

Hello,

I am responding to the Ofcom consultation about BSL emergency relay service.

I am a Deaf BSL user, with good English. I strongly welcome the proposal for a BSL relay service because that way I would make contact directly, know I am being heard and be able to answer further questions that the 999 service might have directly as well as follow instructions as I am dealing with the emergency situation. It would provide much more confidence than the messaging service.

I would also welcome this service for 101, for example recently I saw a potentially dangerous situation (someone driving dangerously) which did not require 999 but I felt that I was failing my duty as a citizen by not being able to report. I have felt that on other occasions too, eg witnessing hate crime or domestic abuse on the street.

Kind regards,

Marije Davidson