

Your response

Question	Your response
<p>Question 3.1: Do you consider that Ofcom’s overall regulatory approach remains appropriate for regulating postal services over the 5-year period (2022-2027)? If not, please explain the areas where you think changes should be made, with supporting evidence.</p>	<p>Confidential? / N The designation “Articles for the Blind” is out of date. Medical evidence shows that people with dementia and stroke victims cannot read for themselves as well as conditions such as cerebral palsy and autism. It is important that people who have these disabilities should be in touch with the area in which they live and aware of local events such as fairs and concerts.</p>
<p>Question 4.1: Do you consider that Ofcom’s current approach to financial sustainability and efficiency of the universal postal service will remain appropriate going forward? If not, please explain what changes you think should be made, with supporting evidence.</p>	<p>Confidential? – Y / N</p>
<p>Question 5.1: Do you consider Ofcom’s approach to the safeguard cap and ensuring affordability will remain appropriate going forward? If not, please explain what changes you think should be made, with supporting evidence.</p>	<p>Confidential? – Y / N</p>
<p>Question 5.2: Do you consider Ofcom’s approach to the regulation of residential and business redirections services will remain appropriate going forward? If not, please explain what changes you think should be made, with supporting evidence.</p>	<p>Confidential? – Y /</p>
<p>Question 5.3: Do you consider Ofcom’s approach to regulating quality of service for key USO services remains appropriate going forward? If not, please explain what changes you think should be made, with supporting evidence.</p>	<p>Confidential? – Y / N</p>

Question 5.4: Do you consider Ofcom’s approach to regulating USO services, including access requirements, Special Delivery Guaranteed by 1pm, Signed For and Meter mail will remain appropriate going forward? If not, please explain what changes you think should be made, with supporting evidence.	Confidential? – Y / N
Question 6.1: Do you think the parcels market is working well for all senders and receivers of parcels (such as online shoppers, marketplace sellers and/or small retailers)? If not, please explain what changes you think should be made, with supporting evidence.	Confidential? – Y /
Question 6.2: What is the nature and extent of detriment (if any) that consumers may suffer in the C2X or B2C segments of the parcels market? Please provide your views with supporting evidence.	Confidential? – / N
Question 6.3: How effective are the existing consumer protection measures for users of parcel services, in particular CP 3? Is a change in regulation needed to protect users of postal services (as senders and recipients) and if so, what measures? Please provide your views with supporting evidence.	Confidential? –/ N
Question 6.4: Are there any changes to the universal service obligations required for parcels, such as including tracking for First/Second Class services? If so, please provide your views with supporting evidence.	Confidential? –/ N
Question 6.5: Do you have any other comments on Ofcom’s approach to regulating parcels? If so, please provide your views with supporting evidence.	Confidential? / N

<p>Question 7.1: Does the current scope of access regulation remain appropriate or should this be changed and, if so, how and why? Please provide your views with supporting evidence.</p>	<p>Confidential? –/ N</p>
<p>Question 7.2: How well is our approach to access price regulation working in supporting access-based competition? Are there any improvements or changes that we should make? If so, please provide your views with supporting evidence.</p>	<p>Confidential? – Y / N</p>
<p>Question 7.3: Is our current approach to access regulation working well in delivering fair, reasonable and not unduly discriminatory terms of access, and are there any changes we should make? If so, please provide your views with supporting evidence.</p>	<p>Confidential? –/ N</p> <p>We deliver weekly audio recordings of local news to listeners. As explained in section 3.1 people who are not only visually impaired, but also dementia sufferers and stroke victims cannot read for themselves, but they are not covered under the terms of the current regulations. Many of these people are in residential homes and it has been found that listening to recordings of local news is a beneficial activity for groups of residents, in particular, those with dementia or victims of strokes.</p> <p>Under current regulations, any item marked “Articles for the Blind” must be addressed to a single person who is certified visually impaired. Therefore, the use of the recordings as detailed above is contravening the Act.</p> <p>We are members of the Talking News Federation, which represents approximately 400 Talking Newspapers in the UK.</p>