

Schedule 2 to Annex 8 – Table of proposed amendments to DUSP Condition 1

Condition	Current text	Proposed new text
DUSP 1.1.2(o)	<p>“EU office of exchange” means a facility for—</p> <p>(i) the collection by a <u>universal service provider</u> of <u>postal packets</u> originating from a country within the European Union other than the United Kingdom, for onward conveyance and delivery within the United Kingdom; or</p> <p>(ii) the deposit by a <u>universal service provider</u> of <u>postal packets</u> originating from the United Kingdom, for onward conveyance and delivery to a country within the European Union other than the United Kingdom;</p>	<p>“EU office of exchange” means a facility for—</p> <p>(i) the collection by a <u>universal service provider</u> of <u>postal packets</u> originating from a country within the European Union, for onward conveyance and delivery within the United Kingdom; or</p> <p>(ii) the deposit by a <u>universal service provider</u> of <u>postal packets</u> originating from the United Kingdom, for onward conveyance and delivery to a country within the European Union;</p>
Insert new DUSP 1.1.2(ya)	N/A	“priority and other letters” means <u>letters</u> sent or delivered under any service in DUSP 1.6, except for <u>standard letters</u> ;
Insert new DUSP 1.1.2(ffa)	N/A	“standard letters” means <u>letters</u> sent under the service in DUSP 1.6.1(b) (standard services);

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<p>DUSP 1.1.2(jj)</p>	<p>“working day” means any day which is not;</p> <p>(a) a Sunday; or</p> <p>(b) a <u>public holiday</u> in the place of collection or the place of delivery of the <u>postal packet</u> concerned.</p>	<p>“working day” means for:</p> <p>(a) <u>priority and other letters</u> and other <u>postal packets</u>, any day which is not:</p> <ul style="list-style-type: none"> • a Sunday; or • a <u>public holiday</u> in the place of collection or the place of delivery of the <u>postal packet</u> concerned; and <p>(b) <u>standard letters</u>, any day which is not;</p> <ul style="list-style-type: none"> • a Saturday; • a Sunday; or • a <u>public holiday</u> in place of collection or the place of delivery of the letter concerned.

Condition	Current text	Proposed new text
DUSP 1.2.1(c)	<p>Where, in relation to a target routing time, the formula as applied to the delivery of a particular postal packet results in delivery being required—</p> <ul style="list-style-type: none"> (a) in the UK, on a day on which a delivery is not required by DUSP 1.4.1 or DUSP 1.4.2 (as the case may be); or (b) outside the UK, on a day on which under the rules of the territory of delivery no delivery is required; <p>compliance with the routing time requirement shall be achieved if delivery is effected on the next day on which a delivery is required.</p>	<p>Where, in relation to a target routing time, the formula as applied to the delivery of a particular postal packet results in delivery being required—</p> <ul style="list-style-type: none"> (i) in the UK, on a day on which a delivery is not required by DUSP 1.4.1, 1.4.1A or DUSP 1.4.2 (as the case may be); or (ii) outside the UK, on a day on which under the rules of the territory of delivery no delivery is required; <p>compliance with the routing time requirement shall be achieved if delivery is effected on the next day on which a delivery is required.</p>
DUSP 1.4.1	<p>Except as set out in DUSP 1.3, the <u>universal service provider</u> shall offer to provide at least one delivery of letters originating from anywhere in the world every Monday to Saturday—</p> <ul style="list-style-type: none"> (a) to the home or premises of every individual or other person in the UK; and (b) to delivery points approved by OFCOM for the purposes of this Condition. 	<p>Except as set out in DUSP 1.3, the <u>universal service provider</u> shall offer to provide at least one delivery of <u>priority and other letters</u> originating from anywhere in the world every Monday to Saturday—</p> <ul style="list-style-type: none"> (a) to the home or premises of every individual or other person in the UK; and (b) to delivery points approved by <u>OFCOM</u> for the purposes of this Condition.

Condition	Current text	Proposed new text
<p>Insert new DUSP 1.4.1A</p>	<p>N/A</p>	<p>Except as set out in DUSP 1.3, the <u>universal service provider</u> shall offer to provide delivery of <u>standard letters</u> on any day from Monday to Friday—</p> <p>(a) to the home or premises of every individual or other person in the UK; and</p> <p>(b) to delivery points approved by OFCOM for the purposes of this Condition.</p>
<p>DUSP 1.5.1</p>	<p>Except as set out in DUSP 1.3, the <u>universal service provider</u> shall provide at least one collection—</p> <p>(a) every Monday to Saturday, from public <u>access points</u> for letters for the services described in DUSP 1.4; and</p> <p>(b) every Monday to Friday, from public <u>access points</u> for other <u>postal packets</u> for the services described in DUSP 1.4.</p>	<p>Except as set out in DUSP 1.3, the <u>universal service provider</u> shall provide at least one collection—</p> <p>(a) every Monday to Saturday, from public <u>access points</u> for <u>priority and other letters</u> for the services described in DUSP 1.4; and</p> <p>(b) every Monday to Friday, from public <u>access points</u> for <u>standard letters</u> and other <u>postal packets</u> for the services described in DUSP 1.4.</p>

Condition	Current text	Proposed new text
<p>DUSP 1.6.1(i)</p>	<p>One or more <u>single piece services</u> for the onward conveyance and delivery within the United Kingdom of <u>postal packets</u> meeting the description in DUSP 1.6.7 collected from <u>EU offices of exchange</u> for postal packets originating from each country within the European Union other than the United Kingdom, where in relation to each country, the <u>postal packet</u> is conveyed from the <u>EU office of exchange</u> to the delivery point within a period that is—</p> <ul style="list-style-type: none"> (a) reasonable; and (b) compatible with the provision of an end-to-end service in which at least 85% of <u>postal packets</u> are <u>deemed delivered</u> in D+3 and at least 97% of <u>postal packets</u> are <u>deemed delivered</u> in D+5. 	<p>One or more <u>single piece services</u> for the onward conveyance and delivery within the United Kingdom of <u>postal packets</u> meeting the description in DUSP 1.6.7 collected from <u>EU offices of exchange</u> for <u>postal packets</u> originating from each country within the European Union, where in relation to each country, the <u>postal packet</u> is conveyed from the <u>EU office of exchange</u> to the delivery point within a period that is—</p> <ul style="list-style-type: none"> (a) reasonable; and (b) compatible with the provision of an end-to-end service in which at least 85% of <u>postal packets</u> are <u>deemed delivered</u> in D+3 and at least 97% of <u>postal packets</u> are <u>deemed delivered</u> in D+5.

USO	Standard	Performance target (%)	Review of monitoring method	USO	Standard	Performance target (%)	Review of monitoring method
Deliveries				Deliveries			
DUSP 1.4.1 and 1.4.2	Delivery routes completed each day upon which a delivery is required by DUSP 1.4.1 and DUSP 1.4.2.	99.90	A	DUSP 1.4.1, 1.4.1A and 1.4.2	Delivery routes completed each day upon which a delivery is required by DUSP 1.4.1, DUSP 1.4.1A and DUSP 1.4.2.	99.90	A
...				...			
DUSP 1.10.1	Deliveries made every day upon which a delivery is required by DUSP 1.4.1 and DUSP 1.4.2, by the latest delivery time notified to <u>OFCOM</u> in accordance with DUSP 1.10.1.	N/A	B	DUSP 1.10.1	Deliveries made every day upon which a delivery is required by DUSP 1.4.1, DUSP 1.4.1A and DUSP 1.4.2, by the latest delivery time notified to <u>OFCOM</u> in accordance with DUSP 1.10.1.	N/A	B
...				...			
Domestic end-to-end services				Domestic end-to-end services			
DUSP 1.6.1(a)	USO priority services: services provided	93.0	B	DUSP 1.6.1(a)	USO priority services: services provided pursuant to	90.0	B

Table 1

		pursuant to DUSP 1.6.1(a) <u>deemed delivered</u> with an <u>actual routing time</u> of D+1.					DUSP 1.6.1(a) <u>deemed delivered</u> with an <u>actual routing time</u> of D+1.		
	DUSP 1.6.1(a)	USO priority services provided pursuant to DUSP 1.6.1(a), purchased by postage stamp and by <u>meter</u> : <u>deemed delivered</u> with an <u>actual routing time</u> of D+1 in each <u>postcode area</u> apart from HS, KW and ZE.	91.5	B			DUSP 1.6.1(a) USO priority services: services provided pursuant to DUSP 1.6.1(a) <u>deemed delivered</u> with an <u>actual routing time</u> of D+3.	99.50	B
	DUSP 1.6.1(a)	USO priority services provided pursuant to DUSP 1.6.1(a), purchased by postage stamp and by <u>meter</u> : <u>deemed delivered</u> with an <u>actual routing time</u> of D+1 in each <u>postcode area</u> apart from HS, KW and ZE.	N/A	B			DUSP 1.6.1(a) USO priority services provided pursuant to DUSP 1.6.1(a), purchased by postage stamp and by <u>meter</u> : <u>deemed delivered</u> with an <u>actual routing time</u> of D+1 in each <u>postcode area</u> apart from HS, KW and ZE.	87.0	B
	DUSP 1.6.1(a)	USO priority services provided pursuant to DUSP 1.6.1(a), purchased by postage stamp and by <u>meter</u> : <u>deemed delivered</u> with an <u>actual routing time</u> of					DUSP 1.6.1(a) USO priority services	N/A	B

Condition

Current text

Proposed new text

		D+1 in each of the <u>postcode areas</u> HS, KW and ZE.				provided pursuant to DUSP 1.6.1(a), purchased by postage stamp and by <u>meter</u> : <u>deemed delivered</u> with an <u>actual routing time</u> of D+1 in each of the <u>postcode areas</u> HS, KW and ZE.		
	DUSP 1.6.1(b)	USO standard services provided pursuant to DUSP 1.6.1(b) for <u>postal packets</u> : <u>deemed delivered</u> with an <u>actual routing time</u> of D+3.	98.5	B	DUSP 1.6.1(b)	USO standard services provided pursuant to DUSP 1.6.1(b) <u>deemed delivered</u> with an <u>actual routing time</u> of D+3.	95.0	B
					DUSP 1.6.1(b)	USO standard services provided pursuant to DUSP 1.6.1(b) <u>deemed delivered</u> with an <u>actual routing time</u> of D+5.	99.50	B

Condition

Current text

Proposed new text

Table of terms defined in the Act	Defined term	Section of the Act		Defined term	Section of the Act	
	<i>access points</i>	<i>s.29(11)</i>		<i>access points</i>	<i>s.29(11)</i>	
<i>legislative petitions and addresses</i>	<i>s.32(2)</i>	<i>legislative petitions and addresses</i>	<i>s.32(2)</i>			
<i>OFCOM</i>	<i>s.90</i>	<i>letter</i>	<i>s.65(1)</i>			
<i>postal network</i>	<i>s.38(3)</i>	<i>OFCOM</i>	<i>s.90</i>			
<i>postal operator</i>	<i>s.27(3)</i>	<i>postal network</i>	<i>s.38(3)</i>			
<i>postal packet</i>	<i>s.27(2)</i>	<i>postal operator</i>	<i>s.27(3)</i>			
<i>universal service provider</i>	<i>s.65(1) and Schedule 9 paragraph 3(3)</i>	<i>postal packet</i>	<i>s.27(2)</i>			
<i>user</i>	<i>s.65(1)</i>	<i>universal service provider</i>	<i>s.65(1) and Schedule 9 paragraph 3(3)</i>			
		<i>user</i>	<i>s.65(1)</i>			