

Consultation response form

Please complete this form in full and return to netneutrality2021@ofcom.org.uk.

Consultation title	Net neutrality review
Full name	Graham Stevenson
Contact phone number	[X]
Representing (delete as appropriate)	Self
Organisation name	
Email address	[X]

Confidentiality

We ask for your contact details along with your response so that we can engage with you on this consultation. For further information about how Ofcom handles your personal information and your corresponding rights, see [Ofcom's General Privacy Statement](#).

Your details: We will keep your contact number and email address confidential. Is there anything else you want to keep confidential? Delete as appropriate.	Nothing
Your response: Please indicate how much of your response you want to keep confidential. Delete as appropriate.	None
For confidential responses, can Ofcom publish a reference to the contents of your response?	Yes

Your response

Zero-rating

Question	Your response
Question 1: Do you agree with our assessment of zero-rating offers and our proposed approach?	No

Question 2: Do you agree with the criteria we use to define Type One, Type Two and Type Three zero-rating offers and our proposed approach to such offers?	
Question 3: Do you agree with the approach in our guidance in Annex 5 in relation to zero-rating?	
Question 4: What are your views on whether zero-rated content should be able to be accessed once a customer's data allowance has been used up?	
Please provide any further evidence you have to support your responses.	

Traffic management

Question	Your response
Question 5: Do you agree with our assessment of retail offers with different quality levels and our proposed approach?	No
Question 6: Do you agree with the approach in our guidance in Annex 5 in relation to differentiated retail offers, including transparency requirements, improved regulatory monitoring and reporting of retail offers with different quality levels as well as the general quality of the internet access services?	No
Question 7: What are your views on a more permissive approach towards retail offers where different quality levels are content and service specific?	
Question 8: Do you agree with our assessment of how traffic management can be used to address congestion and our proposed approach?	Absolutely not - No
Question 9: Do you agree with the approach in our guidance in Annex 5 in relation to the use	Absolutely not - No

<p>of traffic management to address congestion, including transparency requirements, improved regulatory monitoring and reporting of general network performance metrics, the use of traffic management and the impact on service quality?</p>	
<p>Question 10: What are your views on a more focused approach to traffic management to address congestion?</p>	<p>This is a terrible idea. Completely backwards thinking. If you believe for a moment that ISPs will not take advantage of this and introduce restrictive and unnecessary policies on customers, you're lying to yourself and to us. This is nothing more than exploitation to customers.</p>
<p>Please provide any further evidence you have to support your responses.</p>	

Specialised services

Question	Your response
<p>Question 11: Do you agree with our assessment of specialised services and our proposed approach?</p>	<p>N</p>
<p>Question 12: Do you agree with the approach in our guidance in Annex 5 in relation to specialised services, including transparency requirements, improved regulatory monitoring and reporting of the need for optimisation of a service, the general performance of internet access services and the impact of specialised services on the quality internet access?</p>	<p>No</p>
<p>Please provide any further evidence you have to support your responses.</p>	

Scope of the net neutrality rules, terminal equipment and public interest exceptions

Question	Your response
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Question 13: Do you agree with our assessment of the terminal equipment rules and our proposed approach?	NO
Question 14: Do you agree with our assessment of internet access services provided on aeroplanes, trains, buses and coaches and our proposed approach?	No
Question 15: Do you agree with our proposed approach to emergency 999 communications services and that we should consider amending the GCs to achieve this?	Yes
Question 16: Do you agree that ISPs should be allowed to block scams and fraudulent content and provide in-network parental controls and content filters?	
Please provide any further evidence you have to support your responses.	