutive months, the first annual period of which begins on 28 March 2022.</p>	<p>The obligation in USPA 8.1 includes without limitation a requirement on the <u>universal service provider</u> to publish on <u>Royal Mail’s website</u> information in relation to its estimated provision of <u>D+5 Access</u> to <u>D+5 Access Operators</u>.</p> <p>That information must show, in particular, the total volume of <u>Letters</u> estimated through survey (or other equivalent means) to have been delivered by the <u>universal service provider</u> through its provision of <u>D+5 Access</u> for each quarter and for each year as a whole, respectively, broken down and expressed as a percentage of that volume as follows—</p> <p>(a) <u>Letters</u> estimated to have been delivered on the next <u>weekday</u> after ‘X’;</p> <p>(b) <u>Letters</u> estimated to have been delivered on the second <u>weekday</u> after ‘X’;</p> <p>(c) <u>Letters</u> estimated to have been delivered on the third <u>weekday</u> after ‘X’; and</p> <p>(d) <u>Letters</u> estimated to have been delivered on the fourth <u>weekday</u> after ‘X’,</p> <p>where “X” means the <u>weekday</u> on which a <u>D+5 Access Operator</u> handed over the <u>Letters</u> to the <u>universal service provider</u> at the <u>IMC</u> (save where the <u>Letters</u> were handed over on a Saturday, in which case “X” shall mean the next weekday after the Letters were handed over by the <u>D+5 Access Operator</u> at the <u>IMC</u>).</p> <p>References to a “quarter” are references to each period of three consecutive months comprised in any period of twelve consecutive months, the first quarterly period of which begins on 28 June 2021, and references to a “year” are</p>
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Condition	Current text	Proposed new text
<p><b>USPA 8.1B</b></p>	<p>The <u>universal service provider</u> shall publish the information specified in USPA 8.1A—</p> <p>(a) in relation to each quarter, within 60 <u>working days</u> after the end of the quarter for which the information relates and has been prepared;</p> <p>(b) in relation to each year as a whole, within 60 <u>working days</u> after the end of the year for which the information relates and has been prepared.</p>	<p>references to any period of twelve consecutive months, the first annual period of which begins on 28 March 2022.</p> <p>The <u>universal service provider</u> shall publish the information specified in USPA 8.1AZA and USPA 8.1A—</p> <p>(a) in relation to each quarter, within 60 <u>working days</u> after the end of the quarter for which the information relates and has been prepared;</p> <p>(b) in relation to each year as a whole, within 60 <u>working days</u> after the end of the year for which the information relates and has been prepared.</p>