

FAO Dame Melanie Dawes

Chief Executive

Dear Madam,

Postal Regulations Review Consultation

Thank you for the opportunity to comment as part of your consultation on your postal regulations review. We note your aim to support the financial sustainability and efficiency of the universal postal service, promote competition and improve protection for consumers. We note the significant decrease in the number of letters being sent and the rapidly growing increase in the parcels being sent.

We support the regulations set in 2012 and reviewed in 2017 that require letters to be delivered 6 days a week and parcels five days a week at uniform, affordable prices.

On behalf of Hurstpierpoint & Sayers Common Parish Council, and the local community, I would also like to request that you note how much the Hurstpierpoint Post Office is valued by us all. The last remaining bank in our High Street, the Nationwide, closed in April 2021. Our growing community is now limited to the banking facilities provided by the Post Office. Furthermore, the removal of these last remaining local banking facilities, would erode the viability of the High Street and the coherence and sustainability of the local community.

One other local matter we would like resolved is the addition of 'Hassocks' in our postal address as much confusion arises with it. Whilst this may have been necessary in the past, we ask that this is now dropped in favour of a postal address of Hurstpierpoint, West Sussex.

Please do not hesitate to contact me if you require any further information. Thank you.